### **Asher Sng (LKKAuto)**

From: Asher Sng (LKKAuto)

**Sent:** Friday, 12 July 2019 9:51 AM

**To:** Tee, Chee-Wah

**Subject:** RE: AIG Ref: 6575447979SG / LKK Ref: TBA (SHA3904Y) \*\*\* LKK REF:

CC3/LCR17023109/K1ja3

Hi Chee Wah,

We refer to the above matter.

Please be informed that third party yet to send in the LOD till date (Total Loss case).

In view of above, we propose to submit W/P report and shall reopen for further handling when recevied third party claims document.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Tee, Chee-Wah < Chee-Wah. Tee@aig.com>

Sent: Tuesday, 26 March 2019 2:20 PM

To: Joy Irene (LKKAuto) < Joylrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 6575447979SG / LKK Ref: TBA (SHA3904Y) \*\*\* LKK REF: CC3/LCR17023109/K1ja3

Dear Joy,

Noted and appreciate your update. Thank you.

### Tee Chee Wah AIG

Complex Claims Examiner Claims Department

AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #08-16 Singapore 079120 Tel +(65) 6419 1089

#### Chee-Wah.Tee@aig.com | www.aig.sg

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**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Tuesday, March 26, 2019 1:29 PM

**To:** Tee, Chee-Wah **Cc:** Admin A

Subject: RE: AIG Ref: 6575447979SG / LKK Ref: TBA (SHA3904Y) \*\*\* LKK REF: CC3/LCR17023109/K1ja3

Dear Tee,

Total Loss case. We are pending LOD from TP.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: <a href="mailto:joyirene@lkkauto.com">joyirene@lkkauto.com</a> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tee, Chee-Wah [mailto:Chee-Wah.Tee@aig.com]

Sent: Tuesday, 26 March 2019 11:27 AM

To: Joy Irene (LKKAuto) < <a href="mailto:JoyIrene@lkkauto.com">JoyIrene@lkkauto.com</a>>

Subject: RE: AIG Ref: 6575447979SG / LKK Ref: TBA (SHA3904Y) \*\*\* LKK REF: CC3/LCR17023109/K1ja3

Dear Joy,

Kindly check the status for this matter.

Thank you.

### Tee Chee Wah

Complex Claims Examiner Claims Department

AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #08-16 Singapore 079120 Tel +(65) 6419 1089

#### Chee-Wah.Tee@aig.com | www.aig.sg

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From: Tee, Chee-Wah

Sent: Tuesday, February 26, 2019 3:16 PM

To: Joy Irene (LKKAuto)

Subject: RE: AIG Ref: 6575447979SG / LKK Ref: TBA (SHA3904Y) \*\*\* LKK REF: CC3/LCR17023109/K1ja3

Dear Joy,

Appreciate if you can provide update for this matter. Thank you.

### Tee Chee Wah AIG

Complex Claims Examiner Claims Department

AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #08-16 Singapore 079120 Tel +(65) 6419 1089

Chee-Wah.Tee@aig.com | www.aig.sg

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Tuesday, January 29, 2019 6:47 PM **To:** Tee, Chee-Wah; Joy Irene (LKKAuto) **Cc:** Vivian Lau (LKKAuto); Admin A; CS A Team

Subject: RE: AIG Ref: 6575447979SG / LKK Ref: TBA (SHA3904Y) \*\*\* LKK REF: CC3/LCR17023109/K1ja3

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

### Hi Joy,

### For your necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tee, Chee-Wah < Chee-Wah. Tee@aig.com>

**Sent:** Tuesday, 29 January, 2019 3:28 PM **To:** Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

Cc: Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; Vivian Lau (LKKAuto) < <a href="meikwan@lkkauto.com">vivianlau@lkkauto.com</a>;

Subject: RE: AIG Ref: 6575447979SG / LKK Ref: TBA (SHA3904Y)

Dear Sir,

Kindly advise the status for TP claim.

Thank you.

### Tee Chee Wah

Complex Claims Examiner Claims Department

AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #08-16 Singapore 079120 Tel +(65) 6419 1089

Chee-Wah.Tee@aig.com | www.aig.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Thursday, December 07, 2017 11:00 AM

To: Tee, Chee-Wah; Zayyer (LKKAuto)

Cc: Mei Kwan (LKKAuto)

**Subject:** RE: AIG Ref: 6575447979SG / LKK Ref: TBA (SHA3904Y)

Dear Mr Tee,

Thank you for the email

Dear Zayer,

Kindly assist CC3/LCR17023109/K1za3

Thank you Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tee, Chee-Wah [mailto:Chee-Wah.Tee@aig.com]

**Sent:** Thursday, 7 December, 2017 10:56 AM **To:** Vivian Lau (LKKAuto) < <u>vivianlau@lkkauto.com</u>>

Subject: AIG Ref: 6575447979SG / LKK Ref: TBA (SHA3904Y)

Dear Vivian,

Kindly request for TP video footage from SHA3904Y as there was another motorcycle involved in this collision.

### Thank you.

Insured:		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R	
Vehicle Reg. No.:	SHA3904Y	Date of Loss:
Claim Type:	TP / 6575447979SG	Policy/Cover Note
Vehicle Reg. No. (Insured):	SLJ3995P	Policy No. (Claim
		Excess:
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) PROFILE 59 Loyang Drive, 508969 Loyang - T	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 [Handled by Tee, Chee	
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Handled by KALVIN	ANG WEI KUN
		I

### Regards,

### Tee Chee Wah AIG

Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +64191089 | Fax +68357416

#### Chee-Wah.Tee@aig.com | www.aig.com.sg

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