

### **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315



Reg. No: 52983356E GST Reg. No. 20-0405911-H

TUC INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref: NS/INC170230	)59/Stb
73 BRAS BASAH ROA 105-01 NTUC TRADE 189556	ND UNION HOUSESINGAPORE	Date: 05-12-2017 Code: INC4	
	Policy Particulars	Code: INC4 :- THIRD PARTY CLAIN	1
Insured Veh.	SKH 2771Y	Veh. Inspected	SMB 21A
Policy No.	5056947191-04	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/12/2017
	Vehicle Parti	culars & Condition	The state of the state of
Make & Model	<del></del>	c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	20	Steering	**************************************
Brakes		Modification	
General			
	Condit	ions of Tyres	
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
	Descripti	on of Damages	
	Genera	al Information	
Accident Date	17/11/2017	Inspection Date	04/12/2017
Survey held at	SMRT AUTOMOTIVE SERVICE	S PTE LTD	No section of the sec
	60 WOODLANDS INDUSTRIAL	PARK E4 SINGAPORE 75	7705
ia.	R R	temarks	
A)THE INSPECTI B)IN ACCORDAN	ON WAS CONDUCTED ON A"WI CE TO YOUR INSTRUCTIONS, V	THOUT PREJUDICE" BASI VE HAVE NOT AUTHORISI	S. ED REPAIRS.

TP Claims against NTUC Income: Follow-Through Survey

Date: 12/01/2018

		Claimant (Owner / Taxi	Claimant	Income	Date of	Time of				entative
S/No	Income Reference	Company)	Vehicle No.	Vehicle No.	Accident	Accident		Estimate	a l	repair cost
-		CITYCAB PTE LTD	SHC 926T	SKN 4852C	24/12/2017	16:10	45	3,231.90	\$	\$ 1,400.00
, ,	MT/0965594-002	SMRT BUSES LTD	SG 1046A	SJK 9733H	10/10/2017	11:20	φ.	12,108.35	\$	9,303.66
, «	MT/0974611-002	SMRT TAXI PTE LTD	SHB 1023Y	GW 2992U	18/12/2017	7:40	45	7,209.04	\$	\$ 1,100.00
4	MT/0974888-002	SMRT TAXI PTE LTD	SHF 466M	PA 8025G	21/12/2017	8:10	\$	7,656.80	S	1,250.00
	MT/0973641-002	SMRT TAXI PTE LTD	SHD 6318D	FBC 2047M	11/12/2017	6:27	\$	4,497.17	s	\$ 2,857.60
9	MT/0976356-002	SMRT TAXI PTE LTD	SHF 301E	SFT 68D	1/1/2018	6:11	s	8,472.24	s	1,100.00
7	MT/0977899-001	SMRT TAXI PTE LTD	SHB 5827T	SDS 6588J	4/1/2018	10:20	\$	1,978.61	S	924.77
. «	MT/0975474-002	SMRT TAXI PTE LTD	SHB 152P	GBE 7429B	28/12/2017	11:00	s	6,344.44	S	3,500.00
σ	MT/0973932-002	SMRT TAXI PTE LTD	SHF 441J	SJL 7917C	15/12/2017	18:10	s	9,147.71	\$	1,850.00
101	MT/0970425-002	SMRT BUSES LTD	SMB 21A	SKH 2771Y	17/11/2017	17:05	s	2,929.36	\$	1,900.00
1 1	MT/0976470-002	SMRT TAXI PTE LTD	SHC 4700B	SLT 752R	4/1/2018	8:35	٠,	2,057.39	₩.	1,050.00
12	NOT INCOME	SMRT TAXI PTE LTD	SHB 5040X	SDG 1662Z	31/12/2017	21:35	s	2,759.80	S	1,467.80
13	2	SMRT TAXI PTE LTD	SHC 4021C	SJD 3664A	17/12/2017	18:20	s	2,551.82	\$	550.00

eBaoTech									Gener	alClaim
Hello, NAC_PAYA_UBI_80	0601					0.	Change Lar	iguage	Change Password	Log Out
My Desktop	Poli	cy Query								
Notice of Loss	Policy N	vo.				Date of Acc	ident	17/11	2017 15:13	
	Vehicle	No.(For Motor)	SKH2771Y							
						Search				
	Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	5056947191-04	TAN PANG LIANG	S1357497I	GPC	drivo PREMIUM	SKH2771Y	SKH2771Y	22/11/2016	21/11/2017
					1	Continue				

### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

А	CCI	DE	M	ST	$\Delta J$	ΞV	Ε.	16

Date Of Report

27/11/2017 14:53

Date Of Accident

17/11/2017 17:05

Exact Location Of Accident

CHOA CHU KANG LOOP TWDS CHOA CHU KANG INT

Country/State of Loss

SINGAPORE

### DETAIL'S OF OWN VEHICLE

Vehicle Registration Number

SMB21A

Insured/Policyholder

Name Of Registered Owner

SMRT BUSES LTD

Co Reg No

198202292D

Email Address

NOEMAIL

Mobile Phone No

Alternative Phone No

OFFICE-80000000

Vehicle Particulars

Manufacturer

MERCEDES-BENZ

Model

BUS

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO.

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

BUS

#### Insurance Company

Name of Insurance Company

FIRST CAPITAL INSURANCE LTD

Type Of Coverage

THIRD PARTY

Fleet Policy

YES

Policy Number

D-II027592MFBP

Cover Note Number

Driver

Name of Driver

YU XIN

Work Permit No

0 77253351

Date Of Birth

11/02/1983

Occupation

OUTDOOR

Date Of Driving Pass

21/11/2016

Driving Experience

0 YEAR AND 11 MONTH

Gender

MALE

Mobile Number

Fax Number

Contact Number

FMail Address

NOEMAIL

#### Address

#### Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

### Circumstances of Accident

I WAS DRIVING MY OFF SERVICE BUS ALONG CHOA CHU KANG LOOP TOWARDS CHOA CHU KANG INTERCHANGE AFTER CHOA CHU KANG DRIVE. WHEN APPROACHING THE PEDESTRIAN CROSSING, I APPLIED MY BRAKE AS THERE ARE PEDESTRIANS CROSSING THE ROAD. SUDDENLY, A PRIVATE CAR (SKH2771Y) HIT ONTO MY BUS REAR PORTION, NOBODY WAS INJURED. THAT'S ALL.

### Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SKH2771Y

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### **Details of Witness**

Name

Phone Number

Email Address

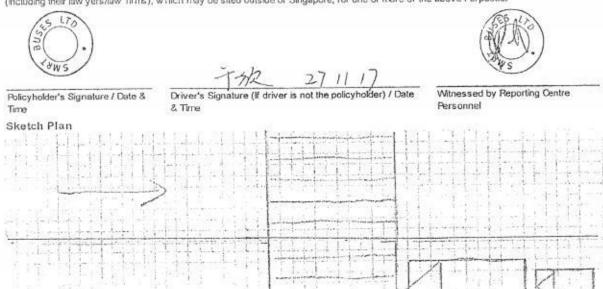
#### SKETCH PLAN

### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Formmust be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the
  report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that :

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposos")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



### Sketch Plan Pg. 2

scribe Circumstances of th	e Accident			
				- 1525-E8 (m) 070-052-
	-			
				N
- 10340				
STECHE SPOOTS FOR EXAMPLE				
			062/27/29/4/16	
*****				
		10110		
200				
7 T- 17 T- 1		122 - 122		

Declaration

We declare the foregoing particulars are true in every respect.

& Time

SSES (IN)

Policyholder's Signature / Date & Time

THO 27 11 17

Driver's Signature (If driver is not the policyholder) / Date

Witnessed by Reporting Centre Personnel

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type	Company	
Owner ID	2292D	
Vehicle Details		
Vehicle No.	SMB21A	
Vehicle to be Exported	No	
Intended De-registration Date	05 Dec 2017	
Vehicle Make	MERCEDES BENZ	
Vehicle Model	OC500LE1830H	
Primary Colour	Black	
Manufacturing Year	2008	
Engine No.	45796600138411	
Chassis No.	WEB63442021000079	
Maximum Power Output		
Open Market Value	\$319,820.00	
Original Registration Date	30 Oct 2008	
First Registration Date	30 Oct 2008	
Transfer Count	0	
Actual ARF Paid	\$15,991.00	
Intended PARF Rebate Details		
PARF Eligibility	No	
PARF Eligibility Expiry Date		
PARF Rebate Amount	\$0.00	
Intended COE Rebate Details		
COE Rebate Amount	\$0.00	
Total Rebate Amount	\$0.00	

The information contained herein is correct as at 05 Dec 2017

OK

Land Transport Authority

Please read through the Privacy Statement, Terms of Use, and Disclaimer.

Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 10 and above, Chrome, Firefox, and Safari.

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Last updated on 19 Nov 2017 at 12:12 AM





60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

## **SMRT Accident Vehicle Repair Estimates**

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SMB21A

Ref. No

BUS/11/17/5040

Reg. Date

30/10/2008

Vehicle Type

: BUS -12M

Make

MBOC500 (MERCEDES)

Model

MERCEDES MBOC500

Name of Driver

: Yu Xin

Type of Accident

: HEAD TO REAR

Date / Time of Accident

: 17/11/2017 05:05:00 PM

Accident Reported Date / Time: 27/11/2017 12:00:00 AM

Surveyor is Required?

Yes

Survey by

IDAC

Vehicle is Towed Back?

No

Towed Back Date/Time

Replacement Vehicle issued? :

Accident Repair Job Card No :

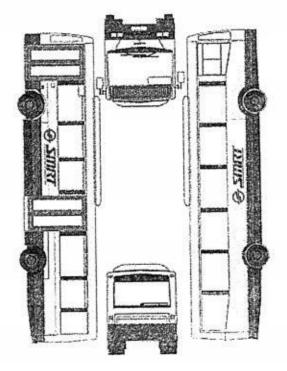
000024093429

Special Instruction to ARC, if any :

centre rear bumper damaged

Prepared Date

28/11/2017 11:50:28 AM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No: WEB63442021000079

Mileage

0

Work Shop : Internal

Repair Completed Date / Time :

01/01/2000

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

1,060.00

530.00

Total Spray Painting Charges

528.00

184.00

Total Material Charges

1.341.36

1,341.36

Other Charges

0.00

-150.00

TOTAL

2,929.36

1,905.36

Lum Sum Total

2,950.00

1,900.00

No. of Repair Days

3.00

2.00 /

Prepared / Adjusted By

Arc / Surveyor Sing Off Date

04/12/2017 02:15:05 PM

Sebastian Yeang

04/12/2017 03:43:26 PM

Prepared / Adjusted Date

Remarks

Prepared Date :

04/12/2017 11:18:14 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date

Invoice Date :

Invoice Amount :

Prepared Date:

### Section D - Details of Repair Estimates

### Flart 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,060.00	530.00
Total Labour	1,060.00	530.00

### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	528.00	184.00
Total Spray Painting & Panel Beating	528.00	184.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	0.00	-150.00
Total Other Costs	0.00	-150.00

### Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
	REAR	6009366	REAR BUMPER CENTER	1	1,863.00	10.00	1,676.70	Replace	Replace	No / CK
		7	TOTAL MATERIALS					1,676.70	1,676.70	1900000
		TOTAL	MATERIALS(Disco	unted)				1,341.36	1,341.36	

### Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
	тот	TAL SUPPLEMENTARY	MATERIA	ALS					

