Shu Pei (LKKAuto)

From: Janice Goh Siew Geok (ECICS, Claims) < Janice Goh@ecics.com.sg>

Sent: Wednesday, 27 December, 2017 9:13 AM
To: Shu Pei (LKKAuto); ECICS Claims; motorsurvey

Cc: Phoebe Jay Xie (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi

Hui (ECICS, Claims); Admin A; Asher Sng (LKKAuto)

Subject: RE: SLN6519R Against SJM8666P Accident on 30/11/2017 ****LKK

REF:CC4/ICS17023076/Ueb3

Attachments: SJM8666P.PDF

Dear Shu Pei

As requested, please see attachment. Thank you.

Regards, Janice Goh Claims Division DID: +65 6303 0182 FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT <u>FOR ALL PRE-REPAIR INSPECTION/SURVEY</u>, please email to <u>motorsurvey@ecics.com.sq</u> directly.

**Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.

Thank you for your kind patience and understanding.**

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, 27 December, 2017 9:08 AM

To: ECICS Claims: motorsurvev

Cc: Janice Goh Siew Geok (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims);

Carrie Tan Chi Hui (ECICS, Claims); Admin A; Asher Sng (LKKAuto)

Subject: RE: SLN6519R Against SJM8666P Accident on 30/11/2017 ****LKK REF:CC4/ICS17023076/Ueb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 11 December, 2017 7:30 PM

To: ECICS Claims <claims@ecics.com.sg>; 'motorsurvey' <motorsurvey@ecics.com.sg>

Cc: Janice Goh Siew Geok (ECICS, Claims) < Janice Goh@ecics.com.sg>; Phoebe Jay Xie (ECICS, Claims)

<PhoebeJay Xie@ecics.com.sg>; Lionel Chua Kok Keong (ECICS, Claims) < Lionel Chua@ecics.com.sg>; Carrie Tan Chi

Hui (ECICS, Claims) < Carrie_Tan@ecics.com.sg; Admin A < admin-a@lkkauto.com; Asher Sng (LKKAuto)

<<u>AsherSng@lkkauto.com</u>>

Subject: RE: SLN6519R Against SJM8666P Accident on 30/11/2017 ****LKK REF:CC4/ICS17023076/Ueb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLN 6519R at M/s Abwin Service Pte Ltd.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 5 December, 2017 9:25 AM

To: 'ECICS Claims' < claims@ecics.com.sg; assignments < assignments@lkkauto.com

Cc: 'Janice Goh Siew Geok (ECICS, Claims)' < Janice Goh@ecics.com.sg>; Admin A < admin-a@lkkauto.com>

Subject: RE: SLN6519R Against SJM8666P Accident on 30/11/2017

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims [mailto:claims@ecics.com.sg]
Sent: Monday, 4 December, 2017 5:08 PM

To: Linda Liao; 'assignments' Cc: Ivan Teo; ECICS Claims

Subject: RE: SLN6519R Against SJM8666P Accident on 30/11/2017

Without Prejudice

Dear Linda

Thank you for your email. We will assign LKK for PRI.

Aside to LKK

Please assist and arrange PRI.

Thank you.

Regards, Janice Goh Claims Division DID: +65 6303 0182 FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

**Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.

Thank you for your kind patience and understanding.**

From: Linda Liao [mailto:lindaliao@abwin.com.sg]
Sent: Monday, 4 December, 2017 5:05 PM

To: ECICS Claims
Cc: Ivan Teo

Subject: RE: SLN6519R Against SJM8666P Accident on 30/11/2017

Dear Janice

Please appoint LKK.

Thank you Regards



#07-48 Premier@Kaki Bukit Gate 2 Singapore 415875

Linda Liao
Motor Claim Executive
DID +65 6713 9417 HP:9751 9596
T +65 6713 9400 | F +65 6713 9415
Website | Facebook | LinkedIn

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From: ECICS Claims [mailto:claims@ecics.com.sg]
Sent: Monday, 4 December, 2017 5:01 PM

To: Linda Liao < lindaliao@abwin.com.sg>; ECICS Claims < claims@ecics.com.sg>

Cc: Ivan Teo <ivanteo@abwin.com.sg>

Subject: RE: SLN6519R Against SJM8666P Accident on 30/11/2017

Without prejudice

Dear Linda

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

- 1. LKK
- 2. JP knight
- 3. Formteam
- 4. Appraisal Associates
- 5. Autoprobe
- 6. Raleigh
- 7. In-House Surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Thank you.

Regards, Janice Goh Claims Division DID: +65 6303 0182 FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sq directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: Linda Liao [mailto:lindaliao@abwin.com.sg]

Sent: Friday, 1 December, 2017 11:39 AM

To: ECICS Claims **Cc:** Ivan Teo

Subject: Re: SLN6519R Against SJM8666P Accident on 30/11/2017

Dear Motor Claim Dept

Please arrange survey before repair as soon as possible.

Thank you Regards



Abwin Service Pte Ltd No. 8 Kaki Bukit Avenue 4 #07-48 Premier@Kaki Bukit Gate 2 Singapore 415875

Linda Liao

Motor Claim Executive
DID +65 6713 9417 HP:9751 9596
T +65 6713 9400 | F +65 6713 9415
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