

Mei Kwan (LKKAuto)

From: Janice Goh Siew Geok (ECICS, Claims) <Janice_Goh@ecics.com.sg>
Sent: Tuesday, 6 February, 2018 2:20 PM
To: Mei Kwan (LKKAuto); motorsurvey
Cc: ECICS Claims; Carrie Tan Chi Hui (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Asher Sng (LKKAuto); Admin A
Subject: RE: SHB4734J VS SGD4011M THIRD PARTY CLAIM *** LKK REF: LKK ref: CC4/ICS17022952/K1ea3
Attachments: SGD4011M.PDF

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

OUR CLAIM NO. DMPU1700640H/JG

Dear Mei Kwan

Please see attachment.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 6 February, 2018 10:49 AM
To: Janice Goh Siew Geok (ECICS, Claims); motorsurvey
Cc: ECICS Claims; Carrie Tan Chi Hui (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Asher Sng (LKKAuto); Admin A
Subject: RE: SHB4734J VS SGD4011M THIRD PARTY CLAIM *** LKK REF: LKK ref: CC4/ICS17022952/K1ea3

URGENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 19 January, 2018 2:03 PM

To: Janice Goh Siew Geok (ECICS, Claims) <Janice_Goh@ecics.com.sg>; motorsurvey <motorsurvey@ecics.com.sg>

Cc: ECICS Claims <claims@ecics.com.sg>; Carrie Tan Chi Hui (ECICS, Claims) <Carrie_Tan@ecics.com.sg>; Phoebe Jay Xie (ECICS, Claims) <PhoebeJay_Xie@ecics.com.sg>; Lionel Chua Kok Keong (ECICS, Claims)

<Lionel_Chua@ecics.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SHB4734J VS SGD4011M THIRD PARTY CLAIM *** LKK REF: LKK ref: CC4/ICS17022952/K1ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 18 December, 2017 9:20 AM

To: Janice Goh Siew Geok (ECICS, Claims) <Janice_Goh@ecics.com.sg>; motorsurvey <motorsurvey@ecics.com.sg>

Cc: ECICS Claims <claims@ecics.com.sg>; Carrie Tan Chi Hui (ECICS, Claims) <Carrie_Tan@ecics.com.sg>; Phoebe Jay Xie (ECICS, Claims) <PhoebeJay_Xie@ecics.com.sg>; Lionel Chua Kok Keong (ECICS, Claims)

<Lionel_Chua@ecics.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SHB4734J VS SGD4011M THIRD PARTY CLAIM *** LKK REF: LKK ref: CC4/ICS17022952/K1ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok (ECICS, Claims) [mailto:Janice_Goh@ecics.com.sg]

Sent: Tuesday, 5 December, 2017 9:57 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; motorsurvey <motorsurvey@ecics.com.sg>
Cc: ECICS Claims <claims@ecics.com.sg>; Carrie Tan Chi Hui (ECICS, Claims) <Carrie_Tan@ecics.com.sg>; Phoebe Jay Xie (ECICS, Claims) <PhoebeJay_Xie@ecics.com.sg>; Lionel Chua Kok Keong (ECICS, Claims) <Lionel_Chua@ecics.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SHB4734J VS SGD4011M THIRD PARTY CLAIM

Dear Mei Kwan

Our insured has not reported the accident to us yet.
We will forward to you once our insured reported.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 5 December, 2017 9:37 AM
To: motorsurvey
Cc: ECICS Claims; Janice Goh Siew Geok (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Asher Sng (LKKAuto); Admin A
Subject: RE: SHB4734J VS SGD4011M THIRD PARTY CLAIM

Your ref: TBA
LKK ref: CC4/ICS17022952/K1ea3

WITHOUT PREJUDICE

Dear Sir/ Madam,

Enclosed revert of vehicle: SHB 4734J

Date of survey: 04.12.2017

Number of days: - days

We have not authorized repairs.

***** Please take note that no damage found on TP vehicle- RH wing mirror *****

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 4 December, 2017 3:21 PM

To: 'motorsurvey' <motorsurvey@ecics.com.sg>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SHB4734J VS SGD4011M THIRD PARTY CLAIM

Dear Janice,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorsurvey [<mailto:motorsurvey@ecics.com.sg>]

Sent: Monday, 4 December, 2017 3:18 PM

To: Chiang Liat Choon <chianglc@cdge.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: motorsurvey <motorsurvey@ecics.com.sg>

Subject: RE: SHB4734J VS SGD4011M THIRD PARTY CLAIM

Without Prejudice

Dear Liat Choon

Thank you for your email.

We will assign LKK for the PRI.

Aside to LKK

Please assist and arrange TP's survey.

Our Insured has not reported the accident yet.

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Chiang Liat Choon [<mailto:chianglc@cdge.com.sg>]
Sent: Monday, 4 December, 2017 3:06 PM
To: motorsurvey
Subject: Fw: SHB4734J VS SGD4011M THIRD PARTY CLAIM

Dear Sir,

Attached herewith repair estimate.

Best Regards
Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156
----- Forwarded by Chiang Liat Choon/cdge/delgronotes on 04/12/2017 03:02 PM -----

From: "ApeosPort-IV C5570" <sbs-singnalling@sbsstransit.com.sg>
To: chianglc@cdge.com.sg
Date: 04/12/2017 02:58 PM
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 11
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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