

INS. CASE OWNER:

CC 3, ^{UP} /AIG1702 2943, Spb39

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Meritmet:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

First Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

1089.74

Loss of Rental (LOR):

S\$

408.21

(

13.5 days)

x \$116.63

Loss of Use (LOU):

S\$

-

(

5 - x - days)

Loss of Income (LOI):

S\$

210.00

(

560 x 3.5 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

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GLA/LTA Search

S\$

500

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/Independent)

Legal Cost

S\$

-

Totals:

S\$

1712.95

Global Sum S\$:

1700.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1700.00

Name 1:

SMRT TAXIS Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/LCR17022943/Spb3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120			Date : 04-12-2017	
			Code : LCR	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLG 5429K	Veh. Inspected	SHB 5457C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	30/11/2017	Inspection Date	01/12/2017	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

4-12-17 / 10:42
4-12-17 / 14:42

FAX Number : 63685592

Estimator Telephone Number : 68662623

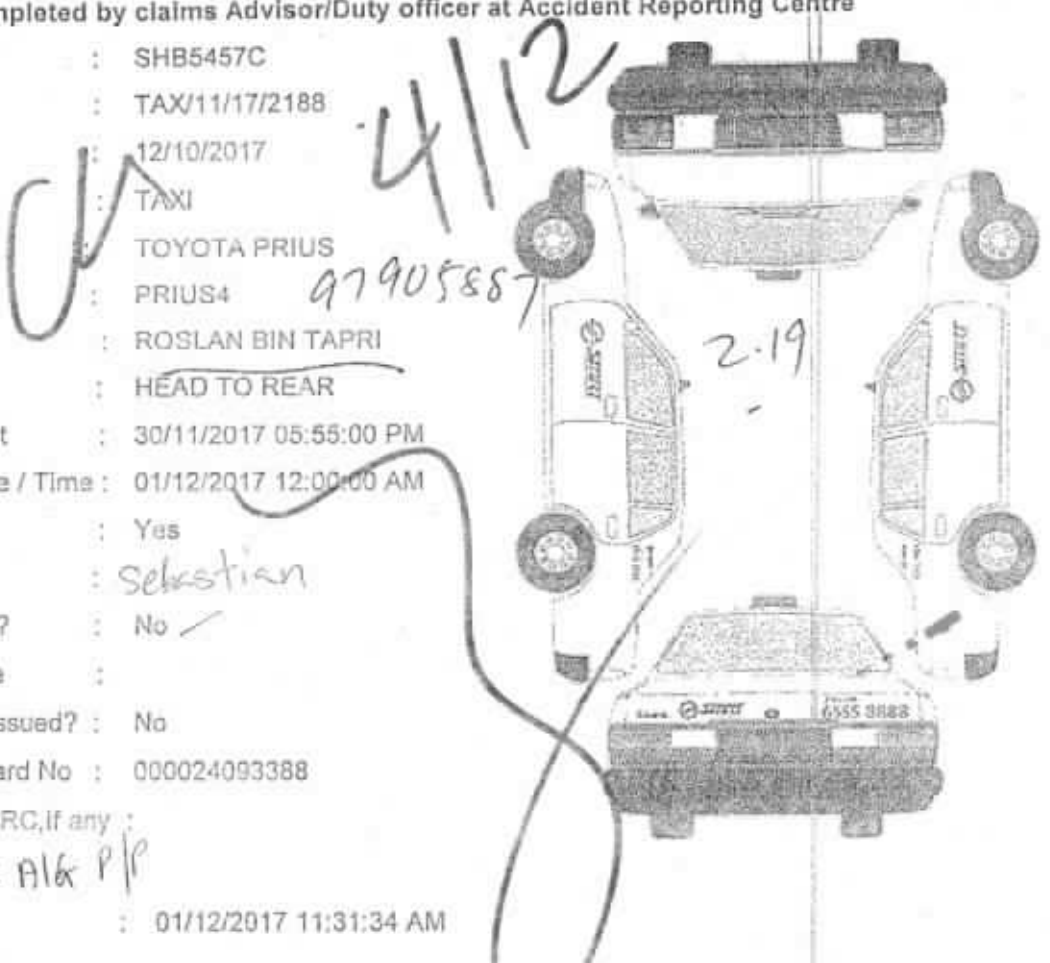
Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

1-12-17 / 14:42
AIG

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5457C
 Ref. No : TAX/11/17/2188
 Reg. Date : 12/10/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : ROSLAN BIN TAPRI
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 30/11/2017 05:55:00 PM
 Accident Reported Date / Time : 01/12/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Sebastian
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093388
 Special Instruction to ARC, if any :
 ROVE IN /SLG5429K ALK PIP
 Reported Date : 01/12/2017 11:31:34 AM



5/12/17 14:12 PMS

Recording Camera ☐ ☒
 Radio Antenna ☐ ☒
 Witness Sebastian Date 1-12-17
 Witness Part by part repair Date 1/12/2017
 - Question Mark Item Photo
 - Photo After Paint

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company
 Acknowledged by Repairer
 Signature:
 Date:

Supplementary
 * Refer to the Supplementary part 1157 . 29205 km

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 05/12/2017

Vehicle Return Time: 1300

SMRT staff sign:

Chassis No : JTDKB3FU503573120

Mileage :

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	338.00	200.00
Total Spray Painting Charges	378.00	200.00
Total Material Charges	904.27	639.75
Other Charges	360.00	50.00
TOTAL	1,980.27	1,089.75
Lum Sum Total	0.00	0.00
No. of Repair Days	3.00	2.00 /
Prepared / Adjusted By		SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	01/12/2017 11:42:48 AM	01/12/2017 03:30:29 AM




repaired / Adjusted Date :

emarks :

repaired Date : 01/12/2017 11:42:48 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : 2N-1712-0194 Invoice No :
 Quotation Date : 7/12 Invoice Date :
 Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	200.00 /
Total Labour	338.00	200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 /
Total Spray Painting & Panel Beating	378.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	360.00	50.00

art 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
21594793			COVER, RR BUMPER ASSY	1	423.90	100.00	0.00	Replace	Repair	No <i>R</i>
25654790			FILLER, RR BUMPER, RH	1	119.90	25.00	89.93 <i>89.92</i>	Replace	Replace <i>S</i>	No <i>/</i>
24534700			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.73 <i>418.12</i>	Replace	Replace <i>S</i>	No <i>/</i>
25754700			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.53	Replace	Check	No <i>X</i>
21694700			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace	No <i>/</i>
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>/</i>
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Check	No <i>X</i>
TOTAL MATERIALS							904.28	639.75		
TOTAL MATERIALS(Discounted)							904.27	639.75		

dded Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

639.74 /
+ 200.00 /
+ 250.00 /

1089.74 /

Sebastian
11/12/2017.

SMRT Accident Vehicle Repair Estimates

A19

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5457C
 Ref. No : TAX/11/17/2188
 Reg. Date : 12/10/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : ROSLAN BIN TAPRI
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 30/11/2017 05:55:00 PM
 Accident Reported Date / Time : 01/12/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle Issued? : No
 Accident Repair Job Card No : 000024093388
 Special Instruction to ARC, if any :
 DROVE IN /SLG5429K
 Prepared Date : 01/12/2017 11:31:34 AM



Sebastian.
 1/12/2017.

- Part by part repair.
- Question Mark Item Photo
- Photo After Paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU503573120

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 378.00	0.00
Total Material Charges	: 1,402.18	1,402.18
Other Charges	: 360.00	0.00
TOTAL	: 2,478.18	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 3.00	0.00
Prepared / Adjusted By	:	<i>2 days</i>
Arc / Surveyor Sign Off Date	: 01/12/2017 11:42:48 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 01/12/2017 11:42:48 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	0.00 200
Total Labour	338.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
Total Spray Painting & Panel Beating	378.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 10 20
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	360.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace R	No
5256547900			FILLER, RR BUMPER, RH	1	119.90	25.00	89.92	Replace	Replace R	No
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace R	No
5257547040			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.52	Replace	Replace ?	No
5216947020			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace ✓ Deform	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace ✓ WEC	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace ?	No
TOTAL MATERIALS							1,222.20	1,222.18		
TOTAL MATERIALS(Discounted)							1,402.18	1,402.18		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Tuesday, 9 January 2018 2:43 PM
To: CS A Team; Admin A
Cc: Hsiao Tong (LKKAUTO)
Subject: Re: Accident on 30/11/2017 involving SHB 5457C & SLG 5429K (AIG insured) Our
Ref: TAX/11/17/2188/lg
Attachments: 11 17 2188.pdf

Dear All,

We quantify our claim as follows:-

Cost of repairs	\$1089.74	3.5/3.5
Loss of rental	\$ 524.84 (\$116.63 x 4.5 days)	
Loss of income	\$ 270.00 (\$60.00 x 4.5 days)	
LTA search fee	\$ <u>5.00</u>	
	\$1889.58	
	=====	

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi and LTA search for your perusal.

Please let us hear from you soon.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 9 January 2018 5:50 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Subject: RE: Accident on 30/11/2017 involving SHB 5457C & SLG 5429K (AIG insured) Our Ref: TAX/11/17/2188/lg

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

We propose settlement at a global sum of **\$1,590.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Tuesday, 9 January 2018 2:43 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: Accident on 30/11/2017 involving SHB 5457C & SLG 5429K (AIG Insured) Our Ref: TAX/11/17/2188/lg

Dear All,

We quantify our claim as follows:-

Cost of repairs	\$1089.74
Loss of rental	\$ 524.84 (\$116.63 x 4.5 days)
Loss of income	\$ 270.00 (\$60.00 x 4.5 days)
LTA search fee	<u>\$ 5.00</u>
	\$1889.58
	=====

Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Wednesday, 10 January 2018 12:00 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Accident on 30/11/2017 involving SHB 5457C & SLG 5429K (AIG insured) Our Ref: TAX/11/17/2188/lg

Dear Hsiao Tong,

Your offer of \$1,590.00 is unacceptable.

We are prepared to accept \$1,700.00 (loss of rental/income at 3.5 days [2 + 1.5 weekends]).

Please reconsider your offer. Thanks.

✓

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 09/01/2018 17:51
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: Accident on 30/11/2017 involving SHB 5457C & SLG 5429K (AIG insured) Our Ref: TAX/11/17/2188/lg

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

We propose settlement at a global sum of \$1,590.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishes you a Merry Christmas & Happy New Year 2018"



Accident Vehicle Laid-Up Report

Registration No. : SHB5457C

Make / Model : TOYOTA PRIUS GEN4

Accident Case No. : TAX/11/17/2188

Ref. No. : 24093388

Date and Time Vehicle off-road for Accident Repair : 30.11.2017 18:35:00

Date and Time Repair Completed : 05.12.2017 14:18:54

Remarks :

Generated by : POHSUAN

Printed on : 08.12.2017

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 8 December, 2017 1:59 PM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLG 5429K(AIG) & SHB 5457C ON 30/11/2017

Your Ref: **SLG 5429K**
Our Ref: CC3/LCR17022943/Spb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLG 5429K(AIG) & SHB 5457C ON 30/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 5457C against your insurance policy.

Based on the accident report and accident scenario, liability is down against us.
We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5457C (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5457C that was damaged pursuant to the accident which occurred on 30/11/2017 (date) along SLIP ROAD TOWARDS WOODLANDS AVE 9 (location) involving vehicle no/s SLG 5429K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of Jan (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,700.00 (Global Sum) for vehicle no. SHB 5457C that was damaged pursuant to the accident which occurred on 30/11/2017 (date) along SLIP ROAD TOWARDS WOODLANDS AVE 9 (location) involving vehicle no/s SLG 5429K.

This is pursuant to the inspection conducted on 01/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5457C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5457C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of Jan (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV171200240
Date : 12.12.2017
Vehicle No. : SHB5457C
Your Ref No. : TAX/11/17/2188
Our Ref No. : 24093388
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$ 423.90	\$ 0.00
FILLER, RR BUMPER, RH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.92
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.72
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	(25.00)	\$ 0.00	\$ 0.00
COVER, GUARD RR BUMPER LOWER	1.00	\$ 14.80	(25.00)	\$ 3.70	\$ 11.10
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 639.74
Labour					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
GRAND TOTAL					\$ 1,089.74

Remark :

Make/Model : PRIUS4
Accident Date : 30.11.2017

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/17/2188

From: SMRT Taxis Pte Ltd

Date: 7/12/2017

**ACCIDENT ON 30/11/2017 INVOLVING SHB 5457C & SLG 5429K
ALONG SLIP ROAD TOWARDS WOODLANDS AVE 9**

This is to confirm that the daily rental rate for SHB 5457C is \$116.63 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

Enquire Transaction History

Transaction History Details

Log Date/Time: 01 Dec 2017 / 11:58:32

Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SLG5429K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20171201115832929462

Search Date / Time: 30 Nov 2017 17:55:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#) [Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Dec 2017 Edit Reg		01 Dec 2017 00:00 Edit Adj Rpt	S\$1,089.74 Edit Estimates	S\$1,089.74 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB5457C	Date of Loss:	30/11/2017 17:00 - :59
Claim Type:	TP / 3412491168SG	Policy/Cover Note No.:	0999995031
Vehicle Reg. No. (Insured):	SLG5429K	Policy No. (Claimant):	D-17087562MFSH
	Excess:		
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd, (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Wilson-KL]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 13/12/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB5457C (3412491168SG)
 [SLG5429K]
 TP
 SMRT TAXIS PTE LTD
 Nov 30 2017 5:00PM
 [LCRF PTE LTD]
 SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No.	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1			Edit		
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No.	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print		
1	05/12/17 11:50		Accident Statement From:SC - Reg. No: SLG5429K, Claimant: LCRF PTE LTD												1			Load HTM		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No.	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
2	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
3	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
4	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
5	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
6	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
7	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
8	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
9	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
10	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
11	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
12	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
13	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
14	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
15	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
16	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
17	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
18	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
19	19/01/18 11:19		Odometer Reading												1			Load JPG <input checked="" type="checkbox"/>		
20	19/01/18 11:19		General View												1			Load JPG <input checked="" type="checkbox"/>		
21	19/01/18 11:19		Chassis Number												1			Load JPG <input checked="" type="checkbox"/>		
22	19/01/18 11:19		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
23	19/01/18 11:19		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
24	19/01/18 11:19		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
25	19/01/18 11:19		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
26	19/01/18 11:19		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
27	19/01/18 11:19		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
28	19/01/18 11:19		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		

29	19/01/18 11:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
30	19/01/18 11:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
31	19/01/18 11:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
32	19/01/18 11:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
33	19/01/18 11:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
34	19/01/18 11:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
35	19/01/18 11:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
36	19/01/18 11:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
37	19/01/18 11:19	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation					
			1 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/12/17 17:44	TP ESTIMATE- MARKED	1	Load PDF	
2	04/12/17 17:44	TP GIA REPORT	1	Load PDF	
3	25/01/18 13:53	WORKSHOP INVOICE	1	Load PDF	
4	25/01/18 13:53	AUTHORISATION TO ACT FORM	1	Load PDF	
5	25/01/18 13:53	Release Voucher	1	Load PDF	
6	25/01/18 13:53	RENTAL RECEIPT	1	Load PDF	
7	25/01/18 13:53	LTA SEARCH	1	Load PDF	
8	25/01/18 13:53	LETTER TO OI	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLG5429K (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB5457C (TP veh)		
Date of Accident:	30/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,605.60
Final Repair Cost	:	\$	1,700.00
Loss of Use	:	\$	3.50 days at \$60.00 per day
Rental (if any)	:	\$	3.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,700.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____%(%) Assessed Liability (*): ____%(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 1,700.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

25 Jan
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR17022943/SPB3Q2

Date: 25/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995031
 Claimant Vehicle No: SHB5457C Insured Vehicle No: SLG5429K
 Date of Loss: 30/11/2017 Nature of Claim: TP Claim No: 3412491168SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB5457C
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZRS099066
 Reg. Date: 12/10/2017 (Man. Year: 2017) Chassis No: JTDKB3FU503573120
 Colour: Maroon Odometer: 29135 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,529.60	639.74	889.86	58.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,076.00	450.00	626.00	58.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	2,605.60	1,089.74	1,515.86	58.18
+ Loss of Use (3.5 x S\$60.00/day) (S\$)		210.00		
+ Car Rental (3.5 x S\$116.63/day) (S\$)		408.21		
+ Doc/Search Fee (S\$)		5.00		
Nett Liability (S\$)		1,712.95		
Global Sum Settlement (S\$)		1,700.00		

INSPECTION

Date of Assignment: 01/12/2017
 Date Inspected: 01/12/2017 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 2.0 days

Adjuster: Sebastian Yeang Wai Keen**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FILLER ,RR BUMPER ,RH (DISC 25%)	Deformed	119.90 F	*89.92 F
2	1		*GUARD ,RR BUMPER ,LOWER (DISC 25%)	Deformed	558.30 F	*418.72 F
3	1		*COVER ,GUARD RR BUMPER LOWER (DISC 25%)	Deformed	14.80 F	*11.10 F
4	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
5	1		*COVER ,RR BUMPER ASSY	Repair	423.90 F	*- F
6	1		*RETAINER ,RR BUMPER ,RH	Not Necessary	112.70 F	*- F
7	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
Total Parts (S\$)					1,529.60	639.74

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	378.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
5	TO REPLACE SUNDRY PARTS	New	100.00	20.00
6	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			1,076.00	450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >