

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 14 December, 2017 12:44 PM
To: PBSP
Cc: Admin A; Asher Sng (LKKAUTO); assignments; Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT- SBJ1288D AND SLP1091D ON 03/12/2017
***LKK REF:CC3/AIG17022955/hb3

Your Ref: SBJ 1288D
Our Ref: CC3/AIG17022955/R1hb3

“WITHOUT PREJUDICE”

Dear Caroline,

ACCIDENT INVOLVING VEHICLES SLP 1091D AND SBJ 1288D ON 03/12/2017

We refer to the above matter.

Based on all available information and evidence at hand, we are of the view that both parties had to share **equal liability** since both vehicles were reversing at the time of accident.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Thursday, 14 December, 2017 12:01 PM
To: Vic (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO); assignments
Subject: Re: REQ FOR DIRECT SETTLEMENT- SBJ1288D AND SLP1091D ON 03/12/2017 ***LKK
REF:CC3/AIG17022955/hb3

Dear Vic,

Please let us have your reply on liability.

The car has been surveyed.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Tuesday, 12 December 2017 10:19:45 AM
To: PBSP
Cc: 甯瑒 @; Asher Sng (LKKAUTO); Vic (LKKAUTO); assignments
Subject: RE: REQ FOR DIRECT SETTLEMENT- SBJ1288D AND SLP1091D ON 03/12/2017 ***LKK
REF:CC3/AIG17022955/hb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we confirmed in receipt of the CD (footage).

As spoken earlier, kindly arrange vehicle survey.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Tuesday, 12 December, 2017 10:03 AM
To: Vic (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO)

Subject: Re: REQ FOR DIRECT SETTLEMENT- SBJ1288D AND SLP1091D ON 03/12/2017 ***LKK
REF:CC3/AIG17022955/hb3

Dear Vic,

Have you received the video cd that our csa passed to your surveyor (Taufik)?

Please review and advise for liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Thursday, 7 December 2017 10:34:22 AM
To: PBSP
Cc: 甯珺 @; Asher Sng (LKKAUTO); Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT- SBJ1288D AND SLP1091D ON 03/12/2017 ***LKK
REF:CC3/AIG17022955/hb3

Without Prejudice

Dear Caroline,

We refer further to our below email.

We would like to request for a copy of your client's CCTV footage for our further action.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAUTO)
Sent: Monday, 4 December, 2017 4:05 PM
To: PBSP
Cc: Admin A; CS A Team
Subject: RE: REQ FOR DIRECT SETTLEMENT- SBJ1288D AND SLP1091D ON 03/12/2017 ***LKK
REF:CC3/AIG17022955/hb3

Dear Caroline,

We refer to your email below.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]

Sent: Monday, 4 December, 2017 12:59 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT- SBJ1288D AND SLP1091D ON 03/12/2017

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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