3451

1676.70 530.00 + 184.00 2390.70

2390.70 -20% 1912.56

45:1/900

Sebastian



60 Woodlands Industrial Park E4. Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

### **SMRT Accident Vehicle Repair Estimates**

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Rea. No

SMB21A

Ref. No

BUS/11/17/5040

Reg. Date

01/01/1900

Vehicle Type

BUS -12M

Make

MBOC500 (MERCEDES)

Model

MERCEDES MBOC500

Name of Driver

Yu Xin

Type of Accident

HEAD TO REAR

Date / Time of Accident

17/11/2017 05:05:00 PM

Accident Reported Date / Time:

27/11/2017 12:00:00 AM

Surveyor is Required?

Yes

Survey by

IDAC

Vehicle is Towed Back?

No

Towed Back Date/Time

Replacement Vehicle issued? :

No

Accident Repair Job Card No :

Special Instruction to ARC, if any :

centre rear bumper damaged

Prepared Date

28/11/2017 11:50:28 AM

- Lump Sum Report.

- Photo After Repair.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal medification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

(1)

Date:

### Section D - Details of Repair Estimates

### Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,060.00	0.00 230
Total Labour	1,060.00	0.00

## Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	528,00	0.00 184
Total Spray Painting & Panel Beating	528.00	0.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Page:



### **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTU	INCOME INSUR	ANCE CO-OPERATIVE LTD	Ref:	NS/INC1702305	9/Stbs2
		D UNION HOUSESINGAPORE	Date:	17-01-2018 INC4	
		Policy Particulars	:- THIR	D PARTY CLAIM	
	Insured Veh.	SKH 2771Y		nspected	SMB 21A
	Policy No.	5056947191-04	Cover	age (\$)	0.00
	Claim No.	MT/0970425-002	Exces	s (\$)	0.00
	Assign From		Assig	n Date	04/12/2017
2.		Vehicle Parti	culars &	& Condition	
	Make & Model	MERCEDES BENZ OC500LE	c.c		11967
	Engine No.	HIDDEN	Year	of Reg.	2008
	Chassis No.	WEB63442021000079	Colou	r	MULTI COLOUR
	Odometer	708694	Steeri	ng	IN ORDER
	Brakes	IN ORDER	Modif	ication	NIL
	General	FAIR			
3.		Condit	ions of	Tyres	
		Size	Make		Balance
	R/H Front Tyre	275/70 R22.5	FIREN	ZA	6 mm
	L/H Front Tyre	275/70 R22.5	FIREN	ZA	6 mm
	R/H Rear Tyre	275/70 R22.5 (D)	FIREN	ZA	6/6 mm
	L/H Rear Tyre	275/70 R22.5 (D)	FIREN	ZA	6/6 mm
1.		Descripti	on of D	amages	
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	AR POR	RTION.	
	DAMAGES SEE D	ETAILS.			
5.			al Inform	nation	
	Accident Date	17/11/2017	Inspe	ction Date	04/12/2017
	Survey held at	SMRT AUTOMOTIVE SERVICE			
	60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705				
5a.			Remarks		
	A)THE INSPECTION	ON WAS CONDUCTED ON A'WI	THOUT I	PREJUDICE" BASIS NOT AUTHORISE	S. D REPAIRS.
5b.		Estimate	Days o	of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		2 Working Days	



### **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 21A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER CENTER	CRACKED	1,863.00	1,863.00
	LESS 10% DISCOUNT		2	-186.30
			1,863.00	1,676.70
	LABOUR			
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		1,060.00	530.00
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		528.00	184.00	
			1,588.00	714.00
	GRAND TOTAL		3,451.00	2,390.70

RECOMMENDED COST OF LUMP SUM REPAIRS	1,900.00
(TO ITS PRE-ACCIDENT CONDITION)	
(CONFIRMED)	

Report Ref No. NS/INC17023059/Stbs2

YEANG WAI KEEN

Automotive Assessor

W K LALL CRT/B

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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