# Vic (LKKAuto)

From: Loh, Chee-Heng < Chee-Heng.Loh@aig.com>
Sent: Thursday, 1 November, 2018 11:27 AM

To: Vic (LKKAuto)
Cc: Admin A

**Subject:** RE: <SEEK MANDATE> Your Ref: 6774313756SG\_ACCIDENT INVOLVING VEHICLES

SLH 9634C AND SJN 3470P ON 30/11/2017 LKK REF CC6/AIG17022935/Aha3

Dear Vic,

Our in-house recommended repair days at 11 days.

Mandate given in Merimen for your handling as below. Kindly assist to upload MV and parf/coe rebate into Merimen.

COR \$10,165.00

LOU \$1,500.00 (11 days x \$100)

LTA/GIA \$29.00 Towing \$60.00 Total \$11,754.00

Thank you.

# Best regards, Loh Chee Heng AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120) Tel +(65) 6419 1881 | Fax +(65) 6835 7416 Chee-Heng.Loh@aig.com | www.aig.com.sg

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**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com] **Sent:** Wednesday, October 17, 2018 2:14 PM

To: Loh, Chee-Heng

Cc: Admin A; Vic (LKKAuto)

Subject: <SEEK MANDATE> Your Ref: 6774313756SG\_ACCIDENT INVOLVING VEHICLES SLH 9634C AND SJN

3470P ON 30/11/2017 LKK REF CC6/AIG17022935/Aha3

Your Ref: 6774313756SG

Our Ref: CC6/AIG17022935/Aha3

Dear Chee Heng,

ACCIDENT INVOLVING VEHICLES SLH 9634C AND SJN 3470P ON 30/11/2017

We refer to your below email.

Accident happened at the controlled junction where both parties reported that traffic light was on their favour.

We tried calling the Insured Ms Tan Charlene and the Driver Mr Tan Kim Leng but to no avail. As such, a letter was sent out to the Insured to notify of the TP claim, liability and NCD issue. No further feedback from Insured till to date. PIR also shows action was taken against the Insured Driver.

Summary to offer to repairer **MG SOLUTION PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 45,444.27	\$ 10,165.00
Loss of Use (\$120 x 21 days)	\$ 2,520.00	\$ 2,100.00 (\$100 x 21 days)
GIA Search Fee	\$ 29.00	\$ 29.00
Towing Fee	\$ 60.00	\$ 60.00
TOTAL	\$ 48,053.27	\$ 12,354.00

#### **TP VEHICLE**

Market Value: \$19,000.00 (est) Paper Value : \$ 9,000.00 (est) **Nett Value** : \$10,000.00 (est)

### Breakdown of days is as follows:

Recommended days	18 Days
Weekends / Downtime	3 Days
TOTAL	21 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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