

Our Ref : CC17111052/ SHC7439L /CL(st)

Date : 19-Dec-17

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC7439L YOUR INSURED
SFS7188A AND OTHER ON 30.11.17

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no:

SHC7439L which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SFS7188A** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	3,905.50
2	9 days Loss of Rental @ \$ 98.25 per day	\$	884.25
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	-
5	GIA / Police Report Fees	\$	5.35
6	Towing / Medical / Transporation Fees	\$	-
Sub Total :		\$	4,795.10

HIRER'S CLAIM

7	9 days Loss of Income @ \$ 80.00 per day	\$	720.00
Total Claims :		\$	5,515.10

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
b) LTA search slip/s of : **SFS7188A**
c) GIA / Police report/s of : **SHC7439L**
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Certificate of Insur: (x) Rental Rate letter
(X) Photograph/s of Accident Scene (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

COMFORTDELGRO
ENGINEERING

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd
59 Loyang Drive 4th Flr 205 Braddell Road Singapore 579701
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG17023051/K1pb3

11 DECEMBER 2017

NG AH GEOK
20D TEMBELING ROAD
SINGAPORE 423560

Dear Sir/Madam,

ACCIDENT INVOLVING SFS 7188A & SHC 7439L ON 30/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 7439L against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHC7439L , SFS 7188A
HOLLAND ROAD TURNING INTO QUEENSWAY****ON 30-Nov-17 14:30**

I / We

WONG MEI KHUM(Hirer) NRIC No.: **S0032599F**

and/or

(Relief) NRIC No.:

Taxi Number:

SHC7439L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

01-Dec-2017

Name of Hirer

WONG MEI KHUM

Hirer NRIC

S0032599F

Signature :



Address

**842E TAMPINES STREET 82 #02-124
525842**

Contact No.

96689282

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4940.00** (Global Sum) for vehicle no. **SHC 7439L** that was damaged pursuant to the accident which occurred on **30/11/2017** (date) along **HOLLAND ROAD SLIP ROAD X QUEENSWAY** (location) involving vehicle no/s **SFS 7188A**.

This is pursuant to the inspection conducted on **04/12/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 7439L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 7439L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of 01 (month) 2018 (year)



Amc.

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
 SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SHC7439L

MAKE
 HYUNDAI

MODEL
 SONATA

DATE OF REG
 19.08.2010

CHASSIS CODE
 KMHE141VMAA792605

INV. NO/DATE
 91345962 13.12.2017

JOB NO.
 305094003

ODOMETER READING

JOB TYPE

Description : 3P 30.11.17

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,650.00
Add GST @ 7.000 %		255.50
Total Invoice amount		3,905.50

Issued by : KATHERINETAN 13.12.2017 09:20:38
 Repair Type : CFSO/57/57
 Payment Type/Term : /Credit 30 days

WE WILL BE TAKING ALL RESPONSIBLE PRECAUTIONS AGAINST THE RISK OF ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE TURNED AND RETURNED TO OWNERS RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SPARE WITHIN 2 DAYS FROM SUCH DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE RETURNED TO WORK WITH NO WARRANTY IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS FROM THE DATE OF DELIVERY OF THE VEHICLE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT 10 DAYS AFTER 10 DAYS FROM THE INVOICE DATE IN PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC17111052



Date: 13 December 2017

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	30/11/2017 @ 14:30 hrs
ALONG	HOLLAND ROAD SLIP ROAD X QUEENSWAY
INVOLVING	SFS 7188A

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7439L** (the "Taxi"). The Taxi was hired to **WONG MEI KHUM IC NO S0032599F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

RECEIVED

This image appears to be a heavily degraded or high-contrast scan of a document page. The majority of the frame is filled with a dark, grainy texture, suggesting a very dark or underexposed scan. In the upper right quadrant, there is a large, bright, white, irregular shape that could represent a large white object or a significant portion of the page being scanned. On the left side, there are two distinct, small, white circular marks, which are likely punch holes from a binder or folder. The overall image quality is poor, with significant noise and speckling throughout.

SUC 9439L

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SFS7188A	30 Nov 2017 / 14:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)