

## Zaini (LKK Auto)

---

**From:** Zaini (LKK Auto)  
**Sent:** Wednesday, 3 January, 2018 12:20 PM  
**To:** 'Yew Tee (HQ)'  
**Cc:** info@yewteegroup.com; Hsiao Tong (LKKAuto)  
**Subject:** RE: Your ref: PC 13H\_ACCIDENT INVOLVING VEHICLES SH 9072R AND PC 13H ON 25/11/2017

Without Prejudice

Dear Shaun,

We have revert to our principal on the contents of your below email.

However, our principal is in view that your client had encroached into our insured lane while turning right and resulted in the collision.

In view of the above and with our principal's instruction, we regret to inform you that we maintained on our rejection and is unable to further look into your claim.

As such, we will close file in our end.

Thank you.

Best Regards,

**Zaini Kusaini** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841-2132 | email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Yew Tee (HQ) [<mailto:utauto@singnet.com.sg>]  
**Sent:** Saturday, 23 December, 2017 8:09 PM  
**To:** Zaini (LKK Auto)  
**Cc:** [info@yewteegroup.com](mailto:info@yewteegroup.com); Hsiao Tong (LKKAuto)  
**Subject:** Re: Your ref: PC 13H\_ACCIDENT INVOLVING VEHICLES SH 9072R AND PC 13H ON 25/11/2017

Hi

Based on the video of yr client, it also shows that our client is already in front of yr client vehicle making the turn, yr client fails to give way n move forward to hit onto our client vehicle side, hence based on bola we propose liability 50% on each party. Hence kindly revert to us.

If there is more dispute I suggest we escalate the case to GIA for review on liability issue

Best Regards

Shaun Toh L M

9743 2262 / 8100 7999

Website: [www.yewteegroup.com](http://www.yewteegroup.com)

Like Us On Facebook

Director of

**-YEW TEE AUTOMOBILE TECH PTE LTD**

**-ULTIMAX LEASING PTE LTD**

-SKT TYRES & BATTERY SERVICES PTE LTD  
-YEW TEE (CAMBODIA) AUTOMOBILE CO. LTD



HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4

Unit No #01-60/61

Singapore 417800

DID: 6702 3113 (3 Lines) Fax: 6702 3773

Email: utauto2@singnet.com.sg

*P please consider the environment before printing this email*

Notice : This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person

On 23 Dec 2017, at 10:54, Zaini (LKK Auto) <Zaini@lkkauto.com> wrote:

Your ref: PC 13H

"WITHOUT PREJUDICE"

Our ref: CC4/III17022941/Uka3

Dear Sirs,

**ACCIDENT INVOLVING VEHICLES SH 9072R AND PC 13H ON 25/11/2017**

We refer to the above matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Based on the accident scenario and CCTV footage after review, our principal are in view that our insured's vehicle was travelling within his lane when your client's vehicle encroached into his lane while turning and resulted in the collision.

In view of the above and with our principal's instruction, we regret to inform you that we are unable to further look into your claim.

As such, we will close file in our end.

Thank you.

18.12.2017

India International Insurance Pte Ltd  
64 Cecil Street  
#04-00/#05-00 IOB Building  
Singapore 049711

**Attn: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING VEHICLE: PC13H and SH9072R on 25.11.2017**

We are the authorized repair workshop for the owner of motor vehicle no: PC13H which was involved in the captioned accident with your insured vehicle: SH9072R. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair	\$	2,600.00
02)	TP search fee	\$	27.10
		\$	2,627.10
	GST 7%	\$	183.90
	Sub Total	\$	2,811.00
	Loss of use 3 days @ \$100/day	\$	300.00
	Grand Total	\$	<b>3,111.00</b>

We enclosed herewith the following documents to support the claims:-

- a) GIA report
- b) Invoice

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully

  
Shaun  
97432262

## LETTER OF AUTHORITY

To whom it may concern,

ACCIDENT INVOLVING : PC13H and SH9072R on 25/11/2017


I/We AMEER LIMO SERVICES Reg No.:53236688C

Owner of motor vehicle no : PC13H do hereby appoint M/S YEW TEE AUTOMOBILE TECH PTE LTD as my/our authorized representative to write, negotiate and settle my/our claims against the other party involved in the abovementioned accident. M/S YEW TEE AUTOMOBILE TECH PTE LTD shall have absolute discretion to settle the matter at the best terms.

I/WE also confirm and instruct that any agreed settlement sum in respect of my/our claims be paid to M/S YEW TEE AUTOMOBILE TECH PTE LTD and such payment will constitute a full and final discharge of my/our claims.

I/WE further authorize M/S YEW TEE AUTOMOBILE TECH PTE LTD to execute the discharge voucher on my/our behalf.

Signature of Owner,

A handwritten signature in black ink is written over a circular stamp. The stamp contains the text "Ameer Limo Services" around a central star symbol.

**YEW TEE AUTOMOBILE TECH PTE LTD**

HQ: BLK 6 WOODLANDS ROAD 399-F YEW TEE IND EST S(678006)

BR: SYNERGY@KB, 25 KAKI BUKIT ROAD 4 #01-61 S(417800)

BR: MEGA@WOODLANDS, 39 WOODLANDS CLOSE #01-12 S(737856)

GST Reg No. 200311009C

Singapore

67653373 / 67023113

INFO@YEWTEEGROUP.COM

WWW.YEWTEEGROUP.COM

Company Registration No. 200311009C

**ADDRESS**

INDIA INTERNATIONAL

INSURANCE PTE LTD

INDIA INTERNATIONAL

INSURANCE PTE LTD

**TP TAX INVOICE MC1712001****DATE 18/12/2017****VEHICLE NO.**

PC13H

ACTIVITY	QTY	RATE	TAX	AMOUNT
Lump Sum Repair	1	2,600.00	7% SR	2,600.00
TP search fee	1	27.10	7% SR	27.10
Loss of use	3	100.00	Out of Scope	300.00

Cheque should be crossed & made payable to "YEW TEE AUTOMOBILE TECH PTE LTD" and strictly send to our HQ address.

SUBTOTAL 2,927.10

GST TOTAL 183.90

**TOTAL SGD 3,111.00**

Accepted By

Accepted Date

RECEIVED BY



ISSUED BY

E. &amp; O.E.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-17-179743  
Date of Request: 01/12/2017

Your Ref No: Online Purchase

Yew Tee Automobile Tech Pte Ltd  
Blk 6 Woodlands Road 399F,  
Yew Tee Ind Estate  
Singapore 678006

Dear Sir/Madam,

Date of Accident: 25/11/2017  
Vehicle No: PC13H  
Place of Accident: T Junction Takashimaya Carpark Exit & Orchard Turn  
Involving Vehicle No: SH9072R

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SH9072R	T Junction Takashimaya Carpark Exit & Orchard Turn	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**SEARCH RESULTS**

Our Ref No: GR-17-179742  
Date of Request: 01/12/2017

Your Ref No: Online Purchase

Yew Tee Automobile Tech Pte Ltd  
Blk 6 Woodlands Road 399F,  
Yew Tee Ind Estate  
Singapore 678006

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 25/11/2017  
Place of Accident: JTN TAKA CP EXIT & O'HARD TURN  
Client Vehicle No: PC13H

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SH9072R	DRIVEWAY EXIT OF TAKASHIMAYA X ORCHARD TURN	25/11/2017 21:15

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-17-179742  
Date of Request: 01/12/2017

Your Ref No: Online Purchase

Yew Tee Automobile Tech Pte Ltd  
Blk 6 Woodlands Road 399F,  
Yew Tee Ind Estate  
Singapore 678006

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 25/11/2017  
Place of Accident: JTN TAKA CP EXIT & O'HARD TURN  
Client Vehicle No: PC13H

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## Print Received Message

This mail is associated with :

**\*PC13H (MCT17110923)**

**[SH9072R]**

TP

AMEER LIMO SERVICES

Nov 25 2017 8:00PM

[COMFORT TRANSPORTATION PTE LTD]

Yew Tee Automobile Tech Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 28/12/2017 16:17 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - PC13H - Claim Handler: Sherini Pillai

Maintained: We maintain our stand. TP had enroached into OI's lane. Furthermore our insured is making a counter claim.

## Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	04 Dec 2017 14:59	<b>Clm Veh Model Changed</b>	(202788) MERCEDES-BENZ VITO 115 2.1 D (A).	[A] HOW MEI KWAN	
2	04 Dec 2017 14:59	<b>Clm Created</b>	Reg No: PC13H, Acct Date: 2017/11/25, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Yew Tee Automobile Tech Pte Ltd (HQ)	[A] HOW MEI KWAN	
3	04 Dec 2017 14:59	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ);	[A] HOW MEI KWAN	
4	04 Dec 2017 14:59	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2017/12/13	[A] HOW MEI KWAN	
5	04 Dec 2017 14:59	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN	
6	04 Dec 2017 15:00	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN	
7	04 Dec 2017 15:00	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN	
8	06 Dec 2017 14:46	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN	
9	06 Dec 2017 14:48	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD, Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN	
10	06 Dec 2017 14:50	<b>Adj Rpt Initiated</b>		[A] HOW MEI KWAN	
11	06 Dec 2017 14:50	<b>Clm Details Notified</b>		[A] HOW MEI KWAN	
12	06 Dec 2017 15:27	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Zaini Bin Kusaini	
13	08 Dec 2017 08:18	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Liability: 0% Remarks: FILES REVIEWED. Based on OI CCTV FOOTAGE, case of TP encroaching into OI lane when turning right. For your approval / further instructions	[A] Zaini Bin Kusaini	
14	08 Dec 2017 10:03	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Sherini Pillai	
15	08 Dec 2017 10:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2017/12/13. Mandate Remarks: TP should have moved onto the extreme lane when turning, approved to reject	[I] Sherini Pillai	
16	08 Dec 2017 10:04	<b>Adj Mandate Set</b>	Approved:0.00:TP should have moved onto the extreme lane when turning, approved to reject	[I] Sherini Pillai	
17	23 Dec 2017 10:41	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Zaini Bin Kusaini	
18	27 Dec 2017 11:19	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Liability: TBA Remarks: TP disagree on rejection. TP is in view that their vehicle was positioned in front of OI's vehicle making the turn and OI moved forward and collided onto their vehicle. TP propose liability 50% on each part	[A] Zaini Bin Kusaini	
19	28 Dec 2017 16:17	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt, Cur Due Date:2017/12/13. Mandate Remarks: We maintain our stand. TP had enroached into OI's lane. Furthermore our insured is making a counter claim.	[I] Sherini Pillai	
20	28 Dec 2017 16:17	<b>Adj Mandate Set</b>	Maintained:We maintain our stand. TP had enroached into OI's lane. Furthermore our insured is making a counter claim.	[I] Sherini Pillai	