

INS. CASE OWNER:

CC3 / QBE170

23043, Klearly

LKK:
IDAC:

Surveyor:

Amc

DOI:

ASSIGNMENT

4/12/19

Date / Time:

4/12/19

Registered in Merimen:

Pre-assign / CCU / FTE

FBB 54314



Insured Vehicle No.:

Name of Insured:

LOW CHEE BOON BENJAMIN

Insured Tel No.:

HP:

9191 1191

Excess Sec II :SS

D.O.A:

4/12/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

VC010978

Policy No.:

V0013124

Make / Model:

Guruki

Place of Accident:

LOR CHUAN (1 Bradden Rd)

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHD 16625



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
23/1	SHD 16625, C/A, A/C, S/N, H/I, J/S, P/A, Z/L, S/L	Non-Reporting ltr (1st):	
Amc	C/A, H/I, S/L, S/N, J/S, P/A, Z/L, S/L	Non-Reporting ltr (2nd):	
	FBB 54314 = X	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	EmmL #0118
		After call ltr to OI:	
	OI REPORT NOT AWARE OF ACCIDENT. REQUEST TO EVIDENCE.	Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	
23/18 * 12X	CAUSED ON CONFIRMED ACCIDENT. ON TRAVEL IN BETWEEN LANE BEHIND	After call ltr to OI:	
	OF TP, HIT TO STATIONARY VEH. INROAD TO CLAIM AND VIDEO	Authorisation To Act:	
	PERIOD TO SERVE AND AWARE ABOUT NCD VALUE.	Release Voucher:	
		Final Repair Bill:	
23/18	FILE FOR TO TYPE TO PREPARE REPORT.	Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time: 4/12/19	Sent By: Amc
FINALIZATION	Date/Time: 6/12/19	Confirm with: GARY
Repair Cost:	PIP \$5640.00 (2 days) Reduction: 55 %	Confirm by: PAUL
FINAL SETTLEMENT	Date/Time: 20/3/18	Confirm with: GARY
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: NIL	Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	W/L/S \$5640.00	
Loss of Rental (LOR):	\$539.00 (2 days) x \$109.94	
Loss of Use (LOU):	\$5 - (\$ x days)	
Loss of Income (LOI):	\$580.00 (\$40 x 3 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>	[Tick only one]	
GIA/LTA Search	\$52.00	
Medical:	\$5 -	
Disbursement:	\$5 - (e.g. Tow/Independent)	
Legal Cost:	\$5 -	
Total:	\$5986.65	Global Sum \$5:
FINAL PAYMENT	Date/Time: 20/3/18	Confirm with: GARY
Payee 1:	\$5986.65	Name 1: PREMIER AUTOMOTIVE SERVICES PTE LTD
Payee 2: (Strike if N.A.)	\$5	Name 2:
Payee 3: (Strike if N.A.)	\$5	Name 3:

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

4-Dec-17

GBE
65446671

ESTIMATE REPAIR BILL FOR HYUNDAI I30A REGN NO: SHD 1662 S

S/NETT

1 pc	Rear n/s fender sticker	\$	60.00	rec
	Sundry	\$	50.00	20
	To check wheel alignment	\$	80.00	X 2
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the rear n/s fender, rear bumper	\$	700.00	200
	To putty and spray painting on rear n/s fender, rear bumper	\$	400.00	360
	To apply rustproofing on the repaired and replaced panels.	\$	120.00	X 2
		\$	1,410.00	

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

6/12/17
Total R/R \$ 640 / 2 hrs

Calvin CLK
4/12/17 1320hrs
2 Days
P/P
After Repair p Lab.

LKK Auto Care Ltd. hereby notify the Registered Insurer that:
• The insured vehicle is involved in an accident.
• The vehicle is damaged and is being repaired.
• Parts and materials used are of good quality.
• The repair work is done in accordance with the manufacturer's instructions.
• The insured vehicle is safe to drive and is being returned to the insured.
• The insured vehicle is being repaired and is safe to drive and is being returned to the insured.

Approved by Insurer

Signature:

Date:

Enquire Vehicle Registration Details**Owner Particulars**

NRIC/Passport/Company Card No.: 200304975H
 Owner ID Type: Company
 Owner Name: PREMIER TAXIS PTE, LTD.
 Registered Address: 23 CHANGI SOUTH AVENUE 2 #04-03 SINGAPORE 485443
 Mailing Address: -
 Birth Date: -

Vehicle Particulars

Vehicle No.: SHD1662S
 Previous Vehicle No.: -
 Effective Date of Ownership: 26 Sep 2017
 Original Regn Date: 25 Sep 2017
 Registration Date: 26 Sep 2017
 Year of Manufacture: 2016
 Vehicle Type: Public Transport Taxi (Motor Car)
 Vehicle Scheme: Taxi (Company)
 Vehicle Attachment 1: Air-Con (Taxi)
 Vehicle Attachment 2: -
 Vehicle Attachment 3: -
 Vehicle Make: HYUNDAI
 Vehicle Model: I30 GDH 1.6 TCI 5DR DCT
 Primary Colour: Silver
 Secondary Colour: -
 Passenger Capacity: 4
 Chassis No.: TMAD281UVHJ134107
 Engine No.: D4FBGZ144460
 Engine Capacity/Power Rating: 1582 cc / -
 Maximum Power Output: 100.0 kW (134 bhp)
 Propellant: Diesel
 Max Unladen Weight: 1496 kg
 Maximum Laden Weight: 1940 kg
 Open Market Value: \$20,153.00
 PARF Eligibility: Yes
 PARF Eligibility Expiry Date: 25 Sep 2025
 Minimum PARF Benefit: \$7,629.00
 No. of Transfers: 0
 IU Label No.: 1050707381
 COE No.: 2017092601003638N
 COE Expiry Date: 25 Sep 2025
 COE Category: A - Car up to 1600cc & 97kW (130bhp)
 COE Registration Category: A - Car up to 1600cc & 97kW (130bhp)
 Quota Premium (QP) / Prevailing Quota Premium: - / \$44,081.00
 POP Paid: \$35,265.00
 QP (Regn Cat): -
 OPC Cash Rebate Eligibility: No

Mei Kwan (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Friday, 19 January, 2018 2:58 PM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving FBB5431Y (OI : QBE - TBA) AND SHD1662S (TP : LKK REF - CC3/QBE17023043/K1ea3) on 04/12/2017
Attachments: FBB5431Y-01.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Our Ref. VC010978

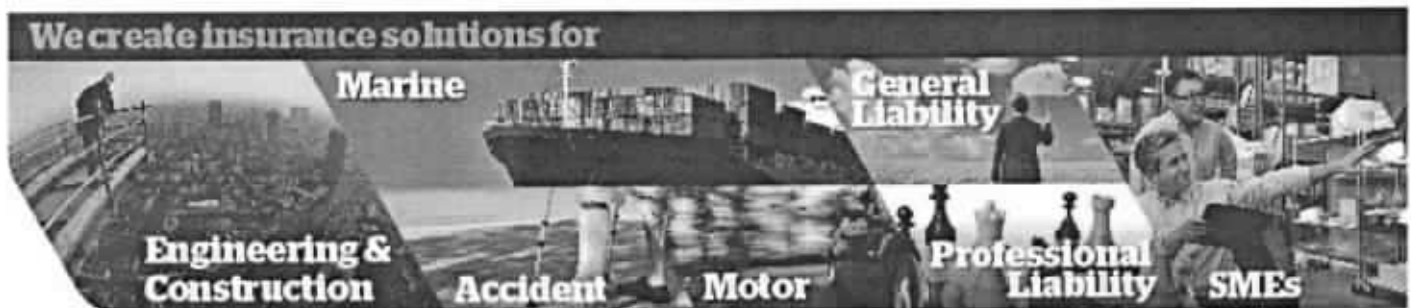
Dear Mei Kwan

Attached OI GIA report for your attention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Friday, 19 January, 2018 1:53 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: Direct Settlement - Accident Involving FBB5431Y (OI : QBE - TBA) AND SHD1662S (TP : LKK REF - CC3/QBE17023043/K1ea3) on 04/12/2017

Dear Joyce,

We refer to the above matter.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 5 December, 2017 3:34 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving FBB5431Y (OI : QBE - TBA) AND SHD1662S (TP : LKK REF - CC3/QBE17023043/K1ea3) on 04/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 1662S at M/s Premier Automotive Services Pte Ltd – Changi.

Enclosed for your perusal is:

- TP GIA report
- TP police report
- Estimated cost of repair
- Preliminary Advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL: 65446671 FAX: 62141511
CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHD1662S/GS

WITHOUT PREJUDICE

16th December 2017

(By Email Only)

Attn: The Motor Claims Department

QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583

Dear Sir/Madam

ACCIDENT INVOLVING SHD1662S & FBB5431Y ALONG LOR CHUAN //BRADDELL ROAD ON 04.12.17

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1662S**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **FBB5431Y** at the material time of the accident with the driver of our client's vehicle, **Mr. Lee Kim Heong**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **FBB5431Y**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$	684.80 (Incl. GST)
(2) Loss of Rental – 2Days @\$109.94 per day	\$	219.88
(3) Loss of Income – 2Days @\$100.00per day	\$	200.00
(4) GIA search fee	\$	2.00
	\$	1106.68

A copy of each of the following supporting documents is enclosed:

- (1) Final repair bill, GIA report & sketch plan of **SHD1662S**
- (2) Driver's I/C and Driving License
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher, GIA search
- (5) Scene video

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHD1662S/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

A circular stamp with the text "PREMIER AUTOMOTIVE SERVICES PTE LTD" around the perimeter and "ARC" in the center. A handwritten signature is written over the stamp.

Claims Department – Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 8 February 2018 2:20 PM
To: BENNETLOW@HOTMAIL.COM
Subject: ACCIDENT INVOLVING FBB 5431Y AND SHD 1662S ON 04/12/2017



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE17023043/K1ea3

08 FEB 2018

LOW CHEE BOON BENJAMIN

Dear Sir/Madam,

ACCIDENT INVOLVING FBB 5431Y AND SHD 1662S ON 04/12/2017

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, **PREMIER TAXIS PTE LTD** (the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHD 1662S** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 1662S** that was damaged pursuant to the accident which occurred on **04/12/2017** (date) along **LOR CHUAN // BRADDELL ROAD** (location) involving vehicle no/s **FBB 5431Y** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of March (month) 2018 (year)

A circular stamp for Premier Taxis Pte Ltd is visible on the left. To its right is a handwritten signature.

Signed by "the third party claimant"
(with chop if applicable)

A circular stamp for Premier Automotive Services Pte Ltd is visible on the left. To its right is a handwritten signature.

Signed by "the workshop"
(with chop)

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only **DISCHARGE VOUCHER**

Without Prejudice
Save As to Costs

Your Reference : SHD1662S/GS
Our Reference : VC010978

I/We, **PREMIER TAXIS PTE LTD** do hereby acknowledge the sum of Singapore Dollars: NINE HUNDRED EIGHTY SIX AND CENTS SIXTY EIGHT ONLY (S\$986.68) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'LOW CHEE BOON BENJAMIN', over damage to my/our vehicle SHD 1662S from an accident involving FBB 5431Y at/along LOR CHUAN // BRADDELL ROAD, which occurred on 04 DEC 2017 at about 08:35hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'LOW CHEE BOON BENJAMIN', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 21 of (month) March (year) 2018

Signature

Premier Taxis Pte Ltd

Claimant's Name

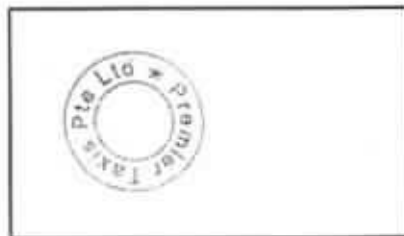
200304975H

FIN/NRIC No.

23 Changi South Ave 2,

#03-02 spore 486443

Address



Company stamp if applicable

Witness's Signature

Gang Shi

Witness's Name

S861868H

FIN/NRIC No.

23 CHANGI SOUTH AVE 2

#01-02 S 486443

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436678 / 65436688 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

DATE 13-Dec-2017
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD1662S			\$ 640.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 640.00
GST @ 7%				\$ 44.80
GRAND TOTAL				\$ 684.80



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



14 December 2017

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Tay Beng Lye of NRIC Number S1730503D is a registered driver of SHD1662S. Tay Beng Lye is paying daily rental rate of \$109.94 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared By: SY

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 466443
Telephone: +65 6214 8880 Fax: +65 6214 8130
www.premiertaxi.com
Co. Reg. No. 200304975H

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Lee Kim Heong</u>	
NRIC <u>S 68250733</u>	HANDPHONE <u>96638245</u>
TAXI REGN NO. <u>S HD 16628</u>	MAKE / MODEL <u>ISOA</u>
DATE IN <u>04/12/17</u> TIME IN <u>11:00</u>	DATE OUT <u>05/12/17</u> TIME OUT <u>15:06</u>
KILOMETRES IN _____ FUEL IN <u>E 1/4 1/2 3/4 F</u>	KILOMETRES OUT _____ FUEL OUT <u>E 1/4 1/2 3/4 F</u>

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN
CHECK OUT

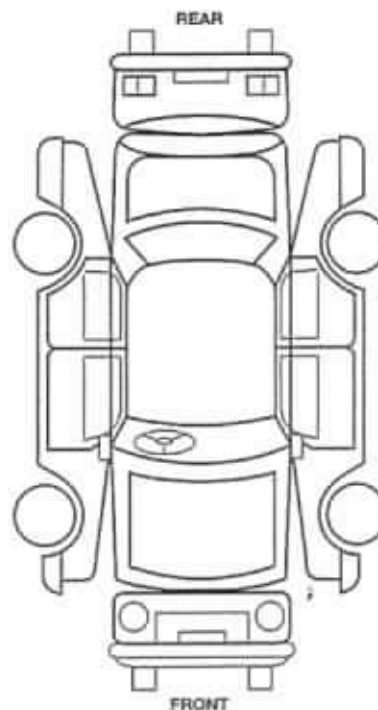
DRIVER'S NAME 04/12/17
1145
DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

DRIVER'S NAME
DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<input type="checkbox"/> OTHERS: <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <u>04/12/17</u> H H M M <u>TP/W</u>
-Hire - Tay Beng Lye - 8342 5298	



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-180512
Date of Request: 04/12/2017

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date: 04/12/2017
Enquiry By: GOH WEE DEK
☐ Vehicle No.: FBB5431Y
Accident Date: 04/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
FBB5431Y	QBE Insurance (Singapore) Pte Ltd	14/05/2017-13/05/2018	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

☐ This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-180512
Date of Request: 04/12/2017

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date: 04/12/2017
Enquiry By: GOH WEE DEK
☐ Vehicle No.: FBB5431Y
Accident Date: 04/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Asher Sng (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 19 March 2018 8:39 AM
To: Asher Sng (LKKAUTO)
Cc: Vic (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving FBB5431Y (OI : QBE - TBA) AND SHD1662S (TP : LKK REF - CC3/QBE17023043/K1ea3) on 04/12/2017 [VC010978]

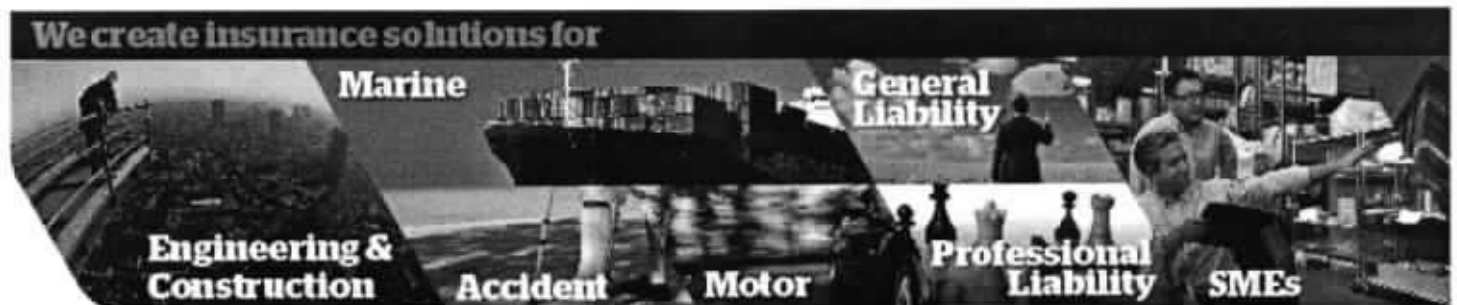
Hi Asher

Please proceed to settle as advised.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 13 March, 2018 10:11 AM
To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving FBB5431Y (OI : QBE - TBA) AND SHD1662S (TP : LKK REF - CC3/QBE17023043/K1ea3) on 04/12/2017

Hi Sir,

We refer to the email dated on 28/02/2018.

Third party is chasing for settlement.

Please kindly let us have your approval /instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 28 February 2018 11:27 AM

To: 'Joyce Foo' <joyce.foo@qbe.com>; 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving FBB5431Y (OI : QBE - TBA) AND SHD1662S (TP :

LKK REF - CC3/QBE17023043/K1ea3) on 04/12/2017

Importance: High

Your ref : VC010978

Our ref : CC3/QBE17023043/K1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured travel in between lane and collided into third party stationary vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD** " at **\$986.68 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 1,508.70	\$ 684.80
2. Loss of Rental (2days x \$109.94)	\$ 219.88	\$ 219.88 (2days x \$109.94)
3. Loss of Income (2days x \$100)	\$ 200.00	\$ 80.00 (2days x \$40)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 1,930.58	\$ 986.68

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Friday, 19 January 2018 2:58 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving FBB5431Y (OI : QBE - TBA) AND SHD1662S (TP : LKK REF - CC3/QBE17023043/K1ea3) on 04/12/2017

Our Ref. VC010978

Dear Mei Kwan

Attached OI GIA report for your attention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 19 January, 2018 1:53 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving FBB5431Y (OI : QBE - TBA) AND SHD1662S (TP : LKK REF - CC3/QBE17023043/K1ea3) on 04/12/2017

Dear Joyce,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 19 December, 2017 11:02 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving FBB5431Y (OI : QBE - TBA) AND SHD1662S (TP : LKK REF - CC3/QBE17023043/K1ea3) on 04/12/2017

Hi Syaheeda,

We refer to the above matter.

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Monday, 11 December, 2017 2:32 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving FBB5431Y (OI : QBE - TBA) AND SHD1662S (TP : LKK REF - CC3/QBE17023043/K1ea3) on 04/12/2017

Importance: High

Dear Sir,

Our insured has not reported the matter.

Aside to Joyce – Please register claim and send RFI to insured for non-reporting.

Thanks,

Syaheeda Othman
Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 5 December, 2017 3:34 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving FB85431Y (OI : QBE - TBA) AND SHD1662S (TP : LKK REF - CC3/QBE17023043/K1ea3) on 04/12/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 1662S at M/s Premier Automotive Services Pte Ltd – Changi.

Enclosed for your perusal is:

- TP GIA report
- TP police report
- Estimated cost of repair
- Preliminary Advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC3/QBE17023043/K1ea3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 22-03-2018	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBB 5431Y	Veh. Inspected	SHD 1662S	
Policy No.	V0013124	Coverage (\$)	0.00	
Claim No.	VC010978	Excess (\$)	0.00	
Assign From		Assign Date	04/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I30	c.c	1582	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	TMAD281UVHJ134107	Colour	SILVER	
Odometer	29704	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	HANKOOK	7 mm	
L/H Front Tyre	195/65 R15	HANKOOK	7 mm	
R/H Rear Tyre	195/65 R15	HANKOOK	7 mm	
L/H Rear Tyre	195/65 R15	HANKOOK	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	04/12/2017	Inspection Date	04/12/2017	
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 1662S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR N/S FENDER STICKER (SN)	NECESSARY	60.00	60.00
1	SUNDRY (SN)	NECESSARY	50.00	20.00
			110.00	80.00
	LABOUR			
	TO CHECK WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS .INCLUDING KNOCK-OUT ,STRAIGHTEN ,REPAIR,RESHAPE AND ADJUST OF THE REAR N/S FENDER ,REAR BUMPER .		700.00	200.00
	TO PUTTY AND SPRAY PAINTING ON REAR N/S FENDER ,REAR BUMPER .		400.00	360.00
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.	NOT NECESSARY	120.00	-
			1,300.00	560.00
	GRAND TOTAL		1,410.00	640.00
RECOMMENDED COST OF REPAIRS				640.00

Report Ref No. CC3/QBE17023043/K1ea3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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