

## Asher Sng (LKKAuto)

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**From:** accounts@llms.com.sg  
**Sent:** Monday, 11 June 2018 4:49 PM  
**To:** Asher Sng (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING YN 3417S AND SLP 9793J ON 28/11/2017

Hi Asher,

Please find attachment photo forward to me by my operation superiors. Let us know the photo provide to you it is possible for us to appeal?

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** 2018 年 6 月 11 日 AM 10:54  
**To:** accounts@llms.com.sg  
**Subject:** RE: ACCIDENT INVOLVING YN 3417S AND SLP 9793J ON 28/11/2017

Hi Ms Aries,

We refer to the email below.

Third party do not have any video footage of the back view.

Please kindly let your staff to provide us the evidence as the video clearly show an jerk.

Third party have given us a deadline, if we do not negotiations and settle by tomorrow. Third party shall be submitting the case to lawyer to handle their case.

Which it would add extra cost to the claim, based on the third party evidence it is not a very good case to defence.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [accounts@llms.com.sg](mailto:accounts@llms.com.sg) [<mailto:accounts@llms.com.sg>]  
**Sent:** Monday, 11 June 2018 10:13 AM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING YN 3417S AND SLP 9793J ON 28/11/2017

Good day Asher,

My staff My Muhammad Faizuan Bin Sulaiman strongly request to have back view camera of the car. Our staff Mr. Faizuan said that the front view of the camera is not the evidence this case is from the back view of the camera. He is in objection for this insurance claim.

Please kindly advise us how to make appeal on this unreasonable evidence of the video viewing provided by you which only front view stopped during red light.

Thank and Regards



Aries Tay

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** 2018 年 6 月 11 日 AM 9:48

**To:** [ACCOUNTS@LLMS.COM.SG](mailto:ACCOUNTS@LLMS.COM.SG)

**Subject:** RE: ACCIDENT INVOLVING YN 3417S AND SLP 9793J ON 28/11/2017

Hi Sir,

We refer to our tele-conversation.

Enclosed a copy of the third party video footage for your easy reference.

The video clearly show an slight jerk after it stationary at about 0.03 of the video time stamp 18:31:57.

*Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 4 June 2018 10:54 AM  
**To:** 'ACCOUNTS@LLMS.COM.SG' <[ACCOUNTS@LLMS.COM.SG](mailto:ACCOUNTS@LLMS.COM.SG)>  
**Subject:** ACCIDENT INVOLVING YN 3417S AND SLP 9793J ON 28/11/2017

**Our Ref: CC6/AIG17023014/Aea3**

04 JUNE 2018

**LLMS LOGISTICS PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 3417S AND SLP 9793J ON 28/11/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*