

INS. CASE OWNER:

Haidmann

CC4 /AIG1702

2446, K263

JKK
IDAC

Surveyor:

FSC

DOI:

ASSIGNMENT

6/12/17

Date / Time:

01/12/17

Registered in Merimen:

04/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLG 8726H

Name of Insured:

URP

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A:

20/11/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

TAN YEOW LAY

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

246259507254

Policy No.:

44444444

Make / Model:

TOYOTA

Place of Accident:

BALESTIAN RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

G9A 6346P



INSRS:

WSP:

Tel:

Liability:

RMKS:

AL
PMTD



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
6/12/17	G9A 6346P-4	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	6/12/17
		After call ltr to OI:	
		Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

030 hit TP from behind.
Email to UR.

Submit up Report

AL received LOD from Lawyer.

RECEIVED 15 JAN 2018

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
Repair Cost:	S\$	(days)	Reduction:	%
FINAL SETTLEMENT	Date / Time:	Confirm with		Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed)	BOLA S/N No.:	22
Repair Cost:	S\$			
Loss of Rental (LOR):	S\$	(days)		
Loss of Use (LOU):	S\$	(\$ x days)		
Loss of Income (LOI):	S\$	(\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	S\$			
Medical:	S\$			
Disbursement:	S\$	(e.g. Tow/ Independent)		
Legal Cost	S\$			
Total:	S\$	Global Sum S\$:		
FINAL PAYMENT	Date/Time:	Confirm with:		Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$	Name 1:		
Payee 2: (Strike if N.A.)	S\$	Name 2:		
Payee 3: (Strike if N.A.)	S\$	Name 3:		

If NO or B 25, Ass. Lia:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

up report

TP engaged with lawyer

up report

430




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/LCR17022946/Kzb3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGSINGAPORE 079120		Date : 04-12-2017	
		Code : LCR	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLG 8726H	Veh. Inspected	GBA 6396P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	29/11/2017	Inspection Date	04/12/2017
Survey held at	R C AUTO BLK 18 SIN MING INDUSTRIAL ESTATE SECTOR A #01-43 SINGAPORE 575676		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

1, 1/KZ

Not Authorised
11ky 82600/
Running After Paint
5days

ESTIMATE RC AUTO

160 Sin Ming Drive #06-20 Sin Ming Autocity Singapore 575722
Tel : 97619383 Email: rcauto5555@gmail.com
Reg. No. 53199168K

GBA 6396 P

Date : 1/12/2017

Toyota townace

Quantity	Description/Particular	Unit Price	Amount	
1 PC	Tailgate	<i>H</i> \$	1620	00 ✓
1 PC	Tailgate Lock	<i>Per</i> \$	120	00 ✓
1 pc	Rear Bumper	\$ <i>Per</i>	490	00 ✓
1 pc	Rear Panel	\$ <i>R</i>	380	00 ✓
1 pc	Rear Windscreen Moulding	<i>Per</i> \$	114	00 ✓
		Total \$	2724	00
		less 25	2043	00
	To transfer tailgate accessories	\$	60	00 ✓
	To reinstate windscreen	\$	120	00 ✓
	To replace above parts	\$	800	00 600
	To respray job	\$	500	00 ✓
1 set	Reverse Sensor	<i>Shan</i> \$	250	00 2000
	70km/h sticker	\$ <i>Per</i>	20	00 1500
		Total \$	3793	00

Received the above goods in good order and condition

for RC AUTO

Received by

E.&O.E.

Authorised Signature

LKK Auto Consultants hence notify the Repairer of the following:
• To respray before/after spray painting
• To display damaged part(s) during respray
• Parts prices are subject to confirmation
• Third party survey is on a...
• No illegal modifications is allowed
• Supplementary item(s) must be resprayed and is subject to final approval with Insurance Company

Acknowledged by Receiver
Signature:
Date:

ESTIMATE RC AUTO

Not Notified
11/11/17
Running After Point
5 days

160 Sin Ming Drive #06-20 Sin Ming Autocity Singapore 575722
Tel : 97619383 Email: rcauto5555@gmail.com
Reg. No. 53199168K

GBA 6396 P

Date : 1/12/2017

Toyota townace

Quantity	Description/Particular	Unit Price	Amount	
1 PC	Tailgate	By \$	1620	00
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1 pc	Rear Panel	\$	380	00
1 pc	Rear Windscreen Moulding	Per \$	114	00
		Total \$	2724	00
		less 25	2043	00
	To transfer tailgate accessories	\$	60	00
	To reinstate windscreen	\$	120	00
	To replace above parts	\$	800	00
	To respray job	\$	500	00
1 set	Reverse Sensor	Sharp \$	250	00
	70km/h sticker	\$ Per	20	00
		Total \$	3793	00

Received the above goods in good order and condition

for RC AUTO

Received by

E.&O.E.

Authorised Signature

RC Auto Consultants hence notify the Reparer of the following:

- To survey before/after spray painting
- To display damaged part(s) during repairs
- Parts prices are subject to confirmation
- Third party survey is on a "without prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final appraisal from Insurance Company

Acknowledged by Reparer

Signature:

Date:

Zayyer (LKKAUTO)

From: Zayyer (LKKAUTO)
Sent: Wednesday, 6 December, 2017 11:22 AM
To: 'Eileen, May Hwee Yap'
Cc: Vivian Lau (LKKAUTO)
Subject: ACCIDENT INVOLVING SLG 8726G & GBA 6396P AT/ ALONG BALESTIAR ROAD ON 29/11/2017

Your Ref: SLG 8726H

Our Ref: CC4/LCR17022946/Kzb3

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 8726G & GBA 6396P AT/ ALONG BALESTIAR ROAD ON 29/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us for further queries.

Zayer
DID: 6841 2409
FAX: 6741 4108
Email: zayyer@lkkauto.com

Case Handler

c.c. *AIG Asia Pacific Insurance Pte Ltd*

Zayyer (LKKAUTO)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Friday, 12 January, 2018 9:14 AM
To: Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO); Zayyer (LKKAUTO)
Subject: CLaim No: 34625950735G

Dear all,

Refer to the above.

We have received the PD LOD from TP law firm.

Please submit your report and tax invoice for work done in Merimen.

Thank you.

Regards,

Ng Hai Chuan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING


Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Dec 2017 Edit Reg		04 Dec 2017 00:00 Edit Adj Rpt	S\$2,600.00 Edit Estimates	S\$2,600.00 View Rpt		Pending for Survey Report Cancel Case
















Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:		LCRF PTE LTD, Co. Reg. No.: 201624597K							
Main Claimant:		EPIC DISTRIBUTION LLP, Co. Reg. No.: T06LL206F							
Vehicle Reg. No.:		GBA6396P	Date of Loss:	29/11/2017 00:00 - :59					
Claim Type:		TP / 3462595073SG	Policy/Cover Note No.:	0999995028 (Comprehensive)					
Vehicle Reg. No. (Insured):		SLG8726H	Policy No. (Claimant):	DMCVSN3073891700					
		Excess:							
Repairer:		R C Auto (HQ) Blk 18 Sin Ming Industrial Estate Sector A #01-43, 575676 Sin Ming - Tel: 64588878							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com							
Claimant's Insurer:		China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 13/12/2017]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (05/12/2017): TP GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									






Claim Documents

*GBA6396P (3462595073SG)
[SLG8726H]
TP
EPIC DISTRIBUTION LLP
Nov 29 2017 12:00AM
[LCRF PTE LTD]
R C Auto

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser v	
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Assessment Reports				1 per page v	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	05/12/17 10:04	Accident Statement <small>From: SC - Reg. No: SLG8726H, Claimant: LCRF PTE LTD</small>		Load HTM	

Photos/Images				3 per page v	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
2	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
3	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
4	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
5	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
6	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
7	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
8	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
9	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
10	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
11	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
12	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
13	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>
14	15/01/18 10:32	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
15	15/01/18 10:32	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
16	15/01/18 10:32	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page v	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/12/17 15:14	EMAIL FROM AIG DD 01122017		Load PDF	
2	04/12/17 15:14	NOTICE		Load PDF	
3	05/12/17 18:10	TP GIA REPORT		Load PDF	
4	05/12/17 18:10	TP ESTIMATE- MARKED		Load PDF	
5	15/01/18 10:30	LETTER TO OI		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR17022946/KZB3Q2

Date: 19/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995028
 Claimant Vehicle No: GBA6396P Insured Vehicle No: SLG8726H
 Date of Loss: 29/11/2017 Nature of Claim: TP Claim No: 3462595073SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBA6396P
 Make & Model: TOYOTA TOWNACE, 1.8 D (M) Engine No: 7K0865146
 Reg. Date: 28/09/2007 (Man. Year: 2007) Chassis No: KR425071092
 Colour: Black Odometer: 61024 km
 Engine Capacity: 1781 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 165 R13X8 Rear Tyre Size: 165 R13X8
 Front Left Side: Yokohama 7 mm Rear Left Side: Yokohama 8 mm
 Front Right Side: Yokohama 7 mm Rear Right Side: Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,313.00	1,973.00	340.00	14.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,480.00	1,280.00	200.00	13.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,793.00	3,253.00	540.00	14.24
Approved Total (Overridden) (S\$)		2,600.00		
Nett Amount (S\$)	3,793.00	2,600.00	1,193.00	31.45
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 01/12/2017
 Date Inspected: 04/12/2017 Inspected At: 160 SIN MING DRIVE #06-20
 Repairer: R C Auto (HQ)
 Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: ZAY YER LYNN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Bent	1,620.00 FL	*1,620.00 FL
2	1		*TAILGATE LOCK	Dented	120.00 FL	*120.00 FL
3	1		*REAR BUMPER	Buckled	490.00 FL	*490.00 FL
4	1		*REAR PANEL	Repair	380.00 FL	*- FL
5	1		*REAR WINDSCREEN MOULDING	Necessary	114.00 FL	*114.00 FL
6	1		*SET REVERSE SENSOR	Shorted	250.00 FS	*200.00 FS
7	1		*70KM/H STICKER	Necessary	20.00 FS	*15.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,994.00	2,559.00
- List Item Discount on L Items 25.00/25.00% (S\$)	681.00	586.00
Total Parts (S\$)	2,313.00	1,973.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO TRANSFER TAILGATE ACCESSORIES	New	60.00	60.00
2	TO REINSTATE WINDSCREEN	New	120.00	120.00
3	TO REPLACE ABOVE PARTS	New	800.00	600.00
4	TO RESPRAY JOB	New	500.00	500.00
Gross Labour Cost (\$\$)			1,480.00	1,280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >