

INS. CASE OWNER: ShurinCC 4/III17023071 / Uha3LKK:  
IDAC:Surveyor: MARUODOI: 08/12/17Date / Time: 05/12/17  
Registered in Merimen: 05/12/17

Pre-assign / CCU / FTE

Insured Vehicle No. : SHA 3672RName of Insured : CTPL

Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_

Excess Sec II :SS \_\_\_\_\_ D.O.A: 03/11/17Is driver the owner? (YES ☒ NO ☐ Nature of Accident: \_\_\_\_\_If NO, Driver Name / Age: LEE SECK HAN

Driver Tel No. : \_\_\_\_\_ (V/L: YES / NO)

Claim No. : MOT 17110063Policy No. : HCOH006Make / Model : HYUNDAI I40Place of Accident: UPP CHANGI ROAD E TWDS LOYANGOI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability: \_\_\_\_\_ % Final ? Yes / No

PA 36205INSRS:  
WSP: ABWIN  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_INSRS:  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_INSRS:  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_INSRS:  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date / Time

PA 36205 - X  
SHA 3672R - CS3/III12005125/KR1 DUA: 11/06/17  
- CS3/III1401061/SPK3 DUA: 02/06/17  
- CS3/III1401061/SPK2 DUA: 02/06/1708/12/17 (vic)FILE REVIEWED. OLD CHARGED CASE. OLD  
TO AMEND TP VEH. #.OPEN CHARGE LIABILITYMINIMUM12/12/1711 APPROVED LIABILITY (MINIMUM)19/12/17BUILD LIABILITY CASE.TP LOW IN BY BUILD22/06/18TYPE REPORT FOR LIABILITY APPROVALREMOVE VEH.02/08/1890% LIABILITY BY ABWIN11 APPROVED LIABILITY.16/08/18SEND LET OFFER TO TP.11/08/18TP ACCEPTED OFFER.RECEIVED ORIG. BOOK.ALL IN ORDER.TO CLOSE.

RECEIVED 27 MAR 2018

RECEIVED 16 MAY 2018

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

3,800.00

(3 days)

Reduction:

68

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

SS

4,000.00COLO CHARGED CASE

Loss of Rental (LOR):

SS

—

( days)

Loss of Use (LOU):

SS

150.00

(\$150 x 3 days)

Loss of Income (LOI):

SS

—

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search:

SS

5.35

Medical:

SS

—

Disbursement:

SS

—

(e.g. Tow/Independent)

Legal Cost:

SS

—

Total:

SS

4,521.35

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4,521.35

Name 1:

ABWIN SERVICE PTE LTD

Payee 2: (Strike if N.A.):

SS

—

Name 2:

Payee 3: (Strike if N.A.):

SS

—

Name 3:

1) Claim status: ☒ Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 500.00COPY SENT  
16/05/18






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile   |  |                 |                            |   |
|---|--|-----------------|----------------------------|---|
| INDIA INTERNATIONAL INSURANCE PL  |  |                 | Ref : CC4/III17023071/Uha3 |   |
| 64 CECIL STREET<br>#05-02 IOB BUILDING SINGAPORE 049711   |  |                 | Date : 05-12-2017          |  |
|   |  |                 | Code : III2                |   |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>   |  |                 |                            |   |
| Insured Veh.  | SHA 3672R  | Veh. Inspected  | PA 3630S                   |   |
| Policy No.  |  | Coverage (\$)   | 0.00                       |   |
| Claim No.   |  | Excess (\$)     | 0.00                       |   |
| Assign From   |  | Assign Date     | 05/12/2017                 |   |
| <b>2. Vehicle Particulars &amp; Condition</b>   |  |                 |                            |   |
| Make & Model  |  | C.C             | 0                          |   |
| Engine No.  | HIDDEN   | Year of Reg.    |                            |   |
| Chassis No.   |  | Colour          |                            |   |
| Odometer  | -  | Steering        |                            |   |
| Brakes  |  | Modification    |                            |   |
| General   |  |                 |                            |   |
| <b>3. Conditions of Tyres</b>   |  |                 |                            |   |
|   | Size   | Make            | Balance                    |   |
| R/H Front Tyre  |  |                 | mm                         |   |
| L/H Front Tyre  |  |                 | mm                         |   |
| R/H Rear Tyre   |  |                 | mm                         |   |
| L/H Rear Tyre   |  |                 | mm                         |   |
| <b>4. Description of Damages</b>  |  |                 |                            |   |
|   |  |                 |                            |   |
| <b>5. General Information</b>   |  |                 |                            |   |
| Accident Date   | 03/11/2017   | Inspection Date | 08/12/2017                 |   |
| Survey held at  | ABWIN SERVICE PTE LTD<br>No. 8 KAKI BUKIT AVENUE 4<br>#07-48 PREMIER@KAKI BUKIT GATE 2<br>SINGAPORE 415875 |                 |                            |   |
| <b>5a. Remarks</b>  |  |                 |                            |   |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |  |                 |                            |   |

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

|               |         |
|---------------|---------|
| Owner ID Type | Company |
| Owner ID      | 6821W   |

### Vehicle Details

|                               |                         |
|-------------------------------|-------------------------|
| Vehicle No.                   | PA36305                 |
| Vehicle to be Exported        | No                      |
| Intended De-registration Date | 11 Dec 2017             |
| Vehicle Make                  | TOYOTA                  |
| Vehicle Model                 | HIACE COMMUTER GL 3.0 A |
| Primary Colour                | Silver                  |
| Manufacturing Year            | 2014                    |
| Engine No.                    | 1KD2419763              |
| Chassis No.                   | KDH2230020448           |
| Maximum Power Output          | -                       |
| Open Market Value             | \$41,380.00             |
| Original Registration Date    | 13 Oct 2014             |
| First Registration Date       | 13 Oct 2014             |
| Transfer Count                | 0                       |
| Actual ARF Paid               | \$2,069.00              |

### Intended PARF Rebate Details

|                              |        |
|------------------------------|--------|
| PARF Eligibility             | No     |
| PARF Eligibility Expiry Date | -      |
| PARF Rebate Amount           | \$0.00 |

### Intended COE Rebate Details

|                     |                         |
|---------------------|-------------------------|
| COE Expiry Date     | 12 Oct 2024             |
| COE Category        | C - Goods Vehicle & Bus |
| COE Period(Years)   | 10                      |
| PQP Paid            | \$31,982.00             |
| COE Rebate Amount   | \$21,862.00             |
| Total Rebate Amount | \$21,862.00             |

The information contained herein is correct as at 11 Dec 2017

OK

Please arrange to survey vehicle at  
8 KAKI BUKIT AVENUE 4 - GATE 2  
#07-48 PREMIER @ KAKI BUKIT  
SINGAPORE 415875

**ABWIN** 諭輝

08/11/17 @ 02-03 PM

Not Adm  
h/s 3800  
3 day  
Linda Liao

LINDA LIAO  
ABWIN SERVICE PTE LTD  
DID: 67139417  
Fax: 67139415  
HP: 97519596

Date : 01/12/2017  
TP Vehicle No. : SHA-3672-R  
To : INDIA INTERNATIONAL INSURANCE PTE LTD  
Attn : Motor Claim Department

Owner : BABA EXPRESS TRANSPORT SERVICES PTE. LTD.  
AXA INSURANCE SINGAPORE PTE LTD  
Certificate No. : VBX/P1550114  
Vehicle No. : PA -3630-S  
Make & Model : TOYOTA HIACE COMMUTER GL 3.0 A

Accident Date: 03/11/2017

### ESTIMATED REPAIR COST DETAILS

| QTY | DESCRIPTION | REPAIR AMOUNT | SURVEYOR APP. |
|-----|-------------|---------------|---------------|
|-----|-------------|---------------|---------------|

#### List Item

|    |                                   |                     |   |
|----|-----------------------------------|---------------------|---|
| 1  | FRONT BUMPER                      | \$522.30            | ✓ |
| 1  | FRONT BUMPER RETAINER RH          | \$170.30            | ✓ |
| 1  | FRONT BUMPER LOWER SKIRT          | \$158.00            | X |
| 1  | RH HEADLAMP                       | \$2,453.10          | ✓ |
| 1  | RH FRONT DOOR                     | \$1,448.90          | ✓ |
| 1  | RH FRONT DOOR CENTRE PILLAR       | \$1,488.90          | X |
| 1  | RH FRONT STEP PANEL               | \$97.08             | X |
| 1  | RH FRONT STEP PANEL GARNISH       | \$176.08            | ✓ |
| 10 | RH FRONT STEP PANEL GARNISH CLIPS | \$50.00             | ✓ |
|    | <b>Sub Total</b>                  | <b>\$6,564.66</b>   |   |
|    | <b>Discount 25% on Parts</b>      | <b>(\$1,641.17)</b> |   |
|    |                                   | <b>\$4,923.50</b>   |   |

#### Special Nett

|   |                     |                   |   |
|---|---------------------|-------------------|---|
| 1 | front bumper chrome | \$450.00          | ✓ |
| 1 | RH FRONT RIM        | \$550.00          | X |
| 1 | TO INSTALL ASSIST   | \$3,500.00        | X |
|   | <b>Sub Total</b>    | <b>\$4,500.00</b> |   |

#### Labour & Misc

|  |                   |     |
|--|-------------------|-----|
| TO STAIGHTEN AND PANEL BEAT ACCIDENT AREAS | \$1,200.00        | 450 |
| TO SPRAY PAINT ON AFFECTED AREAS           | \$1,200.00        | 600 |
| TO CHECK ALL NECESSARY WIRINGS             | \$150.00          | 20  |
| TO APPLY TUFF KOTE                         | \$150.00          | 30  |
| <b>Sub Total</b>                           | <b>\$2,700.00</b> |     |

to Consultants hence notify  
the Repairer of the following:  
• To resurvey before water spray painting  
• To supply damaged parts during resurvey  
• Parts prices are subject to confirmation  
• Third party survey is on a "Without Prejudice" basis  
• No illegal modification(s) is allowed  
• Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

**Sub Total**  
**\$12,123.50**  
**GST 7%**  
**\$848.64**  
**Total**  
**\$12,972.14**

4273.11  
4773.11

## Vic (LKKAUTO)

---

**From:** Linda Liao <lindaliao@abwin.com.sg>  
**Sent:** Tuesday, 17 April, 2018 9:49 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: PA3630S Against SHA3672R Accident on 03/11/2017 LKK REF CC4/III17023071/Uha3  
**Attachments:** Discharge voucher.pdf

Dear Vic

Please refer to attached discharge voucher for your action.

Thank you

Regards

**ABWIN** 安輝

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier@Kaki Bukit Gate 2

Singapore 415875

**Linda Liao**

Motor Claim Executive

**DID +65 6713 9417 HP:9751 9596**

**T +65 6713 9400 | F +65 6713 9415**

[Website](#) | [Facebook](#) | [LinkedIn](#)

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Monday, 16 April, 2018 2:52 PM  
**To:** Linda Liao <lindaliao@abwin.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: PA3630S Against SHA3672R Accident on 03/11/2017 LKK REF CC4/III17023071/Uha3

WITHOUT PREJUDICE

Dear Linda,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we have our principal's mandate and we offer to settle your client's claim as below:

|                              |                    |
|------------------------------|--------------------|
| Cost of Repair (w/gst)       | \$ 4,066.00        |
| Loss of Use (\$150 x 3 days) | \$ 450.00          |
| LTA Search Fee               | \$ 5.35            |
| <b>TOTAL</b>                 | <b>\$ 4,521.35</b> |

If agreeable, kindly chop and sign the attached DV and forward back to us the **original signed copy together with the LOD, Repair Invoice, ATA and all supporting documents (original hard copy)** for our Principal to process the payment.

The above amount is to be made payable to **ABWIN SERVICE PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

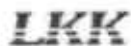
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 27 March, 2018 11:04 AM

**To:** Linda Liao

**Cc:** Admin A; Asher Sng (LKKAuto); Shirley Hiew (LKK Auto); Vic (LKKAuto)

**Subject:** RE: PA3630S Against SHA3672R Accident on 03/11/2017 LKK REF CC4/III17023071/Uha3

Without Prejudice

Dear Linda,

We refer to your below email.

Please be informed that we are in the midst of seeking mandate approval to our principal.

We will expedite and will get back to you for an update.



## Print Received Message

This mail is associated with :

**\*PA3630S (MCT17110063)  
[SHA3672R]**

TP

BABA EXPRESS TRANSPORT SERVICES PTE LTD

Nov 3 2017 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Abwin Service Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 02/04/2018 15:07 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4521.35) - PA3630S - Claim Handler: Sherini Pillai

Approved:4521.35.



Your Ref:  
Our Ref: AC17110006

03/01/2018

INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE 049711  
Attn: Motor Claims Department

Dear Sirs,

**ACCIDENT ON 03/11/2017 INVOLVING PA -3630-S & SHA-3672-R UPPER CHANGI ROAD EAST BEFORE XILIN AVE SINGAPORE**

We are authorised repair workshop for the owner of vehicle, PA -3630-S, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SHA-3672-R, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

|                               |                   |
|-------------------------------|-------------------|
| 1. Cost of Repair             | \$4,066.00        |
| 2. 0 days Car Rental x \$0.00 | -                 |
| 3. Loss of Use (3 x \$300.00) | \$900.00          |
| 4. Survey Fees                | -                 |
| 5. LTA Fees                   | \$5.35            |
| 6. TP/GIA Fees                | -                 |
| 7. Medical Fees               | -                 |
| 8. Others                     | -                 |
| (E&OE)                        | <b>\$4,971.35</b> |

We enclose the following documents to support the claims:-

- |  |   |  |  |
|--|---|--|--|
| <input checked="" type="checkbox"/> Repair/Excess Bill | <input type="checkbox"/> GIA/Police Report(s)     | <input type="checkbox"/> Power of Attorney | <input type="checkbox"/> Medical Bill      |
| <input type="checkbox"/> Surveyor Report               | <input checked="" type="checkbox"/> GIA/TP Search | <input type="checkbox"/> Car Rental Bill   | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Coloured Photographs          | <input type="checkbox"/> Insurance Certificate    | <input type="checkbox"/> Others: _____     |  |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,  
**ABWIN SERVICE PTE LTD**LINDA LIAO  
Claims Department  
E-mail: lindaliao@abwin.com.sg  
DID: 67139417

Date: 28/12/2017From: BABA EXPRESS TRANSPORT SERVICES PTE. LTD. (Name of Policyholder)My Vehicle No.: PA-3630-SOther Vehicles: SHA-3672-RAccident Date: 03/11/2017Location: UPPER CHANGI ROAD EAST BEFORE XILIN AVE SINGAPORE**LETTER OF AUTHORISATION**To: INDIA INTERNATIONAL INSURANCE PTE LTD (Third Party and/or Third Party Insurer)

I have authorised ABWIN SERVICE PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

To have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As ABWIN SERVICE PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds of my claims to **ABWIN SERVICE PTE LTD**.

I confirm that the payment of any negotiated settlement with and accepted by ABWIN SERVICE PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.

BABA EXPRESS TRANSPORT SVS PTE LTD  
BLK 43 #04-10 CAMBRIDGE ROAD  
SINGAPORE 210043  
HF: 6544 1165 / 4125 4914  
FAX: 6540 9071



Policyholder's Signature / Company's Stamp (if applicable)

Name: BABA EXPRESS TRANSPORT SVC PTE LTDNRIC No./ROC No.: 2008 06821 WDesignation: Director

Witness's Signature

Name: LindaNRIC No.: S81846070

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT17110063  
Claimant Ref: AC17110006

We/I, ABWIN SERVICE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 4,066.00 (repair cost), S\$ 450.00 (loss of use/~~rental~~), S\$ 5.35 (search fee), vehicle no. PA 3630S that was damaged pursuant to the accident which occurred on 03/11/2017 (date) at UPPER CHANGI ROAD EAST (location) involving vehicle no. SHA 3672R (insured vehicle). This is pursuant to the inspection conducted on 08/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner BABA EXPRESS TRANSPORT SERVICES PTE LTD ("the third party claimant") of vehicle no. PA 3630S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to PA 3630S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,521.35 to ABWIN SERVICE PTE LTD.

Dated this 07<sup>th</sup> day of APR 2018.

#### CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

Linda

NRIC:

S8188387D

Address:

# Kaki Bukit Ave 4  
#07-48 Premier @ Kaki Bukit

Nationality:

Civil 2 Singapore 415875

Occupation:

Claims Executive

#### WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVENUE 1 #01-25

Nationality:

PAYA UBI INDUSTRIAL PARK (S) 408933

Occupation:

**Tax Invoice**

**No : SC1801-22099**

**To :** India International Insurance Pte Ltd  
 64 Cecil street  
 #04/#05  
 IOB Building  
 Singapore 049711  
**Attention :** India International Insurance Pte Ltd

**Date :** 02-01-2018  
**Vehicle No. :** INDIA  
**Make/Model :** -  
**Mileage(Km) :** -  
**SRN :** 46286  
**Service Advisor :** Linda Liao

| <u>S/No</u> | <u>Description</u>   | <u>Qty</u> | <u>Unit Price</u> | <u>Amount(\$\$)</u> |
|-------------|--|------------|-------------------|---------------------|
| 1           | Being payment for PA3630S accident repair<br>date of accident on :03/11/2017 | 1.00       | \$3,800.00        | \$3,800.00          |

Sub Total \$ \$3,800.00  
 7% GST \$ \$266.00  
 Amount Payable \$ \$4,066.00

**RECOMMENDATION/REMARKS:**

Payment: (Cash/Nets/Credit Card)  
 Term: Cash

[This is a computer generated document. No signature is required]



## Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006528-2

Ms. Linda

fax: 6713 9415

Print Date/Time : 02 Dec 2017 / 10:25:20

Receipt Date/Time : 01 Dec 2017 / 15:14:06

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-171201-001286

Previous Receipt No. :

S/N Item Description/  
Business Transaction Reference  
No.

| Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|-------------------------------|------------------------|------------------------------|
|-------------------------------|------------------------|------------------------------|

Result of Insurance Enquiry - SHA3672R

As at 03 Nov 2017/08:40:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SHA3672R

Enquiry Fee

20171201151254792869

5.00 0.35 5.35

Sub-Total

5.00 0.35 5.35

Total Before Rounding

5.00 0.35 5.35

Rounding Difference

0.00

Total Amount Payable

5.35

Paid By

xxxxxxxxxxxx5950 Credit Card:  
Visa/MasterCard

5.35

Total

5.35

Cash Change

0.00

Tendered Amount

5.35

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

Linda Liao

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**From:** LTA-VTL@lta.gov.sg  
**Sent:** Friday, 1 December, 2017 3:14 PM  
**To:** Linda Liao  
**Subject:** Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-171201-001286



## Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-171201-001286

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 01 Dec 2017 was successful and the Receipt No. is ITNET-00000-171201-001286.

2. The details of the search results are as follow:

| Vehicle No. | Search Date | Search Time | Search Result |
|-------------|-------------|-------------|---------------|
|-------------|-------------|-------------|---------------|

|          |             |          |                         |
|----------|-------------|----------|-------------------------|
| SHA3672R | 03 Nov 2017 | 08:40:00 | INDIA INT'L INS PTE LTD |
|----------|-------------|----------|-------------------------|

3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Please do not reply to this auto-generated e-mail. If you have any feedback, please go to [www.lta.gov.sg/feedback](http://www.lta.gov.sg/feedback). You can also visit [www.onemotoring.com.sg](http://www.onemotoring.com.sg) for more information.
5. Thank you.

*If you are not the intended recipient of this communication, please delete it.*

*As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.*

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt  | Adj Submitted                                  | Ins Auth'd | Status  |
|------|---|---------------|---|--|--|------------|---|
| Main | 06 Dec 2017<br><a href="#">Edit Reg</a> |               | 05 Dec 2017 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$3,800.00</b><br><a href="#">Edit Estimates</a> | <b>S\$3,800.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main   | Reference  | Claim Details  | Documents   | Show All |         |             |              |            |       |
|--|--|--|---|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b>   |  | <b>[Created by adjuster]</b>   |   |          |         |             |              |            |       |
| Insured:   | <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R   |  |   |          |         |             |              |            |       |
| Main Claimant:   | <b>BABA EXPRESS TRANSPORT SERVICES PTE LTD</b> , Co. Reg. No.: 200806821W  |  |   |          |         |             |              |            |       |
| Vehicle Reg. No.:  | <b>PA3630S</b>   | Date of Loss:  | 03/11/2017 08:00 - :59<br><b>[36 Months and 21 Days From LTA Reg Date (Man Yr)]</b> |          |         |             |              |            |       |
| Claim Type:  | <b>TP / MCT17110063</b>  | Policy/Cover Note No.:   | MCOM0015  |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):  | <b>SHA3672R</b>  | Policy No. (Claimant):   | P1550114  |          |         |             |              |            |       |
|  |  | Excess:  |   |          |         |             |              |            |       |
| Repairer:  | <b>Abwin Service Pte Ltd (HQ)</b> No. 8 Kaki Bukit Avenue 4, #07-48 Premier@Kaki Bukit Gate 2, 415875 Kaki Bukit - Tel: 6713 9400    |  |   |          |         |             |              |            |       |
| Handling Insurer:  | <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Sherini Pillai</b> ]                            |  |   |          |         |             |              |            |       |
| Claimant's Insurer:  | <b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288   |  |   |          |         |             |              |            |       |
| Adjuster:  | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... <b>[Final Rpt due 14/12/2017]</b> |  |   |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b>  |  | <a href="#">View All</a> <a href="#">Compose Case Mail</a>   |   |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>III_SG (02/04/2018): Alert - Adj Mandate Approved (S\$4521.35) - PA3630S - Claim Handler: Sherini Pill...</li> <li>III_SG (12/12/2017): Alert - Adj Mandate Approved (S\$0.00) - PA3630S - Claim Handler: Sherini Pillai</li> </ul> |  |  |   |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b>  |  | <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> |   |          |         |             |              |            |       |
| Due Date   | Priority   | Type   | Task Group  | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results:  |  |  |   |          |         |             |              |            |       |



## Claim Documents

\*PA3630S (MCT17110063)

[SHA3672R]





































TP

BABA EXPRESS TRANSPORT SERVICES PTE LTD

Nov 3 2017 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Abwin Service Pte Ltd

| <a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> |                 |  | <b>View</b> <a href="#">View in Browser</a>  |                                     |
|---|-----------------|--|--|-------------------------------------|
| <b>Photos/Images</b>  |                 |  | 3 per page   | <input checked="" type="checkbox"/> |
| No  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)          | Thumbnail  | Print                               |
| 1   | 12/12/17 14:43  | General View                               |  Load JPG   | <input checked="" type="checkbox"/> |
| 2   | 12/12/17 14:43  | General View                               |  Load JPG   | <input checked="" type="checkbox"/> |
| 3   | 12/12/17 14:43  | General View                               |  Load JPG   | <input checked="" type="checkbox"/> |
| 4   | 12/12/17 14:43  | General View                               |  Load JPG   | <input checked="" type="checkbox"/> |
| 5   | 12/12/17 14:43  | General View                               |  Load JPG   | <input checked="" type="checkbox"/> |
| 6   | 12/12/17 14:43  | General View                               |  Load JPG   | <input checked="" type="checkbox"/> |
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| 10  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 11  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 12  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 13  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 14  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 15  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 16  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 17  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 18  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 19  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 20  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 21  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 22  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 23  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 24  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 25  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 26  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 27  | 12/12/17 14:43  | Odometer Reading                           |  Load JPG | <input checked="" type="checkbox"/> |
| 28  | 12/12/17 14:43  | General View                               |  Load JPG | <input checked="" type="checkbox"/> |
| 29  | 12/12/17 14:43  | Chassis Number                             |  Load JPG | <input checked="" type="checkbox"/> |
| <b>Documentation</b>  |                 |  | 1 per page   | <input checked="" type="checkbox"/> |
| No  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)          | Thumbnail  | Print                               |
| 1   | 05/12/17 16:11  | ACKNOWLEDGEMENT EMAIL TO III DD 05.12.2017 |  Load PDF |                                     |
| 2   | 05/12/17 16:11  | TP GIA REPORT                              |  Load PDF |                                     |
| 3   | 05/12/17 16:12  | TP ESTIMATE                                |  Load PDF |                                     |
| 4   | 12/12/17 09:36  | TP ESTIMATE- MARKED                        |  Load PDF |                                     |
| 5   | 29/03/18 14:22  | LTA SEARCH                                 |  Load PDF |                                     |
| 6   | 29/03/18 14:22  | LOD  |  Load PDF |                                     |
| 7   | 17/05/18 09:27  | WORKSHOP INVOICE                           |  Load PDF |                                     |

| Photos/Images |                 |  | 3 per page | <input type="checkbox"/> |
|---------------|-----------------|--|------------|--------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)          | Thumbnail  | Print                    |
|               |                 |  |            |                          |
| 8             | 17/05/18 09:27  | <b>AUTHORISATION TO ACT FORM</b>           |            | Load PDF                 |
| 9             | 17/05/18 09:27  | <b>DISCHARGE VOUCHER</b>                   |            | Load PDF                 |
| No            | Finalized On    | India International Insurance Pte Ltd (HQ) | Thumbnail  | Print                    |
| 1             | 06/12/17 08:45  | <b>Singapore Accident Statement</b>        |            | Load PDF                 |
| 2             | 12/12/17 17:00  | <b>Addendum to change TP vehicle no</b>    |            | Load PDF                 |
| 3             | 12/12/17 17:00  | <b>Sketch Plan</b>                         |            | Load PDF                 |

## Documents Checklist

| DOCUMENTS CHECKLIST                          | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. |       |      |       |

| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)  |
|--|
| <div style="border: 1px solid black; height: 40px; width: 100%;"></div>  |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17023071/UHA3Q2

Date: 17/05/2018

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No: PA3630S Insured Vehicle No: SHA3672R  
 Date of Loss: 03/11/2017 Nature of Claim: TP Claim No: MCT17110063

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PA3630S  
 Make & Model: TOYOTA HIACE, 3.0 COMMUTER GL (A) Engine No: 1KD2419763  
 Reg. Date: 13/10/2014 (Man. Year: 2014) Chassis No: KDH2230020448  
 Colour: Silver Odometer: 268160 km  
 Engine Capacity: 2982 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 195 R15 Rear Tyre Size: 195 R15  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                                   | Repairer's       | Adjuster's      | Difference      | Diff %       |
|--|------------------|-----------------|-----------------|--------------|
| Parts  | 9,423.49         | 3,673.11        | 5,750.38        | 61.02        |
| Miscellaneous Items                              | 0.00             | 0.00            | 0.00            |              |
| Labour   | 2,700.00         | 1,100.00        | 1,600.00        | 59.26        |
| Paintwork Labour                                 | 0.00             | 0.00            | 0.00            |              |
| Towing   | 0.00             | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>              | <b>12,123.49</b> | <b>4,773.11</b> | <b>7,350.38</b> | <b>60.63</b> |
| <b>Approved Total (Overridden) (S\$)</b>         |                  | <b>3,800.00</b> |                 |              |
| (S\$)  | 12,123.49        | 3,800.00        | 8,323.49        | 68.66        |
| <b>+ GST 7.00/7.00% (S\$)</b>                    | <b>848.64</b>    | <b>266.00</b>   | <b>582.64</b>   | <b>68.66</b> |
| <b>Nett Amount (S\$)</b>                         | <b>12,972.13</b> | <b>4,066.00</b> | <b>8,906.13</b> | <b>68.66</b> |
| <b>+ Loss of Use (3.0 x S\$150.00/day) (S\$)</b> |                  | <b>450.00</b>   |                 |              |
| <b>+ Doc/Search Fee (S\$)</b>                    |                  | <b>5.35</b>     |                 |              |
| <b>Nett Liability (S\$)</b>                      |                  | <b>4,521.35</b> |                 |              |

### INSPECTION

Date of Assignment: 05/12/2017  
 Date Inspected: 08/12/2017 Inspected At: Abwin Service Pte Ltd (HQ)  
 No. 8 Kaki Bukit Avenue 4, #07-48

Premier@Kaki Bukit Gate 2  
Singapore 415875

Estimated Period of Repair: 3.0 days

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**Adjuster:** MARCUS CHUA

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

|                      |  |  |
|----------------------|--|--|
| <b>Part Source:</b>  | (Last Synchronised: 29 Mar 2018)   |  |
| <b>Parts:</b>        | N/A  | TOYOTA HIACE 3.0 COMMUTER GL (A) (Model not available in database) |
| <b>Labour:</b>       | Repairer's   | (Price-denominated Standard List)                                  |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for PA3630S)   |  |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |  |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.   |  |

### Recommended Parts

| No. | Qty | Part No. | Particulars                        | Condition     | Repairer's  | Amount       |
|-----|-----|----------|------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT BUMPER                      | Cut / Twisted | 522.30 FL   | *522.30 FL   |
| 2   | 1   |          | *FRONT BUMPER RETAINER RH          | Bent          | 170.30 FL   | *115.10 FL   |
| 3   | 1   |          | *FRONT BUMPER LOWER SKIRT          | Not Necessary | 158.00 FL   | *- FL        |
| 4   | 1   |          | *LED RH HEADLAMP                   | Scratched     | 2,453.10 FL | *1,985.10 FL |
| 5   | 1   |          | *RH FRONT DOOR                     | Dented / Bent | 1,448.90 FL | *1,448.90 FL |
| 6   | 1   |          | *RH FRONT DOOR CENTRE PILLAR       | Repair        | 1,488.90 FL | *- FL        |
| 7   | 1   |          | *RH FRONT STEP PANEL               | Not Necessary | 97.08 FL    | *- FL        |
| 8   | 1   |          | *RH FRONT STEP PANEL GARNISH       | Grazed        | 176.08 FL   | *176.08 FL   |
| 9   | 10  |          | *RH FRONT STEP PANEL GARNISH CLIPS | Necessary     | 50.00 FL    | *50.00 FL    |
| 10  | 1   |          | *FRONT BUMPER CHROME               | Scratched     | 450.00 FS   | *450.00 FS   |
| 11  | 1   |          | *RH FRONT RIM                      | Not Necessary | 550.00 FS   | *- FS        |
| 12  | 1   |          | *TO INSTALL ASSIST                 | Not Necessary | 3,500.00 FS | *- FS        |

F=Franchise part. S=SpcNett. L=ListItemDisc.

|  |                  |                 |
|--|------------------|-----------------|
| <b>Sub Total (\$\$)</b>                                    | <b>11,064.66</b> | <b>4,747.48</b> |
| <b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b> | <b>1,641.17</b>  | <b>1,074.37</b> |
| <b>Total Parts (\$\$)</b>                                  | <b>9,423.49</b>  | <b>3,673.11</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                | Lab.Type | Repairer's      | Amount          |
|-------------------------|--|----------|-----------------|-----------------|
| <b>Labour Items</b>     |  |          |                 |                 |
| 1                       | TO STAIGHTEN AND PANEL BEAT ACCIDENT AREAS | New      | 1,200.00        | 450.00          |
| 2                       | TO SPRAY PAINT ON AFFECTED AREAS           | New      | 1,200.00        | 600.00          |
| 3                       | TO CHECK ALL NECESSARY WIRINGS             | New      | 150.00          | 20.00           |
| 4                       | TO APPLY TUFF KOTE                         | New      | 150.00          | 30.00           |
| Gross Labour Cost (S\$) |  |          | <b>2,700.00</b> | <b>1,100.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >