

ASS. REC. BY:

REF: CS/FCI17023021 / Uqbn2

Special Instruction:

Surveyor:

CWS

ASSIGNMENT (Office)

From (Person):

May Chua

of

FCI

Date/Time:

11/12/17 @ 6:05pm

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 97434

Insured:

SH 9020R

at Workshop m/s

Pegusus

Tel:

68581846

of

51 Defu Lane 10

Policy No:

D-15072 form FSH

Claim No:

D17011163 MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

11/12/17

CA / REV / REP. / REV 24 HRS

(up)

H.O.D. Endorsement:

Date/Time:

9:13am @ 5/12/17

Person Contacted:

Alvin

Vehicle IN/OUT

Date/Time	Action/Instruction
	(✓) Estimate
	SLM 97434 - X
	SH 9020R - CC3/AXA/200369/1/HIec3f1
07/12/17 @ 4:23pm	revised to May Chua by email.

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLM97434

at Workshop m/s Pegasus

of _____

Insured: SH 9020R

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 1 days Res.: Yes or No

Lum Sum: 1731 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLM97434 Yr Regn: 4/17

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA

Make: Hyundai c.c. 1496

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 50035 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MHFB29F3202008750

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/50R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

Front	Rear
R/Bal. <u>8</u> mm	R/Bal. <u>8</u> mm
L/Bal. <u>8</u> mm	L/Bal. <u>8</u> mm
D.O.A. <u>1/1/17</u>	D.O.I. <u>8/1/17</u>

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

21

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>have video.</u>

21/1/17 Confirmed final by \$250. with William
 (Fed \$ 1615.90, 87%)

29/1/18 need to replace front bumper grille.
 Reconfirmed final by \$457.15 with Sam
 (Fed \$ 1408.75, 75%)

RECEIVED 2 DEC 2017
 RECEIVED 31 JAN 2018

Date/Time, File Pass to? ☐ : Preli. Report

1) 21/12 thru ☐ : Final Report

Date/Time, File Return to? _____

2) _____

Report Format: TP

Lump Sum (I.B.) (\$) 250 457.15

Days Of Repair: 1

Resurvey No. of Trip: 1

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Photos: _____

Others: _____

100
50
50
30
230

TOTAL: _____




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI17023021/Uqb	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 05-12-2017	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SH 9020R	Veh. Inspected	SLM 9743U	
Policy No.		Coverage (\$)	0.00	
Claim No.	D17011163MFSH	Excess (\$)	0.00	
Assign From	CWS (MAY CHUA)	Assign Date	05/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/12/2017	Inspection Date		
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 174 WESTWOOD CRESCENT, WESTVILLE SINGAPORE 648541			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Survey Department Check List (Case Handler)

Reference No.: C9/KC117023021/UGB
Policy Type: OD / TP / TP RES / TL / EVA

SLM 97434

Case Handler

Typist

Admin (Cedra): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Maver): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓		
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓		
✓		

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓		
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Check By: Cedra | 21/12/17
Case Handler Date

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	04-12-2017	Our Ref No. D17011163MFSH
Accident Date	01-12-2017	Claim Type. Third Party
Insured Vehicle	SH9020R	Third Party Vehicle. SLM9743U
Survey Location	51 DEFU LANE 10	
Contact Person.	ALVIN LOW	
Contact No.	68581846/ 0	Fax No. 64876070
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	PEGASUS ENGINEERING & TRADING PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MAY CHUA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/231376)



PRI Documents



Close



PRI Header Details

Claim No	D17011163MFSH	Policy No	D-15072701MFSH	Claimant S.No & Name	1 & PEGASUS PTE LTD
Workshop Name	PEGASUS ENGINEERING & TRADING PTE LTD (Contact Person : ALVIN LOW)	Survey Location & Contact Details	51 DEFU LANE 10 Mobile: 0 , Phone: 68581846 , Fax: 64876070 EmailId: CLAIMS@PEGASUSENGRG.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SH9020R	TP Vehicle No	SLM9743U
PRI Recieved Date	04-12-2017 04:33:54 PM	Surveyor Appointed Date	04-12-2017 06:04:54 PM	Surveyor Accept Date	05-12-2017 1

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	05-12-2017	Upload Survey Report *:	<input type="button" value="Choose File"/>
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No	<input type="text"/>	Engine No	<input type="text"/>	Mileage	<input type="text"/>
Color	<input type="text"/>	Cubic Capacity	<input type="text"/>		

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 7 December, 2017 4:23 PM
To: 'Claim Workflow System'; assignments
Cc: MAYCHUA@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17011163MFSH/1
Attachments: CSFCI17023021Uqb.pdf

Dear May,

Enclosed herewith preliminary advice of SLM 9743U.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Tuesday, 5 December, 2017 9:16 AM

To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: MAYCHUA@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D17011163MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]

Sent: Monday, 4 December, 2017 6:05 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; MAYCHUA@FIRST-INSURANCE.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D17011163MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D17011163MFSH

Date: 07 December 2017

Our Ref: CS/FCI17023021/Uqb

The Motor Claims Department
First Capital Insurance Ltd

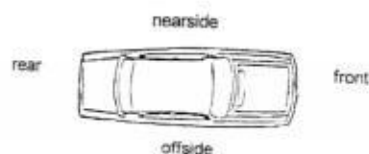
Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SLM 9743U .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 06/12/2017 at the premises of M/s PEGASUS, and have the following to report:-

Workshop Estimate Amount	: S\$ 1,865.90 .
Revised Estimate Amount	: S\$ 250.00 .
"Check" Items Amount	: S\$ - .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:
The vehicle sustained damages
at the front portion.



Yours faithfully

CHUA KANG SENG
Licensed Appraiser

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	7200G

Vehicle Details

Vehicle No.	SLM9743U
Vehicle to be Exported	Yes
Intended De-registration Date	01 Dec 2017
Vehicle Make	TOYOTA
Vehicle Model	VIOS 1.5E CVT
Primary Colour	Silver
Manufacturing Year	2017
Engine No.	2NRX138544
Chassis No.	MHFB29F3202008750
Maximum Power Output	79.0 kW (105 bhp)
Open Market Value	\$12,946.00
Original Registration Date	19 Apr 2017
First Registration Date	19 Apr 2017
Transfer Count	0
Actual ARF Paid	\$7,946.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	18 Apr 2027
PARF Rebate Amount	\$5,959.00

Intended COE Rebate Details

COE Expiry Date	18 Apr 2027
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$51,765.00
COE Rebate Amount	\$41,412.00
Total Rebate Amount	\$47,371.00

The information contained herein is correct as at 01 Dec 2017

OK

Messrs Grab Rentals Pte Ltd

Estimate To Repair

Vehicle No :

Chassis No :

Toyota Vios 1.5E CVT

SLM9743U

MHFB29F3202008750

Third Party Insurer : First Capital

Insured's Veh No : SH9020R

Date of accident : 01.12.2017

Date : 02.12.2017

06.12.2017 @ 930hrs.

reg: LKK marcus.

Not Ackd
hu

24 hrs After rep.
1 day.

3/2 \$ 457.15

Confirmed on.

Pages : 1 of 1

S/No	Quantity	Description	Unit price	Amount
LIST ITEMS				
1	1 pc	front bumper	\$ 427.90	\$ 427.90
2	1 pc	front bumper emblem badge	\$ 97.40	\$ 97.40
3	1 pc	front bumper centre air grille	\$ 276.20	\$ 276.20
4	2 pc	front bumper side retainer	\$ 65.70	\$ 131.40
5	10 ps	front bumper clip	\$ 4.30	\$ 43.00
				\$ 975.90
LABOUR & MISC. CHARGES				
1		To check electrical lighting concerned.	\$ 60.00	\$ 60.00
2		Panel beating, knocking and straighten the necessary portion, re	\$ 380.00	\$ 380.00
3		Putty and spray painting of the affected portion.	\$ 450.00	\$ 450.00
				\$ 890.00
				457.15
Grand total				\$ 1,865.90

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer.

Signature:

Date:

Please conduct the survey at

Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI17023021/Uqbn2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 01-02-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SH 9020R	Veh. Inspected	SLM 9743U	
Policy No.	D-15072701MFSH	Coverage (\$)	0.00	
Claim No.	D17011163MFSH	Excess (\$)	0.00	
Assign From	MAY CHUA	Assign Date	04/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VIOS (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	MHFB29F3202008750	Colour	SILVER	
Odometer	50035	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/50 R16	WEST LAKE	8 mm	
L/H Front Tyre	195/50 R16	WEST LAKE	8 mm	
R/H Rear Tyre	195/50 R16	WEST LAKE	8 mm	
L/H Rear Tyre	195/50 R16	WEST LAKE	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/12/2017	Inspection Date	06/12/2017	
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLM 9743U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	TO REPAIR SEE LABOUR	427.90	-
1	FRONT BUMPER EMBLEM BADGE	NOT NECESSARY	97.40	-
1	FRONT BUMPER CENTRE AIR GRILLE	CUT / TWISTED	276.20	276.20
2	FRONT BUMPER SIDE RETAINER @\$65.70	NOT NECESSARY	131.40	-
10	FRONT BUMPER CLIP @\$4.30	NOT NECESSARY	43.00	-
	LESS 25% DISCOUNT		-	-69.05
			975.90	207.15
	LABOUR			
	TO CHECK ELECTRICAL LIGHTING CONCERNED.	NOT NECESSARY	60.00	-
	PANEL BEATING,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION.REMOVE AND RENEWAL OF PARTS,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT BUMPER. }		380.00	250.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION. }		450.00	-
			890.00	250.00
	GRAND TOTAL		1,865.90	457.15
	RECOMMENDED COST OF REPAIRS			457.15

Report Ref No. CS/FC117023021/Uqbn2

CHUA KANG SENG

Licensed Appraiser

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