

INS. CASE OWNER:

NAME

CC 4 / III 1702

3074, K 2036

LKK:

IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT

06-12-2017

Date / Time:

5/11/17

Registered in Merimen:

5/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 32442

Name of Insured:

LPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

01/12/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

MOT 211018

Policy No.:

MIDM0016

Make / Model:

HYUNDAI

Place of Accident:

BEP TMS LAMU AIRPORT
BY TANJONG PATONG RD EXIT

If NO, Driver Name / Age: VEE 45EE KNOWN

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

376 43086

INSRS:
WSP:
Tel:
Liability:
RMKS:LOH
HEHUINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

6/12/17
MTSHD 32442 - 45/12/17
FILES REVIEWED. CASE OF 4 VEH C.C. OI
2nd vehicle. Seek liability mandate via mutual

26/12/17:

File pass to type mandate report

30/12/18

File pass to Super to close

RECEIVED 28 DEC 2017

RECEIVED 1 JAN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):
After call ltr to OI:
Authorisation To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD
Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 10/12/18

Confirm with: Danny

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: NIL

If NO or B 28, Ass. Lia:

Repair Cost:

SS 2,430.00

(4 veh C.C. 2nd veh)

Less of Rental (LOR):

SS

(

days)

Less of Use (LOU):

SS 240.00 (580.0 x 3 days)

Less of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow / Independent)

Legal Cost

SS

Total:

SS 2,690.00

Global Sum SS:

FINAL PAYMENT

Date/Time: 10/12/18

Confirm with: Danny

Email

Call

Payee 1:

SS 2,690.00

Name 1:

LOH HENG

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: P350.00

COPY SENT
14/1/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III17023074/pb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 05-12-2017	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHD 3254Z	Veh. Inspected	SJG 4308G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information:			
Accident Date	01/12/2017	Inspection Date	
Survey held at	LOH HENG BLK 176 #03-08 SIN MING DRIVE SINGAPORE 575721		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

LON HENG

Automotive Repair Services
Accident Insurance Claims

12-May-17

INDIA International Insurance Ptd Ltd

Singapore

Attn. : Motor Claim Department

Re : Estimated Quotation

Vehicle No. : SJG4308G Audi A5

Not Notified
1. B.1
Recovery B4 part
3 days

S/N	Description	Amount (\$S)
A	PART REPLACEMENT	
	Rear bumper <i>Br</i>	\$ 1,347.00
	Rear bumper reinforcement	\$ 756.00
	Rear bumper reverse sensor	\$ 253.00
	Rear bumper spoiler <i>Pull br</i>	\$ 289.00
		\$ 2,645.00
	Less 5%	\$ 2,512.75
B	LABOUR CHARGES	
	To remove and replace damaged parts and knock out tail panel	\$ 450.00
	To respray + putty on the replacement parts	\$ 680.00
	Sub-total	
	GRAND TOTAL OF A & B	\$ 3,642.75

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Block 176 #03-08 Sin Ming Autocare
Sin Ming Drive
Singapore 575721
Tel : 64532237 / 64530797
Fax : 64556384

LON HENG

Automotive Repair Services
Accident Insurance Claims

12-May-17

INDIA International Insurance Ptd Ltd

Singapore

Attn : Motor Claim Department

Re : Estimated Quotation

Vehicle No : SJG4308G Audi A5

Not Authorised
Pehong B. G. P. S.
3 day
8 2450/

S/N	Description	Amount (S\$)
A	PART REPLACEMENT	
	Rear bumper	\$ 1,347.00
	Rear bumper reinforcement	\$ 756.00
	Rear bumper reverse sensor	\$ 253.00
	Rear bumper spoiler	\$ 289.00
		\$ 2,645.00
	Less 5%	\$ 2,512.75
B	LABOUR CHARGES	
	To remove and replace damaged parts and knock out tail panel	\$ 450.00
	To respray + putty on the replacement parts	\$ 680.00
	Sub-total	
	GRAND TOTAL OF A & B	\$ 3,642.75

LKH Auto Consultants Notice notify the Receiver of the following:

- To remove before start spray painting
- To clean paint / surface before painting
- To ensure correct / sufficient primers
- To ensure correct / sufficient primer coats
- To ensure correct / sufficient primer coats
- To ensure correct / sufficient primer coats

Approved by Receiver

Signature

Date

Block 176 #03-08 Sin Ming Autocare
Sin Ming Drive
Singapore 575721
Tel: 64532237 / 64530797
Fax: 64556384

Zaini (LKK Auto)

From: Danny Loh <loh heng0308@yahoo.com.sg>
Sent: Wednesday, 10 January 2018 5:49 PM
To: Zaini (LKK Auto)
Subject: Re: Your Ref: SJG 4308G_ACCIDENT INVOLVING SHD 3254Z & SJG 4308G ON 01/12/2017

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Zaini,
We accept your offer as final
Settlement

Thanks
Danny

Sent from Yahoo Mail on Android

On Wed, 10 Jan 2018 at 12:05, Zaini (LKK Auto)
<Zaini@lkkauto.com> wrote:

WITHOUT PREJUDICE

Your Ref: SJG 4308G
Our Ref: CC4/III17023074/Kkb3

Dear Sirs,

ACCIDENT INVOLVING SHD 3254Z & SJG 4308G ON 01/12/2017

We refer to the above matter

For a quick and amicable settlement, we offer to settle global sum at **S\$ 2,690.00 (all in)**

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

LOH HENG

Automotive Repair & Services
Accident & Insurance Claims

20 Feb 2018

India International Insurance Co. Ltd.

Singapore

Attn: Motor Claim Department

Ref MCT17120028

Dear Sir,

ACCIDENT INVOLVING SHD3254Z and SJG4308G on 01 Dec 2017

We are authorized by Ang Hock Heng Parris, the owner of motor vehicle no. **SJG4308G** to claim damages against your insured, the driver of motor vehicle no. **SHD3254Z** in connection with a road accident on 01/12/2017.

Repairs have been completed and discharged. We are submitting a claim on behalf of Mr SAW, as follows:

1. Cost of Repairs,	\$ 2450.00
Loss of useages 3days x \$100	\$ 300.00
	\$ 2750.00
	=====

LOH HENG

BLOCK 176 #03-08 SIN MING AUTOCARE,
SIN MING DRIVE, SINGAPORE 575721
PHONE: 64532257 / 64530797
FAX: 64556384
LOHHENG0108@YAHOO.COM.SG

(2air)

LETTER OF AUTHORIZATION

23 Jan 2018

Claim Manager

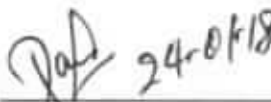
India International Insurance Pte Ltd

Singapore

Accident involving SJG4308G and SHD3254Z on 01 DEC 2017

I, **Ang Hock Heng Parris** hereby authorize my repairers **M/S LOH HENG** of 176 Sin Ming Drive #03-08 Sin Ming Auto Care, Singapore 575721 whom I have appointed as my agent in respect of my claim.

I further authorize M/s Loh Heng to negotiate all proceeds to my repairers **M/S LOH HENG** in settlement of my claim

 24-01-18 Parris

Signature / Date/Name

EXPRESS SETTLEMENT

(Zaini)

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT17120028
Claimant Ref: SJG4308G

We/I, LOH HENG ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,450.00 (repair cost), S\$ 240.00 (loss of use/rental) S\$ - (search fee), vehicle no. SJG4308G that was damaged pursuant to the accident which occurred on 01/12/2017 (date) at ECP TOWARDS CHANGI AIRPORT (location) involving vehicle no. SHD3254Z (insured vehicle). This is pursuant to the inspection conducted on 06/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ANG HOCK HENG PARRIS ("the third party claimant") of vehicle no. SJG4308G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJG4308G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,690.00 to LOH HENG

Dated this 28 Feb day of 2018

CLAIMANT:

Signature: [Signature]

Name: Ang Hock Heng Parris

NRIC: 91545133E

Address: 376 West coast
Park #01-24

Nationality: Singaporean

Occupation: _____

WITNESS:

Signature: [Signature]

Name: LKK Auto Consultants Pte Ltd

NRIC: _____

Address: Block 51, Paya Ubi Industrial
Park, Ubi Avenue 1, #02-25

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

Bill No:- 30497Date, 04 Feb 2018**Automotive Repair & Services**
Accident & Insurance Claim.

羅 興
LOH HENG

176 Sin Ming Drive #03-08 Sin Ming Auto Care Singapore 575721
TEL: 64532237 • 64530797 FAX: 64556384

India International Insurance Pte Ltd

Make Audi A5 Car No SJG4308G Milage

DESCRIPTION	AMOUNT	
	\$	c
To repair the above accident vehicle as per recommended by LKK Auto consultants surveyor.	\$ 2450	00
Ref: MCT17120028		

E. & O. E.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Dec 2017 Edit Reg		05 Dec 2017 00:00 Edit Adj Rpt	S\$2,450.00 Edit Estimates	S\$2,450.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:		COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R							
Main Claimant:		ANG HOCK HENG PARRIS, ID: S1545133E							
Vehicle Reg. No.:		SJG4308G	Date of Loss:	01/12/2017 16:00 - :59					
Claim Type:		TP / MCT17120028	Policy/Cover Note No.:	MCOM0015					
Vehicle Reg. No. (Insured):		SHD3254Z	Policy No. (Claimant):	GA28388Z					
		Excess:							
Repairer:		Loh Heng (HQ) 176 Sin Ming Drive, #03-08 Sin Ming Auto Care, 575721 Sin Ming - Tel: 64532237							
Handling Insurer:		India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243]							
Claimant's Insurer:		AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 14/12/2017]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (09/01/2018): Alert - Adj Mandate Approved (S\$2750.00) - SJG4308G - Claim Handler: NATALIE LEE - III_SG (12/12/2017): Alert - Adj Mandate Approved (S\$0.00) - SJG4308G - Claim Handler: NATALIE LEE									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJG4308G (MCT17120028)
[SHD3254Z]
TP
ANG HOCK HENG PARRIS
Dec 1 2017 4:00PM
[COMFORT TRANSPORTATION PTE LTD]
Loh Heng

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Video									1 per page		☒
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	09/01/18 09:10	Video - Accident							Load MP4		
Photos/Images									3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	08/01/18 14:42	General View							Load JPG	☒	
2	08/01/18 14:42	General View							Load JPG	☒	
3	08/01/18 14:42	General View							Load JPG	☒	
4	08/01/18 14:42	General View							Load JPG	☒	
5	08/01/18 14:42	General View							Load JPG	☒	
6	08/01/18 14:42	General View							Load JPG	☒	
7	08/01/18 14:42	General View							Load JPG	☒	
8	08/01/18 14:42	General View							Load JPG	☒	
9	08/01/18 14:42	General View							Load JPG	☒	
10	08/01/18 14:42	General View							Load JPG	☒	
11	08/01/18 14:42	Odometer Reading							Load JPG	☒	
12	08/01/18 14:42	Chassis Number							Load JPG	☒	
13	08/01/18 14:44	Reinspection Photo							Load JPG	☒	
14	08/01/18 14:44	Reinspection Photo							Load JPG	☒	
Documentation									1 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	05/12/17 16:30	EMAIL FROM III DD 05122017							Load PDF		
2	05/12/17 16:30	NOTICE & GIA REPORT							Load PDF		
3	06/12/17 10:24	SAS Alert - Accident involving SHD3254Z (OI) and SJG4308G (TP) ON 01.12.2017							Load PDF		
4	07/12/17 17:26	TP ESTIMATE- MARKED							Load PDF		
5	19/03/18 11:32	WORKSHOP INVOICE							Load PDF		
6	19/03/18 11:32	AUTHORISATION TO ACT FORM							Load PDF		
7	19/03/18 11:32	DISCHARGE VOUCHER							Load PDF		
8	19/03/18 11:32	LOD							Load PDF		
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	05/12/17 17:20	Singapore Accident Statement							Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17023074/KKB3Q2

Date: 19/03/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SJG4308G Insured Vehicle No: SHD3254Z
 Date of Loss: 01/12/2017 Nature of Claim: TP Claim No: MCT17120028

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJG4308G
 Make & Model: AUDI A5, 2.0 SPORTBACK (A) Engine No: CDN196662
 Reg. Date: 13/06/2011 (Man. Year: 2011) Chassis No: WAUZZZ8TXBA078005
 Colour: Metallic Black Odometer: 73066 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 245/40Z R19 Rear Tyre Size: 295/30Z R19
 Front Left Side: Michelin 8 mm Rear Left Side: Michelin 4 mm
 Front Right Side: Michelin 8 mm Rear Right Side: Michelin 4 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,512.75	2,512.75	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,130.00	550.00	580.00	51.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,642.75	3,062.75	580.00	15.92
Approved Total (Overridden) (S\$)		2,450.00		
Nett Amount (S\$)	3,642.75	2,450.00	1,192.75	32.74
+ Loss of Use (3.0 x S\$80.00/day) (S\$)		240.00		
Nett Liability (S\$)		2,690.00		

INSPECTION

Date of Assignment: 05/12/2017
 Date Inspected: 06/12/2017 Inspected At: Loh Heng (HQ)
 176 Sin Ming Drive, #03-08 Sin Ming Auto
 Care
 Singapore 575721
 Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG**Manager:** Zaini Bin Kusaini

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 28 Dec 2017)
Parts:	143	AUDI A5 2.0 SPORTBACK (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJG4308G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	1,347.00 FL	*1,347.00 FL
2	1		*REAR BUMPER REINFORCEMENT	Buckled	756.00 FL	*756.00 FL
3	1		*REAR BUMPER REVERSE SENSOR	Shorted	253.00 FL	*253.00 FL
4	1		*REAR BUMPER SPOILER	Dented / Cut	289.00 FL	*289.00 FL

F=Franchise part. L=ListItemDisc

Sub Total (S\$)	2,645.00	2,645.00
- List Item Discount on L Items 5.00/5.00% (S\$)	132.25	132.25
Total Parts (S\$)	2,512.75	2,512.75

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REPLACE DAMAGED PARTS AND KNOCK OUT TAIL PANEL	New	450.00	250.00
2	TO RESPRAY+PUTTY ON THE REPLACEMENT PARTS	New	680.00	300.00
Gross Labour Cost (\$\$)			1,130.00	550.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >