

REF:

CC3/ALH17022982/Arbe2

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No: _____

17000 72 712

Claims No: _____

Sum Insured: _____

Excess: _____

600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

158K.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLF901SA.

Yr Reg: 2017 Nov

Type: M/Cy M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: _____

Audi A4 Sedan

cc

1395

Colour: _____

Black.

A/C

Insured / Std / NI / NA

Sp. Reading: _____

1061

T/Radio

Insured / Std / NI / NA

Eng/No: _____

C/No: _____

WAUZZZF41JA02864.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: _____

F:

205/60R16.

R:

205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. _____

06

mm

R/Bal. _____

06

mm

L/Bal. _____

06

mm

L/Bal. _____

06

mm

D.O.A. _____

30/11/17

D.O.A. _____

04/12/17

Survey held at _____

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front A/S, U/C.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 A19.

SLF 9015A - x

5/12/17 Revert by merimen

5/12/17 Rece approved \$ 9640 from victor by merimen

7/12/17 Informed Jeffery c/a ex \$600 by email

7/12/17 @ 12pm Spoken to Victor vehicle c/a repair

31/5/18 Final fig \$ 18,320.40 (Red 19,335.60, 51%) confirmed by email

RECEIVED 07 JUN 2018

Date/Time, File Pass to?

☐

Prel. Report

Days Of Repair: _____

17

11

☐

Final Report

Resurvey No. of Trip: _____

1

Survey Fee

Date/Time, File Return to?

Transaction

31 7/6 - typist

Add Fee: _____

☐

Site Insp \$

☐

Interview \$

☐

Tech Insp \$

☐

Wear and \$

Photo

Other

Report Format: _____

merimen

Lump Sum / I.B.I: \$ _____

18,320.40

200

10

210

Survey Department Check List (Case Handler)

Reference No.: CC3/ALG1702298/Avb
Policy Type: OD/TP/TP RES/TL/EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form					
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 31/5/18
Case Handler Date



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9507198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022982/Avb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 04-12-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLF 9015A
Policy No. 1700072712	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	04/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 30/11/2017	Inspection Date 04/12/2017
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699	

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

Veron Chen (LKKAUTO)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Thursday, 7 December, 2017 12:33 PM
To: Veron Chen (LKKAUTO)
Subject: RE: SLF 9015A-DOA: 30/11/2017, (AIG REF: 5746483411SG)

Hi Veron,

As mention in my mandate, repaired photos required. If no photos labour need to be re-adjusted.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, December 07, 2017 9:46 AM
To: Loo, Tong Shing; Koh, Victor-CK
Subject: SLF 9015A-DOA: 30/11/2017, (AIG REF: 5746483411SG)

Dear Tong Shing/Victor,

We refer to the mentioned vehicle.

Does the labour of \$2000 inclusive of replacement of undercarriage parts? If not 4 days labour to replace front bumper and front fender LH is too high. Kindly inform if no repair work done to LH A pillar and side sill (photos of rep)

Labour charge of \$2000 does not include the replacement of undercarriage parts. The labour charge of \$2000 (\$500 x 4 days) is for the replacement of front bumper, front fender, alignment of headlamps, repair of the front door and pulling and straightening of the sill panel.

Kindly assist for mandate approval as repairer is chasing.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 7 December, 2017 12:02 PM
To: 'Claims Dept'; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SLF 9015 A

Dear Jeffery,

As instructed by our client , please proceed to repair the insured vehicle **SLF 9015A (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 7 December, 2017 9:32 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SLF 9015 A

Dear all,

Any update on the approval. 4 days have passed since the survey and we still do not have the approval to proceed the repairs. Kindly follow up with AIG closely on this.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 5 December, 2017 9:56 AM
To: Claims Department <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SLF 9015 A

Dear Kee Siang,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 4 December, 2017 4:25 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Department' <claims@premiumauto.com.sg>
Subject: OWN DAMAGE CLAIM FOR SLF 9015 A

Dear All,

Kindly register own damage claim for this vehicle.
Survey already been conduct by Mr. Adrian earlier just now.

Thank you and have a nice day ahead !

Best regards,
Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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View Received Message

This mail is associated with :

***SLF9015A (5746483411SG)**

OD

Nov 30 2017 7:00PM

[TAN WUI LEE]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 07/12/2017 10:54 AM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SLF9015A - Claim Handler: Loo, Tong Shing

Maintained:Kindly inform if no repair work done to Front door, LH A pillar and side sill (photos of repair done needed), labour to be re-adjusted. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLF9015A (5746483411SG)**

OD

Nov 30 2017 7:00PM

[TAN WUI LEE]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **05/12/2017 15:49 PM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9640.00) - SLF9015A - Claim Handler: Loo, Tong Shing

Approved:9640.00:Does the labour of \$2000 inclusive of replacement of undercarriage parts? If not 4 days labour to replace front bumper and front fender LH is too high. Kindly inform if no repair work done to LH A pillar and side sill (photos of rep

DOCUMENTS SUMMARY

There are no documents.

Labour charges of \$2000 does not include the replacement of undercarriage parts.

The labour charge of \$2000 (\$500 x 4 days) is for the replacement of front bumper, front fender, alignment of headlamps, repairs of the front door and pulling and straightening of the sill panel.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 05 Dec 2017

Preliminary Advice

Vehicle No	: SLF9015A	Accident Date	: 30/11/2017
Make	: AUDI A4	Policy No.	: 1700072712
Assignment Date	: 04/12/2017	Excess	: S\$0.00
Date of Inspection	: 04/12/2017	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	36,782.00
Revised Amount	:S\$	9,640.00
Check Items (Estimated)	:S\$	22,700.00
Total	:S\$	32,340.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	158,000.00
COE / PARF Rebate	:S\$	70,375.00
Salvage Value	:S\$	
Margin for Repair	:S\$	87,625.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	8152E
Vehicle Details	
Vehicle No.	SLF9015A
Vehicle to be Exported	No
Intended De-registration Date	05 Dec 2017
Vehicle Make	AUDI
Vehicle Model	A4 1.4 TFSI S TRONIC
Primary Colour	Black
Manufacturing Year	2017
Engine No.	CVN044876
Chassis No.	WAUZZZF41JA021864
Maximum Power Output	110.0 kW (147 bhp)
Open Market Value	\$32,727.00
Original Registration Date	01 Nov 2017
First Registration Date	01 Nov 2017
Transfer Count	0
Actual ARF Paid	\$27,818.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	31 Oct 2027
PARF Rebate Amount	\$20,863.00
Intended COE Rebate Details	
COE Expiry Date	31 Oct 2027
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$49,996.00
COE Rebate Amount	\$49,512.00
Total Rebate Amount	\$70,375.00

The information contained herein is correct as at 05 Dec 2017

OK



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Last updated on 19 Nov 2017 at 12:12 AM

AIG**COVER NOTE****AUDI AUTO PROTECTOR PRIVATE VEHICLE**The following information is hereby **DECLARED** as **HELD COVERED** on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : TAN WUI LEE
 Period of Insurance : 01 Nov 2017 to 31 OCT 2018
 Engine No. : VTVD044876
 Chassis No. : WAUZZZF41JA021864



Vehicle No. : SLF9015A
 Cover Note No. : 1700072712
 Endorsement No. :
 Issued Date : 30 Oct 2017

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronj
 Engine Capacity/Tonnage : 1,395.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PAF : Yes

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDE") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS**Section 1**

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN WUI LEE

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63962323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.

I/We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia). For Corporate Policies, this Cover Note is valid for 60 days from the commencement date of the period of insurance.

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

Berleng Lo

78 Selegie Way #07-10 AIG Building 5079120 | T +65 6419 3000 | F +65 6415 3723 | www.aig.com.sg

AIG Asia Pacific Insurance Pte. Ltd.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7338152E



Name

TAN WUI LEE

陈伟莉

Race

CHINESE

Date of Birth

22-10-1973

Country of Birth

SINGAPORE

Sex

F

ST 338152E

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S7338152E

Name

TAN WUI LEE

Birth Date 22 Oct 1973

Issue Date 27 Jun 2003



2011507

NRIC No: S7338152E



Blood Group Date of issue

O+ 11-05-1994

APT BLK 408 WOODLANDS STREET 41 #12-11
SINGAPORE 730408

NRIC No: S7338152E

Date: 30-06-2000

No: 3824773

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Trucks the weight of
which unladen does not exceed 2500 kilograms

04 Jul 1997



NP 438A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/12/2017 13:04
Date Of Accident	30/11/2017 19:30
Exact Location Of Accident	ROSYTH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF9015A
Insured/Policyholder	
Name Of Registered Owner	TAN WUI LEE
NRIC No	S7338152E
Email Address	BERNICHEN@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91136126
Alternative Phone No	OFFICE-91136126

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700072712
Cover Note Number	

Driver

Name of Driver	TAN WUI LEE
NRIC No	S7338152E
Date Of Birth	22/10/1973
Occupation	INDOOR
Date Of Driving Pass	04/07/1997
Driving Experience	20 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91136126
Fax Number	
Contact Number	OFFICE-91136126
Email Address	BERNICHEN@HOTMAIL.COM

Address	BLK 408 WOODLANDS STREET 41 #12-11
Postcode	730408
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AT AROUND 7.30 PM, ON 30TH NOV 2017, I WAS DRIVING ALONG ROSYTH ROAD AND MY CAR HIT ONTO A STATIONARY VEHICLE PARKED ALONG ROSYTH ROAD. NO ONE WAS IN THE OTHER PARTY'S VEHICLE WHEN THE ACCIDENT HAPPENED. I PARKED MY CAR AND WENT BACK WITHIN 10 MINUTES TO LEAVE A NOTE AND MY CONTACT NUMBER (MOBILE NUMBER) ON THE OTHER PARTY WINDSCREEN PANEL.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLH3138H
Vehicle Make/Model/Colour	CITROEN
Details Of Properties	
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorized Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

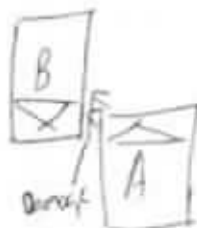
11/12/2017
9:50am

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Lim Bee Seng
NRIC/TIN No.: C78525864N7

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 10 Nov 2017
At around 7:30pm, I was driving along Rosyth Road and my car hit onto a stationary vehicle parked along Rosyth Road. No one was in the other party vehicle when the accident happened.
I parked my car and went back within 10 mins to leave a note and my contact number (mobile number) on the other party windscreen panel.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

1/12/2017

9:50am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Lim Keng Seng

NRIC/Pass No: 9052556914

Accident Photo



Accident Photo



Accident Photo



Accident Photo



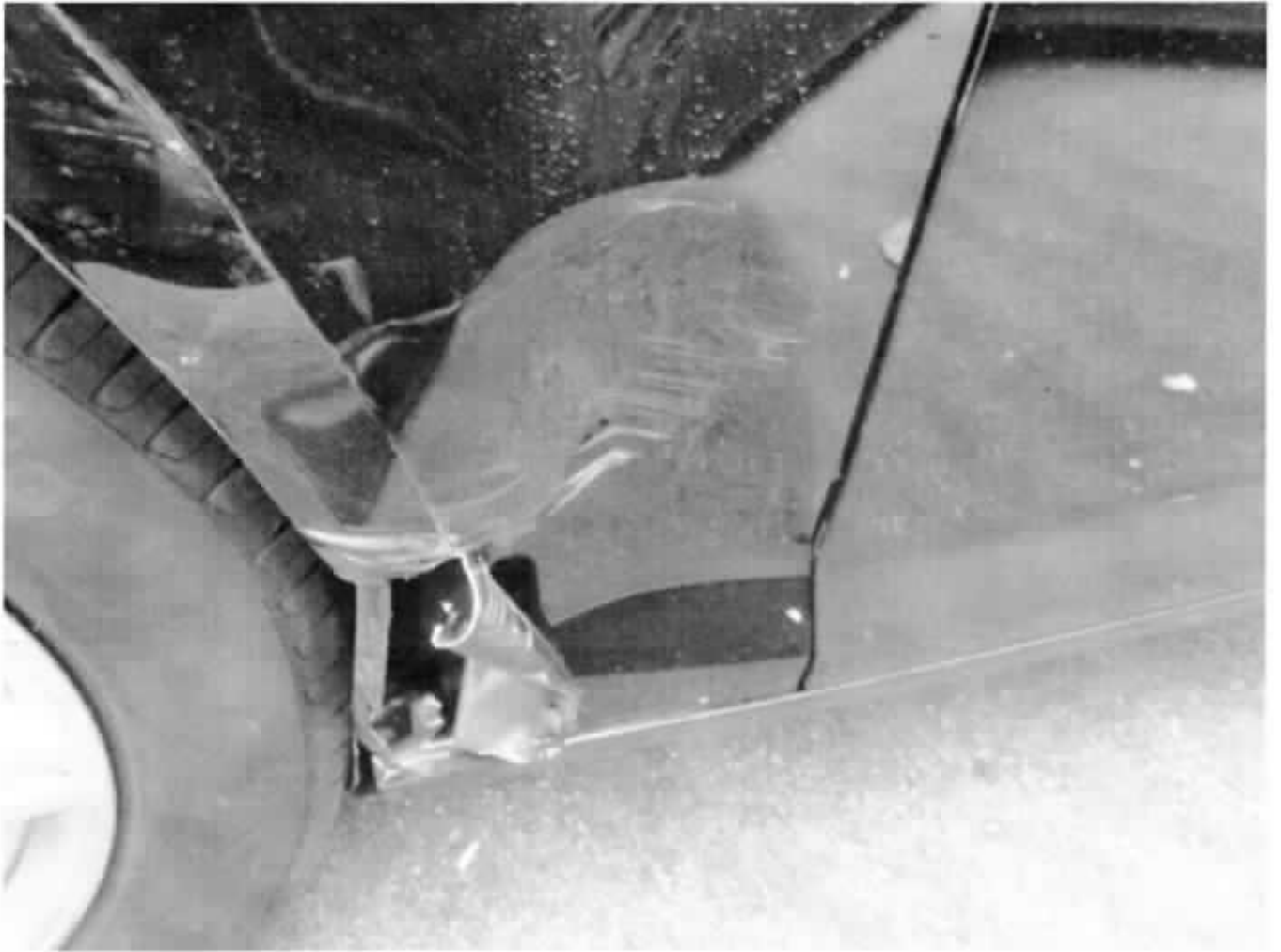
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1181/2017/TF
Date : 1-Dec-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tan Wui Lee
Address : Blk 408 Woodlands Street 41
#12-11
Singapore 730408
Telephone : HP +65 9452 8581
Type of Claim : Own Damage Claims
Policy No. : 1700072712
Vehicle No : **SLF 9015 A**
Model Code : A4 SEDAN 1.4 TFSI S tronic
Model / Year : Nov-17
Engine No : CVN 044876
Chassis No : WAUZZZF41JA021864
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Nov-17
Place of Accident : Rosyth Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 9015 A

S/N	Nature of Jobs	Estimated Charges	Surveyor's recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy	S/N \$ 360.00	✓ ✓
2	To dislodge and reinstall lhs A-pillar and lhs front door harness.	S/N \$ 1,200.00	? ✗
3	To remove and reinstall lhs front seat assy, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays.	S/N \$ 1,800.00	? ✗
4	To dismantle front bumper, lhs front fender and lhs front door. Cut out and reweld lhs A-pillar. Repair wheel house. Renew front bumper and lhs front fender. Re-organise front crash management components. Reinstall all parts removed.	\$ 5,100.00	2000 ✓
TOTAL SUB LABOUR CHARGES		: \$ 8,460.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Estimated Labour Charges for Accident Vehicle SLF 9015 A**

S/N	Nature of Jobs	Estimated Charges	Surveyor's recommendation
5	To suspend engine, remove and reinstall front suspension assy. Inspect for damages and renew accordingly.	S/N \$ 2,800.00 ?	✓
6	To remove and install lhs wing mirror assy for door painting.	S/N \$ 300.00 ✓	✓
7	To respray front bumper, lhs front fender, lhs a-pillar, lhs sill panel and lhs front wheel house. To carry out joint sealer works and carry out stone chip treatment.	\$ 3,200.00 2200 ✓	✓
8	To renew lhs front rim and tyre. Carry out wheel alignment.	S/N \$ 280.00 ✓	✓
9	To carry out diagnostic checks.	S/N \$ 384.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 15,424.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 9015 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Deformed</i>	\$ 1,703.00	✓ 1363.40
2	FRONT BUMPER CENTER GRILLE <i>re m</i>	\$ 163.00	*
3	FRONT BUMPER AIR GUIDE -LHS <i>re m</i>	\$ 67.00	+
4	FRONT BUMPER AIR GRILLE- LHS	\$ 112.00	*
5	FRONT BUMPER GUIDE SECTION - LHS <i>Not Nev</i>	\$ 29.00	? X
6	FRONT FENDER - LHS <i>Distorted</i>	\$ 643.00	✓ 514.40
7	FRONT FENDER CLOSING ELEMENT - LHS <i>Not Nev</i>	\$ 42.00	? X
8	FRONT FENDER BRACET - LHS <i>Best</i>	\$ 29.00	✓ 23.30
9	FRONT FENDER DEFORMATION ELEMENT - LHS <i>m</i>	\$ 42.00	✓ 33.04
10	FRONT FENDER BRACE - LHS <i>Best</i>	\$ 100.00	✓ 79.44
11	FRONT WHEEL HOUSING LINER - LHS <i>Form</i>	\$ 208.00	? 166
12	FRONT WHEEL HOUSING LINER ATTACHMENT <i>Not Nev</i>	\$ 76.00	? X
13	FRONT WHEEL SPOILER - LHS <i>2nd</i>	\$ 61.00	✓ 45.48
14	FRONT SPOILER - LHS	\$ 29.00	✓ 23.04
15	FRONT WHEEL SPOILER STONE CHIP GUARD - LHS <i>m</i>	\$ 43.00	✓ 33.68
16	FRONT FENDER TOP COVER - LHS <i>m</i>	2 \$ 43.00	✓ 33.52
17	SIDE MEMBER - LHS <i>Not Nev</i>	\$ 1,844.00	? X
18	SILL TRIM STRIP - LHS <i>Not Nev</i>	\$ 101.00	? X
19	FRONT TYRE RIM - LHS <i>Punctured cut</i>	\$ 643.00	✓ 514.40
20	FRONT SUB FRAME <i>Best</i>	\$ 1,604.00	? 1283.20
SUB SPARE PARTS		<u>\$ 7,582.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 9015 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT WISHBONE LINK - LH <i>Bent</i>	\$ 462.00	? 369.60
22	FRONT SUSPENSION GUIDE - LH FRONT <i>Bent</i>	\$ 812.00	? 649.60
23	FRONT SUSPENSION GUIDE - UPPER LH <i>Not new</i>	\$ 434.00	? X
24	FRONT SUSPENSION GUIDE - UPPER LH REAR <i>Not new</i>	\$ 434.00	? X
25	FRONT WHEEL BEARING HOUSING - LH <i>Damaged</i>	\$ 822.00	? 657.20
26	SWIVEL JOINT - LH <i>Bent</i>	\$ 157.00	? 125.60
27	WHEELHUB WITH BEARING - LH <i>Damaged</i>	\$ 630.00	? 503.60
28	COUPLING ROD - LH <i>Bent</i>	\$ 241.00	? 96.40
29	DRIVE SHAFT - LHS <i>Damaged</i>	\$ 2,296.00	? 1836.80
30	STEERING GEAR <i>Not new</i>	\$ 5,745.00	? X
31	TIE ROD END <i>Bent</i>	\$ 163.00	? 130
32	ARCYLIC SEALER	\$ 180.00	✓ 180
33	CRAVITY WAX	\$ 140.00	✓ 140
34	STONE CHIP	\$ 180.00	✓ 180
35	METAL FILLER POWER <i>new</i>	\$ 280.00	✓ X
36	FRONT TYRE LH <i>Revolved</i>	TBC	✓ 260
37	SUNDRIES <i>New</i>	\$ 800.00	? 726.2
TOTAL SPARE PARTS		\$ 21,358.00	
TOTAL LABOUR CHARGES		\$ 15,424.00	
GRAND TOTAL		<u>\$ 36,782.00</u>	37, 656

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

32952.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Lij

Surveyed Date

: 04/12/17

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorised, 07 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 31 May 2018 12:12 PM
To: 'Boo seng yak'; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION SLF9015A - OD AIG - SURVEYED 4 DEC 17

Dear Mr Boo,

Confirm repair cost of \$18,320.40 before excess \$600 and GST @ 17 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Wednesday, 18 April 2018 4:27 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION SLF9015A - OD AIG - SURVEYED 4 DEC 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$18,320.40 @ 17 days of repairs exclude 3 Sundays and 1 public Holiday.

Your colleague re-inspected damaged parts on 22 Dec 17.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1181/2017/TF
Date : 1-Dec-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

You recommended 7 days

We took 17 days exclude 3 Sundays

and 1 Public Holiday - jb - 18/4

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tan Wui Lee
Address : Blk 408 Woodlands Street 41
#12-11
Singapore 730408
Telephone : HP +65 9452 8581
Type of Claim : Own Damage Claims
Policy No. : 1700072712
Vehicle No : **SLF 9015 A**
Model Code : A4 SEDAN 1.4 TFSI S tronic
Model / Year : Nov-17
Engine No : CVN 044876
Chassis No : WAUZZZF41JA021864
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Nov-17
Place of Accident : Rosyth Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 9015 A

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy	S/N	\$ 360.00	\$ 360.00
2	To dislodge and reinstall lhs A-pillar and lhs front door harness.	S/N	\$ 1,200.00	nn
3	To remove and reinstall lhs front seat assy, ABCD pillar trims, sill trims, carpets, electronic componenets and fuse trays.	S/N	\$ 1,800.00	nn
4	To dismantle front bumper, lhs front fender and lhs front door. Cut out and reweld lhs A-pillar. Repair wheel house. Renew front bumper and lhs front fender. Re-organise front crash management components. Reinsall all parts removed.		\$ 5,100.00	\$ 2,000.00
TOTAL SUB LABOUR CHARGES		:	\$ 8,460.00	\$ 2,360.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Estimated Labour Charges for Accident Vehicle SLF 9015 A**

S/N	Nature of Jobs		Estimated Charges	Surveyor's recommendation
		<i>cf</i>		\$ 2,360.00
5	To suspend engine, remove and reinstall front suspension assy. Inspect for damages and renew accordingly.	S/N	\$ 2,800.00	\$ 2,800.00
6	To remove and install lhs wing mirror assy for door painting.	S/N	\$ 300.00	\$ 300.00
7	To respray front bumper, lhs front fender, lhs a-pillar, lhs sill panel and lhs front wheel house. To carry out joint sealer works and carry out stone chip treatment.		\$ 3,200.00	\$ 2,200.00
8	To renew lhs front rim and tyre. Carry out wheel alignment.	S/N	\$ 280.00	\$ 280.00
9	To carry out diagnostic checks.	S/N	\$ 384.00	\$ 384.00
TOTAL LABOUR CHARGES		:	\$ 15,424.00	\$ 8,324.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 9015 A

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,703.00	\$ 1,362.40
2	FRONT BUMPER CENTER GRILLE	\$ 163.00	
3	FRONT BUMPER AIR GUIDE -LHS	\$ 67.00	
4	FRONT BUMPER AIR GRILLE- LHS	\$ 112.00	
5	FRONT BUMPER GUIDE SECTION - LHS	\$ 29.00	
6	FRONT FENDER - LHS	\$ 643.00	\$ 514.40
7	FRONT FENDER CLOSING ELEMENT - LHS	\$ 42.00	
8	FRONT FENDER BRACET - LHS	\$ 29.00	\$ 23.20
9	FRONT FENDER DEFORMATION ELEMENT - LHS	\$ 42.00	\$ 33.04
10	FRONT FENDER BRACE - LHS	\$ 100.00	\$ 79.44
11	FRONT WHEEL HOUSING LINER - LHS	\$ 208.00	\$ 166.00
12	FRONT WHEEL HOUSING LINER ATTACHMENT	\$ 76.00	
13	FRONT WHEEL SPOILER - LHS	\$ 61.00	\$ 48.48
14	FRONT SPOILER - LHS	\$ 29.00	\$ 23.04
15	FRONT WHEEL SPOILER STONE CHIP GUARD - LHS	\$ 43.00	\$ 33.68
16	FRONT FENDER TOP COVER - LHS	2 \$ 43.00	\$ 33.52
17	SIDE MEMBER - LHS	\$ 1,844.00	
18	SILL TRIM STRIP - LHS	\$ 101.00	
19	FRONT TYRE RIM - LHS	\$ 643.00	\$ 514.40
20	FRONT SUB FRAME	\$ 1,604.00	\$ 1,283.20
SUB SPARE PARTS		<u>\$ 7,582.00</u>	<u>\$ 4,114.80</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 9015 A

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
	<i>c/f</i>		\$ 4,114.80
21	FRONT WISHBONE LINK - LH	\$ 462.00	\$ 369.60
22	FRONT SUSPENSION GUIDE - LH FRONT	\$ 812.00	\$ 649.60
23	FRONT SUSPENSION GUIDE - UPPER LH	\$ 434.00	
24	FRONT SUSPENSION GUIDE - UPPER LH REAR	\$ 434.00	
25	FRONT WHEEL BEARING HOUSING - LH	\$ 822.00	\$ 657.20
26	SWIVEL JOINT - LH	\$ 157.00	\$ 125.60
27	WHEELHUB WITH BEARING - LH	\$ 630.00	\$ 503.60
28	COUPLING ROD - LH	\$ 241.00	\$ 96.40
29	DRIVE SHAFT - LHS	\$ 2,296.00	\$ 1,836.80
30	STEERING GEAR	\$ 5,745.00	
31	TIE ROD END	\$ 163.00	\$ 130.00
32	ARCYLIC SEALER	\$ 180.00	\$ 180.00
33	CRAVITY WAX	\$ 140.00	\$ 140.00
34	STONE CHIP	\$ 180.00	\$ 180.00
35	METAL FILLER POWER	\$ 280.00	nn
36	FRONT TYRE LH	\$ 260.00	\$ 260.00
37	<i>Added parts - see attached</i>	\$ 614.00	\$ 490.80
38	SUNDRIES	\$ 800.00	\$ 262.00
TOTAL SPARE PARTS		\$ 22,232.00	\$ 9,996.40
TOTAL LABOUR CHARGES		\$ 15,424.00	\$ 8,324.00
GRAND TOTAL		\$ 37,656.00	\$ 18,320.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.	PA/OD/1181/2017/TF
Date	14-Dec-17
Service Advisor	ccs/jb
Pages	one
Regn No	SLF9015A
Model No	A4 1.4 TFSI

Quantity	Description	Amount	
<u>Parts</u>			
1	GEAR BOX SUPPORT BRACKET LHS <i>Don'd</i>	\$ 399.00	\$ 318.80
2	SUSPENSION FORK LHS <i>But</i>	\$ 215.00	\$ 172.00
		<u>\$ 614.00</u>	<u>\$490.80</u>
<u>LABORS</u>			
TOTAL		\$	490.80

For Premium Automobiles Pte Ltd

Adrian Ling
SLF

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant



Veron Chen (LKKAUTO)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 24 May 2018 2:24 PM
To: Veron Chen (LKKAUTO); assignments
Cc: 'Claims Dept'; 'Nora Khai'
Subject: RE: OWN DAMAGE CLAIM FOR SLF 9015 A

Dear Veron,

There are parts that was ordered from Germany.

As such the repairs duration was extended. We are asking for 17 working days for this case.

Kindly look into the matter and revert back.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 24 May, 2018 11:48 AM
To: Nora Khai <nora.khai@premiumauto.com.sg>; 'PAL Claim' <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SLF 9015 A

Dear Nora,

We are pending no of days to be confirmed.

Please confirmed 10 days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Thursday, 24 May 2018 11:38 AM

To: 'PAL Claim' <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SLF 9015 A

Importance: High

Dear All,

Please assist to confirm this case urgently.

Thank you.

Best Regards,

Norazima Khairuddin

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: PAL Claim [<mailto:claims@premiumauto.com.sg>]

Sent: 21 December, 2017 10:09 AM

To: assignments@lkkauto.com

Cc: 'Veron Chen (LKKAuto)'; 'PAL Claim'

Subject: RE: OWN DAMAGE CLAIM FOR SLF 9015 A

Dear all,

Kindly assist to arrange re-survey suspension parts for above mentioned vehicle.
Address : 24 Benoi Sector, Singapore 629857.

Thank you.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 159902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 7 December 2017 12:02 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SLF 9015 A

Dear Jeffery,

As instructed by our client , please proceed to repair the insured vehicle **SLF 9015A (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 7 December, 2017 9:32 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SLF 9015 A

Dear all,

Any update on the approval. 4 days have passed since the survey and we still do not have the approval to proceed the repairs. Kindly follow up with AIG closely on this.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 5 December, 2017 9:56 AM
To: Claims Department <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SLF 9015 A

Dear Kee Siang,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 4 December, 2017 4:25 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Department' <claims@premiumauto.com.sg>
Subject: OWN DAMAGE CLAIM FOR SLF 9015 A

Dear All,

Kindly register own damage claim for this vehicle.
Survey already been conduct by Mr. Adrian earlier just now.

Thank you and have a nice day ahead !

Best regards,
Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7338152E



Name

TAN WUI LEE



陈伟莉

Race

CHINESE

Date of Birth

22-10-1973

Sex

F

Country of Birth

SINGAPORE

17338152E

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S7338152E

Name

TAN WUI LEE



Birth Date: 22 Oct 1973

Issue Date: 27 Jun 2003



000604919G

2011507



NRIC No: S7338152E



Blood Group: Date of issue

O+ 11-05-1994

APT BLK 408 WOODLANDS STREET 41 #12-11
SINGAPORE 730408

NRIC No: S7338152E

Date: 30-06-2000

No: 3824773

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

04 Jul 1997

NP 429A



Licence No: S7338152E

AIG**COVER NOTE****AUDI AUTO PROTECTOR PRIVATE VEHICLE**

The following information on this Cover Note is hereby HELD COVERED on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : TAN WUI LEE
 Period of Insurance : 01 NOV 2017 to 31 OCT 2018
 Engine No. : VJVN044876
 Chassis No. : WAUZZZF41JA021864



Vehicle No. : SLF9015A
 Cover Note No. : 1700072712
 Endorsement No. :
 Issued Date : 30 Oct 2017

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

Driver Restriction : NA

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PARF : Yes

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS**Section 1**

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN WUI LEE

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662223

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.
 We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1999 (Malaysia). For Corporate Policies, this Cover Note is valid for 60 days from the commencement date of the period of insurance.

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 158938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Staffing Link

78 Selegie Road #07-10 AIG Building S079120 | T +65 6419 3000 | F +65 6415 3723 | www.aig.com.sg

AIG Asia Pacific Insurance Pte. Ltd.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLF 9015 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1181/2017/MAS

6 June 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLF 9015 A, Audi A4 Sedan 1.4 TFSI S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLF 9015 A**, claimant, **Ms. Tan Wui Lee**, please find the related document per attached.

1. A copy of the Original invoice no. 85012588 – S\$18,960.83
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLF 9015 A



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6836 2223
Main Telefax: 6471 3733
Page 1 14:52

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408721
Telephone: 6388 2223
Telefax: 6441 1182

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2223
6828 1233

INS TAX INVOICE
Company No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079128 079128	Invoice: 85012588 Date : 04/06/2016 Order: : SLF9015A Term : 30	Account: A0006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079128
---	--	--

Regn No.: SLF9015A (V 34981) Regn Dates: 01/11/2017 Mileage: 1061 WIP No.: 47854
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF41JA021864 Engine: CVN 044876 Dept: U
VSB No.:
You have been assisted by i- UB-Jiayee (87)

		Details	Qty	Unit Price	Amount
0	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	N: TO DISMANTLE FRONT BUMPER, LHS FRONT FENDER AND LHS FRONT DOOR, CUT OUT AND REWELD LHS A PILLAR, REPAIR WHEEL HOUSE, RENEW FRONT BUMPER AND LHS FRONT FENDER, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED.	2000.00	1.00	2,000.00
S	BODYWORK	N: TO SUSPEND ENGINE, REMOVE AND REINSTALL FRONT SUSPENSION ASSY, INSPECT FOR DAMAGES AND RENEW ACCORDINGLY	2800.00	1.00	2,800.00
S	BODYWORK	N:	300.00	1.00	300.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Page 2 14:52

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
85 Ubi Road 1
Singapore 408601
Telephone 6388 2223
Telefax 6475 1023

Customer Service
Service Appointment
Hour Breakdown Service
Email customer.care@premiumauto.com.sg
6386 2223
6628 1233

INS TAX INVOICE
Company No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012588 Date : 04/06/2018 Order : SLF9015A Term : 30	Account: A0006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF9015A (V 34981) Regn Date: 01/11/2017 Mileage: 1061 WIP No.: 47054
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZF41JA021864 Engine: CVN 044876 Dept: U
VSR No.:
You have been assisted by :- LB-Jiayee (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO REMOVE AND INSTALL LHS WING MIRROR ASSY FOR DOOR PAINTING M:	2200.00	1.00	2,200.00
S	BODYWORK	TO RESPRAY FRONT BUMPER, LHS FRONT FENDER, LHS A PILLAR AND LHS SILL PANEL. TO CARRY OUT JOINT SEALER WORKS AND CARRY OUT STONE CHIP TREATMENT M:	290.00	1.00	290.00
S	BODYWORK	TO RENEW LHS FRONT RIM AND TYRE. CARRY OUT WHEEL ALIGNMENT M:	384.00	1.00	384.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECKS M:	500.00	1.00	500.00
X	ABW23993478	TO SUPPLY ACRYLIC SEALER, CAVITY CHIP AND STONE CHIP SUB FRAME (TECH) (V) (G)	1.00	1604.00	1,283.20
X	AN 10784702	SCREW (TECH) (A)	1.00	6.10	6.48
X	ABW04076938	WISHBONE (TECH) (V) (B)	1.00	649.60	649.60
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6836 2222
Main Telefax: 6471 3735
Page 3 14:52

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6388 2223
Telefax: 6475 1023

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2223
6628 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85012588
Date: 04/06/2018
Order: SLF9015A
Term: 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLF9015A (V 34981) Regn Date: 01/11/2017 Mileage: 1061 WIP No.: 47054
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF41JA021864 Engine: CVN 044876 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (67)

		Details		Qty	Unit Price	Amount
X	ABW0423811C	TIER ROD END (TECH) (A)	Less 020%	1.00	162.50	130.00
X	AWIT006917	SCREW (TECH) (A)	Less 020%	1.00	4.30	3.44
X	ABW0820581C	COVER (V)	Less 020%	1.00	23.60	18.88
X	ABW0413037B	SUBP FORK (TECH) (A)	Less 020%	1.00	215.00	172.00
X	ABW0407151C	CONTR ARM (TECH) (V) (G)	Less 020%	1.00	462.00	369.60
X	ABW0407271E	DRIVESHAFT (TECH) (V) (G)	Less 020%	1.00	2296.00	1,836.80
X	ABW0399295E	BRACKET (TECH) (V) (G)	Less 020%	1.00	398.50	318.80
X	ABW0601025EF	WHEEL 16" (V) (G)	Less 020%	1.00	643.00	514.40
X	IP205/60R16P7	PIRELLI CINTURATO P7		1.00	250.00	250.00
X	ABW0407253F	HOUSING (TECH) (V) (G)	Less 020%	1.00	821.50	657.20
X	ABW0821105A	FENDER	Less 020%	1.00	643.00	514.40
X	ABW0821171A	WHEEL HOUS	Less 020%	1.00	207.50	166.00
X	ABW0853887A	SPOILER	Less 020%	1.00	60.60	48.48
X	ABW0807065C GRU	COVER	Less 020%	1.00	1703.00	1,362.40
X	AN 91145002	BOLT (TECH)	Less 020%	2.00	8.20	13.12
X	AN 91218901	BOLT (TECH)	Less 020%	4.00	5.40	17.28
X	ABE0407643A	SCREW (TECH)	Less 020%	1.00	23.10	18.48
X	ABW0805163A	CLIP	Less 020%	2.00	2.30	3.68
Sub-Total						
7% GST						
Grand Total						



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159038
Main Telephone 6896 2223
Main Telefax 6471 8723

Alexandra Service Centre
281 Alexandra Road
Singapore 159038
Telephone 6896 2223
Telefax 6471 8723

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone 6388 1133
Telefax 6384 1329

Customer Service
Service Appointment
Hour Breakdown Service
Email
6896 2223
6828 1233
customer.care@premiumauto.com.sg

INSURANCE TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012588 Date : 04/06/2018 Order : SLF90154 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF90154 (V 34981) Regn Dates: 01/11/2017 Mileage: 1061 WIP No.: 47054

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF41JA021864 Engine: CVN 044876 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (87)

		Details		Qty	Unit Price	Amount
X	ABW0821467	BRACKET	Less 020%	1.00	23.00	23.20
X	ABW0821469	BRACKET	Less 020%	1.00	41.30	33.04
X	ABW0821135C	SUPPORT	Less 020%	1.00	99.30	79.44
X	ABW0823745	COVER	Less 020%	1.00	18.30	14.64
X	ABW0407689B	JOINT (TECH) (A)	Less 020%	1.00	157.00	125.60
X	A4W0411317	CONN LINK (TECH)	Less 020%	1.00	120.50	96.40
X	ABW0498625	WHEEL HUB	Less 020%	1.00	629.50	503.60
X	ABW0853833	SPOILER	Less 020%	1.00	28.00	23.04
X	ABW0853823A 9B9	STONEGUARD	Less 020%	1.00	42.10	33.68
X	AWHT001987	NUT (TECH)	Less 020%	2.00	6.20	9.92
X	AWHT006966	SCREW (TECH) (V) (G)	Less 020%	4.00	4.30	13.76
X	AWHT008449	SCREW (TECH) (V) (G)	Less 020%	2.00	2.90	4.64
X	AWHT007825	BOLT (TECH)	Less 020%	4.00	10.60	33.92
X	AWHT006542	SCREW (TECH)	Less 020%	1.00	8.30	6.64
X	AN 0385053	RIVET	Less 020%	3.00	0.30	0.72
X	AN 10272382	NUT (TECH)	Less 020%	1.00	2.50	2.00
X	AN 10286110	NUT (TECH)	Less 020%	2.00	1.90	3.84
X	AN 10640901	BOLT (REQ2) (TECH)	Less 020%	1.00	9.50	7.60

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6834 2223
Main Telefax: 6471 8733
Page 5 14:52

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6888 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408623
Telephone: 6286 8888
Telefax: 6341 1157
GST Reg. No. 199902271W

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6866 2323
6838 1233

INS TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85012568
Date : 04/06/2018
Order : SLF9015A
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLF9015A (V 34981) Regn Date: 01/11/2017 Mileage: 1061 WIP No.: 47054
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF41JA021864 Engine: CVN 044876 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (67)

		Details		Qty	Unit Price	Amount
X	AN 01116417	NUT (TECH)	Less 020%	2.00	3.00	4.80
X	AWHT006151	NUT (REQ1) (TECH)	Less 020%	3.00	5.00	16.32
X	AN 90441103	BOLT (REQ12) (TECH)	Less 020%	6.00	3.00	14.40
X	AN 91233101	BOLT (TECH)	Less 020%	2.00	2.60	4.16
X	AN 10688301	BOLT (TECH)	Less 020%	1.00	12.70	10.16
X	AWHT001949	SCREW (TECH)	Less 020%	1.00	10.30	8.24
X	AN 10653301	BOLT (TECH)	Less 020%	2.00	1.10	1.76
X	AN 10197304	BOLT (TECH)	Less 020%	1.00	5.40	4.32
X	AWHT005657	SCREW (TECH)	Less 020%	8.00	6.30	53.12

Parts 9,496.40
Labour 0.00
Sublet 6,824.00
Menus 0.00
Lubricant 0.00

Sub-Total 17,728.40
7% GST 1,240.43
Grand Total 18,968.83



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLF 9015 A

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1181/2017/GW
28 December 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF41JA021864
Vehicle Regn No. : SLF 9015 A
Vehicle Mileage : 1061 KM
Vehicle Owner : Mr. Tan Wui Lee
Certificate No : 1700072712
Policy Excess : S\$642 (inclusive of 7% GST)
Accident Date : 30 November 2017
Place : Rosyth Road
Repair Cost : \$ 18,960.83
WIP No. : 47054
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 5.55pm.
Date : 28 Dec 2017

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Dec 2017 08:58		04 Dec 2017 18:00 Edit Adj Rpt	S\$18,320.40 Edit Estimates	S\$18,320.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TAN WUI LEE. ID: S7338152E. Tel: +6591136126. Email: BERNICHEN@HOTMAIL.COM		
Vehicle Reg. No.:	SLF9015A	Date of Loss:	30/11/2017 19:00 - :59 [29 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 5746483411SG	Policy/Cover Note No.:	1700072712 (Comprehensive) Coverage: 01/11/2017 - 31/10/2018
		Excess:	S\$600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Imm.Advice due 13/12/2017]		
Driver/Custodian:	TAN WUI LEE (44 / Female), NRIC: S7338152E, Tel: +6591136126		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG (31/05/2018): Alert - Adj Mandate Approved (S\$18320.40) - SLF9015A - Claim Handler: Loo, Tong ...
- AIG_SG (07/12/2017): Alert - Adj Mandate Maintained - SLF9015A - Claim Handler: Loo, Tong Shing
- AIG_SG (05/12/2017): Alert - Adj Mandate Approved (S\$9640.00) - SLF9015A - Claim Handler: Loo, Tong S...
- AIG_SG (05/12/2017): SLF9015A / OD / 30/11/2017 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLF9015A (5746483411SG)

OD

Nov 30 2017 7:00PM

[TAN WUI LEE]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Photos/Images															3 per page			☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
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Photos/Images			3 per page	☒
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39	19/04/18 18:55	Reinspection Photo	 Load JPG	☒
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54	19/04/18 18:55	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/12/17 09:00	Singapore Accident Statement	 Load PDF	
2	05/12/17 09:00	Certificate of Insurance	 Load PDF	
3	05/12/17 09:00	Insured's Driving License	 Load PDF	
4	05/12/17 09:00	ESTIMATE	 Load PDF	
5	20/04/18 08:21	1ST MARK ESTIMATE	 Load PDF	
6	20/04/18 08:21	SUPPLEMENTARY	 Load PDF	
7	07/06/18 14:51	Workshop Invoice	 Load PDF	
8	07/06/18 14:51	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	01/12/17 15:15	Accident Statement	 Load HTML	
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1	01/12/17 13:19	Accident Photo	 Load JPG	☒
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Documentation			1 per page	☒
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1	01/12/17 13:14	Sketch Plan	 Load JPG	☒
2	01/12/17 13:14	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17022982/AVBE2

Date: 07/06/2018

REFERENCE

Insured/Claimant: TAN WUI LEE Policy No: 1700072712
Date of Loss: 30/11/2017 Nature of Claim: OD Claim No: 5746483411SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLF9015A
Make & Model: AUDI A4, 1.4 T (A) Engine No: CVN044876
Reg. Date: 01/11/2017 (Man. Year: 2017) Chassis No: WAUZZZF41JA021864
Colour: Black Odometer: 1061 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$158,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	22,108.80	9,996.40	12,112.40	54.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,424.00	8,324.00	7,100.00	46.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	37,532.80	18,320.40	19,212.40	51.19
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	36,932.80	17,720.40	19,212.40	52.02
+ GST 7.00/7.00% (S\$)	2,585.30	1,240.43	1,344.87	52.02
Nett Amount (S\$)	39,518.10	18,960.83	20,557.27	52.02

INSPECTION

Date of Assignment: 04/12/2017
Date Inspected: 04/12/2017 Inspected At: Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 17.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,703.00 FS	*1,362.40 FS
2	1		*FRONT BUMPER CENTER GRILLE	Not Necessary	163.00 FS	*- FS
3	1		*FRONT BUMPER AIR GUIDE - LHS	Not Necessary	67.00 FS	*- FS
4	1		*FRONT BUMPER AIR GRILLE - LHS	Not Necessary	112.00 FS	*- FS
5	1		*FRONT BUMPER GUIDE SECTION - LHS	Not Necessary	29.00 FS	*- FS
6	1		*FRONT FENDER - LHS	Distorted	643.00 FS	*514.40 FS
7	1		*FRONT FENDER CLOSING ELEMENT - LHS	Not Necessary	42.00 FS	*- FS
8	1		*FRONT FENDER BRACKET - LHS	Bent	29.00 FS	*23.20 FS
9	1		*FRONT FENDER DEFORMATION ELEMENT - LHS	Necessary	42.00 FS	*33.04 FS
10	1		*FRONT FENDER BRACE - LHS	Bent	100.00 FS	*79.44 FS
11	1		*FRONT WHEEL HOUSING LINER - LHS	Torn	208.00 FS	*166.00 FS
12	1		*FRONT WHEEL SPOILER - LHS	Damaged	61.00 FS	*48.48 FS
13	1		*FRONT SPOILER - LHS	Damaged	29.00 FS	*23.04 FS
14	1		*FRONT WHEEL SPOILER STONE CHIP GUARD - LHS	Necessary	43.00 FS	*33.68 FS
15	2		*FRONT FENDER TOP COVER - LHS	Necessary	43.00 FS	*33.52 FS
16	1		*SIDE MEMBER - LHS	Not Necessary	1,844.00 FS	*- FS
17	1		*SILL TRIM STRIP - LHS	Not Necessary	101.00 FS	*- FS
18	1		*FRONT TYRE RIM - LHS	Cut	643.00 FS	*514.40 FS
19	1		*FRONT SUB FRAME	Bent	1,604.00 FS	*1,283.20 FS
20	1		*FRONT WISHBONE LINK - LH	Bent	462.00 FS	*369.60 FS
21	1		*FRONT SUSPENSION GUIDE - LH FRONT	Bent	812.00 FS	*649.60 FS
22	1		*FRONT SUSPENSION GUIDE - UPPER LH	Not Necessary	434.00 FS	*- FS
23	1		*FRONT SUSPENSION GUIDE - UPPER LH REAR	Not Necessary	434.00 FS	*- FS
24	1		*FRONT WHEEL BEARING HOUSING - LH	Damaged	822.00 FS	*657.20 FS
25	1		*SWIVEL JOINT - LH	Bent	157.00 FS	*125.60 FS
26	1		*WHEELHUB WITH BEARING - LH	Damaged	630.00 FS	*503.60 FS
27	1		*COUPLING ROD - LH	Bent	241.00 FS	*96.40 FS
28	1		*DRIVE SHAFT - LHS	Damaged	2,296.00 FS	*1,836.80 FS
29	1		*STEERING GEAR	Not Necessary	5,745.00 FS	*- FS
30	1		*TIE ROD END	Bent	163.00 FS	*130.00 FS
31	1		*ARCYLIC SEALER	Necessary	180.00 FS	*180.00 FS
32	1		*CRAVITY WAX	Necessary	140.00 FS	*140.00 FS
33	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
34	1		*METAL FILLER POWER	Not Necessary	280.00 FS	*- FS
35	1		*FRONT TYRE LH	Punctured	260.00 FS	*260.00 FS
36	1		*SUNDRIES	Necessary	800.00 FS	*262.00 FS
37	1		*GEAR BOX SUPPORT BRACKET LHS	Damaged	318.80 FS	*318.80 FS
38	1		*SUSPENSION FORK LHS	Bent	172.00 FS	*172.00 FS
39	1		*FRONT WHEEL HOUSING LINER ATTACHMENT	Not Necessary	76.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 22,108.80 9,996.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORN, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISLODGE AND REINSTALL LHS A-PILLAR AND LHS FRONT DOOR HARNESS	New	1,200.00	0.00
3	TO REMOVE AND REINSTALL LHS FRONT SEAT ASSY, ABCD PILLAR TRIMS,SILL TRIM, CARPETS, ELECTRONIC COMPONENTS AND FUSE TRAYS	New	1,800.00	0.00
4	TO DISMANTLE FRONT BUMPER, LHS FRONT FENDER AND LHS FRONT DOOR. CUT OUT AND REWELD LHS A-PILLAR. REPAIR WHEEL HOUSE. RENEW FRONT BUMPER AND LHS FRONT FENDER. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	5,100.00	2,000.00
5	TO SUSPEND ENGINE, REMOVE AND REINSTALL FRONT SUSPENSION ASSY. INSPECT FOR DAMAGES AND RENEW ACCORDINGLY	New	2,800.00	2,800.00
6	TO REMOVE AND INSTALL LHS WING MIRROR ASSY FOR DOOR PAINTING	New	300.00	300.00
7	TO RESPRAY FRONT BUMPER, LHS FRONT FENDER, LHS A-PILLAR, LHS SILL PANEL AND LHS FRONT WHEEL HOUSE. TO CARRY OUT JOINT SEALER WORKS AND CARRY OUT STONE CHIP TREATMENT	New	3,200.00	2,200.00
8	TO RENEW LHS FRONT RIM AND TYRE. CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECKS	New	384.00	384.00
Gross Labour Cost (S\$)			15,424.00	8,324.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >