

CASE OWNER:

Chee Heng

CC 3 / AIG170 22958 / Wka3

LKK:
IDAC:

ASSIGNMENT

Surveyor:

Wilson

DOI:

06/12/17

Date / Time:

04/12/17

Registered in Merimen:

04/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.: GBC 7807D
 Name of Insured: SANTE ACCESS SYSTEM PTE LTD
 Insured Tel No.: _____ HP: _____
 Excess Sec II :SS _____ D.O.A: 03/12/17
 Is driver the owner? (YES ☒ NO ☐ Nature of Accident: _____
 If NO, Driver Name / Age: RAMANATHAN SENTHILKUMAR
 Driver Tel No.: _____ (V/L: YES ☒ NO ☐

Claim No.: 842599727656
 Policy No.: 1100386648
 Make / Model: NISSAN CABSTAR - 2.0 CM
 Place of Accident: UPPER SERANGOON ROAD

OI GIA REPORT: YES ☒ / NO ☐ ; TP GIA REPORT: YES ☒ / NO ☐
 Insured Liability: % Final ? Yes / No

SLR 9634A



INSRS:
WSP: Volkswagen (Macpherson)
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/ Time

07/12/17 (2am)

SLR 9634A - X ; GBC 7807D - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

? 07/12/2017

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

26/12/18:

File pass to Wilson to finalize.

17/04/2018:

File pass to Mulkern to close.

COR: 4,020.96

LOR: 3 x 150 = 450

LTA: 2.00

Total: 4,472.96

RECEIVED 12 APR 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.: 27

Repair Cost: (WSP)

S\$

4,020.96

Loss of Rental (LOR) (Car)

S\$

450.00

(

3 days) x 150.00

Loss of Use (LOU):

S\$

-

(

3 x days)

Loss of Income (LOI):

S\$

-

(

3 x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

(e.g. Tow / Independent)

Total:

S\$

4,472.96

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒Call ☐

Payee 1:

S\$

4,020.96

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

S\$

450.00

Name 2:

Kinstan Lim

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 320 + 820

COPY SENT

Simultaneous Wilson

REF: ALH

ASSIGNMENT

From: 0602017
 Date: 0602017
 Estimated Cost: 0
 OD: 0 / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: SLR 9634A
 at Workshop m/s: Volkswagen
 of: 1 Kampong Amoyat off Macpherson Rd
 Insured:
 Policy No:
 Claims No:
 Sum Insured: Excess:
 (Client's Record)
 Make of Veh:

(Policy Condition) 100m owner waiting
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value:
 IDAC Accident Rpt: Consistent? : Yes or No
 GIA / FR Seen: Consistent? : Yes or No
 Est. Repairs: 3 days Res: Yes or No
 Lump Sum: - % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: Person Contacted:
 Vehicle: IN / OUT



Veh No: SLR 9634A Yr: 31/8/2017
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Volkswagen cc: 1984
 Colour: Dark Grey A/C: Insured / Std / NI / NA
 Sp. Reading: 3263 Radio: Insured / Std / NI / NA
 Eng/No:
 C/No: WVW ZZZ TN 2HV 24117
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size F: 225 / 50 R17
 R: 225 / 50 R17
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental
 Front: Rear:
 R/Bal: 3 mm R/Bal: 5 mm
 L/Bal: 5 mm L/Bal: 5 mm
 D.O.A: 31/12/2017 D.O.I: 6/12/2017
 Survey held at: At Above
 Des. of Damages: Frt / Rear O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision

Date Time Action / Instruction
 (P/p: \$3,257.92 / Rcd: \$4,076.35 / 52 /)

Cost/Time File Pass to? ☐ : Prelim. Report
☐ : Final Report
 Days Of Repair:
 Resurvey No. of Trip:
 Survey Fee:
 Transportation:
 Add Fee: ☐ Site Insp: \$
☐ Interview: \$
☐ Tech. Insp: \$
☐ Weekend: \$
 Report Format:
 Lump Sum / I.B.I: \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17022958/Wka3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 04-12-2017		
Code : AIG				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBC 7807D	Veh. Inspected	SLR 9634A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	03/12/2017	Inspection Date	06/12/2017	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Service Order Confirmation

SERVICE ORDER NO: 17IP3342

CUSTOMER NO.: CV036683

CUSTOMER NAME: KINSTON LAM

TELEPHONE NO.:

ADDRESS: 45 EDGEFIELD PLAINS #13-01

Singapore

VEH No.: SLR9634A

Order Date: 07/12/17

Reg Date: 31/05/17

KM: 4,168

VIN NO.: WVWZZZ7NZHV241117

ENGINE NO.:

SA: Tang Shu Shi

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

	<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>	
	Labor							
1	B&P MECH	ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	280		280	✓
2	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480		480	✓
3	B&P MACP LABOUR	LABOUR	1	UNIT	840		840	✓
4	B&P MACP PAINT	SPRAY PAINT	1	UNIT	800		800	✓
5	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0	
6	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0	
	Item							
7	7N0807417E GRU	REAR BUMPER	1	PCS	906.25		906.25	✓
8	7N0807521C 989	SPOILER	1	PCS	327.71		327.71	✓
9	7N0807375	LHR BUMPER BRACKET	1	PCS	60.98		60.98	✓
10	7N0807376	RHR BUMPER BRACKET	1	PCS	60.98		60.98	✓

Remarks : DIRECT SETTLEMENT

DOA: 03/12/2017

TP VEHICLE NO: GBC7807D

SURVEY BY LKK WILSON

Service Order Confirmation

SERVICE ORDER NO.: 17IP3342

CUSTOMER NO.: CVO38663

CUSTOMER NAME: KINSTON LAM

TELEPHONE NO.:

ADDRESS: 45 EDGEFIELD PLAINS #13-01
Singapore

VEH No.: SLR9634A

Order Date: 07/12/17

Reg Date: 31/08/17

KM: 4,168

VIN NO.: WVGZZZ7N2HV241117

ENGINE NO:

SA: Tang Shu Shi

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
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TOTAL	3,757.80
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GST AMOUNT	263.05
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TOTAL AMOUNT	4,020.87
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On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

PDI TUAS

PDI TUAS

KINSTON LAM
(LIN JIANSHENG)
45 EDGEFIELD PLAINS
#13-01
Singapore, 828710
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV038683
Quote No. SER/QUO/1702002
QuoteDate 04/12/17
Salesperson Jude Kwan
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	274	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLR9634A	WVWZZZ7NZHV241117	31/08/17	Jude Kwan
Engine Code	Labor Type	Engine No.	Model Code
	10	DED 013759	7N24MY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00 ✓
P B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un		280.00 ✓
	Sum Labor				5,680.00
P 7N0807251A	FOAM INSERT X NN Use Predecessor 7N0807251	1	Pieces		100.61 X
P 7N0807305A	REINFORCEMENT X NN Use Predecessor 7N0807305	1	Pieces		553.53 X
P 7N0807375	LHR BUMPER BRACKET ✓ DEC	1	Pieces		60.98 ✓
P 7N0807376	RHR BUMPER BRACKET ✓ NEC	1	Pieces		60.98 ✓
P 7N0807417E GRU	REAR BUMPER ✓ DD	1	Pieces		908.25 ✓
P 7N0807521C 9B9	SPOILER ✓ X WPISOR	1	Pieces		327.71 ✓
	Use Predecessor 7N0807521B 9B				
P 7N0807863	REAR CENTRE BRACKET X NN	1	Pieces		142.23 X
	Sum Item				2,154.27

Payments to:

- BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

KINSTON LAM
(LIN JIANSHENG)
45 EDGEFIELD PLAINS
#13-01
Singapore, 828710
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV038683
Quote No. SER/QUO/1702002
QuoteDate 04/12/17
Salesperson Jude Kwan
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	274	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLR9634A	WVWZZZ7NZHV241117	31/08/17	Jude Kwan
Engine Code	Labor Type	Engine No.	Model Code
	10	DED 013759	7N24MY

Sum Labor	5,680.00
Sum Item	2,154.27
Total SGD	7,834.27
7% GST	548.42
Total SGD Incl. GST	8,382.69

Explanations

P = Proportionately Charged

Payment Terms No Credit

P.B.P.
Resurvey before paint
3 Days.
Wilson
Wilson@lkkauto.com

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. HBL 7807 D

Claimant's Vehicle No. SLR 9634A

Accident on 3/12/17 Involving vehicle/s No. _____
along/at Upper Swanymon Rd.

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4,020.96 Payable to Volkswagen Group Singapore Pte Ltd
= \$4450/-

2. Loss-of-Use/
Car Rental S\$ 150 X 3 days Payable to Kinston Lam

3. Medical and
Search Fees S\$ 2 Payable to Volkswagen Group Singapore Pte Ltd

Remarks : _____

Service Adviser Germaine Ong / Tang Shu Shi

Contact No./P. 69223511 / 69223502



Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Wednesday, 11 April 2018 9:45 AM
To: 'Tang, Shu Shi (VWG Singapore)'; Ong, Germaine (VWG Singapore)
Cc: Hsiao Tong (LKKAuto)
Subject: Your Ref: SLR 9634A_ACCIDENT INVOLVING GBC 7807D & SLR 9634A ON 03/12/2017

WITHOUT PREJUDICE

Your Ref: SLR 9634A
Our Ref: CC3/AIG17022958/Wka3

Dear Sirs,

ACCIDENT INVOLVING GBC 7807D & SLR 9634A ON 03/12/2017

We refer to the above matter.

We confirmed settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,020.96
2. Loss of Rental(3days x \$150.00)	\$ 450.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 4,472.96</u>

The Cheque amount is to be made payable to

1. \$4,022.96: VOLKSWAGEN CENTRE SINGAPORE
2. \$450.00: KINSTON LAM

We will proceed to close the file.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DIP: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]
Sent: Saturday, 30 December 2017 10:37 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; wilson@lkk.com.sg; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: FINALISATION: SLR9634A *** LKK REF - CC3/AIG17022958/Wka3



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17022958/Wka3

13 DECEMBER 2017

SANTE ACCESS SYSTEM PTE LTD
9 GUL DRIVE
SINGAPORE 629460
ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 7807D AND SLR 9634A ON 03.12.2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

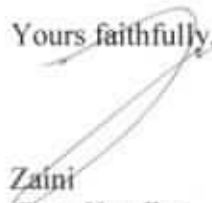
Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Kinston Lam (the third party claimant")
of 45 EDGEFIELD PLAINS #13-01 5828710 (address), owner
of SLR 9634A (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SLR 9634A that was damaged pursuant to the accident which occurred
on 3/12/17 (date) along Upper Serangoon Rd. (location)
involving vehicle no/s 6BC7607D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 22 (day) of 12 (month) 2017 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS 4,020.90 (Repair Cost), SS 450.00 (Loss of Use/Rental), SS 2.00 (Disbursement) for vehicle no. SLE 9634A that was damaged pursuant to the accident which occurred on 03/12/17 (date) along Upper Serangoon Road (location) involving vehicle no/s 40C78070. This is pursuant to the inspection conducted on 06/12/17 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Kinston Lam ("the third party claimant") of vehicle no. SLE 9634A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLE 9634A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of April (month) 2018 (year)



TCM

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV17P58722

Bus Reg. No. 5310306YE
GST No. M20098505-2

SERVICE ORDER NO: 17IP3342

SERVICE CUSTOMER NO: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO:

ADDRESS: 75 Shelton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SLR9634A

DATE: 23/12/17

Pickup:

VIN NO.: WVVZZZ7N2HV241117

KM: 4,168

GEARBOX CODE:

Engine No.:

MODEL: Sharan GP 2.0 TSI HL LOW

SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT (AIG)					
DOA: 03/12/2017					
TP VEHICLE NO: GBC7807D					
SURVEY BY LKK WILSON					
Labor					
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
Item					
7	LHR BUMPER BRACKET	1.00	PCS	60.98	60.98
8	RHR BUMPER BRACKET	1.00	PCS	60.98	60.98
9	REAR BUMPER	1.00	PCS	908.25	908.25
10	SPOILER	1.00	PCS	327.71	327.71

Sub Total 3,757.91
GST (7%) AMOUNT 263.05
TOTAL AMOUNT 4,020.96

for Volkswagen Centre Singapore



30 DEC 2017

Authorized Signatory

Customer

Phone : Fax :

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
KINSTON LAM 45 EDGEFIELD PLAINS #13-01 SINGAPORE 828710

DATE	INVOICE NO.
22-Dec-2017	P 0905

	VHA NO.	DUE DATE	VEH. NO.
	P 0905	22-Dec-2017	SGU 8833 S
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 19 DECEMBER 2017 TO 22 DECEMBER 2017 YOUR REF: SLR 9634 A	3	140.187	420.56
 -----			
GST @ 7%			\$29.44
TOTAL			\$450.00

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

HIRER'S PARTICULARS

Name (as in IC): **KINSON LAM**
 NRIC/Passport No: **S 7640973J** Date of Birth: **04-12-1976**
 Address: **45 EDGEFIELD PLANS #B-01** Age: **41**
 Tel: **8287101**
 Name & Address of Employer:
 Occupation: Driving Exp:
 Driving Licence No: Passed Date: **12 JAN 1996**
 (M, Type: Local/Int'l/Other):
 Tel: () HP: **94766009**

DRIVER'S PARTICULARS

Name (as in IC): **LAM Foo WAH**
 NRIC/Passport No: **S 2000 339A** Date of Birth: **29-06-1949**
 Address: **45 Edgefield Plans #B-01** Age: **58**
 Tel: **8287101**
 Occupation: Driving Exp: **43** Yrs
 Driving Licence No: Passed / Expiry Date: **04 SEP 1974**
 (M, Type: Local/Int'l/Other): Contact No: **97281212**

Hirer's Own Vehicle No: **SLR 9634A** Replace Veh No:
 Loan Vehicle No: **SGU 88335** VR No:
 Make & Model: **2007P PREVIA** AGO/Manual Group:
 CHARGES \$ cts
 Daily 03 day @ \$ **140-189** Per day **420** **56**
 Weekly/Monthly week @ \$ Per week/Monthly
 Others
 CDW/PAI @ \$ Per day/Monthly
 Delivery/Collection Svc
 GST
 OR No: (A) SUB-TOTAL
 Petrol Level & Surcharge OUT IN E 1/8 1/2 3/4 F
 First km FREE per day GST **7%** **29** **44**
 Excess mileage is chargeable at cents per km TOTAL CHARGES **450** **00**

Security Deposit: \$ Bank: **AMERICAN EXPRESS**
 CASH/NETS/VISA/MC/AMEX/CHQ No: **3798 558759 22009**
 Expiry Date: **11/21** Card ID No: **344-1713**
 Name as in Card: **KINSON LAM**

NON-WAIVER EXCESS (Subject to GST): \$ **3000/-**

ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: Additional Driver's Signature

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likeable. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance, in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses however caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other related matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
19/12/17	0955	153096	K18T	

Return Of Vehicle: The Hirer Driver is Required To Sign in The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc.)

Date In	Time In	Mileage	Check By	Remarks
				RTN ON 22 DEC 5 PM - W/S

Hirer's/Driver's Signature

Hirer's/Driver's Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-180383

Date of Request: 04/12/2017

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 04/12/2017
Enquiry By: PEARLYN CHEONG
TP Vehicle No: GBC7807D
Accident Date: 03/12/2017**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBC7807D	AIG Asia Pacific Insurance Pte. Ltd.	20/11/2017-19/11/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-180383

Date of Request: 04/12/2017

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 04/12/2017
Enquiry By: PEARLYN CHEONG
TP Vehicle No: GBC7607D
Accident Date: 03/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Dec 2017 Edit Reg		06 Dec 2017 00:00 Edit Adj Rpt	S\$3,757.92 Edit Estimates	S\$3,757.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: SANTE ACCESS SYSTEM PTE LTD, Co. Reg. No.: A199306365G									
Main Claimant: KINSTON LAM, ID: S7640973J									
Vehicle Reg. No.: SLR9634A		Date of Loss: 03/12/2017 08:00 - :59 [3 Months and 3 Days From LTA Reg Date (Mon Yr)]							
Claim Type: TP / 8425997276SG		Policy/Cover Note No.: 2100356648 (Comprehensive)							
Vehicle Reg. No. (Insured): GBC7807D		Policy No. (Claimant): A29016443AVW							
		Excess:							
Repairer: Volkswagen Centre Singapore (MacPherson) 1 KAMPONG AMPAT, 368314 Macpherson - Tel:									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com									
Claimant's Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Teo Cheng Ming Wilson] ... [Final Rpt due 13/12/2017]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLR9634A (8425997276SG)
[GBC7807D]
TP
KINSTON LAM
Dec 3 2017 8:00AM
[SANTE ACCESS SYSTEM PTE LTD]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences				
			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	
Assessment Reports				
			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	05/12/17 09:47	Accident Statement From: SC - Reg. No: GBC7807D, Claimant: SANTE ACCESS SYSTEM PTE LTD	Load HTML	
Photos/Images				
			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/04/18 09:37	General View	Load JPG	☒
2	11/04/18 09:37	General View	Load JPG	☒
3	11/04/18 09:37	General View	Load JPG	☒
4	11/04/18 09:37	General View	Load JPG	☒
5	11/04/18 09:38	General View	Load JPG	☒
6	11/04/18 09:38	General View	Load JPG	☒
7	11/04/18 09:38	General View	Load JPG	☒
8	11/04/18 09:38	General View	Load JPG	☒
9	11/04/18 09:38	General View	Load JPG	☒
10	11/04/18 09:38	General View	Load JPG	☒
11	11/04/18 09:38	General View	Load JPG	☒
12	11/04/18 09:38	General View	Load JPG	☒
13	11/04/18 09:38	General View	Load JPG	☒
14	11/04/18 09:38	General View	Load JPG	☒
15	11/04/18 09:38	General View	Load JPG	☒
16	11/04/18 09:38	General View	Load JPG	☒
17	11/04/18 09:38	General View	Load JPG	☒
18	11/04/18 09:38	Reinspection Photo	Load JPG	☒
19	11/04/18 09:38	Reinspection Photo	Load JPG	☒
20	11/04/18 09:38	Reinspection Photo	Load JPG	☒
21	11/04/18 09:38	Reinspection Photo	Load JPG	☒
22	11/04/18 09:38	Reinspection Photo	Load JPG	☒
23	11/04/18 09:38	Reinspection Photo	Load JPG	☒
24	11/04/18 09:38	Reinspection Photo	Load JPG	☒
Documentation				
			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/12/17 16:09	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	Load PDF	
2	07/12/17 10:12	TP ESTIMATE- MARKED	Load PDF	
3	13/04/18 09:54	WORKSHOP INVOICE	Load PDF	
4	13/04/18 09:54	AUTHORISATION TO ACT FORM	Load PDF	

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
5	13/04/18 09:54	Release Voucher		Load PDF
6	13/04/18 09:54	RENTAL RECEIPT		Load PDF
7	13/04/18 09:54	GIA SEARCH		Load PDF
8	13/04/18 09:54	LETTER TO OI		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBC7807D (Insd veh)	Model:	VOLKSWAGEN SHARAN 2.0
	SLR9634A (TP veh)		TSI (A)
Date of Accident:	03/12/2017		

Global Sum Settlement	: []	Yes	[X]	No
Repair Estimate	:	\$	8,382.69	
Final Repair Cost	:	\$	4,020.96	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	450.00	3 days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	4,472.96	

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	4,022.96
2)	Kinston Lam	: \$	450.00
3)		: \$	

JOANNE LEE KHANG MIN

13 Apr
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022958/WKA3Q2

Date: 13/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100356648
Claimant Vehicle No : SLR9634A **Insured Vehicle No :** GBC7807D
 Date of Loss: 03/12/2017 Nature of Claim: TP Claim No: 8425997276SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLR9634A**
 Make & Model: VOLKSWAGEN SHARAN, 2.0 TSI (A) Engine No: DED013759
 Reg. Date: 31/08/2017 (Man. Year: 2017) Chassis No: WVVZZZ7NZHV241117
 Colour: Dark Grey Odometer: 3263 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17
 Front Left Side: Continental 5 mm Rear Left Side: Continental 5 mm
 Front Right Side: Continental 5 mm Rear Right Side: Continental 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,154.29	1,357.92	796.37	36.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,834.29	3,757.92	4,076.37	52.03
+ GST 7.00/7.00% (S\$)	548.40	263.05	285.35	52.03
Nett Amount (S\$)	8,382.69	4,020.97	4,361.72	52.03
+ Car Rental (3.0 x S\$150.00/day) (S\$)		450.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,472.97		

INSPECTION

Date of Assignment: 06/12/2017
 Date Inspected: 06/12/2017 Inspected At: Volkswagen Centre Singapore (MacPherson)
 1 KAMPONG AMPAT
 Singapore 368314
 Estimated Period of Repair: 3.0 days

Adjuster: Teo Cheng Ming Wilson**Manager:** Zaini Bin Kusaini

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FOAM INSERT	Not Necessary	100.61 FS	*- FS
2	1		*REINFORCEMENT	Not Necessary	553.53 FS	*- FS
3	1		*LHR BUMPER BRACKET	Necessary	60.98 FS	*60.98 FS
4	1		*RHR BUMPER BRACKET	Necessary	60.98 FS	*60.98 FS
5	1		*REAR BUMPER	Dented	908.25 FS	*908.25 FS
6	1		*SPOILER	Warped / Scratched	327.71 FS	*327.71 FS
7	1		*REAR CENTRE BRACKET	Not Necessary	142.23 FS	*- FS
Total Parts (\$\$)					2,154.29	1,357.92

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	ELECT WIRING & MECH COMPO	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >