

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / ☒)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SBT 3353H - 10/11/17 22:27:11 - DOA: 25/11/17
 SHS 5911C - 03/11/17 22:27:11 - DOA: 25/11/17
 - 03/11/17 22:27:11 - DOA: 25/11/17

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 45 SS 2,150 (5 days) Reduction: 71 % Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 04.04.19

Confirm with: LHM

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28

Repair Cost: 0/67 SS 2,300.90 3 VEH CC OIO 2ND

Loss of Rental (LOR): SS - (days)

Loss of Use (LOU): SS 360.00 (\$ 60 x 6 days)

Loss of Income (LOI): SS - (\$ x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search: SS -

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost: SS -

Total: SS 2,660.90

Global Sum SS:

FINAL PAYMENT

Date/Time: 04.04.19

Confirm with: LHM

Email ☒ Call ☐

Payee 1: SS 2,660.90

Name 1: MOTORWAY (AE CASE CENTRE PTE LTD)

Payee 2: (Strike if N.A.) SS

Name 2:

Payee 3: (Strike if N.A.) SS

Name 3:

COPY SENT



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA17022939/T1ea3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 04-12-2017		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 5911C	Veh. Inspected	SBT 3353H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	25/11/2017	Inspection Date	04/12/2017	
Survey held at	MOTORWAY CAR CARE CENTRE PTE LTD 1094 LOWER DELTA ROAD MOTORWAY BUILDING . SINGAPORE 169205			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



1094 Lower Delta Road Motorway Building Singapore 169205
Main +65.6468 2200 | Fax +65.6273 5535

AXA Insurance
8 SHENTON WAY
#27-01, AXA TOWER
SINGAPORE 068811

Attn To Motor Claims:

ESTIMATES

VEHICLE NO. : SBT3353C
CHASSIS NO : RU11116302
ENGINE NO : L15B4036305
MAKE / MODEL : HONDA VEZEL - 1.5
YEAR : 2016
DATE OF ACCIDENT : 25/11/2017 @ 10:30HRS

YOUR INSURED VEHICLE NUMBER : SHC5911C

PARTS DISCRIPTION	QTY	List Price	Total List Price
REAR END PANEL <i>Rx - photo</i>	1	\$ 470.60	\$ 470.60
REAR BUMPER LOWER ASSY <i>2x NM</i>	1	\$ 762.70	\$ 762.70
REAR LH BUMPER UPPER <i>Rx</i>	1	\$ 156.70	\$ 156.70
REAR RH BUMPER UPPER <i>Rx</i>	1	\$ 156.70	\$ 156.70
REAR LH BUMPER RETAINER <i>all</i>	1	\$ 18.50	\$ 18.50 ✓
REAR RH BUMPER RETAINER <i>all</i>	1	\$ 18.50	\$ 18.50 ✓
REAR BUMPER CLIPS <i>all</i>	10	\$ 3.00	\$ 30.00 ✓
REAR LH BUMPER LOWER REFLECTOR <i>2x NM</i>	1	\$ 148.40	\$ 148.40
REAR RH BUMPER LOWER REFLECTOR <i>2x NM</i>	1	\$ 148.40	\$ 148.40
REAR TAILGATE ASSY <i>bt</i>	1	\$ 838.90	\$ 838.90 ✓
REAR RH TAILGATE LAMP ASSY <i>8 NM</i>	1	\$ 284.60	\$ 284.60
REAR LH TAILGATE LAMP ASSY <i>x NM</i>	1	\$ 284.60	\$ 284.60
REAR TAILGATE "VEZEL" LOGO <i>all</i>	1	\$ 42.90	\$ 42.90 ✓
REAR TAILGATE "H" LOGO <i>all</i>	1	\$ 28.70	\$ 28.70 ✓
REAR RH TAILLAMP ASSY <i>x NM</i>	1	\$ 419.10	\$ 419.10
REAR TAILGATE LOCK ASSY <i>bt</i>	1	\$ 101.40	\$ 101.40 ✓
REAR TAILGATE CATCH ASSY <i>bt</i>	1	\$ 34.70	\$ 34.70 ✓
REAR TAILGATE TRIM BOARD <i>8 NM</i>	1	\$ 183.40	\$ 183.40
REAR END PANEL TOP GARNISH <i>8 NM</i>	1	\$ 115.10	\$ 115.10
REAR FLOOR PANEL <i>x NM</i>	1	\$ 862.30	\$ 862.30
Total		\$	5,106.20
Less 10%		\$	510.62
Total Spare Part		\$	4,595.58

LABOUR CHARGES

TO SPRAY PAINT ON THE AFFECTED AREAS
TO REPAIR, REMOVE & REPLACE ALL THE DAMAGE ITEMS

	\$ 1,800.00
	\$ 3,150.00 <i>800</i>
Total Labour	\$ 4,950.00
SUB ToTal	\$ 9,545.58

GST @ 7%	\$ 668.19
Grand Total	\$ 10,213.78

Tony Kuan
 Motor Claims
 Motorway Car Care Centre Pte Ltd
 TEL: 6571 9635
 FAX : 6278 5535
 EMAIL: klkuan@motorway.com.sg
 WEBSITE: www.motorway.com.sg

<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p>

Tanpin 97495249
 'wp'
 9/12/17 @ 3pm
 5 days
 Limupsun
 Resurvey after repair
 sun@lkkauto.com

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607168R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Khor Saw Theng

Date: 05 Dec 2017

Preliminary Advice

Insured Vehicle No	: SHC5911C	Accident Date	: 25/11/2017
TP Vehicle No	: SBT3353H	Assignment Date	: 04/12/2017
Make	: HONDA VEZEL	Est. Duration of Repair	: 5 days
Date of Inspection	: 04.12.2017		
Inspection At	: Motorway Car Care Centre Pte Ltd - Lower Delta (HQ) 1094 LOWER DELTA ROAD Singapore 169205		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages ...rear.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,505.58
Revised Amount	:S\$	2,702.24
Check Items (Estimated)	:S\$	1,211.22
Total	:S\$	3,913.46

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 8 December, 2017 12:05 PM
To: 'klkuan@motorway.com.sg'; allan@motorway.com.sg; 'Zambri'
Cc: Vic (LKKAuto)
Subject: Accident Involving SBT 3353H & SHC 5911C on 25/11/2017

WITHOUT PREJUDICE

Your Ref: SBT 3353H
Our Ref: CC4/AXA17022939/T1ea3

Dear Sir/Madam,

Accident Involving SBT 3353H & SHC 5911C on 25/11/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Co. Reg. No. 2000-00486-K
GST Reg. No. 2000-00486-K

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
TEL: (65) 6467 2200
FAX: (65) 6278 5535
motorway.com.sg



19th MAR 2019

AXA Insurance (S) Pte. Ltd.
AXA Tower
8 Shenton Way #27-01
Singapore 068811

Attn: Motor Claims Officer In Charge

Dear Sirs,

ACCIDENT INVOLVING SBT3353H AND SHC5911C ON 25.11.2017 AT 10:30HRS ALONG THOMSON ROAD.

We are instructed by our client **M/S MOTORWAY CAR RENTALS PTE LTD** to claim damages against your insured in connection with a road traffic accident on 25.11.2017 at Along Thomson Road involving our client's vehicle number SBT3353H and vehicle number SHC5911C driven by the driver of your insured's vehicle at the material time.

As a result of the accident caused by the negligence of the driver of your insured vehicle, our client's vehicle number SBT3353H was damaged and our client have been put to loss and expense, particulars of which are as follows :-

Cost Of Repair incl. 7% GST	\$	2,300.50
Loss of use \$100 x 6days	\$	600.00
TOTAL	\$	2,900.50

We are submitting this claim in demand for direct settlement on behalf of our client.

We enclosed herewith the following documents to support the claims.

Kindly review and revert within the next (7) seven days.

Failure of which the case shall be send to our solicitor without further advice.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Lynn Ahmad (Ms)
Motor Claims Manager
Email : lynn@motorway.com.sg

This is a computer-generated document. No signature is required.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 14 December, 2017 3:23 PM
To: 'claims@transcab.com.sg'
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: RE: ACCIDENT INVOLVING SHD 9793U & SJX 5697L ALONG/AT AYE (ECP) NEAR ALEXANDRA ROAD ON 25/01/2017

14 DEC 2017

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/AXA17022939/T1ea3
YOUR REF : P1680520 (SHC 5911C)
ACCIDENT INVOLVING SHC 5911C & SBT 3353H ALONG/AT THOMSON ROAD ON 25/11/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of **S\$5000.00** attached with Third Party Claims.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to cst@axa.com.sg **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm or cst@axa.com.sg. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com |

fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This is a computer generated letter and no signature is required.

cc Motor Claims Department
AXA Insurance Pte Ltd

LETTER OF AUTHORIZATION

To : **Motorway Car Care Centre Pte Ltd & Insurance Company**
RE : **Accident Involving**

Vehicle(s) Number : **SBT3353H & SHC5911C**

Location : **ALONG THOMSON ROAD**

Date & Time : **25.11.2017 @ 10:30HRS**

I / We **MOTORWAY CAR RENTALS PTE LTD**

NRIC / ROC No. **199902927C**

The owner of vehicle number **SBT3353H** hereby authorize MOTORWAY CAR CARE CENTR PTE LTD to commence repairs of the said vehicle forthwith. I / We agree to assign the whole proceeds of my my / our third party claim to MOTORWAY CAR CARE CENTRE PTE LTD including any claim for loss of use if a vehicle had been provided by MOTORWAY CAR CARE CENTRE PTE LTD during the period of repairs to my / our vehicle is applicable, my / our solicitors (to be appointed by MOTORWAY CAR CARE CENTRE PTE LTD on my / our behalf) shall accept this as my / our irrevocable authority to pay the amount compensated direct to MOTORWAY CAR CARE CENTRE PTE LTD after deduction of their costs a solicitor & client basis. **I / We undertake to co-operate fully with MOTORWAY CAR CARE CENTRE PTE, I / We shall be liable if there's a breach in terms and condition in any insurance policy and / or my / our solicitors and alsowith a true Motor Accident Report / Police Report until the claim to a successful conclusion including writing to court, failing which. I / We undertake to bear repair costs, rental, legal costs and all other any incidentals incurred.**

1. If the 3rd party claim is unsuccessful or partly successful as the case may be I/We hereby instruct and authorize MOTORWAY CAR CARE CENTRE PTE to claim direct from my / our Insurance company on my / our vehicle immediately without delay.
2. If for any reason my / our Insurers' are not willing to settle the repair costs either in part or in full,
I / We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the incidentals costs incurred of the abovementioned motor accident claims.
3. In alternative to no.1 & no. 2 above, if the 3rd party claims fails or only partly successful then I/We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the difference in amount of the claim.
4. I / We authorize MOTORWAY CAR CARE CENTRE PTE to sign all discharge vouchers / Indemnity forms and all necessary paper on my / our behalf in connection with the abovementioned claim.
5. I / We also authorize MOTORWAY CAR CARE CENTRE PTE to appoint such firm of Solicitors on my / our behalf as MOTORWAY CAR CARE CENTRE PTE deem fit to purpose 3rd party / own Insurance claims.
6. I / We undertake to inform MOTORWAY CAR CARE CENTRE PTE and / or the Solicitors appointed by MOTORWAY CAR CARE CENTRE PTE on my / our behalf in the event the 3rd party's Insurance company communicate with me / us directly by telephone or in writing and I / We further undertake not to accept any monies, offer or settlement from third party's insurers without first communicate with MOTORWAY CAR CARE CENTRE PTE

DATED THIS

30

DAY OF

NOV

2017

Signature of Owner / Driver
(Company's Stamp - If any)

Signature of Witness
Name of Witness :
TONY KUAN



redefining / insurance

CLAIM REF : C0463866
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We/I [MOTORWAY CAR RENTALS PTE LTD, NRIC NO. 199902927C] hereby agree to accept the sum of [TWO THOUSAND SIX HUNDRED SIXTY AND CENTS FIFTY ONLY.] [S\$2,660.50] to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property and all costs and expenses that we/I have or may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SHC 5911C] as a result of an accident at [THOMSON ROAD] on [25/11/2017] of which we/I were/was the hirer/owner/driver/pillion/Passenger/ insurer of motor vehicle [SBT 3353H].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for all claim(s) whatsoever and whosoever present or future that we/I have or may have against the said Insurer, owner and/or driver of vehicle no. [SHC 5911C] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SHC 5911C]

Dated this 05 day of April 2019

Claimant's Signature :

NRIC no./ Company Stamp :

Occupation/ Business :

Address :

Telephone No. :

Witness's Name :

Witness's Signature :

Witness's NRIC No. :

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
TEL: (65) 6467 2200
FAX: (65) 6278 5535
motorway.com.sg

Co. Reg. No. 2000-00606-K
GST Reg. No. 2000-00606-K

TAX INVOICE NO: C0050874

Owner's Information	P/O No	Service Advisor	Job Card No
A/C: MWC0050 AXA INSURANCE PTE LTD 8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811		INSURANCE CLAIM CASE(TP/OD/WS)	JC041594
	Registration No.	Make/Model	Date of Invoice
	SBT3353H-	HONDA VEZEL 1.5X	19/3/2019
	Mileage (km)	Next Mileage	Next Service Date
	13473		27/11/2017
	Chassis No.	Engine No.	Promised Date/Time
	RJ11116302	L15B4036305	18/12/2017 11:02:00 AM

Service Description	Quantity	Unit Price	Amount
		SS	SS
FINALISED L/S COR	1	2,150.00	2,150.00
		TOTAL	SS 2,150.00
		ADD GST @ 7%	150.50
		GRAND TOTAL	SS 2,300.50

SINGAPORE CURRENCY TWO THOUSAND THREE HUNDRED AND CENTS FIFTY ONLY

Complaints: 19.03.2019 : LKK CONFIRMED L/S COR AT \$2,150 (before GST) WITH 5 WORKING DAYS.

Important Note for Customer:

1. Goods sold are non returnable and non refundable.
2. Goods shall remain at property of Motorway Car Care Centre Pte Ltd until full payment is made.
3. Please collect receipt when making payment.
4. All clients' data will be kept strictly confidential and is solely used for the purpose of completing sales transactions. Should our company be required to release the data, our company will make this known to the customer and obtain further consent before releasing the information. The Company or the Company's related company or associates company may give the Customer the privilege of nominated inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.

Customer's Signature/Co. Stamp

E. & O. E.

Service Advisor's Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Dec 2017		04 Dec 2017 10:37 Edit Adj Rpt	S\$2,150.00 Edit Estimates	S\$2,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Main Claimant:	MOTORWAY CAR RENTALS PTE LTD, Co. Reg. No.: 199902927C								
Vehicle Reg. No.:	SBT3353H	Date of Loss:	25/11/2017 10:00 - :59 [11 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0463866	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHC5911C	Policy No. (Claimant):	5093336938						
		Excess:	S\$5,000.00						
Repairer:	Motorway Car Care Centre Pte Ltd - Lower Delta (HQ) 1094 LOWER DELTA ROAD, 169205 Bukit Merah - Tel:								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6880 4897]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 13/12/2017]								
Driver/Custodian (Insured):	IBRAHIM BIN MOHAMED SAID () , NRIC: S13287271 Email:								
Adj Asg. Remarks:	TP IS ARC WORKSHOP.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (18/03/2019): Re: Direct Settlement - Accident Involving SHC5911C (OI : AXA - TBA) and SBT3353... AXA_SG (28/09/2018): C0463866 - REVIEW : PLS UPDATE STATUS AXA_SG (04/12/2017): New TP Assignment - /P1680520 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SBT3353H (C0463866)
[SHC5911C]
TP
MOTORWAY CAR RENTALS PTE LTD
Nov 25 2017 10:00AM
[TRANS-CAB SERVICES PTE LTD]
Motorway Car Care Centre Pte Ltd - Lower Delta

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1 Edit	

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/12/17 15:41	Adjuster Immediate Advice	1 Load HTM	

Photos/Images

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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/03/19 14:44	LKK Resurvey Photo	1 Load PDF	
2	19/03/19 14:44	LKK Survey Photo	1 Load PDF	

Documentation

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No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	01/12/17 14:40	EMAIL	1 Load PDF	
2	01/12/17 14:40	SBT3353H GIA REPORT	1 Load PDF	
3	01/12/17 14:40	SHC5911C GIA REPORT	1 Load PDF	
4	01/12/17 14:40	SKN4963R GIA REPORT	1 Load PDF	
5	01/12/17 14:40	SLT4074M GIA REPORT	1 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/12/17 18:08	TP ESTIMATE - MARKED	1 Load PDF	
2	14/12/17 15:26	LETTER TO OI	1 Load PDF	
3	11/04/19 11:25	WORKSHOP INVOICE	1 Load PDF	
4	11/04/19 11:25	AUTHORISATION TO ACT FORM	1 Load PDF	
5	11/04/19 11:25	DISCHARGE VOUCHER	1 Load PDF	
6	11/04/19 11:25	LOD	1 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print
There are no document checklists configured.
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHC5911C (Insd veh)	Model:	HONDA VEZEL 1.5 (A)
	SBT3353H (TP veh)		
Date of Accident:	25/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		10,213.77
Final Repair Cost	:	\$		2,300.50
Loss of Use	:	\$		360.00
				6.00 days at \$60.00 per day
Rental (if any)	:	\$		0.00
				days
LTA / GIA Search Fee	:	\$		0.00
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		2,660.50

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Motorway Car Care Centre Pte Ltd	:	2,660.50
2)		:	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

11 Apr
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17022939/T1EA3Q2

Date: 11/04/2019

REFERENCE

Handling Insurer:	AXA Insurance Pte Ltd	Policy No:	P1680520
Claimant Vehicle No :	SBT3353H	Insured Vehicle No :	SHC5911C
Date of Loss:	25/11/2017	Nature of Claim:	TP
		Claim No:	C0463866

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SBT3353H		
Make & Model:	HONDA VEZEL, 1.5 (A)	Engine No:	L15B4036305
Reg. Date:	23/12/2016 (Man. Year: 2016)	Chassis No:	RU11116302
Colour:	Silver	Odometer:	13417 km
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,595.58	1,002.24	3,593.34	78.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,950.00	1,700.00	3,250.00	65.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,545.58	2,702.24	6,843.34	71.69
Approved Total (Overridden) (S\$)		2,150.00		
(S\$)	9,545.58	2,150.00	7,395.58	77.48
+ GST 7.00/7.00% (S\$)	668.19	150.50	517.69	77.48
Nett Amount (S\$)	10,213.77	2,300.50	7,913.27	77.48
+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
Nett Liability (S\$)		2,660.50		

INSPECTION

Date of Assignment:	04/12/2017	
Date Inspected:	04/12/2017 Inspected At:	Motorway Car Care Centre Pte Ltd - Lower Delta (HQ) 1094 LOWER DELTA ROAD Singapore 169205

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 09 Apr 2019)
Parts: M1-SUV	HONDA VEZEL 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SBT3353H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR END PANEL (CONSISTENT)	Repair	470.60 FL	*- FL
2	1	*REAR BUMPER LOWER ASSY (CONSISTENT)	Not Necessary	762.70 FL	*- FL
3	1	*REAR LH BUMPER UPPER (CONSISTENT)	Repair	156.70 FL	*- FL
4	1	*REAR RH BUMPER UPPER (CONSISTENT)	Repair	156.70 FL	*- FL
5	1	*REAR LH BUMPER RETAINER (CONSISTENT)	Necessary	18.50 FL	*18.50 FL
6	1	*REAR RH BUMPER RETAINER (CONSISTENT)	Necessary	18.50 FL	*18.50 FL
7	10	*REAR BUMPER CLIPS (CONSISTENT)	Necessary	30.00 FL	*30.00 FL
8	1	*REAR LH BUMPER LOWER REFLECTOR (CONSISTENT)	Not Necessary	148.40 FL	*- FL
9	1	*REAR RH BUMPER LOWER REFLECTOR (CONSISTENT)	Not Necessary	148.40 FL	*- FL
10	1	*REAR TAILGATE ASSY (CONSISTENT)	Necessary	838.90 FL	*838.90 FL
11	1	*REAR RH TAILGATE LAMP ASSY (CONSISTENT)	Not Necessary	284.60 FL	*- FL
12	1	*REAR LH TAILGATE LAMP ASSY (CONSISTENT)	Not Necessary	284.60 FL	*- FL
13	1	*REAR TAILGATE VEZEL LOGO (CONSISTENT)	Necessary	42.90 FL	*42.90 FL
14	1	*REAR TAILGATE H LOGO (CONSISTENT)	Necessary	28.70 FL	*28.70 FL
15	1	*REAR RH TAILLAMP ASSY (CONSISTENT)	Not Necessary	419.10 FL	*- FL
16	1	*REAR TAILGATE LOCK ASSY (CONSISTENT)	Bent	101.40 FL	*101.40 FL
17	1	*REAR TAILGATE CATCH ASSY (CONSISTENT)	Bent	34.70 FL	*34.70 FL
18	1	*REAR TAILGATE TRIM BOARD (CONSISTENT)	Not Necessary	183.40 FL	*- FL
19	1	*REAR END PANEL TOP GARNISH (CONSISTENT)	Not Necessary	115.10 FL	*- FL
20	1	*REAR FLOOR PANEL (CONSISTENT)	Not Necessary	862.30 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	5,106.20	1,113.60
- List Item Discount on L Items 10.00/10.00% (\$\$)	510.62	111.36
Total Parts (\$\$)	4,595.58	1,002.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO SPRAY PAINT ON THE AFFECTED AREAS	New	1,800.00	900.00
2	TO REPAIR,REMOVE & REPLACE ALL THE DAMAGE ITEMS	New	3,150.00	800.00
Gross Labour Cost (S\$)			4,950.00	1,700.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >