

Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Kinston Lam.
NRIC S7640973J insured of vehicle SLR 9634A against
your insured vehicle number GBC 7807D. (AIG)
On the accident dated on 3/12/17 (ddmmyyy) along upper Swanpoon Rd.
_____.

Dated this 4. (day) of 12 (month) 20 17.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223511 / 69223502
HP: 92361588 / 93867833
germaine.ong@vw.com.sg
shushi.tang@vw.com.sg

PDI TUAS

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KINSTON LAM
(LIN JIANSHENG)
45 EDGEFIELD PLAINS
#13-01
Singapore, 828710
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV038683
Quote No. SER/QUO/1702002
QuoteDate 04/12/17
Salesperson Jude Kwan
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	274	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLR9634A	WVWZZZ7NZHV241117	31/08/17	Jude Kwan
Engine Code	Labor Type	Engine No.	Model Code
	10	DED 013759	7N24MY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un		280.00
	Sum Labor				5,680.00
P 7N0807251A	FOAM INSER Use Predecessor 7N0807251	1	Pieces		100.61
P 7N0807305A	REINFORCEMENT Use Predecessor 7N0807305	1	Pieces		553.53
P 7N0807375	LHR BUMPER BRACKET	1	Pieces		60.98
P 7N0807376	RHR BUMPER BRACKET	1	Pieces		60.98
P 7N0807417E GRU	REAR BUMPER	1	Pieces		908.25
P 7N0807521C 9B9	SPOILER Use Predecessor 7N0807521B 9B	1	Pieces		327.71
P 7N0807863	REAR CENTRE BRACKET	1	Pieces		142.23
	Sum Item				2,154.27

Payments to: - BBN: - Acc.-No.:

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Sum Labor	5,680.00
Sum Item	2,154.27
Total SGD	7,834.27
7% GST	548.42
Total SGD Incl. GST	8,382.69

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No...

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/12/2017 09:34
Date Of Accident	03/12/2017 08:30
Exact Location Of Accident	ALONG UPPER SERANGOON RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR9634A
Insured/Policyholder	
Name Of Registered Owner	KINSTON LAM
NRIC No	S7640973J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94766009
Alternative Phone No	OFFICE-94766009

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SHARAN GP 2.0 TSI HL LOW
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A29016443 AVW
Cover Note Number	

Driver

Name of Driver	LAM FOO WAH
NRIC No	S2000339A
Date Of Birth	29/06/1949
Occupation	INDOOR
Date Of Driving Pass	04/09/1974
Driving Experience	43 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97281812
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 45 EDGEFIELD PLAINS #13-01
Postcode	828710
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC7807D
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	RAMANATHAN SENTHICKUMAR
NRIC/Passport Number	G6433225U
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

SKETCH PLAN

IMPORTANT NOTICE

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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the Insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

4/12 9:45AM

Driver's Signature

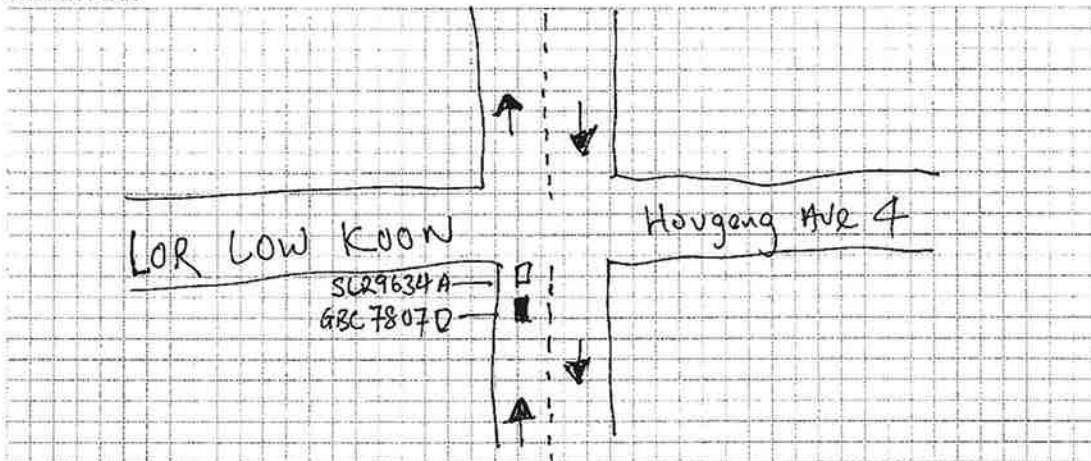
(If driver is not the policyholder)

Date & Time:



NRIC/FIN No.:

SKETCH PLAN

**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

Date : 3 Dec 2017 .
Time : 8:32 AM
Location : UPPER SERANGOON ROAD
Junction of LOR LOW KOON & HOUGANG AVE 4

MY vehicle stopped at the traffic light and a vehicle (GBC 7807D) hit the back of my vehicle .
The driver details : RAMANATHAN SENTHILKUMAR
licence number : G6433225U

Accident occurred in the middle lane.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 4/12 9:45 Am

Driver's Signature

(If driver is not the policyholder)
Date & Time:



Reporting Center Personnel's Signature

Name: 81030002
NRIC/Fin No.:

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807

Tel +65 6827 7888, Fax +65 6827 7800

Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
 Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 29016443 AVW

Excess : SGD1,500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
 SLR9634A

2. Name of Policyholder
 Kinston Lam (Lin Jiansheng)

3. Effective Date of the Commencement of Insurance for the purposes of the Act
 31/08/2017

4. Date of Expiry of Insurance
 30/08/2018

5. Persons or Classes of Persons entitled to drive*

Kinston Lam (Lin Jiansheng)

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
 The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers


 for Chief Executive Officer

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7640973J



Name
KINSTON LAM
(LIN JIANSHENG)
林 建 生
Race
CHINESE
Date of birth
04-12-1976
Sex
M
Country of birth
SINGAPORE



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S2000339A



Name
LAM FOO WAH
Race
CHINESE
Date of Birth
29-06-1949
Sex
M
Country of Birth
JOHORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7640973J
Name
KINSTON LAM
(LIN JIANSHENG)
Birth Date: 04 Dec 1976
Issue Date: 20 Mar 2003



000322453C

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S2000339A
Name
LAM FOO WAH
Birth Date: 29 Jun 1949
Issue Date: 11 May 2004



001215804F

3 9 7 6 7 9 6



NRIC No. S7640973J



Date of issue
19-12-2006

45 EDGEFIELD PLAINS #13-01
SINGAPORE 828710
NRIC No: S7640973J Date: 07/07/2016

0 6 4 0 9 0 1



NRIC No. S2000339A




Blood Group Date of issue
O+ 29-11-1992

BLK 45 EDGEFIELD PLAINS #13-01
SINGAPORE 828710
NRIC No: S2000339A Date: 24/05/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	12 Jan 1996

Licence No: S7640973J

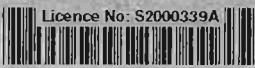


NP 428A

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 2B Motorcycles not exceeding 200 cc	09 Apr 1970
Class 2A Motorcycles between 201 cc and 400 cc	09 Apr 1970
Class 2 Motorcycles exceeding 400 cc	09 Apr 1970
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	04 Sep 1974

Licence No: S2000339A



NP 428A