

Veron Chen (LKKAUTO)

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**From:** Nora Khai <nora.khai@premiumauto.com.sg>  
**Sent:** Monday, 18 December, 2017 12:27 PM  
**To:** Bryan Ang (LKKAUTO); 'Claims'; SUR  
**Subject:** RE: OD CLAIM SKB 3988 P (FIRE CASE)- TOTAL LOSS  
**Attachments:** SERVICE HISTORY - SKB3988P - FIRE CASE.pdf

Hi Bryan ,

Attached as per your kind request.

Best Regards,

**Norazima Khairuddin**  
Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9827 **f.** +65 6841 1183  
**e.** [nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Bryan Ang (LKKAUTO) [mailto:[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)]  
**Sent:** 18 December, 2017 11:52 AM  
**To:** Nora Khai; 'Claims'; SUR  
**Subject:** RE: OD CLAIM SKB 3988 P (FIRE CASE)- TOTAL LOSS

Dear Nora

Please provide servicing history.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]  
**Sent:** Monday, 18 December 2017 11:44 AM  
**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIM SKB 3988 P (FIRE CASE)- TOTAL LOSS  
**Importance:** High

**Urgent.**

Dear In Charge,

Please update status for this claim please.

Appreciate if you can help us to expedite.

Thank you.

Best Regards,

**Norazima Khairuddin**  
Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** 05 December, 2017 12:21 PM  
**To:** 'SUR'  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** OD CLAIM SKB 3988 P (FIRE CASE)- TOTAL LOSS

Dear all,

Refer to this case, attached document for your kind reference. We have engage Mr. Bryan to inspect this vehicle on this morning.

Please assist expedite to process the claims accordingly.

As we have a contract with AIG for FOC storage for the first 30 days, we would expect this matter to be dealt with efficiently to avoid costly storage fee charge to AIG.

Please take note.

We will start charge storage fee on 5/1/2017 and \$50/day.

Thank you and Have a nice day ahead!

Best Regards,  
**Tony Foong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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