

ASS. REC. BY:

REF: CS/MSG17023086/Urbet

Special Instruction:

SURVEYOR: Merimen

ASSIGNMENT (Office)

From (Person): jaslin dim

of

MSIG

Date/Time:

5/12/17 @ 1:19pm

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKA 7625R

Insured:

at Workshop m/s

SME Motor

Tel:

67476106of 1 kaki Bukit Ave 6 #02-15 AutobayPolicy No: A28817353QMX

Claim No:

539184

Sum Insured:

Excess:

\$ 600.00

Make of Veh:

(Client's Record)

D.O.A.

1/12/17CA / ☒ REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 2:10pm @ 5/12/17

Person Contacted:

JennyVehicle ☒ IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SKA 7625R-X6/12/17Revert by merimen6/12/17Rece approved from Huey Ni by merimen6/12/17@ 4:52pm Informed Jenny c/A on IB1 ex \$600

REF: MSIG

ASSIGNMENT

From:
 Date: 5/12/17
 Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKA 7625R
 at Workshop no: SME Motor
 of 1kaki Bukit Ave 6 #02-15 Autobay

Insured

Policy No.

Claims No.

Sum Insured Excess \$600.00

(Client's Record)

Make of Veh:

Please check Market Value and rebates to check if it is economical to repair (Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

\$661

IDAO Accident Report Consistent? Yes or No

GIA / PR Seen Consistent? Yes or No

Est. Repairs: 6 days Res: Yes or No

Lump Sum: 1.31 % 3 Val: Yes or No

CA / ☒ REV / REP: / 24 HRS

Date: Person Contacted: 2/11/17 Vehicle: IN / OUT

Van No: SKA7625R Page: 31/3 11
 Type: ☒ M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: BMW S23, 2497

Colour: S. hr A/C Insured / Std / Nil / NA

So Reading: 63284 T. Radio: Insured / Std / Nil / NA

Eng No:

C No: W3AF32040C865439

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / STD A/Rim or

Tyre Size: F: 225/55 R17
 R:

BS / DUN / EXNOVA / GY / FS / LIZA / MID / OHTSU / PIR / SUM /
 TOYO / YOKO or

Front:

Rear:

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A: 1/12/17 D.O.I: 5/12/17

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction 3 yrs 4 mths, 27A 46345

29/12/17 14000 net 19645

29/12/17 conf. and final by \$13474.50 with AMVing.
 (Red 33444.40, 2090) (CNO LS)

2/10/2018

RECEIVED 02 JAN 2018

Date/Time File Passed: ☐ Prel. Report

☐ Final Report

Date/Time File Return to:

2/1- typist

Report Format: Merimen

Lump Sum: 13,474.50

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp \$

☐ Interview \$

☐ Tech Insp \$

☐ Messing \$

Survey Fee

Thermostat

8-8000

Boots

Other

300

10

300

Survey Department Check List (Case Handler)

Reference No.: **CS/MSG17023086/UVB**
 Policy Type: OD/TP/TP RES/TL/EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assignment Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA/REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages				

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: **VERON** **29/12/17**
 Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSG INSURANCE (SINGAPORE) PTE LTD			Ref : CS/MSG17023086/Uvb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 05-12-2017	
			Code : MSG	
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.			Veh. Inspected	SKA 7625R
Policy No.	A28817353QMX		Coverage (\$)	0.00
Claim No.	539184		Excess (\$)	600.00
Assign From	MERIMEN (JOSLIN LIM)		Assign Date	05/12/2017
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/12/2017		Inspection Date	05/12/2017
Survey held at	SME MOTOR PTE LTD 1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI BUKIT) SINGAPORE 417883			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Dec 2017 Sendback Est	04 Dec 2017 12:03 S\$15,548.40	05 Dec 2017 13:19 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	CHEW MEI FONG, ID: S7172179E, Tel: +6597269611, Email: NOEMAIL		
Vehicle Reg. No.:	SKA7625R	Date of Loss:	01/12/2017 16:00 - :59
Claim Type:	OD / 539184	Policy/Cover Note No.:	A28817353QMX (Comprehensive) Coverage: 01/10/2017 - 30/09/2018
		Excess:	S\$600.00
Repairer:	SME Motor Pte Ltd (Kaki Bukit) 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, 417883 Eunos - Tel: 6747 6106 (6 Lines)		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Joslin Lim - 6643 1327]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 06/12/2017]		
Driver/Custodian:	CHEW MEI FONG (46 / Female), NRIC: S7172179E, Tel: +6597269611		
Adj Asg. Remarks:	Please revert. Please check Market value and rebates to check if it is economical to repair		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

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This mail is associated with :

SKA7625R (539184)

OD

Dec 1 2017 4:00PM

[CHEW MEI FONG]

SME Motor Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on **29/12/2017 15:59 PM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13474.50) - SKA7625R - Claim Handler: Joslin Lim

Approved:13474.50.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

SKA7625R (539184)

OD
Dec 1 2017 4:00PM
[CHEW MEI FONG]
SME Motor Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 06/12/2017 16:47 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13321.60) - SKA7625R - Claim Handler: Joslin Lim

Approved:13321.60:Approved mandate \$13321.60 (including check item \$3526) before excess \$600

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Joslin Lim	Date: 29 Dec 2017
<u>Preliminary Advice</u>	

Vehicle No	: SKA7625R	Accident Date	: 01/12/2017
Make	: BMW 523I	Policy No.	: A28817353QMX
Assignment Date	: 05/12/2017	Excess	: S\$600.00
Date of Inspection	: 05/12/2017	Est. Duration of Repair	: 6.00
Inspection At	: SME MOTOR PTE LTD (KAKI BUKIT) 1 KAKI BUKIT AVE 6 #02-15, AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,818.90	(incl.supplementary \$1270.50)
Revised Amount	:S\$	13,474.50	(incl.supplementary \$1270.50)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	13,474.50	
Lump Sum Repair	:S\$		
Total Loss Consideration			
New for Old Value	:S\$		
Pre-Accident Value	:S\$	66,000.00	
COE / PARF Rebate	:S\$	46,345.00	
Salvage Value	:S\$		
Margin for Repair	:S\$	19,655.00	

Remarks

- (X) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Joslin Lim

Date: 06 Dec 2017

Preliminary Advice

Vehicle No	: SKA7625R	Accident Date	: 01/12/2017
Make	: BMW 523i	Policy No.	: A28817353QMX
Assignment Date	: 05/12/2017	Excess	: S\$600.00
Date of Inspection	: 05/12/2017	Est. Duration of Repair	: 6.00
Inspection At	: SME MOTOR PTE LTD (KAKI BUKIT) 1 KAKI BUKIT AVE 6 #02-15, AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,548.40
Revised Amount	:S\$	9,795.00
Check Items (Estimated)	:S\$	3,526.60
Total	:S\$	13,321.60

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	66,000.00
COE / PARF Rebate	:S\$	46,345.00
Salvage Value	:S\$	
Margin for Repair	:S\$	19,655.00

Remarks

(X) The vehicle is economical for repair. Kindly let us have your approval please.

() The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	2179E
Vehicle Details	
Vehicle No.	SKA7625R
Vehicle to be Exported	No
Intended De-registration Date	06 Dec 2017
Vehicle Make	B.M.W.
Vehicle Model	523I 2.5 AT ABS D/AB 2WD 4DR GAS/D
Primary Colour	Silver
Manufacturing Year	2011
Engine No.	10697716N52B25AF
Chassis No.	WBAFP32040C865439
Maximum Power Output	150.0 kW (201 bhp)
Open Market Value	\$42,235.00
Original Registration Date	31 Mar 2011
First Registration Date	31 Mar 2011
Transfer Count	1
Actual ARF Paid	\$42,235.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	30 Mar 2021
PARF Rebate Amount	\$27,452.00
Intended COE Rebate Details	
COE Expiry Date	30 Mar 2021
COE Category	B - Car (1601cc & above)
COE Period(Years)	10
QP Paid	\$57,002.00
COE Rebate Amount	\$18,893.00
Total Rebate Amount	\$46,345.00

The information contained herein is correct as at 06 Dec 2017

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	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	bmw 523		Any	Any	2011	Any	Any	Any	Available
	BMW 5 Series	523i Highline	\$85,800	\$16,230 /yr	14-Sep-2011	2,497 cc	85,000 km	Luxury	Available
Highline Model With GPS Navi, Low Mileage, PML Unit, Buy With A Peace Of Mind, 100% Quality Buy! STA And VICOM Evaluation Welcome. Vehicle Condition By Professional Groomer, Elegant Silver With Black ...									
Shuang Hup Credit									
Posted: 06-Dec-2017 Tags: 2011 BMW 523i, 2011 BMW 523i, BMW 523i, BMW 523i, BMW 523i, BMW 523i, Used BMW									
	BMW 5 Series	523i	\$72,000	\$15,770 /yr	08-Mar-2011	2,497 cc	103,000 km	Luxury	Available
The Ever Popular German Marque That Exudes Sense Of Executiveness And Comfort. Meticulously Maintained And Timely Serviced By Current Owner. Owner Selling Due To Upgrading. Car Is Free From Any Accide...									
Posted: 06-Dec-2017 Tags: 2011 BMW 523i, 2011 BMW 523i, BMW 523i, BMW 523i, BMW 523i, BMW 523i, Used BMW									
	BMW 5 Series	523i Highline	\$87,800	\$17,920 /yr	17-Jun-2011	2,497 cc	-	Luxury	Available
"Look Photos" Perfection! Only One 01 Owner! Fullset Complete M5 Bodykits, M5 Matt Frozen Artic Silver Expensive Paintwork, 20-Inch Staggered Rims And Low Profile Sports Michelin Tyres. Consi Der Ren...									
Posted: 05-Dec-2017 Tags: 2011 BMW 523i, 2011 BMW 523i, BMW 523i, BMW 523i, BMW 523i, BMW 523i, Used BMW									
	BMW 5 Series	523i	\$71,800	\$14,810 /yr	28-Apr-2011	2,497 cc	99,296 km	Luxury	Available
Graded B by STA									
1 Owner! 1 Year Free Servicing! 120 Points STA Check And Accident Free Report For A Peace Of Mind! Absolutely No Oil Leakage! High Trade In And In House Financing Available! View Today!									
Posted: 05-Dec-2017 Tags: 2011 BMW 523i, 2011 BMW 523i, BMW 523i, BMW 523i, BMW 523i, BMW 523i, Used BMW									
Car Buying Car Ownership Car Selling On The Move Car Aftermarket Lifestyle Buying a pre-owned car, but Unsure of its Condition? Get STA Car Evaluation									
	BMW 5 Series	523i Highline	\$76,800	\$15,810 /yr	18-Apr-2011	2,497 cc	-	Luxury	Available
High COE At \$59073, 2 Owner, GPS, Parallel Auto Parking Assist, Road Tax Till 04/2018, Keyless Entry/Start, Auto Xenon Lights, Reverse Camera, Auto Tailgate, Bluetooth, Dark Blue Colour, Serviced And ...									
Posted: 04-Dec-2017 Tags: 2011 BMW 523i, 2011 BMW 523i, BMW 523i, BMW 523i, BMW 523i, BMW 523i, Used BMW									
	BMW 5 Series	523i Highline	\$75,800	\$15,430 /yr	05-Apr-2011	2,497 cc	79,000 km	Luxury	Available
10% Down Payment! Fully Agent Maintained At Performance Motors! Super Low Mileage At 79,000Kml Last Serviced At Aug 2017 At PML! Excellent Condition! Super Smooth Drive! Reliability And Comfort Is 5/5...									
Hua Yang Credit Pte Ltd									
Posted: 04-Dec-2017 Tags: 2011 BMW 523i, 2011 BMW 523i, BMW 523i, BMW 523i, BMW 523i, BMW 523i, Used BMW									
	BMW 5 Series	523i	\$71,800	\$16,030 /yr	31-Jan-2011	2,497 cc	48,500 km	Luxury	Available
Low Genuine Mileage, Fully Maintained By Agent PML With Receipts To Prove. Impeccable Condition With Many Parts Replaced. Interior Looks As Good As New. Call Dave Motor (Est. Since 1981) For A Viewing...									
Posted: 04-Dec-2017 Tags: 2011 BMW 523i, 2011 BMW 523i, BMW 523i, BMW 523i, BMW 523i, BMW 523i, Used BMW									
	BMW 5 Series	523i Highline	\$76,000	\$15,880 /yr	31-Mar-2011	2,497 cc	-	Luxury	Available
All Servicing At PML Except For The Last One In August This Year. Great Unit At Low Depreciation. Viewings And Test Drives Are Strictly By Appointment Only. Up To 80% Loan And Trade In Available. Call...									
Monster Motors Pte Ltd									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/12/2017 12:39
Date Of Accident	01/12/2017 16:30
Exact Location Of Accident	PIE TO CHANGI (PAYA LEBAR FLYOVER)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKA7625R
Insured/Policyholder	
Name Of Registered Owner	CHEW MEI FONG
NRIC No	S7172179E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97269611
Alternative Phone No	OFFICE-90886580

Vehicle Particulars

Manufacturer	BMW
Model	523I-2.5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A28817353QMX
Cover Note Number	

Driver

Name of Driver	CHEW MEI FONG
NRIC No	S7172179E
Date Of Birth	01/12/1971
Occupation	INDOOR
Date Of Driving Pass	13/08/2001
Driving Experience	16 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97269611
Fax Number	
Contact Number	OFFICE-90886580
Email Address	NOEMAIL

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SME MOTOR PTE LTD

1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, Singapore 417883
 Tel: 6747 6106 (6 Lines) Fax: 6744 2368
 Email: service@smemotor.com.sg Website: www.smemotor.com.sg
 Co. & GST Reg. No: 201119451E

INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	17/MSIG/OD-569 (12)
Policy No:	A28817353QMX	Date of Loss:	01/12/2017
Vehicle Reg. No.:	SKA7625R	Driveable?	
Driver Age/Info:	46 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	CHEW MEI FONG	Contact No:	+6597269611
Driver:	CHEW MEI FONG		
Make/Model:	BMW 523i, 2.5 (A)	Vehicle Reg. Date:	31/03/2011
Vehicle Colour:	SILVER	Chassis No:	WBAFP32040C865439
Engine No:	10697716N52B25AF		
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair 14 (day)			
Description of Accident/Loss	FRONT VEHICLE SUDDENLY STOP. I CANNOT STOP IN TIME AND HIT VEHICLE B REAR PORTION.		
Remarks:	VEHICLE IN.		
Present Location:	SME MOTOR PTE LTD (KAKI BUKIT)		

*Not Authorised p/p
 taken before party.
 Excess \$600
 6 day.*

COST OF CLAIMS

	Amount
Parts	13,853.40
Miscellaneous Items	65.00
Labour	1,630.00
Paintwork Labour	0.00
Towing	0.00
	16,818.90
	Calculated Gross Total (\$\$)
	15,548.40
	- Excess (\$\$)
	600.00
	(\$\$)
	14,948.40
	+ GST 7.00% (\$\$)
	1,046.39

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval by LKK Auto Consultants

Acknowledged by Repairer
 Signature:
 Date:

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 04 Dec 2017)

Parts: 143

BMW 523i 2.5 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's

(Price-denominated Standard List)

Print Code: SME Motor Pte Ltd/SKA7625R/04/12/2017 12:03

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRT BONNET <i>BUC</i>	0.00	0.00	*1,560.00 F
2	2		*FRT BONNET LOCK CATCH TOP (SIDES) <i>Sup/7-1</i>	0.00	0.00	*160.00 F
3	1		*FRT BONNET LOCK CATCH TOP (CENTER) <i>Tw</i>	0.00	0.00	*50.00 F
4	2		*FRT BONNET LOCK LOWER (SIDES) <i>Tw</i>	0.00	0.00	*390.00 F
5	1		*FRT BONNET LOCK CABLE <i>11</i>	0.00	0.00	*26.00 F
6	2		*FRT GRILLE <i>320</i>	0.00	0.00	*230.00 F
7	1		*FRT BUMPER <i>D.S</i>	0.00	0.00	*1,050.00 F
8	2		*FRT BUMPER RETAINER <i>0.5 Sup</i>	0.00	0.00	*36.00 F
9	1		*FRT BUMPER CENTER LOGO <i>nu</i>	0.00	0.00	*95.00 F
10	10		*FRT BUMPER CLIP <i>nu</i>	0.00	0.00	*20.00 F
11	1		*FRT BUMPER TOP RUBBER SEAL <i>Tw</i>	0.00	0.00	*35.00 F
12	1		*FRT BUMPER TOWING COVER <i>To.1</i>	0.00	0.00	*32.00 F
13	2		*FRT BUMPER PARKING SENSOR <i>shud</i>	0.00	0.00	*330.00 F
14	2		*FRT BUMPER PARKING SENSOR SEAL <i>nu</i>	0.00	0.00	*10.00 F
15	1		*FRT BUMPER LOWER GRILLE CENTER <i>11</i>	0.00	0.00	*60.00 F
16	2		*FRT BUMPER LOWER GRILLE SIDES <i>0.5 Tw</i>	0.00	0.00	*130.00 F
17	1		*FRT BUMPER INNER SPONGE <i>Cne</i>	0.00	0.00	*40.00 F
18	1		*FRT BUMPER REINFORCEMENT <i>D.S</i>	0.00	0.00	*495.00 F
19	1		*FRT BUMPER PARKING SENSOR WIRE <i>To.1</i>	0.00	0.00	*120.00 F
20	2		*HEADLAMP <i>0.5 320</i>	0.00	0.00	*3,160.00 F
21	1		*RH HEADLAMP NOOZLE <i>Cne</i>	0.00	0.00	*150.00 F
22	1		*HEADLAMP NOOZLE HOSE <i>To.1</i>	0.00	0.00	*60.00 F
23	1		*RH HEADLAMP NOOZLE COVER <i>To.1</i>	0.00	0.00	*50.00 F
24	1		*AIR BUFFER <i>D.S</i>	0.00	0.00	*240.00 F
25	1		*CENTER TOP PANEL (OUTER) <i>Sup</i>	0.00	0.00	*165.00 F
26	2		*HEADLAMP PANEL <i>0.5 Sup</i>	0.00	0.00	*270.00 F
27	2		*HEADLAMP PANEL TOP GARNISH <i>0.5 Tw</i>	0.00	0.00	*60.00 F
28	1		*CENTER TOP PANEL (INNER) <i>11</i>	0.00	0.00	*90.00 F
29	1		*AIRCON CONDENSER <i>Sup/12-1</i>	0.00	0.00	*700.00 F
30	1		*RADIATOR <i>Sup/12-1</i>	0.00	0.00	*680.00 F
31	1		*RADIATOR FAN ASSY <i>SVC</i>	0.00	0.00	*850.00 F
32	2		*FRT BUMPER INNER GARNISH <i>D.S</i>	0.00	0.00	*100.00 F
33	1		*FRT BUMPER FOG LAMP RH <i>Cne</i>	0.00	0.00	*185.00 F
34	1		*FRT RH FENDER <i>D.S/BUC</i>	0.00	0.00	*620.00 F
35	1		*FRT RH FENDER INNER COWLING (FRT) <i>To.1</i>	0.00	0.00	*120.00 F
36	10		*INNER COWLING CLIP <i>nu</i>	0.00	0.00	*25.00 F
37	2		*FRT FENDER INNER TOP GARNISH <i>To.1</i>	0.00	0.00	*140.00 F
38	12		*FRT FENDER INNER TOP GARNISH CLIP <i>nu</i>	0.00	0.00	*60.00 F

F=Franchise part.

Sub Total (\$\$)
+ Margin on L,N Items 10.00% (\$\$)

12,594.00
1,259.40 9740

SME Motor Pte Ltd/SKA7625R/04/12/2017 12:03. Not valid without Reference section.
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Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	NUMBER PLATE	35 40.00 ✓
2	1	RADIATOR COOLANT	120 25.00 ✓
Sub Total (S\$)			65.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	WIRE CHECKING	New	30.00 ✓
2	REMOVE & REFIX AIRCON AND GAS	New	100.00 ✓
3	LABOUR CHARGE	New	700.00 600
4	SPRAY PAINTING	New	800.00 700
Gross Labour Cost (S\$)			1,630.00

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< END OF ESTIMATES >

10895
1072
11984.50
1490
13474.50

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 27 Dec 2017)
Parts: 143 BMW 523I 2.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKA7625R)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRT FENDER SIDE BRACKET RH	0.00	0.00	one *75.00 F
2	1		*FRT BONNET STOPPER RH	0.00	0.00	one *15.00 F
3	1		*FRT NOZZLE COVER LEVER RH	0.00	0.00	Daged *15.00 F
4	2		*FRT BONNET CENTER LOCK CATCH RIVERTS	0.00	0.00	one *13.00 F
5	2		*HORN RIVERTS	0.00	0.00	one *7.00 F
6	1		*FRT BONNET INSULATOR	0.00	0.00	one *220.00 F
7	1		*WATER HOSE	0.00	0.00	To.1 *90.00 F
8	2		*FRT V PANEL	0.00	0.00	one *50.00 F
9	2		*RADIATOR TOP BUSH	0.00	0.00	one *30.00 F
10	2		*RADIATOR TOP PIN	0.00	0.00	one *30.00 F
11	1		*HID BULD RH	0.00	0.00	one *260.00 F
12	1		*SIGNAL CONTROL UNIT RH	0.00	0.00	one *350.00 F

F=Franchise part.

Sub Total (S\$) 1,155.00
+ Margin on L,N Items 10.00% (S\$) 115.50
Total Parts (S\$) 1,270.50

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

parts 10,895 ✓
+10% 11,984.50
SN 60
LC 1430

13,474.50

✓ ok
28/12/17

27/12/2017

SME MOTOR PTE LTD

1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, Singapore 417883

Tel: 6747 6106 (6 Lines) Fax: 6744 2368

Email: service@smemotor.com.sg Website: www.smemotor.com.sg

Co. & GST Reg. No: 201119451E

(SUPPLEMENTARY)

INSURER: MSIG Insurance (Singapore) Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (Own Damage)	Ref. No:	17/MSIG/OD-569 (12)
Policy No:	A28817353QMX	Date of Loss:	01/12/2017
Vehicle Reg. No.:	SKA7625R	Driveable?	
Driver Age/Info:	46 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	CHEW MEI FONG	Contact No:	+6597269611
Driver:	CHEW MEI FONG		
Make/Model:	BMW 523I, 2.5 (A)	Vehicle Reg. Date:	31/03/2011
Vehicle Colour:	Silver		
Engine No:	10697716N52B25AF	Chassis No:	WBAFP32040C865439
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	14		
Description of Accident/Loss	FRONT VEHICLE SUDDENLY STOP. I CANNOT STOP IN TIME AND HIT VEHICLE B REAR PORTION.		
Present Location:	SME MOTOR PTE LTD (KAKI BUKIT)		

COST OF CLAIMS	Amount
Parts	1,270.50
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	1,270.50
+ GST 7.00% (S\$)	88.94
Nett Amount (S\$)	1,359.44
+ Previous Estimates (S\$)	15,994.79
Claim Total (S\$)	17,354.23

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 27 Dec 2017)

Parts: 143 BMW 523I 2.5 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: SME Motor Pte Ltd/SKA7625R/27/12/2017 15:33

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Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRT FENDER SIDE BRACKET RH	0.00	0.00	Cre *75.00 F
2	1		*FRT BONNET STOPPER RH	0.00	0.00	see *15.00 F
3	1		*FRT NOZZLE COVER LEVER RH	0.00	0.00	see *15.00 F
4	2		*FRT BONNET CENTER LOCK CATCH RIVERTS	0.00	0.00	see *13.00 F
5	2		*HORN RIVERTS	0.00	0.00	see *7.00 F
6	1		*FRT BONNET INSULATOR	0.00	0.00	see *220.00 F
7	1		*WATER HOSE	0.00	0.00	see *90.00 F
8	2		*FRT V PANEL	0.00	0.00	see *50.00 F
9	2		*RADIATOR TOP BUSH	0.00	0.00	see *30.00 F
10	2		*RADIATOR TOP PIN	0.00	0.00	see *30.00 F
11	1		*HID BULD RH <i>Damaged</i>	0.00	0.00	see *260.00 F
12	1		*SIGNAL CONTROL UNIT RH <i>Shorted</i>	0.00	0.00	see *350.00 F

F=Franchise part.

Sub Total (S\$) 1,155.00
+ Margin on L,N Items 10.00% (S\$) 115.50
Total Parts (S\$) 1,270.50

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Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

There are no labour items selected.

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< END OF ESTIMATES >



友興汽車零件私人有限公司

YEW HENG AUTO PARTS PTE LTD

BLK 3017 UBI ROAD 1 #04-129 SINGAPORE 408708

TEL: 6743 9858 A/C: 6392 0830 FAX: 6749 0858

Email: yewheng@yewhengauto.sg

Co. Reg. No.: 201130046W GST Reg. No.: 201130046W

TAX INVOICE

M/S : SME MOTOR PTE LTD

KAKI BUKIT AVE 6 #02-15/16/17/18 AUTOBAY@KAKI
BUKIT BLK-D
SINGAPORE 417883
TEL: 67476106, FAX: 67442368, 64844303

NO: YLI1199531
PAGE: 1
DATE: 20/12/2017
A/C CODE: LYSME001
TERMS: 60 DAYS

Part No	Description	Location	Qty	Unit Price	Amount
				SIN	SIN
1 4161 7 207 194	FRONT BONNET	1N-6A	1	1,560.00	1,560.00
2 5123 7 183 763	BMW BONNET LOCK LH(UPPER)	1T103	1	80.00	80.00
3 5123 7 183 764	BMW BONNET LOCK RH(UPPER)	1N-44B1	1	80.00	80.00
4 5123 7 183 765	BMW BONNET CATCH	YDS	1	50.00	50.00
5 5123 7 183 762	BONNET LOCK RH	1N-45C	1	195.00	195.00
6 5123 7 206 453	BONNET LOCK LH	1N-45C	1	195.00	195.00
7 5113 7 203 649	GRILLE LH	1N-14A	1	115.00	115.00
8 5113 7 203 650	GRILLE RH	1N-14A	1	115.00	115.00
9 5111 7 285 961	FRT BUMPER 5111 7 246 863	2N-17A	1	1,050.00	1,050.00
10 5111 7 263 325	SUPPORT	1N-44D1	1	18.00	18.00
11 5114 8 132 375	BONNET EMBLEM	1N-44C6	1	95.00	95.00
12 0714 6 971 349	RIVIT	1N-43B1	10	2.00	20.00
13 5176 7 206 521	BONNET SEAL FRT	1N-1B	1	35.00	35.00
14 5111 7 246 868	COVER TOWING	SSS-07E	1	32.00	32.00
15 6620 9 270 495	PDC SENSOR(BLACK)	131998	2	165.00	330.00
16 6620 9 142 107	PDC SENSOR SEAL	1N-43B1	2	5.00	10.00
17 5111 7 200 698	GRILLE AIR INLET OPEN RH	1F-3B	1	65.00	65.00
18 5111 7 200 707	FR SPONGE	1N-40D	1	40.00	40.00
19 5111 7 200 705	CARRIER BUMPER FRONT	YDS	1	495.00	495.00
20 6112 9 241 694	FRT PDC WIRING SET	1N-44D2	1	120.00	120.00
21 6311 7 271 910	HEAD LAMP RH	1N-35A	1	1,580.00	1,580.00
22 6167 7 377 668	HIGH PRESSURE NOZZLE RHS	1N-44C7	1	150.00	150.00

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友興汽車零件私人有限公司

YEW HENG AUTO PARTS PTE LTD

BLK 3017 UBI ROAD 1 #04-129 SINGAPORE 408708
 TEL: 6743 9858 A/C: 6392 0830 FAX: 6749 0858
 Email: yewheng@yewhengauto.sg
 Co. Reg. No.: 201130046W GST Reg. No.: 201130046W

TAX INVOICE

M/S : SME MOTOR PTE LTD

NO: YLH1199531
 PAGE: 2

Part No		Description	Location	Qty	Unit Price	Amount
					SIN	SIN
23	6167 7 178 742	HOSE LINE,HEADLAMP CLEANING	YDS	1	60.00	60.00
24	5111 7 246 870	COVER PRIMED BOLT RH	YDS	1	50.00	50.00
25	5174 7 200 787	CTR AIR DUCT(W.CO2 EQUIPMENT)	2N-1A	1	240.00	240.00
26	5164 7 200 689	BMW CONNECTION,TOP F.	1N-38A	1	165.00	165.00
27	5164 7 200 794	HEADLAMP LWR BRACKET RHS	1N-44A	1	135.00	135.00
28	5111 7 207 932	SPACER RH	1N-44D1	1	30.00	30.00
29	6453 6 805 452	A/C CONDENSER	1N-20C	1	700.00	700.00
30	1711 8 669 005	RADIATOR, 1711 8 615 994	1N-20A	1	680.00	680.00
31	5174 7 200 797	GARNISH	1N-17B6	1	50.00	50.00
32	5174 7 200 798	GARNISH	1N-17B6	1	50.00	50.00
33	6317 7 216 886	FOG LIGHT RH	1N-15A	1	185.00	185.00
34	4135 7 248 660	FRONT SIDE PANEL RH	YDS	1	620.00	620.00
35	5171 7 186 728	BMW MUD COVERING F.RH	1N-48B	1	120.00	120.00
36	5171 7 007 296	EXPANDING RIVET(FOR FENDER LINER)	1N-44C7	10	2.50	25.00
37	5176 7 019 803	LOCATOR,SEAL F.LH	1N-13B	1	70.00	70.00
38	5176 7 019 804	LOCATOR,SEAL,FRT RHS	130567	1	70.00	70.00
39	5111 8 174 185	SPREADER RIVET	SSS-07E	12	5.00	60.00
40	4135 7 207 210R	BRACKET FRT RH	1AA129	1	75.00	75.00
41	5176 7 183 752	HOOD ADJUSTER	1N-44C6	1	15.00	15.00
42	5111 7 200 792	LEVER RIGHT	1N-44D4	1	15.00	15.00
43	4100 7 054 384	BLIND RIVET,LOCK CATCH	YDS	2	6.50	13.00
44	0714 9 191 219	BLIND RIVET,HORN	SSS-02C	2	3.50	7.00
45	5148 6 989 301	BMW BONNET SPONGE	2N-11A	1	220.00	220.00
46	1153 7 581 063	WATER HOSE	1N-43D2	1	90.00	90.00
47	5164 7 187 095	BMW SUPPORT LH	1N-44B2	1	25.00	25.00
48	5164 7 187 096	BMW SUPPORT RH	1N-44C5	1	25.00	25.00

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友興汽車零件私人有限公司
YEW HENG AUTO PARTS PTE LTD

BLK 3017 UBI ROAD 1 #04-129 SINGAPORE 408708
TEL: 6743 9858 A/C: 6392 0830 FAX: 6749 0858
Email: yewheng@yewhengauto.sg
Co. Reg. No.: 201130046W GST Reg. No.: 201130046W

TAX INVOICE

M/S: SME MOTOR PTE LTD

NO: YLI1199531
PAGE: 3

Part No	Description	Location	Qty	Unit Price	Amount
				SIN	SIN
49 1711 7 575 392	RAD COVER PLUG	YDS	2	15.00	30.00
50 1711 7 595 701	CLIP	YDS	2	15.00	30.00
51 6321 7 217 509	BULB XENON LIGHT	1N-44C6	1	260.00	260.00
	W.IGNITION ELEMENT				
52 6311 7 271 902	LED SIGNAL INDICATOR RH	1N-46B	1	350.00	350.00
TOTAL QUANTITY:			87	TOTAL	SIN 10,895.00
				ADD GST @ 7%	762.65
				GRAND TOTAL	SIN 11,657.65

VEH: SKA7625R

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SALESMAN: KXM

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GOODS SOLD ARE NOT RETURNABLE

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Dec 2017	04 Dec 2017	05 Dec 2017	S\$13,474.50	S\$13,474.50		Pending for Survey Report
	Sendback Est	12:03 S\$15,548.40	13:19 Edit Adj Rpt	Edit Estimates	View Rpt		Cancel Case
Supp #1	27 Dec 2017 15:24	27 Dec 2017 15:33 S\$1,270.50	27 Dec 2017 15:33			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	CHEW MEI FONG , ID: S7172179E, Tel: +6597269611, Email: NOEMAIL		
Vehicle Reg. No.:	SKA7625R	Date of Loss:	01/12/2017 16:00 - :59
Claim Type:	OD / 539184	Policy/Cover Note No.:	A28817353QMX (Comprehensive) Coverage: 01/10/2017 - 30/09/2018
		Excess:	S\$600.00
Repairer:	SME Motor Pte Ltd (Kaki Bukit) 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, 417883 Eunos - Tel: 6747 6106 (6 Lines)		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Joslin Lim - 6643 1327]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 04/01/2018]		
Driver/Custodian:	CHEW MEI FONG (46 / Female), NRIC: S7172179E, Tel: +6597269611		
Adj Asg. Remarks:	Please revert. Please check Market value and rebates to check if it is economical to repair		

ASSOCIATED MAIL RECEIVED

View All	Compose Case Mail
- MSIG_SG (29/12/2017): Alert - Adj Mandate Approved (S\$13474.50) - SKA7625R - Claim Handler: Joslin Lim - MSIG_SG (06/12/2017): Alert - Adj Mandate Approved (S\$13321.60) - SKA7625R - Claim Handler: Joslin Lim	

ALL ASSOCIATED TASKS

View All	Search Tasks	Create New Task	Complete						
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKA7625R (539184)

OD

Dec 1 2017 4:00PM

[CHEW MEI FONG]

SME Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)	Thumbnail	Print
1	02/12/17 12:45	Accident Statement	 Load HTM	
2	04/12/17 12:03	Repairer Estimates	 Load HTM	
3	27/12/17 15:33	Repairer Estimates Suppl. #1	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	29/12/17 09:52	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	☒
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2	05/12/17 18:17	Odometer Reading	 Load JPG	☒
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Documentation					
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No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail	Print
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/12/17 09:21	ESTIMATE	1	Load PDF	
2	29/12/17 09:44	1ST ESTIMATE	1	Load PDF	
3	29/12/17 09:44	SUPPLEMENTARY	1	Load PDF	
4	09/01/18 10:45	Parts Invoice	1	Load PDF	

Linked Accident Report Documents

			View	View in Browser	
Assessment Reports			1 per page	☒	
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail	Print
1	02/12/17 12:45	Accident Statement	1	Load HTM	
Photos/Images					
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Documentation					
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4	02/12/17 12:45	Sketch Plan #4	1	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset	Save	Print
There are no document checklists configured.					

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Repairer ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17023086/UVBE2

Date: 09/01/2018

REFERENCE

Insured/Claimant:	CHEW MEI FONG	Policy No:	A28817353QMX	Claim No:	539184
Date of Loss:	01/12/2017	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKA7625R	Engine No:	10697716N52B25AF
Make & Model:	BMW 523i, 2.5 (A)	Chassis No:	WBAFP32040C865439
Reg. Date:	31/03/2011 (Man. Year: 2011)	Odometer:	63244 km
Colour:	Silver		
Engine Capacity:	2497 cc		
Market Value/New Car Price:	S\$66,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/55 R17	Rear Tyre Size:	225/55 R17
Front Left Side:	Michelin 7 mm	Rear Left Side:	Michelin 7 mm
Front Right Side:	Michelin 7 mm	Rear Right Side:	Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,123.90	11,984.50	3,139.40	20.76
Miscellaneous Items	65.00	60.00	5.00	7.69
Labour	1,630.00	1,430.00	200.00	12.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,818.90	13,474.50	3,344.40	19.88
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	16,218.90	12,874.50	3,344.40	20.62
+ GST 7.00/7.00% (S\$)	1,135.33	901.22	234.11	20.62
Nett Amount (S\$)	17,354.23	13,775.72	3,578.51	20.62

INSPECTION

Date of Assignment:	05/12/2017 Present Location:	SME Motor Pte Ltd (Kaki Bukit)
Date Inspected:	05/12/2017 Inspected At:	1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit
		Singapore 417883
Estimated Period of Repair:	6.0 days	

Adjuster: MARCUS CHUA

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 09 Jan 2018)
Parts: 143	BMW 523I 2.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKA7625R)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BONNET (WCP)	Buckled	1,560.00 F	*1,560.00 F
2	2		*FRT BONNET LOCK CATCH TOP (SIDES) (WCP)	Bent / Twisted	160.00 F	*160.00 F
3	1		*FRT BONNET LOCK CATCH TOP (CENTER) (WCP)	Twisted	50.00 F	*50.00 F
4	2		*FRT BONNET LOCK LOWER (SIDES) (WCP)	Twisted	390.00 F	*390.00 F
5	1		*FRT BONNET LOCK CABLE (WCP)	Not Necessary	26.00 F	*- F
6	2		*FRT GRILLE (WCP)	Broken	230.00 F	*230.00 F
7	1		*FRT BUMPER (WCP)	Distorted	1,050.00 F	*1,050.00 F
8	1		*FRT BUMPER RETAINER (WCP)	O/S Bent	36.00 F	*18.00 F
9	1		*FRT BUMPER CENTER LOGO (WCP)	Necessary	95.00 F	*95.00 F
10	10		*FRT BUMPER CLIP (WCP)	Necessary	20.00 F	*20.00 F
11	1		*FRT BUMPER TOP RUBBER SEAL (WCP)	Twisted	35.00 F	*35.00 F
12	1		*FRT BUMPER TOWING COVER (WCP)	Torn	32.00 F	*32.00 F
13	2		*FRT BUMPER PARKING SENSOR (WCP)	Shorted	330.00 F	*330.00 F
14	2		*FRT BUMPER PARKING SENSOR SEAL (WCP)	Necessary	10.00 F	*10.00 F
15	1		*FRT BUMPER LOWER GRILLE CENTER (WCP)	Not Necessary	60.00 F	*- F
16	1		*FRT BUMPER LOWER GRILLE SIDES (WCP)	O/S Twisted	130.00 F	*65.00 F
17	1		*FRT BUMPER INNER SPONGE (WCP)	Cracked	40.00 F	*40.00 F
18	1		*FRT BUMPER REINFORCEMENT (WCP)	Dented	495.00 F	*495.00 F
19	1		*FRT BUMPER PARKING SENSOR WIRE (WCP)	Torn	120.00 F	*120.00 F
20	1		*HEADLAMP (WCP)	O/S Broken	3,160.00 F	*1,580.00 F
21	1		*RH HEADLAMP NOOZLE (WCP)	Cracked	150.00 F	*150.00 F
22	1		*HEADLAMP NOOZLE HOSE (WCP)	Torn	60.00 F	*60.00 F
23	1		*RH HEADLAMP NOOZLE COVER (WCP)	Torn	50.00 F	*50.00 F
24	1			Distorted	240.00 F	*240.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
		*AIR BUFFER (WCP)			
25	1	*CENTER TOP PANEL (OUTER) (WCP)	Bent	165.00 F	*165.00 F
26	1	*HEADLAMP PANEL (WCP)	O/S Bent	270.00 F	*135.00 F
27	1	*HEADLAMP PANEL TOP GARNISH (WCP)	O/S Twisted	60.00 F	*30.00 F
28	1	*CENTER TOP PANEL (INNER) (WCP)	Not Necessary	90.00 F	*- F
29	1	*AIRCON CONDENSER (WCP)	Bent / Punctured	700.00 F	*700.00 F
30	1	*RADIATOR (WCP)	Bent / Punctured	680.00 F	*680.00 F
31	1	*RADIATOR FAN ASSY (WCP)	Serviceable	850.00 F	*- F
32	2	*FRT BUMPER INNER GARNISH (WCP)	Distorted	100.00 F	*100.00 F
33	1	*FRT BUMPER FOG LAMP RH (WCP)	Cracked	185.00 F	*185.00 F
34	1	*FRT RH FENDER (WCP)	Dented / Buckled	620.00 F	*620.00 F
35	1	*FRT RH FENDER INNER COWLING (FRT) (WCP)	Torn	120.00 F	*120.00 F
36	10	*INNER COWLING CLIP (WCP)	Necessary	25.00 F	*25.00 F
37	2	*FRT FENDER INNER TOP GARNISH (WCP)	Torn	140.00 F	*140.00 F
38	12	*FRT FENDER INNER TOP GARNISH CLIP (WCP)	Necessary	60.00 F	*60.00 F
Supplementary #1					
39	1	*FRT FENDER SIDE BRACKET RH (WCP)	Cracked	75.00 F	*75.00 F
40	1	*FRT BONNET STOPPER RH (WCP)	Necessary	15.00 F	*15.00 F
41	1	*FRT NOZZLE COVER LEVER RH (WCP)	Damaged	15.00 F	*15.00 F
42	2	*FRT BONNET CENTER LOCK CATCH RIVERTS (WCP)	Necessary	13.00 F	*13.00 F
43	2	*HORN RIVERTS (WCP)	Necessary	7.00 F	*7.00 F
44	1	*FRT BONNET INSULATOR (WCP)	Warped	220.00 F	*220.00 F
45	1	*WATER HOSE (WCP)	Torn	90.00 F	*90.00 F
46	2	*FRT V PANEL (WCP)	Bent	50.00 F	*50.00 F
47	2	*RADIATOR TOP BUSH (WCP)	Necessary	30.00 F	*30.00 F
48	2	*RADIATOR TOP PIN (WCP)	Necessary	30.00 F	*30.00 F
49	1	*HID BULD RH (WCP)	Cracked / Damaged	260.00 F	*260.00 F
50	1	*SIGNAL CONTROL UNIT RH (WCP)	Cracked / Shorted	350.00 F	*350.00 F

F=Franchise part.

Sub Total (S\$)	13,749.00	10,895.00
+ Margin on L,N Items 10.00/10.00% (S\$)	1,374.90	1,089.50
Total Parts (S\$)	15,123.90	11,984.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	NUMBER PLATE (BROKEN)	40.00	35.00
2	1	RADIATOR COOLANT (NECESSARY)	25.00	25.00
Sub Total (S\$)			65.00	60.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	WIRE CHECKING	New	30.00	30.00
2	REMOVE & REFIX AIRCON AND GAS	New	100.00	100.00
3	LABOUR CHARGE	New	700.00	600.00
4	SPRAY PAINTING	New	800.00	700.00
Gross Labour Cost (S\$)			1,630.00	1,430.00

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< END OF ESTIMATES >