INS. CASE OWNER	* CAHINI	CC /AIG1702	17	VI VALLE IDAC
5	MATUME	ASSIGN	MENT	/ WING
Surveyor:	10.001.00.01	DOI: MILI	M	Date / Time :
20 N 189	Total Section 1	3		Registered in Merimen:
Pre-assign / CCU	SLD 8	LUENA		991006260584
Insured Vehicle N	0 :		Claim No.	
Name of Insured	: OM MAILLE	E MYRY OTAN EUE	Policy No.	: 1710074365
Insured Tel No.		HP: #//0   8	Make / Model	WITHBISHI
Excess Sec II :S\$		D.O.A: 70 17 19	Place of Acci	ident: OF SUPERSONIT INFORM
Is driver the owne		Nature of Accident		YMANY LAMING YMAY M.
If NO, Driver Na	me/Age: UM FE LAY	€	OI GIA REPO	ORT: YES NO : TP GIA REPORT: YES / NO
Driver Tel	No. :	(V/L(YES/NO)	Insured Liabi	lity: % Final? Yes/No
67 176	PM			
-				niene.
INSRS: WSP.	INSRS. WSP:		INSRS: WSP:	INSRS: WSP:
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Date/Time	14 17 14 4 W - K	THE THEY DO -	- 50	STAGE DATE/PIC
MIMA		3.00		Non-Reporting ltr (1)():
MIT				Non-Reporting ltr (2nd): Non-Reporting ltr (Final):
- 1				Notification ltr (if non-pickup):
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1 6 H3 MM	MI CAILLE DIO. IMV	am the social that	he parceal	After call lir to Ol.  Documentation Check List: Handler Typist
	there were da	more No video.	Hewall	Notification ltr (if non-pickup)
2.00	sero us sono		1	After call lir to Ol:
11/1/4 -	NSW	1		Authorisation To Act
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21/3/19 -	magainos	nu per tulax		Car Rental Invoice:
	,			Towing Invoice
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				Medical Bill:
				PIR:
				Mandate/Reject Instruction:
				Payment Breakdown Form:
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ledical:	ss -	Taran at head a strong and a strong at	ant 1	Claim status: Normal/Reject/Private Settle     Report Format:
isbursement: erol Cost	ss –	(e.g. Tow/ Independ	ent i	3) Survey fee: \$ 220 .00
ned Cost	ss 30 24.W	Global Sum SS: &W. C	J	
AL PAYMENT	Date/Time:	Confirm with:		Email Call
good:	55 3cm. cv	Name 1: Km (hw	er Auto b	te Utel
ajien 2: (Strike if N.A.)	55	Name 2:		
ayor 3: (Strike if N.A.)	SS	Name 3:		

REF:

A14/

### ASSIGNMENT

From . Date	Veh No: 6+17674 Yr Regn: 106
Estimated Cost	Type: M.Car / M.Cycle / Bus / Nam Lorry / Taxi / Prime Mover /
OD TP) WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or (M/
To inspect Vehicle No. 62176	
st Workshap m/s E/m Chuy	A DECEMBER A MARKET AND A SALE
to to	Sp.Reading 35643 7 T/Radio Insured / Std / NI / NA
Insured: SLQ8450A	Eng/No:
Policy No.	CINO: YNIMG4E25207/389/
Claims No.	Gen. Cond/Good / Fair / Poor / Burnt
Sum Insured: Excess	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Importer / Jammed / Leaked / Burnt or
Make of Veh:	Modi: (NIL) S/Rim / STD A/Rim or
₹.	Tyre Size: F: / 91-215
(Policy Condition)	R:
Remark: The veh had commenced its N/S	
repair at the time of inspection.	TOYO / YOKO or
Bal. or Market Value	Front / Rear /
IDAC Accident Rport: Consistent? Yes or No	R/Bal. mm R/Bal. 6 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 6 mm L/Bal. 6 mm
Est Repairs: C days Res.: Yes or No	
3 Vei Vee or No	
CA   REV   RED   24 HPS   195	(30.10) (10.00)
CA / KEY / KEP. / 24 HKS	IN/OUT Real Pols / NOT CONTROL OF THE POLS /
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction 1 2 oc	
1.17 confut 45 8.	5-200 wile Alm. CRed # 7876/641.
Cate/Time File Pass to? : Prell. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee.
Date/Time. File Return 107	Transportation
8	Add Fee: Site Insp (\$ )_s-Rs_si
	Interview (\$ ) Photos
Report Format :	Tech Invs (\$ ) Ones
Lump Sum / I.B.I: (\$	Weekend (\$
	1/20TAL)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

AIG A	SIA PACIFIC INS	LIDANCE DTE LTD	D-1 CCC/A/C47022				
		ORANGEFIELD	Ref : CC6/AIG17023	042/Up03			
CHAR	ENTON WAY #08 TIS BUILDING APORE 079120	3-16	Date: 05-12-2017				
		Policy Particula	ars :- THIRD PARTY CLAI	M			
	Insured Veh.	SLQ 8450A	Veh. Inspected	GZ 1767U			
$\neg$	Policy No.	STO IN CONTRACTOR	Coverage (\$)	0.00			
$\rightarrow$	Claim No.		Excess (\$)	0.00			
$\neg$	Assign From		Assign Date	05/12/2017			
2.		Venicle P	articulars & Cor dition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
Odometer -			Steering				
Brakes			Modification				
	General						
3.		Cor	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre		1	mm			
	L/H Front Tyre		100	mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre		4	mm			
4.		Descr	ription of Damages				
5.		Ger	neral Information	PT-TO-			
	Accident Date	30/11/2017	Inspection Date	05/12/2017			
	Survey held at	KIM CHWEE AUTO PTE LT	TOTAL PARTICULAR CONTRACTOR CONTR				
		1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883	1				
5a.			Remarks				

### KIM CHWEE AUTO PTE LTD

VEHICLE N O : GZ1767U

TO PUTTY & SPRAY PAINT

### LIST ITEMS :

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey person after spray pointing
- . To display demayed period during resurvey
- . Parts prints -- subject to confirmation
- . Third party 5 avery 3 on a "Without Prejudice" basis
- No rivga: modificación(s) is allowed.
- . Supplementary items.) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Not Arlloral Lan 1/5 # 5200 5-day.

LIST ITEMS :	Date:	
QTY	PARTICULAR	AMOUNT S\$
1PCS 1PCS	TAILGATE TAILGATE OUTER GARNISH	3eds20 52,101.40 X
1PCS	REAR BUMPER	Sul \$648.40 -
1PCS	REAR STEP PANEL	Ser \$295.60
1PCS	REAR END PANEL	3. No \$495.60
1PCS	REAR END PANEL INNER MEMBER	3-400 5424.80
1PCS	REAR FLOOR PANEL	1 51 850 00 X
1PCS	REAR FLOOR PANEL TOP MOULDING	(1) CLA \$186.50 W
1PCS	REAR EXHAUST	11 S892.40 X 3965
NETT ITEM:		
1PCS	TAILGATE INNER LOCK	tur 5283.60
1PCS	TAILGATE INNER LOCK REMOTE	11 \$266.50 X
1PCS	TAILGATE WEATHERSTRIP	7 wg \$162.20
1PCS	TAILGATE 'NISSAN LOGO	rei \$48.60
2PCS	TAILLAMPS @\$266.20	Cre \$532.40
2PCS	REAR BUMPER SIDE HOLDER @22.40	ner \$44.80
1PCS	REAR SPARE TYRE CARRIER	7
1PCS	REAR LOCK COVER	10% 5265.80 × 133
SPECIAL NETT I	ITEM :	
1PCS	REAR WINDSCREEN SEALANT	nu \$50.00 40
1PCS	REAR WINDSCREEN INNER SEAL	\$50.00 30
1PCS	REAR TAILGATE CORPORATE STICKER	ru \$380.00 200
1PCS	REAR TAILGATE 70KM/H STICKER	ner \$20.00/0
1SET	REAR BUMPER CLIPS	ne \$50.00 -
1SET	REAR BUMPER REVERSE SENSOR	5 had 5300.00 200
1PCS	REAR END PANEL SEALANT	ve \$60.00 SV
LABOUR CHAR	GES:	
TO CHECK WIR	ING	\$80.00 30
TO DISMENTLE	& REPLACE REVERSE SENSOR	\$80.00_
	& REFIX REAR WINDSCREEN	\$150.00/00
TO TRANSER TA	AILGATE MECHANISM	\$120.00 60
TO SPRAY RUS		\$100.00 6 0
LABOUR FOR P	ANEL BEATING CUT, WELD, STRAIGHTEN & REPLACE	CING PARTS \$1,200.00 800

\$1,500.00 900

## Enquire PARF/COE Rebate for Registered Vehicle

13891
& Bus
,

The information contained herein is correct as at 05 Dec 2017

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 5 May 2018 1:50 PM

To:

Jason Fastech Auto (jason@fastechauto.com.sg)

Subject:

Your ref: GZ 1767M \*Our Ref: CC6/AIG17023042/Upb3 [ACCIDENT INVOLVING

SLQ 8450A(AIG) AND GZ 1767M ON 30/11/2017]

Attachments:

Statement of SLQ 8450A.pdf

Your ref: GZ 1767M

Without Prejudice

Our Ref: CC6/AIG17023042/Upb3

Dear Sir/Madam.

### ACCIDENT INVOLVING SLQ 8450A(AIG) AND GZ 1767M ON 30/11/2017

We refer to the above matter.

Please be informed that liability is unclear as our insured reported that he parked his car at Super Bowl Jurong carpark. When he returned to his case, he found that your client vehicle had collided with his car. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### **Print Sent Message**

This mail is associated with:

\*GZ1767U (9910063605SG) [SLQ8450A]

TP

SUPER COFFEE CORPORATION PTE LTD Nov 30 2017 12:00AM [ONG MUI LEE MARY@ TAN KUEE MOI MARY]

Kim Chwee Auto Pte Ltd

From

LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 21/11/2018 12:38 PM.

To

NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

AIG SG; chewht@lkkauto.com; admin-a@lkkauto.com

Subject

Request for OI Mailing Address

Hi Sirs,

Kindly provide OI's mailing address.

Thank you.

Hsiao Tong

From:	Do-Not-Reply <do-not-reply@merimen.com></do-not-reply@merimen.com>
Sent:	Wednesday, 21 November 2018 1:40 PM
To:	Hsiao Tong (LKKAuto); Admin A
Subject:	Re: Request for OI Mailing Address
	This mail is associated with :
	*GZ1767U (99100636055G)
	[SLQ8450A]
	TP
	SUPER COFFEE CORPORATION PTE LTD
	Nov 30 2017 12:00AM
	[ONG MUI LEE MARY@ TAN KUEE MOI MARY]
	Kim Chwee Auto Pte Ltd
Hi,	
Insured address as below 530 JURONG WEST STR	as requested: EET 52 #08-389 SINGAPORE 640530
Thanks & Regards, Yin Rul, Hor (Viviane)	
< Original Message>	
From: LKK_HQ	
To: NoorMariesa.AbuKa	assim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com
Aashweenjeetkaur.Mith	noosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lk	kauto.com; admin-a@lkkauto.com
Sent On: 21/11/2018 12	2:38 PM
Subject: Request for OI	Mailing Address
Hi Sirs,	
Kindly provide OI's mail	ing address.
Thank you.	
Hsiao Tong	
This is an auto-generate	ed email. Do not reply to this email.
Sent by : Hor, Yinrul (Ale	G Asia Pacific Insurance Pte. Ltd.)
	is been checked for viruses by AVG antivirus software.

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 26 January 2019 1:43 PM

To:

Jason Fastech Auto (jason@fastechauto.com.sg)

Subject:

RE: Your ref: GZ 1767M \*Our Ref: CC6/AIG17023042/Upb3 [ACCIDENT INVOLVING

SLQ 8450A(AIG) AND GZ 1767M ON 30/11/2017]

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

We have reviewed the matter and we are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of \$2,980.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 5 May 2018 1:50 PM

To: Jason Fastech Auto (jason@fastechauto.com.sg) <jason@fastechauto.com.sg>

Subject: Your ref: GZ 1767M \*Our Ref: CC6/AIG17023042/Upb3 [ACCIDENT INVOLVING SLQ 8450A(AIG) AND GZ

1767M ON 30/11/2017]

Your ref: GZ 1767M

Without Prejudice

Our Ref: CC6/AIG17023042/Upb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 8450A(AIG) AND GZ 1767M ON 30/11/2017

We refer to the above matter.

From:

Jason Fastech Auto <jason@fastechauto.com.sg>

Sent:

Monday, 28 January 2019 11:02 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: Your ref: GZ 1767M \*Our Ref: CC6/AIG17023042/Upb3 [ACCIDENT INVOLVING

SLQ 8450A(AIG) AND GZ 1767M ON 30/11/2017]

Without Prejudice

Dear Hsiao Tong,

We are unable to accept your offer.

Without admission of any liability, We counter at \$4000.00 all in for my client's vehicle property claims.

Thank you.

Best Regards

Jason Tang Kim Chwee Auto Pte Ltd 1 Kaki Bukit Ave 6 #01-46/48/50 AutoBay Singapore 417883 Tel: 67465405

Tel: 67465405 Hp: 98218445

jason@fastechauto.com.sg

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, January 26, 2019 1:43 PM

To: Jason Fastech Auto (jason@fastechauto.com.sg) <jason@fastechauto.com.sg>

Subject: RE: Your ref: GZ 1767M \*Our Ref: CC6/AIG17023042/Upb3 [ACCIDENT INVOLVING SLQ 8450A(AIG) AND GZ

1767M ON 30/11/2017]

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

We have reviewed the matter and we are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of \$2,980,00(all-in).

Please confirm acceptance.

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 2 February 2019 9:03 AM

To:

'jason@fastechauto.com.sg'

Subject:

RE: Your ref: GZ 1767M \*Our Ref: CC6/AIG17023042/Upb3 [ACCIDENT INVOLVING

SLQ 8450A(AIG) AND GZ 1767M ON 30/11/2017]

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of \$3,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Fastech Auto <jason@fastechauto.com.sg>

Sent: Monday, 28 January 2019 11:02 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: GZ 1767M \*Our Ref: CC6/AIG17023042/Upb3 [ACCIDENT INVOLVING SLQ 8450A(AIG) AND GZ

1767M ON 30/11/2017]

Without Prejudice

Dear Hsiao Tong,

We are unable to accept your offer.

Without admission of any liability, We counter at \$4000.00 all in for my client's vehicle property claims.

Thank you.

From:

Jason Fastech Auto <jason@fastechauto.com.sg>

Sent:

Friday, 8 February 2019 12:20 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: Your ref: GZ 1767M \*Our Ref: CC6/AIG17023042/Upb3 [ACCIDENT INVOLVING

SLQ 8450A(AIG) AND GZ 1767M ON 30/11/2017]

Without Prejudice

Dear Hsiao Tong,

Without admission of any liability, We are agreeable to your offer of global sum \$3,000.00(all-in) for my client's vehicle property claim.

Thank you.

Best Regards

Jason Tang Kim Chwee Auto Pte Ltd 1 Kaki Bukit Ave 6 #01-46/48/50 AutoBay Singapore 417883

Tel: 67465405 Hp: 98218445

jason@fastechauto.com.sg

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, February 2, 2019 9:03 AM

To: jason@fastechauto.com.sg

Subject: RE: Your ref: GZ 1767M \*Our Ref: CC6/AIG17023042/Upb3 [ACCIDENT INVOLVING SLQ 8450A(AIG) AND GZ

1767M ON 30/11/2017]

Without Prejudice (save as to costs)

Dear Sirs/Mdm.

We refer to your below email.

We are prepared to improve our offer at a global sum of \$3,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

### KIM CHWEE AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-50 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379R

Date: 18.12.2017

AIG Asia Pacific Insurance Pte Ltd Chartis Building 78 Shenton Way #07-16 Singapore 079120

Attn: Motor Claims Department

### ACCIDENT INVOLVING VEHICLE: GZ 1767U / SLO 8450A

We are the authorized repair workshop for the owner of motor vehicle no: GZ 1767U , which was involved in the captioned accident with your insured vehicle no: SLQ 8450A . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

30.11.2017

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

		\$	6,076.00
3)	GIA Search Result	\$	2.00
2)	Loss Of Use (5 days + 1 Sun X \$85)	S	510.00
1)	Cost of Repair (inclusive of GST)	\$	5,564.00

We enclosed herewith the following documents to support the claims:

- a) Final Repair Invoice
- e) Letter of Authorisation, etc ...
- b) I/C & Driving License
- c) GIA Report / GIA Search Result
- d) Insurance Certificate

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

KIM CHWEE AUTO PTE LTD



### GREAT AMERICAN INSURANCE COMPANY

UEN: T15FC0023B GST REG. NO.: M90370081T 3 TEMASEK AVENUE, #16-01 CENTENNIAL TOWER SINGAPORE 039190 TEL: +05 0235 2016 FAX: +05 0235 2016

### MOTOR COVER NOTE: MT20175975

The insured mentioned in this Cover Note, having proposed for insurance in respect of the Motor Vehicle described, is hereby HELD COVERED under the terms of the insurer's usual form of Motor Policy applicable thereto for the period mentioned unless the cover is terminated by the insurer by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium payable for such insurance will be charged for the time the Company has been on risk.

The Insuror

: GREAT AMERICAN INSURANCE COMPANY

The Insuned

: Super Coffee Corporation Pte Ltd

insured Nric/Passport No/ Roc

: 200821994H

Policy Coverage

COMPREHENSIVE

Make And Description Of Vehicle

: Nissan Urvan Van

Vehicle Registration No.

: GZ1767U

Year Of Manufacture

: 2005

Engino No.

Chassis No.

: JN1MG4E25Z0713891

Engine Capacity/ Tonnage/ Sester

: 1.6

Hire Purchase

Value (\$\$)

: AS PER MARKET VALUE

Period Of Insurance

: FROM: 05/11/2017 TO: 04/11/2018

: YES & TAT CHIN AUTO ENGINEERING PTE LTD

Excess (S\$)

: Section 1 : \$500

: Section II : Nil

Great American Authorized Workshop

: Windscreen Excess: \$100

IWE HEREBY CERTIFY THAT POLICY TO WHICH THIS CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF THE MOTOR VEHICLES (THERD-PARTY RISK AND COMPENSATION) ACT (CHAPTER 189) AND PART IV OF THE ROAD TRANSPORT ACT 1987

(MALAYSIA)

For and on behalf of Great American Insurance Company

Great American Insurance Company Authorized Signatory

Date of Issue

: 26/10/2017

Intermediary

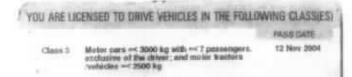
: Marsh (Singapore) Pte Ltd

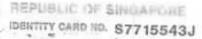
Cover Note Validity

: 30 days from the Date of Issuance

MTR/COVERNOTE/V02/16









HAY SWEE YONG (XIA RUIYONG)



CHINESE

12-06-1977

SINGAPORE

INC III. S7715543J

41776425

21-02-2008

APT BLK 315 HOUGANG AVENUE 5 #04-121 SINGAPORE 530315

MREC No. 877195431

Date 98/10/2915



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/AIG17023042/Upb3

11 DEC 2017

ONG MUI LEE MARY@ TAN KUEE MOI MARY BLK 530 JURONG WEST ST 52 #08-389 SINGAPORE 640530

Dear Sir/Madam,

### ACCIDENT INVOLVING SLQ 8450A & GZ 1767U ON 30/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GZ 1767U against your motor insurance policy.

Based on all available information at hand for the accident, we are of the view that the case most likely would be settled at equal liability as both parties had given a conflict of version.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by 22/12/2017, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

We wish to stress that our offer of settlement is strictly made on a without prejudice basis with a view to close this matter amicably and avoid further escalation of the claim through litigation..

Do be advised that your No Claim Discount (if any) will be affected as a result of the settlement of this third party claim against your insurance policy. However, if you are making a claim against third party and successful with 80% in your favor, our principal will re-instate your NCD. Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG Case Handler DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)



51 UBI AVE L #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/AIG17023042/Upb3

28 NOV 2018

ONG MUI LEE MARY@ TAN KUEE MOI MARY 530 JURONG WEST STREET 52 #08-389 SINGAPORE 640530

Dear Sir/Madam.

## ACCIDENT INVOLVING SLQ 8450A AND GZ 1767U AT CAR PARK SUPERBOWL JURONG - YUAN CHING/YUNG HO ROAD ON 30/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GZ 1767U against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 09/12/2018, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG Case Handler DID: 6742 3197

DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

# AUTHORIZATION TO ACT (AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

, SUPER COFFEE CORPORATION PTE LTD		_("the	third party	claimant"
of BLK 315 HOUGANG AVE 5 #04*121 S-530315  owner of GZ 1767U  KIM CHWEE AUTO PTE LTD	(vehicle	no.)	hereby	(address), authorize
("the workshop") to act for me with rental and/or loss of use ("claim") for damaged pursuant to the accident w	r my vehicle n hich occurred	io I on	GZ 1767U	osts and/or that was date) along
involving vehicle no/s SLQ 8450A	M CARPA		("the a	(location)
I further authorize the workshop to manner that they deem fit and the payment furtherto settlement of my cl favour of the workshop.	workshop is i	further	authorized	to receive
I further acknowledge that any settle behalf is on a without prejudice and as the driver/owner/insurers of the oth	without admis	sion of	liability ba	
Date thisday of _	nec (mor	nth) 20	(year	)
Signed by "the third party claimant"	Signed		3	

### 1

## RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/l, KIM CHWEE AUTO PTE LTD ("the workshop") hereby confirm that we/l have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS3,000.00 (Global Sum) for vehicle no. GZ 1767U that was damaged pursuant to the accident which occurred on 30/11/2017 (date) along YUNG HO SHENG SIONG CARPARK involving vehicle no/s SLQ 8450A.

This is pursuant to the inspection conducted on <a href="https://doi.org/10.1016/j.chm.nih.gov/">05/12/2017</a> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SUPER COFFEE CORPORATION PTE</u>

<u>LTD</u> ("the third party claimant") of vehicle no. <u>GZ 1767U</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GZ 1767U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this ? \	(day) of	(month) 20 (year)
(LKK)	CKS	( Company ) E) A
Signed by appointed		Signed by "the workshop" (with chop)

### TAX INVOICE

KIM CHWEE AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-50 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379R

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Date

Tax Invoice :20012

Vehicle No

:18.12.2017 :GZ 1767U

Make/Model : NISSAN URVAN

Chassis/Eng# :

Accident Date :30.11.2017

Claim No

:1217- 20012

Reference

Policy No

Amount

To proceed on lump sum repair

Attn: Motor Claims Department

SS

5,200.00

E. & O. E.

Total : S\$

5,200.00

GST @ 7% : S\$

364.00

Amount Due : S\$

5,564.00

KIM CHWEE AUTO PTE LŢD All Invoices are subjected to GST



### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No:

GR-17-180048

Date of Request:

01/12/2017

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam.

**Enquiry Date** 

01/12/2017

quiry By

KCA USER 1

TP Vehicle No. Accident Date

SLQB450A 30/11/2017

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel, No.
SLQ8450A	AIG Asia Pacific Insurance Pte. Ltd.	25/07/2017-24/07/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

mis is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

### TAX INVOICE

Our Ref No:

GR-17-180048

Date of Request:

01/12/2017

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam.

Enquiry Date

01/12/2017

iquiry By

KCA USER 1

TP Vehicle No.

SLQ8450A

Accident Date

30/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1:87
GST Amount	0,13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Due Date

No results.

Priority Type

Task Group

Subject

## ...CLAIM SUBFOLDER...(Pending for Survey Report) Fastiane

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj	Submitted	Ins Auth'ed	Status	
Main	06 Dec 2017 Edit Reg	05 Dec 2017		\$\$5,200.00 \$\$5,200.0 View Rpt				Pending for Survey Report Cancel Case		
	Main	N R	eference		laim Det	ails		Documents		Show All
CLAIM S	JBFOLDER DE	TAILS					[Created	by adjuster]		
Insured:	ONG MUI	LEE MARY® TAN	KUEE MOI MARY	ID: S13	305108					
Main Claimant:	SUPER CO	OFFEE CORPORA	TION PTE LTD, C	o. Reg. No	ž. e					
Vehicle Re No.:	GZ1767	GZ1767U Date of			Date of I	.oss:	30/11/2017 00:00 - :59   [142 Months and 18 Days From LTA Reg Date (Man Yr)]			
Claim Type	TP / 991	TP / 9910063605SG			Policy/Co Note No.		1700027365 (Comprehensive)			
/ehicle Re Vo. (Insured):	SLQ8450	SLQ8450A			Policy No (Claimar		MT20175975			
					Excess:				******	
tepairer:			HQ) 1 Kaki Bukit A	and the second second second second		antonio de la companio del la companio de la compan	Santana and a service and a	and the first property of the second		
landling nsurer:	AIG Asia Yusoff@ai		e Pte. Ltd. (Expres	ss) - Tel: 6	5-6419-3	000	. [Handled b	y Syed-Yusoff, S	aliha] Sal	iha.5yed-
Claimant's Insurer:	Great Am		e Company (HQ) -							
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561	[Handled	by M	ARCUS CHI	UA] [Final Rp	t due 14	1/12/2017]
ASSOCIA	TED MAIL RE	CEIVED						View	v All	Compose Case Ma
		: Re: Request fo : Insured Addre	r OI Mailing Addre ss as Requested	66						
ALL ASS	OCIATED TAS	KS <sup>⊞</sup>					View Alt 1 s	earch Tasks   C	reate New 1	Task   Comple

Handler

Assigned By

Completed On

Created On

Done?

### Claim Documents

\*GZ1767U (9910063605SG)

[SLQ8450A]

TP

SUPER COFFEE CORPORATION PTE LTD

Nov 30 2017 12:00AM

[ONG MUI LEE MARY@ TAN KUEE MOI MARY]

Kim Chwee Auto Pte Ltd

Let	ters/Corresponder	nces	1 per	page V	~
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		General View	0	Load JPG	3
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3	21/11/18 12:40	TP ESTIMATE_MARKED	0	Load PDF	
4	26/03/19 15:50	WORKSHOP INVOICE	0	Load PDF	
5	26/03/19 15:50	AUTHORISATION TO ACT FORM	0	Load PDF	
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### **Documents Checklist**

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Merimen e-Claims Page 3 of 3

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4

NOTE: TO BE COMPLETED BY SURVEYOR

TEAR		
LEAM		

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ84	50A (Insd ve	eh)	n	Model:		N	IISSAN	URVAN 2.4 D (M)
	GZ176	7U (TP veh)							
Date of Accident:	30/11/2	30/11/2017							
				_					
Global Sum Settler	nent :	[X] Yes	3	1	] No				
Repair Estimate			: \$		13,991.	32			
Final Repair Cost			: \$		3,000	0.00			
Loss of Use			: \$				-6	.00 da	ys at \$80.00 per day
Rental (if any)			. \$					da	ys
LTA / GIA Search F	ee		:\$						
Others:			: 5						
			: \$						
Final Settlement Su	ım (Glob	al Sum)	: \$		3,000	0.00			
Is Third Party Wor below)		and in the <del>C</del> arries	STEM	[ ]	YES	[ X		NO	(Kindly indicate
A) For Non GIA R	Registere	d Workshop	):	A	greed Liab	oility _		50	(%)
B) For GIA Regis	tered We	orkshop:		В	OLA Appli	icable:	Yes	No I	3OLA Scenario No:
BOLA Liability:			or chain					(C)	(%) OLA does not apply.
Remarks	Daily to c	o mod omy s	or erren	-	1010 010				ozri document apply.
Payment Instruction	on: Paye	e's Breakdo	wn						
1) Kim Chwee A	uto Pte L	td			: \$				3,000.0
2)					: \$				
3)					: \$				
7.1									
JOANNE	LEE KHA	ANG MIN			26 Mar 2019				

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)

### LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607195R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG17023042/UPB3Q2

26/03/2019 Date:

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1700027365

Claimant Vehicle GZ1767U No:

Insured Vehicle No:

SLQ8450A

Date of Loss:

30/11/2017

Nature of Claim:

TP

Claim No: 9910063605SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

GZ1767U

Make & Model:

NISSAN URVAN, 2.4 D (M) 12/01/2006 (Man. Year: 2005) Engine No: Chassis No: ZD30019913K

JN1MG4E25Z0713891

Reg. Date: Colour

Red

Odometer:

356437 km

Engine Capacity: Market Value/New Car Price: N/A

2953 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

....

Yes

Handbrake (Serviceable): CONDITION OF TYRES

195 R15

Rear Tyre Size:

195 R15

Pre-accident Condition:

Front Tyre Size: Front Left Side: Front Right Side:

Michelin 6 mm Michelin 6 mm

Rear Left Side: Rear Right Side: Michelin 6 mm Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		9,846.00	4,559.72	5,286.28	53.69
Miscellaneous Items		0.00	0.00	0.00	
Labour		3,230.00	2,000.00	1,230.00	38.08
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	13,076.00	6,559.72	6,516.28	49.83
	Approved Total (Overridden) (S\$)		5,200.00		
	(S\$)	13,076.00	5,200.00	7,876.00	60.23
	+ GST 7.00/7.00% (S\$)	915.32	364.00	551.32	60.23
	Nett Amount (SS)	13.991.32	5.564.00	8.427.32	60.23

+ Loss of Use (6.0 x S\$80.00/day)	(22)	480.00
	(S\$)	6,044.00

FIL. (C. C. DECC COLL . ) (CC)

Liable Amount (50.00%) (S\$) 3,022.00 + Doc/Search Fee (S\$) 2.00 3,024.00 Nett Liability (S\$)

3.000.00 Global Sum Settlement (S\$)

INSPECTION

Adjuster Report

Date of Assignment:

05/12/2017

Date Inspected:

05/12/2017 Inspected At:

Kim Chwee Auto Pte Ltd (HQ) 1 Kaki Bukit Avenue 6 #01-48,

AutoBay@Kaki Bukit Singapore 417883

Estimated Period of Repair:

5.0 days

Adjuster: MARCUS CHUA Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

### REPAIR DETAILS

Recomi	mender	Parts
Neconii	Helidet	i aito

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Badly Dented	2,101.40F	*2,101.40 FL
2	1		*TAILGATE OUTER GARNISH	Not Necessary	370.90 F	*-FL
3	1:		*REAR BUMPER	Bent	648.40 F	*648.40 FL
4	1		*REAR STEP PANEL	Bent	295.60 F	*295.60 FL
5	1		*REAR END PANEL	Badly Dented	495.60 F	*495.60 FL
6	1		*REAR END PANEL INNER MEMBER	Badly Dented	424.80 F	*424.80 FL
7	1		*REAR FLOOR PANEL	Repair	1,850.00 F	*-FL
В	1		*REAR FLOOR PANEL TOP MOULDING	Serviceable	186.50 F	*-FL
9	1		*REAR EXHAUST	Not Necessary	892.40 F	*-FL
10	1		*TAILGATE INNER LOCK	Twisted	283.60 F	*283.60 FN
11	1		*TAILGATE INNER LOCK REMOTE	Not Necessary	266.50 F	*- FN
12	1		*TAILGATE WEATHERSTRIP	Twisted	162.20 F	*162.20 FN
13	1		*TAILGATE NISSAN LOGO	Necessary	48.60 F	*48.60 FN
14	2		*TAILLAMPS	Cracked	532.40 F	*532.40 FN
15	2		*REAR BUMPER SIDE HOLDER	Necessary	44.80 F	*44.80 FN
16	1		*REAR SPARE TYRE CARRIER	Damaged	265.80 F	*265.80 FN
17	1		*REAR LOCK COVER	Not Necessary	66.50 F	*-FN
18	1		*REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*40.00 FS
19	1		*REAR WINDSCREEN INNER SEAL	Necessary	50.00 FS	*30.00 FS
20	1		*REAR TAILGATE CORPORATE STICKER	Necessary	380.00FS	*200.00 FS
21	1		*REAR TAILGATE 70KM/H STICKER	Necessary	20.00 FS	*10.00 FS
22	1		*SET REAR BUMPER CLIPS	Necessary	50.00 FS	*50.00 FS
23	1		*SET REAR BUMPER REVERSE SENSOR	Shorted	300.00 FS	*200.00 FS
24	1		*REAR END PANEL SEALANT	Necessary	60.00 FS	*50.00 FS
F=Fn	anchise	part. S=Spch	Nett. L=ListItemDisc. N=NettItemDisc.	-		
				Sub Total (S\$)	9,846.00	5,883.20
			- List Item Discount on L Ite		0.00	1,189.74
			- Nett Item Discount on N Ite	ems 0.00/10.00% (S\$)_	0.00	133.74
				Total Parts (S\$)	9,846.00	4,559.72

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
pur Items			
TO CHECK WIRING	New	80.00	30.00
TO DISMANTLE & REPLACE REVERSE SENSOR	New	80.00	50.00
TO DISMANTLE & REFIX REAR WINDSCREEN	New	150.00	100.00
TO TRANSFER TAILGATE MECHANISM	New	120.00	60.00
TO SPRAY RUST PROOFING	New	100.00	60.00
LABOUR FOR PANEL BEATING CUT, WELD , STRAIGHTEN & REPLACING PARTS	New	1,200.00	800.00
TO PUTTY & SPRAY PAINT	New	1,500.00	900.00
Gross Labou	ır Cost (S\$)	3,230.00	2,000.00
	TO CHECK WIRING TO DISMANTLE & REPLACE REVERSE SENSOR TO DISMANTLE & REFIX REAR WINDSCREEN TO TRANSFER TAILGATE MECHANISM TO SPRAY RUST PROOFING LABOUR FOR PANEL BEATING CUT, WELD , STRAIGHTEN & REPLACING PARTS TO PUTTY & SPRAY PAINT	TO CHECK WIRING New TO DISMANTLE & REPLACE REVERSE SENSOR New TO DISMANTLE & REFIX REAR WINDSCREEN New TO TRANSFER TAILGATE MECHANISM New TO SPRAY RUST PROOFING New LABOUR FOR PANEL BEATING CUT, WELD , STRAIGHTEN & New REPLACING PARTS	TO CHECK WIRING New 80.00  TO DISMANTLE & REPLACE REVERSE SENSOR New 80.00  TO DISMANTLE & REFIX REAR WINDSCREEN New 150.00  TO TRANSFER TAILGATE MECHANISM New 120.00  TO SPRAY RUST PROOFING New 100.00  LABOUR FOR PANEL BEATING CUT, WELD , STRAIGHTEN & New 1,200.00  REPLACING PARTS  TO PUTTY & SPRAY PAINT New 1,500.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.