

Surveyor

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 15.

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Tp encroached into OI lane

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY 3(1/18)

RECEIVED 03 JAN 2018

Reject Case	
By (staff):	ZANI
Approved by:	W
Date:	03-1-18

111/

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III17022941/Uka3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 04-12-2017	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SH 9072R	Veh. Inspected	PC 13H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	25/11/2017	Inspection Date	05/12/2017	
Survey held at	YEW TEE AUTOMOBILE TECH PL BLK 25 KAKI BUKIT ROAD 4 #01-61 SYNERGY @ KAKI BUKIT SINGAPORE 417800			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

YEW TEE AUTOMOBILE TECH PTE LTD

HQ: BLK 6 WOODLANDS ROAD 399F YEW TEE IND EST S(678006)

TEL: 6765 3373 / 6762 2081 / 6764 9042 FAX: 6760 4895

EMAIL: utauto@singnet.com.sg

Branch: Synergy@KB, 25 Kaki Bukit Road 4 #01-61 S(417800)

Tel: 6702 3113 (3Lines) Fax: 6702 3773

EMAIL: utauto2@singnet.com.sg

ROC: 200311009C GST: 200311009C

Website: www.ytauto.com.sg

ON BEHALF OF OWNER :

Policy Particulars: - THIRD PARTY CLAIM

Insured veh.	PC13H	Excess.	\$ -
Policy No.	5059955168-04	Coverage.	Comprehensive
Claiming Against.	SH9072R INDIA		
Insured Under.	NTUC		

Vehicle Particulars & Condition

Make & Model	Mercedes Vito 115E
Engine No.	64698051550652
Chassis No.	WDF63970523424728
Odometer	
Engine CC.	2148
Year Of Reg.	2008
Colour.	Black
Parf/COE Rebate.	\$ 706.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Conditions Of Tyres

Size

Make

R/H Front Tyre
L/H Front Tyre
R/H Rear Tyre
L/H Rear Tyre

Description Of Damages

R/H side damaged.

General Information

Accident Date. 25/11/2017
Survey held at

Yew Tee Automobile Tech Pte Ltd
BLK 6 WOODLANDS ROAD 399F YEW TEE IND EST S(678006)

Remarks

A) THE SURVEY WAS CONDUCTED ON A "LUMPSUM" BASIS
KINDLY LET US HAVE THE LIABILITY SOON.

Estimate Days Of Repair

ESTIMATE NORMAL PERIOD FOR REPAIR:

Days

NOT Authorised
L/KK
Tel: 62563561
4/5/2600
3 dy.
5/12/17
bhpwtd. After reg-

YEW TEE AUTOMOBILE TECH PTE LTD

HQ: BLK 6 WOODLANDS ROAD 399F YEW TEE IND EST S(678006)

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EMAIL: utauto2@singnet.com.sg

ROC: 200311009C GST: 200311009C

Website: www.ytauto.com.sg

Qty.	Description Of Parts	Pricing
1	Rear sliding door RH	So 1500 \$ 1,890.00 ✓
1	Rear sliding door inner board RH	11 \$ 960.00 ✓
		List \$ 2,850.00
		Less 20% \$ 570.00 15-12
		Total \$ 2,280.00
1	Rear sliding door protector RH	ny \$ 64.00 ✓
1	Rear sliding door glass moulding RH	ny \$ 185.00 ✓
1	Rear sliding door roller bottom RH	ny \$ 285.00 ✓
1	Rear sliding door roller centre RH	11 \$ 665.00 ✓
1	Rear sliding door roller top RH	11 \$ 176.00 ✓
1	Rear sliding door roller motor RH	11 \$ 2,087.00 ✓
1	Rear sliding door lock RH	11 \$ 290.00 ✓
1	Rear sliding door lock catch RH	Rpr \$ 415.00 ✓
1	Rear sliding door lock sensor RH	11 \$ 152.00 ✓
1	Rear sliding door rubber RH	Tw1 \$ 152.00 ✓
		Nett \$ 4,319.00
		Less 10% \$ 431.90
		Total \$ 3,887.10
		686
		617.4
1	Rear sliding door glass sealant RH	ny \$ 60.00 40
1	Rear sliding door inner board clips (1 set)	ny \$ 45.00 ✓
		S/N \$ 105.00

YEW TEE AUTOMOBILE TECH PTE LTD

HQ: BLK 6 WOODLANDS ROAD 399F YEW TEE IND EST S(678006)

TEL: 6765 3373 / 6762 2081 / 6764 9042 FAX: 6760 4895

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EMAIL: utauto2@singnet.com.sg

ROC: 200311009C GST: 200311009C

Website: www.ytauto.com.sg

<u>Qty.</u>	<u>Description Of Parts</u>	<u>Pricing</u>
<u>LABOUR</u>		
	To apply undercoating on the repaired and replaced panels for rust protection.	\$ 20.00 ✓
	To disconnect and reconnect, check electrical wiring harness wire, sockets, replace damaged parts.	\$ 50.00 30
	To transfer sliding door.	\$ 150.00 100
	To dismantle and refit sliding door glass.	\$ 100.00 100
	To remove & replace the above damaged parts, straighten, knock out, realign & repair including cut & weld body panels. To re-adjust to the original position using power tools.	\$ 800.00 400
	To spray painting on the replaced & repair parts, prepare spray such as masking tape the unaffected areas with papers, cleaning & sanding of surfaces, final polishing & waxing are also available.	\$ 500.00 400
LABOUR		\$ 1,620.00
Sub Total.		\$ 7,892.10
7% GST		\$ 552.45
Grand Total		\$ 8,444.55

LKK Auto Consultants hence notify the Repairer of the following:

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- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed is subject to final approval from Insurer

Acknowledged by Repairer

Signature:

Date:

If the damage is beyond the market value, kindly counter offer the economy repair value of the vehicle for us to consider.

Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 4 December, 2017 11:10 AM
To: YT(HQ); 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: Accident involving PC13H (NTUC) claiming against SH9072R (INDIA)
Attachments: PC13H Estimate.pdf; PC13H_25112017.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle PC13H and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

04-12-2017 @ 11.14 am
ms-lai ven nod in.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: YT(HQ) [mailto:utauto@singnet.com.sg]
Sent: 04 December, 2017 10:49 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: utauto@singnet.com.sg
Subject: RE: Accident involving PC13H (NTUC) claiming against SH9072R (INDIA)

Hi Gabriel,

We choose LKK Auto Consultants Pte Ltd.

Thank You ☺

Best Regards

Ms Lai Yee Meng



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

Email: utauto2@singnet.com.sg



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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Monday, 4 December, 2017 10:25 AM

To: YT(HQ)

Cc: info@yewteegroup.com

Subject: RE: Accident involving PC13H (NTUC) claiming against SH9072R (INDIA)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: YT(HQ) [<mailto:utauto@singnet.com.sg>]

Sent: 02 December, 2017 2:02 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: info@yewteegroup.com

Subject: Re: Accident involving PC13H (NTUC) claiming against SH9072R (INDIA)

Hi Motor Claims,

Attached report and estimate.

Kindly please let us have surveyor list to choose for suvey before repair.

Thanks.

Best Regards

Sky Teh

9747 1475

Website: www.yewteegroup.com

Email: info@yewteegroup.com

Like Us On Facebook

Director of

-YEW TEE AUTOMOBILE TECH PTE LTD



WEST HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042

Fax: 6760 4895

Email: utauto@singnet.com.sg

EAST Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4

Unit No #01-60/61

Singapore 417800

DID: 6702 3113 (3 Lines)

Fax: 6702 3773

Email: utauto2@singnet.com.sg

NORTH Branch:

Mega@Woodlands

39 Woodlands Close #01-12

Singapore 737856

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.
Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.
Registration No. 198703792-K

