

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@sg.cntaiping.com>
Sent: Wednesday, 31 January 2018 2:20 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: Direct Settlement - Accident Involving SJA3975T (OI : CTI - SNM17D06953C02/5) and SHC1103U (TP : LKK REF - CC3/CTI17023107/K1pa3) on 04.12.2017

Dear Hsiao Tong

We received the rental documents for this matter.
Kindly proceed accordingly.

Best Regards

Joel Goh
Claims Executive (Motor Division)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6184
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
joel.goh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 29 January, 2018 4:59 PM
To: Joel Goh <joel.goh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJA3975T (OI : CTI - SNM17D06953C02/5) and SHC1103U (TP : LKK REF - CC3/CTI17023107/K1pa3) on 04.12.2017

Hi Joel,

We refer to your below email.

Kindly refer to the attached email from OI which is self-explanatory. OI refused to provide rental agreement and asked us to contact hirer directly.

For you advise/ instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 28 December 2017 11:09 AM

To: 'Joel Goh' <joel.goh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJA3975T (OI : CTI - SNM17D06953C02/5) and SHC1103U (TP : LKK REF - CC3/CTI17023107/K1pa3) on 04.12.2017

Hi Joel,

We refer to the above matter.

We have contacted insured PIC, Mr Lee to request for a copy of rental agreement and inform third party claim. However our insured disputed third party against their policy. Our insured requested to direct the claim to the hirer Mr Lee Yin Yong as the hirer refused to pay for the excess on this matter.

In view of the above, we seek your instruction in order for us to proceed further.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]

Sent: Thursday, 7 December, 2017 10:18 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJA3975T (OI : CTI - SNM17D06953C02/5) and SHC1103U (TP : LKK REF - CC3/CTI17023107/K1pa3) on 04.12.2017

Dear Mei Kwan

Attached our insured accident report for your attention.
Please assist to obtain a copy of the rental agreement before any settlement.

Best Regards

Joel Goh
Claims Executive (Motor Division)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
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joel.goh@sg.cntaiping.com
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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 6 December, 2017 10:15 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Joel Goh <joel.goh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJA3975T (OI : CTI - TBA) and SHC1103U (TP : LKK REF - CC3/CTI17023107/K1pa3) on 04.12.2017

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 1103U at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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