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	04 Dec 2017 14:59	Clim Veh Model Changed	(202788) MERCEDES-BENZ VITO 115 2.1 D (A).		[A] HOW MEI KWAN
2	04 Dec 2017 14:59	Clim Created	Reg No: PC13H. Acct Date: 2017/11/25. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Yew Tee Automobile Tech Pte Ltd (HQ)		[A] HOW MEI KWAN
3	04 Dec 2017 14:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
4	04 Dec 2017 14:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/13		[A] HOW MEI KWAN
5	04 Dec 2017 14:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
6	04 Dec 2017 15:00	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.		[A] HOW MEI KWAN
7	04 Dec 2017 15:00	Adj Adjuster Assigned	[None] -> MARCUS CHUA		[A] HOW MEI KWAN
8	06 Dec 2017 14:46	Label Removed	(30651):Vehicle Not In.		[A] HOW MEI KWAN
9	06 Dec 2017 14:48	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.		[A] HOW MEI KWAN
10	06 Dec 2017 14:50	Adj Rpt Initiated			[A] HOW MEI KWAN
11	06 Dec 2017 14:50	Clim Details Notified			[A] HOW MEI KWAN
12	06 Dec 2017 15:27	Video Downloaded	Downloaded Video - Accident		[A] Zaini Bin Kusaini
13	08 Dec 2017 08:18	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 0% Remarks: FILES REVIEWED. Based on OI CCTV FOOTAGE, case of TP encroaching into OI lane when turning right. For your approval / further instructions		[A] Zaini Bin Kusaini
14	08 Dec 2017 10:03	Video Downloaded	Downloaded Video - Accident		[I] Sherini Pillai
15	08 Dec 2017 10:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/13. Mandate Remarks: TP should have moved onto the extreme lane when turning, approved to reject		[I] Sherini Pillai
16	08 Dec 2017 10:04	Adj Mandate Set	Approved:0.00:TP should have moved onto the extreme lane when turning, approved to reject		[I] Sherini Pillai
17	23 Dec 2017 10:41	Video Downloaded	Downloaded Video - Accident		[A] Zaini Bin Kusaini
18	27 Dec 2017 11:19	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: TP disagree on rejection. TP is in view that their vehicle was positioned in front of OI's vehicle making the turn and OI moved forward and collided onto their vehicle. TP propose liability 50% on each part		[A] Zaini Bin Kusaini
19	28 Dec 2017 16:17	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/12/13. Mandate Remarks: We maintain our stand. TP had enroached into OI's lane. Furthermore our insured is making a counter claim.		[I] Sherini Pillai
20	28 Dec 2017 16:17	Adj Mandate Set	Maintained:We maintain our stand. TP had enroached into OI's lane. Furthermore our insured is making a counter claim.		[I] Sherini Pillai

Print Received Message

This mail is associated with :

***PC13H (MCT17110923)**
[SH9072R]

TP

AMEER LIMO SERVICES

Nov 25 2017 8:00PM

[COMFORT TRANSPORTATION PTE LTD]

Yew Tee Automobile Tech Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 28/12/2017 16:17 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - PC13H - Claim Handler: Sherini Pillai

Maintained: We maintain our stand. TP had enroached into OI's lane. Furthermore our insured is making a counter claim.

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Wednesday, 3 January, 2018 12:20 PM
To: 'Yew Tee (HQ)'
Cc: info@yewteegroup.com; Hsiao Tong (LKKAuto)
Subject: RE: Your ref: PC 13H_ACCIDENT INVOLVING VEHICLES SH 9072R AND PC 13H ON 25/11/2017

Without Prejudice

Dear Shaun,

We have revert to our principal on the contents of your below email.

However, our principal is in view that your client had encroached into our insured lane while turning right and resulted in the collision.

In view of the above and with our principal's instruction, we regret to inform you that we maintained on our rejection and is unable to further look into your claim.

As such, we will close file in our end.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yew Tee (HQ) [<mailto:utauto@singnet.com.sg>]
Sent: Saturday, 23 December, 2017 8:09 PM
To: Zaini (LKK Auto)
Cc: info@yewteegroup.com; Hsiao Tong (LKKAuto)
Subject: Re: Your ref: PC 13H_ACCIDENT INVOLVING VEHICLES SH 9072R AND PC 13H ON 25/11/2017

Hi

Based on the video of yr client, it also shows that our client is already in front of yr client vehicle making the turn, yr client fails to give way n move forward to hit onto our client vehicle side, hence based on bola we propose liability 50% on each party. Hence kindly revert to us.

If there is more dispute I suggest we escalate the case to GIA for review on liability issue

Best Regards

Shaun Toh L M

9743 2262 / 8100 7999

Website: www.yewteegroup.com

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Director of

-YEW TEE AUTOMOBILE TECH PTE LTD

-ULTIMAX LEASING PTE LTD

-SKT TYRES & BATTERY SERVICES PTE LTD
-YEW TEE (CAMBODIA) AUTOMOBILE CO. LTD



HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4

Unit No #01-60/61

Singapore 417800

DID: 6702 3113 (3 Lines) Fax: 6702 3773

Email: utauto2@singnet.com.sg

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On 23 Dec 2017, at 10:54, Zaini (LKK Auto) <Zaini@lkkauto.com> wrote:

Your ref: PC 13H

"WITHOUT PREJUDICE"

Our ref: CC4/III17022941/Uka3

Dear Sirs,

ACCIDENT INVOLVING VEHICLES SH 9072R AND PC 13H ON 25/11/2017

We refer to the above matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Based on the accident scenario and CCTV footage after review, our principal are in view that our insured's vehicle was travelling within his lane when your client's vehicle encroached into his lane while turning and resulted in the collision.

In view of the above and with our principal's instruction, we regret to inform you that we are unable to further look into your claim.

As such, we will close file in our end.

Thank you.

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Dec 2017 Edit Reg		04 Dec 2017 00:00 Edit Adj Rpt	\$2,600.00 Edit Estimates	\$2,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Main Claimant:	AMEER LIMO SERVICES , Co. Reg. No.: 53236688C		
Vehicle Reg. No.:	PC13H	Date of Loss:	25/11/2017 20:00 - :59
Claim Type:	TP / MCT17110923	Policy/Cover Note No.:	MCOM0016
Vehicle Reg. No. (Insured):	SH9072R	Policy No. (Claimant):	5059955168-04
	Excess:		
Repairer:	Yew Tee Automobile Tech Pte Ltd (HQ) Blk 6 Woodlands Road 399F,, Yew Tee Ind Estate, 678006 Woodlands - Tel: 67622081		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 13/12/2017]		
Driver/Custodian (Insured):	ALDEN CHAN YEW MENG (), NRIC: S1791991A		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- III_SG (28/12/2017): Alert - Adj Mandate Maintained - PC13H - Claim Handler: Sherini Pillai
- III_SG (08/12/2017): Alert - Adj Mandate Approved (\$20.00) - PC13H - Claim Handler: Sherini Pillai

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PC13H (MCT17110923)
[SH9072R]
TP
AMEER LIMO SERVICES
Nov 25 2017 8:00PM
[COMFORT TRANSPORTATION PTE LTD]
Yew Tee Automobile Tech Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <div>View in Browser</div>		
Video								1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)						Thumbnail	Print		
1	06/12/17 08:53	Video - Accident						Load MP4			
								3 per page		<input checked="" type="checkbox"/>	
Photos/Images											
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	05/12/17 18:23	Odometer Reading						Load JPG	<input checked="" type="checkbox"/>		
2	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
3	05/12/17 18:23	Chassis Number						Load JPG	<input checked="" type="checkbox"/>		
4	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
5	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
6	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
7	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
8	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
9	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
10	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
11	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
12	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
13	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
14	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
15	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
16	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
17	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
18	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
19	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
20	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
21	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
22	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
23	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
24	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
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27	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
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29	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
30	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
31	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		
32	05/12/17 18:23	General View						Load JPG	<input checked="" type="checkbox"/>		

33	05/12/17 18:23	General View		Load JPG	<input checked="" type="checkbox"/>
34	05/12/17 18:23	General View		Load JPG	<input checked="" type="checkbox"/>
35	10/01/18 13:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
36	10/01/18 13:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
37	10/01/18 13:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
38	10/01/18 13:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation					
			1 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/12/17 15:27	TP ESTIMATE		Load PDF	
2	04/12/17 15:27	ACKNOWLEDGEMENT EMAIL TO III DD 04.12.2017		Load PDF	
3	07/12/17 20:19	TP ESTIMATE - MARKED		Load PDF	
4	07/12/17 20:19	TP GIA REPORT		Load PDF	
5	10/01/18 13:42	EMAIL		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	05/12/17 08:43	Singapore Accident Statement		Load PDF	
2	18/12/17 11:09	Letter of Demand from Third Party		Load PDF	
3	05/01/18 10:54	FL/TP LOD FROM YEW TEE AUTOMOBILE TECH PTE LTD		Load PDF	

Documents Checklist

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17022941/UKA3S2

Date: 10/01/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0016

Claimant Vehicle No : PC13H

Insured Vehicle No : SH9072R

Date of Loss: 25/11/2017

Nature of Claim: TP Claim No: MCT17110923

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC13H

Make & Model: MERCEDES-BENZ VITO 115, 2.1 D (A)

Engine No: 64698051550652

Reg. Date: 02/07/2008 (Man. Year: 2008)

Chassis No: WDF63970523424728

Colour: Black

Odometer: 632969 km

Engine Capacity: 2148 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/60R16

Rear Tyre Size: 225/60R16

Front Left Side: Roadstone 6 mm

Rear Left Side: Roadstone 6 mm

Front Right Side: Roadstone 6 mm

Rear Right Side: Roadstone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,272.10	2,214.40	4,057.70	64.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,620.00	1,050.00	570.00	35.19
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	7,892.10	3,264.40	4,627.70	58.64
Approved Total (Overridden) (\$\$)		2,600.00		
(\$\$)	7,892.10	2,600.00	5,292.10	67.06
+ GST 7.00/7.00% (\$\$)	552.45	182.00	370.45	67.06
Nett Amount (\$\$)	8,444.55	2,782.00	5,662.55	67.06
Global Sum Settlement (\$\$)		0.00		

INSPECTION

Date of Assignment: 04/12/2017

Date Inspected: 05/12/2017 Inspected At:

Yew Tee Automobile Tech Pte Ltd (HQ)
Blk 6 Woodlands Road 399F., Yew Tee
Ind Estate
Singapore 678006

Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA**Manager:** Zaini Bin Kusaini

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 10 Jan 2018)
Parts:	N/A MERCEDES-BENZ VITO 115 2.1 D (A) (Model not available in database)
Labour:	Repairer's (Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for PC13H)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR SLIDING DOOR RH	Badly Dented	1,890.00 FL	*1,890.00 FL
2	1		*REAR SLIDING DOOR INNER BOARD RH	Not Necessary	960.00 FL	*- FL
3	1		*REAR SLIDING DOOR PROTECTOR RH	Bent	64.00 FN	*64.00 FN
4	1		*REAR SLIDING DOOR GLASS MOULDING RH	Necessary	185.00 FN	*185.00 FN
5	1		*REAR SLIDING DOOR ROLLER BOTTOM RH	Twisted	285.00 FN	*285.00 FN
6	1		*REAR SLIDING DOOR ROLLER CENTRE RH	Not Necessary	665.00 FN	*- FN
7	1		*REAR SLIDING DOOR ROLLER TOP RH	Not Necessary	176.00 FN	*- FN
8	1		*REAR SLIDING DOOR ROLLER MOTOR RH	Not Necessary	2,087.00 FN	*- FN
9	1		*REAR SLIDING DOOR LOCK RH	Not Necessary	290.00 FN	*- FN
10	1		*REAR SLIDING DOOR LOCK CATCH RH (NPA)	Repair	0.00 FN	*- FN
11	1		*REAR SLIDING DOOR LOCK SENSOR RH	Not Necessary	415.00 FN	*- FN
12	1		*REAR SLIDING DOOR RUBBER RH	Twisted	152.00 FN	*152.00 FN
13	1		*REAR SLIDING DOOR GLASS SEALANT RH	Necessary	60.00 FS	*40.00 FS
14	1		*SET REAR SLIDING DOOR INNER BOARD CLIPS	Necessary	45.00 FS	*45.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.

Sub Total (\$\$)	7,274.00	2,661.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	570.00	378.00
- Nett Item Discount on N Items 10.00/10.00% (\$\$)	431.90	68.60
Total Parts (\$\$)	6,272.10	2,214.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO APPLY UNEDRCOATING ON THE REPAIRED AND REPLACED PANELS FOR RUST PROTECTION.	New	20.00	20.00
2	TO DISCONNECT AND RECONNECT, CHECK ELECTRICAL WIRING HARNESS WIRE, SOCKETS, REPLACE DAMAGED PARTS.	New	50.00	30.00
3	TO TRANSFER SLIDING DOOR.	New	150.00	100.00
4	TO DISMANTLE AND REFIT SLIDING DOOR GLASS.	New	100.00	100.00
5	TO REMOVE & REPLACE THE ABOVE DAMAGED PARTS, STRAIGHTEN, KNOCK OUT, REALIGN & REPAIR INCLUDING CUT & WELD BODY PANELS. TO RE-ADJUST TO THE ORIGINAL POSITION USING POWER TOOLS.	New	800.00	400.00
6	TO SPRAY PAINTING ON THE REPLACED & REPAIR PARTS, PREPARE SPRAY SUCH AS MASKING TAPE THE UNAFFECTED AREAS WITH PAPERS, CLEANING & SANDING OF SURFACES, FINAL POLISHING & WAXING ARE ALSO AVAILABLE.	New	500.00	400.00
Gross Labour Cost (S\$)			1,620.00	1,050.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >