

22/03/2002

ASS. REC. BY:

REF:

CS/MS617021924/Svbe2

Special Instruction:

Surveyor: Sebastian

ASSIGNMENT (Office)

merimen

From (Person): Jasmine Lok

of

Mach

Date/Time:

04.12.2017 10:50am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFU 8238Y

Insured:

SKH 2444S

at Workshop m/s

Trans Eurokors

Tel:

6360 2446

of

12 Sungai Kadut Ave

Policy No:

P27598557 DMV

Claim No:

5382193

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

27.11.2017

CA / REV / REP. / REV 24 HRS WPI

05.12.2017 @ 3pm

H.O.D. Endorsement:

Date/Time:

04.12.2017 11:01am

Person Contacted:

Jobi

Vehicle IN / OUT

| Date/Time | Action/Instruction (✓) Estimate                            |
|-----------|--|
|           | SFU 3238Y - x  |
|           | SKH 2444S - x  |
| 6/12/17   | Send preli revised by merimen                              |
| 21/12/17  | Final fig \$ 704.16 confirmed by email (Red 1367.16, 1670) |

MS16

MS16

|   |  |                  |   |   |              |                   |            |  |
|---|--|------------------|---|---|--------------|-------------------|------------|--|
| Form No.  | Date   | 5/12/17          | Vehicle No.   | SFU 8238Y   | Date         | 12/12/2019.       |            |  |
| Estimated Cost  | Type <input checked="" type="checkbox"/> Microcycle Bus Van Lorry Taxi <input type="checkbox"/> Private Motor                                |                  |   |   |              |                   |            |  |
| OD <input checked="" type="checkbox"/> TP <input type="checkbox"/> WS <input type="checkbox"/> TR <input type="checkbox"/> RES <input type="checkbox"/> OD RES <input type="checkbox"/> EVAL <input type="checkbox"/> INV <input type="checkbox"/> M <input type="checkbox"/> | Truck Trailer <input type="checkbox"/>   |                  |   |   |              |                   |            |  |
| To inspect vehicle No.  | SFU 8238 Y   |                  | Name  | Mini Cooper   | FS5          | 1499              |            |  |
| at Workstation  | Trans Eurokars   |                  | Colour  | Orange  | 4C           | Insured Sid No NA |            |  |
| at  | 12 Sungai Kadut Ave.   |                  | St Reading  | 25848   | 7P           | Insured Sid No NA |            |  |
| Insured   | Eng No   |                  |   |   |              |                   |            |  |
| Policy No.  | C No   |                  |   |   |              |                   |            |  |
| Claims No.  | Gen Cond Good <input checked="" type="checkbox"/> Fair <input type="checkbox"/> Poor <input type="checkbox"/> Burnt <input type="checkbox"/> |                  |   |   |              |                   |            |  |
| Sum Insured   | Excess   |                  | Steering  | In order <input checked="" type="checkbox"/> Jammed <input type="checkbox"/> Leaked <input type="checkbox"/> Burnt <input type="checkbox"/> |              |                   |            |  |
| Client's Record   | Jobi   |                  | Brakes  | In order <input checked="" type="checkbox"/> Jammed <input type="checkbox"/> Leaked <input type="checkbox"/> Burnt <input type="checkbox"/> |              |                   |            |  |
| Make of Vehicle   | 3pm  |                  | Mod   | MP/S Rim  | STD A Rim    |                   |            |  |
| Policy Condition  | <table border="1"> <tr> <td>NS</td> <td>OS</td> </tr> </table>   |                  | NS  | OS  | Tyre Size    | F                 | 205/45 R17 |  |
| NS  | OS   |                  |   |   |              |                   |            |  |
| Remark: The veh had commenced its repair at the time of inspection.   |  |                  | R   | 11  |              |                   |            |  |
| Bail or Market Value  | BS/DUN/EXNOVA/GY/FS/LIZA/MIC/OHTSU/PIR/SUM   |                  |   |   |              |                   |            |  |
| DAC Accident Report   | Consistent? Yes or No  |                  | Front   | Rear  |              |                   |            |  |
| 3PA - PR Seen   | Consistent? Yes or No  |                  | R Ba  | 6   | R Ba 6       |                   |            |  |
| Est. Repairs  | days   | Res. Yes or No   | L Ba  | 6   | L Ba 6       |                   |            |  |
| Lim Sum   | Rs   | 3 Bail Yes or No | D.O.A.  | 12/11/2017.   | D.O. 5/12/17 |                   |            |  |
| CA / REV / REP. / 24 HRS  | 1wp  |                  | Survey held at  | Trans Eurokars  |              |                   |            |  |
| Date  | Person Contacted   |                  | Des of Damages  | FR / Rear   | OS           | MS / UO           |            |  |
|   |  |                  |   | N/s Rear.   |              |                   |            |  |
|   |  |                  | The UO / Chassis/frame / Body Structure affected due to collision |   |              |                   |            |  |

Date Time Action Instruction

RECEIVED 22 DEC 2017

DayTime RePass ☐ Prelim Report  
☐ Final Report  
 DayTime ReReturn

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee

DayTime ReReturn

Add Fee: ☐ Steered

Steered

Steered

Steered

Steered

Report Format

Lump Sum

menmen

Bot.16

Signature of Insured

Signature of Insured

## Survey Department Check List (Case Handler)

Reference No.: **CS MSG17022924 Sv6**  
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

| (1) Office Assign Form |                                       | Y-Date | N-Date | Y-Date | N-Date |
|------------------------|---------------------------------------|--------|--------|--------|--------|
| C                      | Reference No.                         | ✓      |        |        |        |
| C                      | Customer Code                         |        |        |        |        |
| N                      | Assign From                           |        |        |        |        |
| C                      | Assign Date                           | ✓      |        |        |        |
| C                      | Veh No (Inspected)                    | ✓      |        |        |        |
| C                      | Veh No (Insured)                      | ✓      |        |        |        |
| C                      | D.O.A                                 | ✓      |        |        |        |
| C                      | Policy No                             | ✓      |        |        |        |
| C                      | Claim No                              | ✓      |        |        |        |
| C                      | Insurance Authorisation (CA /REV/REP) |        |        |        |        |
| C                      | Report Type                           | ✓      |        |        |        |
| C                      | Weekend Charges                       |        |        |        |        |
| N                      | Survey held at/Repairer               | ✓      |        |        |        |
| C                      | Excess                                |        |        |        |        |

**Surveyor (** ): Case handler to make sure the surveyor completed all required information.

| (1) Assignment Form |                        |   |  |  |  |
|---------------------|------------------------|---|--|--|--|
| C                   | Vehicle No             | ✓ |  |  |  |
| C                   | Regn Month/Year        | ✓ |  |  |  |
| N                   | Vehicle Type           | ✓ |  |  |  |
| N                   | Make & Model           | ✓ |  |  |  |
| C                   | Engine Capacity. (C.C) | ✓ |  |  |  |
| N                   | Colour                 | ✓ |  |  |  |
| C                   | Odometer. (Sp.Reading) | ✓ |  |  |  |
| C                   | Chassis No             | ✓ |  |  |  |
| N                   | General Condition      | ✓ |  |  |  |
| N                   | Steering               | ✓ |  |  |  |
| N                   | Brake                  | ✓ |  |  |  |
| N                   | Modification (Modi)    | ✓ |  |  |  |
| C                   | Tyre Size              | ✓ |  |  |  |
| N                   | Tyre Make              | ✓ |  |  |  |
| C                   | Tyre Balance           | ✓ |  |  |  |
| C                   | Date of Inspection     | ✓ |  |  |  |
| N                   | Survey held            | ✓ |  |  |  |
| N                   | Des.of Damages         | ✓ |  |  |  |

### (2) System - (Views/Merimen)

|   |                                      |   |  |  |  |
|---|--------------------------------------|---|--|--|--|
| C | Damaged Vehicle Photographs Uploaded | ✓ |  |  |  |
|---|--------------------------------------|---|--|--|--|

### (3) Workshop Estimate/Assignment Form

|   |   |   |  |  |  |
|---|---|---|--|--|--|
| N | ALL Parts condition                           | ✓ |  |  |  |
| C | Market Value for OD cases                     |   |  |  |  |
| C | Estimate Repair Cost for PRI (RSI, TMI, MSIG) |   |  |  |  |
| C | Days of repair                                | ✓ |  |  |  |
| C | Finalised Amount                              | ✓ |  |  |  |
| C | Re-inspection Cases to Finalize within 5 Days |   |  |  |  |

### (4) System - (Views/Merimen)

|   |                         |   |  |  |  |
|---|-------------------------|---|--|--|--|
| C | Resurvey photo Uploaded | ✓ |  |  |  |
|---|-------------------------|---|--|--|--|

Check By: **VERON** **23/12/17**  
 Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/2014




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile  |   |                          |   |
|--|---|--------------------------|---|
| MSIG INSURANCE (SINGAPORE) PTE LTD   |   | Ref : CS/MSG17022924/Svb |   |
| 16 RAFFLES QUAY<br>#24-01 HONG LEONG BLDG SINGAPORE 048581   |   | Date : 04-12-2017        |  |
|  |   | Code : MSG               |   |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>  |   |                          |   |
| Insured Veh.   | SKH 2444S   | Veh. Inspected           | SFU 8238Y   |
| Policy No.   | P27598557DMV  | Coverage (\$)            | 0.00  |
| Claim No.  | 538493  | Excess (\$)              | 0.00  |
| Assign From  | MERIMEN (JASMINE LOK)   | Assign Date              | 04/12/2017  |
| <b>2. Vehicle Particulars &amp; Condition</b>  |   |                          |   |
| Make & Model   |   | c.c                      | 0   |
| Engine No.   | HIDDEN  | Year of Reg.             |   |
| Chassis No.  |   | Colour                   |   |
| Odometer   | -   | Steering                 |   |
| Brakes   |   | Modification             |   |
| General  |   |                          |   |
| <b>3. Conditions of Tyres</b>  |   |                          |   |
|  | Size  | Make                     | Balance   |
| R/H Front Tyre   |   |                          | mm  |
| L/H Front Tyre   |   |                          | mm  |
| R/H Rear Tyre  |   |                          | mm  |
| L/H Rear Tyre  |   |                          | mm  |
| <b>4. Description of Damages</b>   |   |                          |   |
|  |   |                          |   |
| <b>5. General Information</b>  |   |                          |   |
| Accident Date  | 27/11/2017  | Inspection Date          | 05/12/2017  |
| Survey held at   | TRANS EUROKARS PTE LTD<br>12 SUNGEI KADUT AVE<br>SINGAPORE 729648 |                          |   |
| <b>5a. Remarks</b>   |   |                          |   |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |   |                          |   |

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

| Case | Notified    | Est Submitted | Adj Assigned                   | Adj Rpt | Adj Submitted | Ins Auth'd | Status                               |
|------|-------------|---------------|--------------------------------|---------|---------------|------------|--------------------------------------|
| Main | 28 Nov 2017 |               | 04 Dec 2017<br>10:50<br>Assign |         |               |            | <b>New Assignment</b><br>Cancel Case |

| Main  | Reference  | Claim Details                 | Documents   | Show All |         |             |              |            |       |
|---|--|-------------------------------|---|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                              |  |                               |   |          |         |             |              |            |       |
| <b>Insured:</b>   | LIM JU MENG, ID: S2695052Z   |                               |   |          |         |             |              |            |       |
| <b>Main Claimant:</b>   | WINNIE MOK, ID: S7202068E  |                               |   |          |         |             |              |            |       |
| <b>Vehicle Reg. No.:</b>  | SFU8238Y   | <b>Date of Loss:</b>          | 27/11/2017 10:00 - :59  |          |         |             |              |            |       |
| <b>Claim Type:</b>  | TP / 538493  | <b>Policy/Cover Note No.:</b> | P27598557DMV (Comprehensive)<br>Coverage: 19/11/2017 - 18/11/2018 |          |         |             |              |            |       |
| <b>Vehicle Reg. No. (Insured):</b>  | SKH2444S   | <b>Policy No. (Claimant):</b> |   |          |         |             |              |            |       |
| <b>Repairer:</b>  | Trans Eurokars Pte Ltd (Sungei Kadut) 12 Sungei Kadut Ave, 729648 Sungei Kadut - Tel: 63602845                     |                               |   |          |         |             |              |            |       |
| <b>Handling Insurer:</b>  | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550] |                               |   |          |         |             |              |            |       |
| <b>Adjuster:</b>  | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 05/12/2017]                                 |                               |   |          |         |             |              |            |       |
| <b>Driver/Custodian (Insured):</b>  | TAY AI LING (), NRIC: S6809584J, Tel: +6592358308  |                               |   |          |         |             |              |            |       |
| <b>Adj Asg. Remarks:</b>  | ON WP  |                               |   |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;">View All   Compose Case Mail</span>                     |  |                               |   |          |         |             |              |            |       |
| There are no mail for this case.  |  |                               |   |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All   Search Tasks   Create New Task   Complete</span> |  |                               |   |          |         |             |              |            |       |
| Due Date  | Priority   | Type                          | Task Group  | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |  |                               |   |          |         |             |              |            |       |

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Jasmine Lok Kheng Kwei

Date: 06 Dec 2017

**Preliminary Advice**

|                    |  |                         |              |
|--------------------|--|-------------------------|--------------|
| Insured Vehicle No | : SKH2444S   | Accident Date           | : 27/11/2017 |
| TP Vehicle No      | : SFU8238Y   | Assignment Date         | : 04/12/2017 |
| Make               | : MINI COOPER  | Est. Duration of Repair | : 5.00       |
| Date of Inspection | : 05/12/2017   |                         |              |
| Inspection At      | : TRANS EUROKARS PTE LTD (SUNGEI KADUT)<br>12 SUNGEI KADUT AVE<br>SINGAPORE 729648 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

|                             |      |          |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 8,371.32 |
| Revised Amount              | :S\$ | 7,004.16 |
| Check Items (Estimated)     | :S\$ | 346.74   |
| Total                       | :S\$ | 7,350.90 |

|                 |      |  |
|-----------------|------|--|
| Lump Sum Repair | :S\$ |  |
|-----------------|------|--|

**Total Loss Consideration**

|                    |      |  |
|--------------------|------|--|
| New for Old Value  | :S\$ |  |
| Pre-Accident Value | :S\$ |  |
| COE / PARF Rebate  | :S\$ |  |
| Salvage Value      | :S\$ |  |
| Margin for Repair  | :S\$ |  |

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.



# CERTIFICATE OF INSURANCE

## MINI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : WINNIE MOK  
**Period of Insurance** : 12 Dec 2017 To 11 Dec 2018  
**Engine No.** : 53569006B38A15A  
**Chassis No.** : WMWXS52040T825313

**Vehicle No.** : SFU8238Y  
**Policy No.** : 2100403100-03  
**Endorsement No.** :  
**Issued Date** : 08 Nov 2017

### ABOUT THE COVER

**Make/Model** : MINI COOPER 1.5 [Sedan]  
**Engine Capacity/Tonnage** : 1,499.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2014  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

\* Limitations rendered inoperative by Section 3 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

WINNIE MOK - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Eurokars Habitat Pte Ltd Add: Eurokars Centre, 12 Sungei Kadut Ave, Singapore 729648 S2633003

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8338 8200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: Standard Chartered Bank (Singapore) Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia).

0603599140

ARE APARTS LTD - MINI

THANJAVEL ROAD #01-100 ANNEX B AND COMPLEX

SINGAPORE 083111

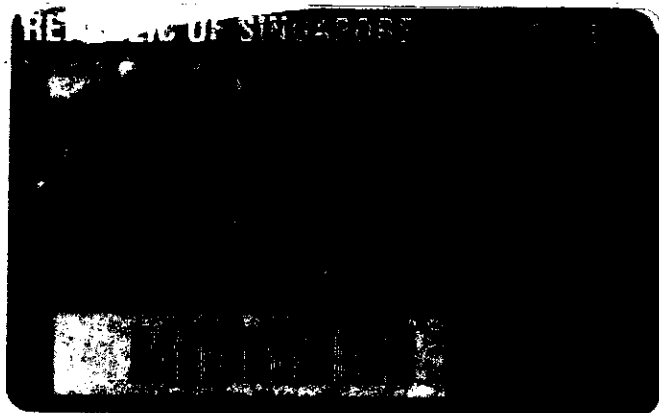
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. J. J. J.*


AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

58PW20

1000545637/AC4



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S72398800



Name  
CHAM POH MENG  
(ZHAR BAOWANG)  
詹保明


Race  
CHINESE

Date of birth 26-10-1972 Sex M

Country of birth  
SINGAPORE



4118528



S72398800

Date of issue  
03-10-2007

Address  
10 PULASAN ROAD  
#01-07  
SINGAPORE 424378



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7202068E

Name

WIDINE MOK



Race

CHINESE

Date of Birth

19-01-1972

Sex

F

Country of Birth

SINGAPORE

T 405698



IDC No. S7202068E



Blood Group Date of issue

O+ 12-02-2005

10/12/2005/10-02

IDC No. S7202068E

Date 20-10-2005

No. 5253493



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-17-177691

Date of Request: 28/11/2017

Your Ref No: Online Purchase

Eurokars Habitat Pte Ltd  
12 Sungei Kadut Avenue  
Singapore 729648

Dear Sir/Madam,

Enquiry Date 28/11/2017

Enquiry By Jessica

TP Vehicle No. SKH2444S

Accident Date 27/11/2017

SFU82384 (mimi)

**Enquiry Result**

| TP Vehicle No. | Insurer                              | Period of Insurance   | Insurer Tel. No. |
|----------------|--------------------------------------|-----------------------|------------------|
| SKH2444S       | MSIG Insurance (Singapore) Pte. Ltd. | 19/11/2017-18/11/2018 | +65 6827 7888    |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |  |
|----------------------------|--|
| Date Of Report             | 28/11/2017 10:12                                   |
| Date Of Accident           | 27/11/2017 10:40                                   |
| Exact Location Of Accident | JUNCTION - BEDOK SOUTH AVE 1 & UPPER EAST COAST RD |
| Country/State of Loss      | SINGAPORE  |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SFU8238Y             |
| <b>Insured/Policyholder</b> |                      |
| Name Of Registered Owner    | WINNIE MOK           |
| NRIC No                     | S7202068E            |
| Email Address               | NOEMAIL              |
| Mobile Phone No             | (LOCAL) +65-96364546 |
| Alternative Phone No        | OTHERS-96364546      |

### Vehicle Particulars

|  |                        |
|--|------------------------|
| Manufacturer   | MINI                   |
| Model  | COOPER 5DR FWD LED ABS |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE            |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO                     |
| If No, Please state action to be taken                                       | THIRD PARTY            |
| Vehicle Category   | PRIVATE CAR            |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 2100403100-03                        |
| Cover Note Number         |                                      |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | CHAM POH MENG         |
| NRIC No              | S7239880G             |
| Date Of Birth        | 26/10/1972            |
| Occupation           | INDOOR                |
| Date Of Driving Pass | 12/06/2000            |
| Driving Experience   | 17 YEARS AND 5 MONTHS |
| Gender               | MALE                  |
| Mobile Number        | (LOCAL) +65-97777850  |
| Fax Number           |                       |
| Contact Number       |                       |
| EMail Address        | CHAMPOHMENG@GMAIL.COM |

|   |                           |
|---|---------------------------|
| Address   | 10 PULASAN ROAD<br>#01-07 |
| Postcode  | 424378                    |
| Was driver an employee of the Insured's Company     | NO                        |
| If No, Relationship of the Driver with the Insured  | SPOUSE                    |
| Vehicle Registration Number of Driver's Own Vehicle | -                         |
|   | -                         |
|   | -                         |
| Insurance Company of Driver's Own Vehicle           | -                         |
|   | -                         |
|   | -                         |

### General Information of the Accident

|                    |                          |
|--------------------|--------------------------|
| Type Of Accident   | COLLISION - HEAD TO REAR |
| Weather Conditions | SLIGHT DRIZZLE           |
| Road Surface       | SLIGHTLY WET             |

### Other Information

|   |     |
|---|-----|
| Was any foreign vehicle involved in this accident?  | NO  |
| Was any body injured in the Accident?   | NO  |
| Was any other material or property damaged?   | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)   | 1   |

### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

### Circumstances of Accident

REFER TO SKETCH PLAN & STATEMENT

### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |                                      |
|-------------------------------------|--------------------------------------|
| Vehicle Registration Number         | SKH2444S                             |
| Vehicle Make/Model/Colour           |                                      |
| Details Of Properties               |                                      |
| Name of Driver                      |                                      |
| NRIC/Passport Number                |                                      |
| Contact Number                      | 92358308                             |
| Address                             |                                      |
| Postcode                            |                                      |
| Insurance Company Name              | MSIG INSURANCE (SINGAPORE) PTE. LTD. |
| Nature Of Damage                    |                                      |
| No. Of Passenger (Including Driver) |                                      |

### Details of Witness

|               |  |
|---------------|--|
| Name          |  |
| Phone Number  |  |
| Email Address |  |

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

28/11/2017

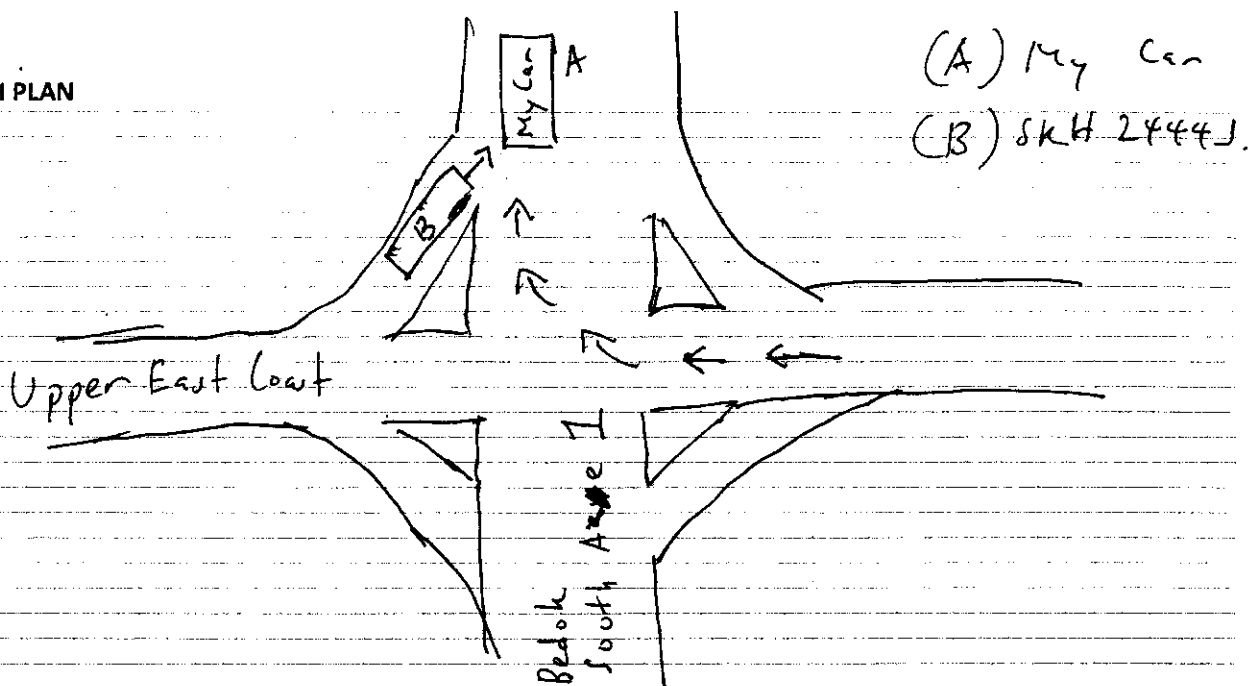
0943 hrs.

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 27th Nov 2017 at about 1038 hrs I was driving SFU8238Y and was making a right turn and going straight on Bedok South Ave I. Out of a sudden I felt my car being knocked on the left behind of the car. I stopped the car immediately and saw SKH 2444J stopped behind my car.

The driver (a woman in her 40s) stepped out of her car and apologise for knocking into my left rear side. We exchanged phone numbers and she offered to pay for my repair.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

28/11/2017  
0943 hrs.

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



**EUROKARS HABITAT PTE LTD**  
**NO:12 SUNGEI KADUT, SINGAPORE 729648**  
**ESTIMATE COST OF REPAIRS**



|  |                   |   |           |   |                       |
|--|-------------------|---|-----------|---|-----------------------|
| <b>MSIG INSURANCE SINGAPORE P/L</b><br>4 SHENTON WAY #21-01<br>SGX CENTRE 2<br>SINGAPORE 068807<br><b>ATTN. :</b> MOTOR CLAIMS<br><b>FAX :</b> |                   | <b>NAME :</b> MS WINNIE MOK<br><b>ADDRESS :</b> 10 PULASAN ROAD<br>#01-07<br>SINGAPORE 424378<br><b>TEL :</b> 96364546 (MR.CHAM @ 97777850) |           | <b>WIP :</b> 14798<br><b>EXCESS :</b><br><b>DATE:</b> 28-Nov-17 |                       |
| <b>VEH NO :</b>  | SFU8238Y          | <b>DATE IN :</b>  |           | <b>CONTACT PERSON :</b>   | JOBI THOMAS 6360 2446 |
| <b>CHASSIS NO :</b>  | WMWXS52040T825313 | <b>MILEAGE :</b>  |           | <b>TYPE OF CLAIM :</b>  | THIRD PARTY CLAIM     |
| <b>MODEL :</b>   | MINI COOPER F55   | <b>DATE REG.:</b>   | 12-Dec-14 | <b>POLICY NO. :</b>   |                       |

**NATURE OF WORKS**

| S/NO | Parts Description   | QTY | REVISED | PRICES                         |
|------|---|-----|---------|--------------------------------|
| 1    | REAR BUMPER <i>✓ cut</i>  | 1   |         | \$ 772.86                      |
| 2    | REAR BUMPER SENSOR HOLDER RH <i>✓ NEC</i>   | 1   |         | \$ 48.78                       |
| 3    | REAR BUMPER SENSOR HOLDER LH <i>✓ NEC</i>   | 1   |         | \$ 48.78                       |
| 4    | REAR BUMPER SPOILER <i>? nn</i>   | 1   |         | \$ 254.64                      |
| 5    | REAR BUMPER BLIND RIVET <i>✓ NEC</i>  | 4   |         | \$ 13.92                       |
| 6    | REAR WHEEL ARCH LH <i>✓ cut</i>   | 1   |         | \$ 95.28                       |
| 7    | REAR BUMPER FOGLAMP CHROME <i>? nn</i>  | 1   |         | \$ 92.10                       |
| 8    | SPORT RIM <i>✓ cut</i>  | 1   |         | \$ 960.78                      |
| 9    | SPORT RIM CAP <i>X nn</i>   | 1   |         | \$ 30.42                       |
| 10   | REAR SENSOR GASKET <i>✓ NEC</i>   | 4   |         | \$ 23.76                       |
|      | <b>TOTAL PARTS</b>  |     |         | \$ 2,341.32                    |
|      |   |     |         | \$ -                           |
|      | <b>TOTAL PARTS COST</b>   |     |         | \$ 2,341.32                    |
|      | <b>Labour Description</b>   |     |         |                                |
| 1    | TO REPLACE REAR BUMPER. TO REPAIR REAR FENDER LH AND ALL AREAS AFFECTED BY THE ACCIDENT. <i>840/day</i> |     |         | \$ <del>2,100.00</del><br>1680 |
| 2    | TO RESPRAY REAR BUMPER AND REAR FENDER LH. <i>800/pane</i>  |     |         | \$ <del>1,800.00</del><br>1600 |
| 3    | TO CARRY-OUT BODY CAVITY PRESERVATION.  |     |         | \$ <del>250.00</del><br>150    |
| 4    | TO MOUNT 1 PC SPORT RIM AND CONDUCT WHEEL BALANCING.  |     | NETT    | \$ 120.00 ✓                    |
| 5    | TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT.  |     | NETT    | \$ 560.00 ✓                    |
| 6    | TO TRANSFER THE REVERSE SENSORS.  |     |         | \$ <del>300.00</del><br>420    |
| 7    | TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.  |     |         | \$ <del>250.00</del><br>180    |
| 8    | TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.   |     |         | \$ <del>350.00</del><br>280    |

|   |                    |      |             |
|---|--------------------|------|-------------|
| 9 | SUNDRIES.          | NETT | \$ 100.00   |
|   |                    |      | 50          |
|   |                    |      |             |
|   | TOTAL LABOUR       | \$ - | \$ 3,930.00 |
|   | TOTAL PARTS        | \$ - | \$ 2,341.32 |
|   | TOTAL              | \$ - | \$ 6,271.32 |
|   | LESS EXCESS        | \$ - | \$ -        |
|   | TOTAL AFTER EXCESS | \$ - |             |
|   | GST 7%             | \$ - | \$ -        |
|   | GRAND TOTAL        | \$ - | \$ -        |

8371.32

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT.

TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400.00 WILL BE APPLY AS ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

5 days.

Sebastian  
5/12/2017.

- Part by part repair.
- Question Mark Item Photo.
- Photo Before Paint.

90036121

sebastianyeang@lkkauto.com.

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

  
6/12/17.



Veron Chen (LKKAuto)

---

**From:** Sebastian Yeang (LKK Auto)  
**Sent:** Thursday, 21 December, 2017 4:57 PM  
**To:** jessicahs@eurokars.com.sg; jobithomas@eurokars.com.sg  
**Cc:** sarah.candida@eurokars.com.sg; Veron Chen (LKKAuto)  
**Subject:** RE: SFU8238Y BEFORE PAINT PHOTOS  
**Attachments:** SFU\_8238\_Y\_ESTIMATE\_REPLY.pdf

Dear Jessica

Please refer to attachment to proceed with the finalization.

Thank You

CS/MSG17022924/Svb

Best Regards,

**Sebastian** | Automotive Assessor

**LKK Auto Consultants**

phone: 6256-3561 email: sebastianyang@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** jessicahs@eurokars.com.sg [mailto:jessicahs@eurokars.com.sg]  
**Sent:** Monday, 18 December 2017 10:47 AM  
**To:** jobithomas@eurokars.com.sg; Sebastian Yeang (LKK Auto)  
**Cc:** sarah.candida@eurokars.com.sg  
**Subject:** RE: SFU8238Y BEFORE PAINT PHOTOS

Dear Sebastian,

Attached is the finalization for your kind perusal.

Please let us have your confirmation as soon as possible.

Thank you very much.

Regards,

**Jessica Shastri**

**Admin Executive – Insurance Claims**

Eurokars Group of Companies

(Porsche, Rolls Royce, Saab, Mini, Mazda, Mc.Laren)

Eurokars Centre

12 Sungei Kadut Avenue

Singapore 729648

Tel: +65 63633003

DID: +65 63602863

Fax: +65 63602899

**From:** Jobi Thomas  
**Sent:** Friday, December 15, 2017 4:59 PM  
**To:** [sebastianyang@lkkauto.com](mailto:sebastianyang@lkkauto.com)

**Cc:** Jessica Harry Shastri <[jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg)>

**Subject:** SFU8238Y BEFORE PAINT PHOTOS

Dear Sebastian,

Kindly refer to the attached SFU8238Y BEFORE PAINT PHOTOS.

Best Regards.



**Jobi Thomas**

Insurance Claims Executive

**TRANS EUROKARS PTE LTD**

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)



EUROKARS HABITAT PTE LTD  
NO:12 SUNGEI KADUT, SINGAPORE 729648  
FINALIZATION COST OF REPAIRS

EUROKARS GROUP

|  |  |  |                  |  |                       |
|--|--|--|------------------|--|-----------------------|
| MSIG INSURANCE SINGAPORE P/L<br>4 SHENTON WAY #21-01<br>SGX CENTRE 2<br>SINGAPORE 068807<br>ATTN : MOTOR CLAIMS<br>FAX : |  | NAME : MS WINNIE MOK<br>ADDRESS : 10 PULASAN ROAD<br>#01-07<br>SINGAPORE 424378<br>TEL : 96364546 (MR.CHAM @ 97777850) |                  | WIP : 14798<br>EXCESS :<br>DATE: 28-Nov-17 |                       |
| VEH NO :   | SFU8238Y   | DATE IN :  |                  | CONTACT PERSON :                           | JOBI THOMAS 6360 2446 |
| CHASSIS NO :   | WMWXS52040T825313  | MILEAGE :  |                  | TYPE OF CLAIM :                            | THIRD PARTY CLAIM     |
| MODEL :  | MINI COOPER F55  | DATE REG.:   | 12-Dec-14        | POLICY NO. :                               |                       |
| <b>NATURE OF WORKS</b>   |  |  |                  |  |                       |
| S/NO   | Parts Description  |  |                  | REVISED                                    | PRICES                |
|  |  | QTY  |                  |  |                       |
| 1  | REAR BUMPER / cut  | 1  | M51.12.7.380.024 | \$ 772.86                                  | \$ 772.86             |
| 2  | REAR BUMPER SENSOR HOLDER RH / NEC   | 1  | M51.12.7.403.266 | \$ 48.78                                   | \$ 48.78              |
| 3  | REAR BUMPER SENSOR HOLDER LH / NEC   | 1  | M51.12.7.403.267 | \$ 48.78                                   | \$ 48.78              |
| 4  | REAR BUMPER SPOILER X NN   | 1  | M51.12.7.380.030 | \$ -                                       | \$ 254.64             |
| 5  | REAR BUMPER BLIND RIVET / NRC  | 4  | M07.14.7.411.141 | \$ 13.92                                   | \$ 13.92              |
| 6  | REAR WHEEL ARCH LH / cut   | 1  | M51.77.7.318.829 | \$ 95.28                                   | \$ 95.28              |
| 7  | REAR BUMPER FOGLAMP CHROME X NN  | 1  | M51.12.7.365.737 | \$ -                                       | \$ 92.10              |
| 8  | SPORT RIM / cut  | 1  | M36.11.6.855.111 | \$ 960.78                                  | \$ 960.78             |
| 9  | SPORT RIM CAP X NN   | 1  | M36.13.6.857.149 | \$ -                                       | \$ 30.42              |
| 10   | REAR SENSOR GASKET / NEC   | 4  | B66.20.9.283.203 | \$ 23.76                                   | \$ 23.76              |
| TOTAL PARTS  |  |  |                  | \$ 1,964.16                                | \$ 2,341.32           |
| TOTAL PARTS COST   |  |  |                  | \$ 1,964.16                                | \$ 2,341.32           |
| <b>Labour Description</b>  |  |  |                  |  |                       |
|  |  |  |                  | \$ 1,680.00                                | \$ 2,100.00           |
| 1  | TO REPLACE REAR BUMPER. TO REPAIR REAR FENDER LH AND ALL AREAS AFFECTED BY THE ACCIDENT. |  |                  |  |                       |
| 2  | TO RESPRAY REAR BUMPER AND REAR FENDER LH.   |  |                  | \$ 1,600.00                                | \$ 1,800.00           |
| 3  | TO CARRY-OUT BODY CAVITY PRESERVATION.   |  |                  | \$ 150.00                                  | \$ 250.00             |
| 4  | TO MOUNT 1 PC SPORT RIM AND CONDUCT WHEEL BALANCING.                                     |  |                  | \$ 120.00                                  | \$ 120.00             |
| 5  | TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT.                               |  |                  | \$ 560.00                                  | \$ 560.00             |
| 6  | TO TRANSFER THE REVERSE SENSORS.   |  |                  | \$ 420.00                                  | \$ 500.00             |
| 7  | TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.                                       |  |                  | \$ 180.00                                  | \$ 250.00             |
| 8  | TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.  |  |                  | \$ 280.00                                  | \$ 350.00             |
| 9  | SUNDRIES.  |  |                  | \$ 50.00                                   | \$ 100.00             |

|                    |             |             |
|--------------------|-------------|-------------|
| TOTAL LABOUR       | \$ 5,040.00 | \$ 3,930.00 |
| TOTAL PARTS        | \$ 1,964.16 | \$ 2,341.32 |
| TOTAL              | \$ 7,004.16 | \$ 6,271.32 |
| LESS EXCESS        | \$ -        | \$ -        |
| TOTAL AFTER EXCESS | \$ 7,004.16 |             |
| GST 7%             | \$ 490.29   | \$ -        |
| GRAND TOTAL        | \$ 7,494.45 | \$ -        |

NUMBER OF DAYS: 5 WORKING DAYS(EXCLUDE WAITING FOR SURVEY,AUTHORIZATION,PARTS, SAT/SUN/PH)

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

$$\begin{array}{r}
 1964.16 \\
 + 5040.00 \\
 \hline
 7004.16 @ 5 \text{ days}
 \end{array}$$

Sebastian  
21/12/2017.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |  |  |  |            |   |
|--------------------------|-------------|---------------|--|--|--|------------|---|
| Case                     | Notified    | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'd | Status  |
| Main                     | 28 Nov 2017 |               | 04 Dec 2017<br>10:50<br><a href="#">Edit Adj Rpt</a> | <b>S\$7,004.16</b><br><a href="#">Edit Estimates</a> | <b>S\$7,004.16</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main  | Reference | Claim Details  | Documents              | Show All  |         |             |              |            |       |
|---|-----------|--|------------------------|---|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>  |           |  |                        |   |         |             |              |            |       |
| Insured:  |           | LIM JU MENG, ID: S2695052Z   |                        |   |         |             |              |            |       |
| Main Claimant:  |           | WINNIE MOK, ID: S7202068E  |                        |   |         |             |              |            |       |
| Vehicle Reg. No.:   |           | SFU8238Y   | Date of Loss:          | 27/11/2017 10:00 - :59  |         |             |              |            |       |
| Claim Type:   |           | TP / 538493  | Policy/Cover Note No.: | P27598557DMV (Comprehensive)<br>Coverage: 19/11/2017 - 18/11/2018 |         |             |              |            |       |
| Vehicle Reg. No. (Insured):   |           | SKH2444S   | Policy No. (Claimant): |   |         |             |              |            |       |
|   |           | Excess:  |                        |   |         |             |              |            |       |
| Repairer:   |           | Trans Eurokars Pte Ltd (Sungei Kadut) 12 Sungei Kadut Ave, 729648 Sungei Kadut - Tel: 63602845                                 |                        |   |         |             |              |            |       |
| Handling Insurer:   |           | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]             |                        |   |         |             |              |            |       |
| Adjuster:   |           | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ...<br>[Final Rpt due 03/01/2018] |                        |   |         |             |              |            |       |
| Driver/Custodian (Insured):   |           | TAY AI LING (), NRIC: S6809584J, Tel: +6592358308  |                        |   |         |             |              |            |       |
| Adj Asg. Remarks:   |           | ON WP  |                        |   |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>   |           |  |                        |   |         |             |              |            |       |
| There are no mail for this case.  |           |  |                        |   |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |           |  |                        |   |         |             |              |            |       |
| Due Date  | Priority  | Type   | Task Group             | Subject   | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |           |  |                        |   |         |             |              |            |       |



## Claim Documents

**\*SFU8238Y (538493)**

**[SKH2444S]**

**TP**

**WINNIE MOK**

**Nov 27 2017 10:00AM**

**[LIM JU MENG]**

**Trans Eurokars Pte Ltd**

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

**View** [View in Browser](#) ▼

| Assessment Reports |                 |  | 1 per page ▼ | <input checked="" type="checkbox"/> |
|--------------------|-----------------|--|--------------|-------------------------------------|
| No                 | Finalized On    | MSIG Insurance (Singapore) Pte. Ltd. (HQ)  | Thumbnail    | Print                               |
| 1                  | 29/11/17 10:33  | <b>Accident Statement</b><br>From: SC - Reg. No: SKH2444S, Claimant: LIM JU MENG       | Load HTM     |                                     |
| No                 | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)  | Thumbnail    | Print                               |
| 1                  | 06/12/17 12:28  | <b>Adjuster Immediate Advice</b>   | Load HTM     |                                     |
| Photos/Images      |                 |  | 3 per page ▼ | <input checked="" type="checkbox"/> |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)  | Thumbnail    | Print                               |
| 1                  | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 2                  | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 3                  | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 4                  | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 5                  | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 6                  | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 7                  | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 8                  | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 9                  | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 10                 | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 11                 | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 12                 | 23/12/17 12:58  | <b>General View</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 13                 | 23/12/17 12:58  | <b>Reinspection Photo</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 14                 | 23/12/17 12:58  | <b>Reinspection Photo</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| 15                 | 23/12/17 12:58  | <b>Reinspection Photo</b>  | Load JPG     | <input checked="" type="checkbox"/> |
| Documentation      |                 |  | 1 per page ▼ | <input checked="" type="checkbox"/> |
| No                 | Finalized On    | MSIG Insurance (Singapore) Pte. Ltd. (HQ)  | Thumbnail    | Print                               |
| 1                  | 29/11/17 10:33  | <b>E-FILE REPORT (SFU8238Y)</b><br>From: SC - Reg. No: SKH2444S, Claimant: LIM JU MENG | Load PDF     |                                     |
| 2                  | 29/11/17 10:34  | <b>TP EST BILL &amp; ACCDT REPORT</b>  | Load PDF     |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST                          | <a href="#">Reset</a> | <a href="#">Save</a> | <a href="#">Print</a> |
|--|-----------------------|----------------------|-----------------------|
| There are no document checklists configured. |                       |                      |                       |

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/MSG17022924/SVBE2  
**Date:** 02/01/2018

### REFERENCE

|                              |                                      |                             |              |
|------------------------------|--------------------------------------|-----------------------------|--------------|
| Handling Insurer:            | MSIG Insurance (Singapore) Pte. Ltd. | Policy No:                  | P27598557DMV |
| <b>Claimant Vehicle No :</b> | SFU8238Y                             | <b>Insured Vehicle No :</b> | SKH2444S     |
| Date of Loss:                | 27/11/2017                           | Nature of Claim:            | TP           |
|                              |                                      | Claim No:                   | 538493       |

### DESCRIPTION & IDENTIFICATION OF VEHICLE

|                             |                              |             |                   |
|-----------------------------|------------------------------|-------------|-------------------|
| Reg No:                     | SFU8238Y                     | Engine No:  | 53569006B38A15A   |
| Make & Model:               | MINI COOPER, 1.5 (A)         | Chassis No: | WMWXS52040T825313 |
| Reg. Date:                  | 12/12/2014 (Man. Year: 2014) | Odometer:   | 25848 km          |
| Colour:                     | Orange                       |             |                   |
| Engine Capacity:            | 1499 cc                      |             |                   |
| Market Value/New Car Price: | N/A                          |             |                   |
| Sum Insured (\$\$):         | Market Value/New Car Price   |             |                   |

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |                         |                      |                          |                         |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition:       | Steering (Serviceable): | Yes                  | Footbrake (Serviceable): | Yes                     |
| Handbrake (Serviceable): | Yes                     | Engine Modification: | No                       | Pre-accident Condition: |

### CONDITION OF TYRES

|                   |                  |                  |                  |
|-------------------|------------------|------------------|------------------|
| Front Tyre Size:  | 205/45 R17       | Rear Tyre Size:  | 205/45 R17       |
| Front Left Side:  | Continental 6 mm | Rear Left Side:  | Continental 6 mm |
| Front Right Side: | Continental 6 mm | Rear Right Side: | Continental 6 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                 | Repairer's      | Adjuster's      | Difference      | Diff %       |
|--------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                          | 2,441.32        | 2,014.16        | 427.16          | 17.50        |
| Miscellaneous Items            | 0.00            | 0.00            | 0.00            |              |
| Labour                         | 5,930.00        | 4,990.00        | 940.00          | 15.85        |
| Paintwork Labour               | 0.00            | 0.00            | 0.00            |              |
| Towing                         | 0.00            | 0.00            | 0.00            |              |
| <b>Gross Total (\$\$)</b>      | <b>8,371.32</b> | <b>7,004.16</b> | <b>1,367.16</b> | <b>16.33</b> |
| <b>+ GST 7.00/7.00% (\$\$)</b> | <b>585.99</b>   | <b>490.29</b>   | <b>95.70</b>    | <b>16.33</b> |
| <b>Nett Amount (\$\$)</b>      | <b>8,957.31</b> | <b>7,494.45</b> | <b>1,462.86</b> | <b>16.33</b> |

### INSPECTION

|                             |            |  |
|-----------------------------|------------|--|
| Date of Assignment:         | 04/12/2017 |  |
| Date Inspected:             | 05/12/2017 | Inspected At: Trans Eurokars Pte Ltd (Sungei Kadut)<br>12 Sungei Kadut Ave<br>Singapore 729648 |
| Estimated Period of Repair: | 5.0 days   |  |

**Adjuster:** Sebastian Yeang Wai Keen

**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

## Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 02 Jan 2018)

**Parts:** 144      MINI COOPER 1.5 (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SFU8238Y)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the  
END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

| No.               | Qty | Part No. | Particulars                   | Condition     | Repairer's | Amount    |
|-------------------|-----|----------|-------------------------------|---------------|------------|-----------|
| 1                 | 1   |          | *REAR BUMPER                  | Cut           | 772.86 F   | *772.86 F |
| 2                 | 1   |          | *REAR BUMPER SENSOR HOLDER RH | Necessary     | 48.78 F    | *48.78 F  |
| 3                 | 1   |          | *REAR BUMPER SENSOR HOLDER LH | Necessary     | 48.78 F    | *48.78 F  |
| 4                 | 1   |          | *REAR BUMPER SPOILER          | Not Necessary | 254.64 F   | *-F       |
| 5                 | 4   |          | *REAR BUMPER BLIND RIVET      | Necessary     | 13.92 F    | *13.92 F  |
| 6                 | 1   |          | *REAR WHEEL ARCH LH           | Cut           | 95.28 F    | *95.28 F  |
| 7                 | 1   |          | *REAR BUMPER FOGLAMP CHROME   | Not Necessary | 92.10 F    | *-F       |
| 8                 | 1   |          | *SPORT RIM                    | Cut           | 960.78 F   | *960.78 F |
| 9                 | 1   |          | *SPORT RIM CAP                | Not Necessary | 30.42 F    | *-F       |
| 10                | 4   |          | *REAR SENSOR GASKET           | Necessary     | 23.76 F    | *23.76 F  |
| 11                | 1   |          | *SUNDRIES                     | Necessary     | 100.00 FS  | *50.00 FS |
| Total Parts (S\$) |     |          |                               |               | 2,441.32   | 2,014.16  |

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars   | Lab.Type | Repairer's      | Amount          |
|--------------------------------|---|----------|-----------------|-----------------|
| <b>Labour Items</b>            |   |          |                 |                 |
| 1                              | TO REPLACE REAR BUMPER. TO REPAIR REAR FENDER LH AND ALL AREAS AFFECTED BY THE ACCIDENT | New      | 2,100.00        | 1,680.00        |
| 2                              | TO RESPRAY REAR BUMPER AND REAR FENDER LH   | New      | 1,800.00        | 1,600.00        |
| 3                              | TO CARRY-OUT BODY CAVITY PRESERVATION   | New      | 250.00          | 150.00          |
| 4                              | TO MOUNT 1 PC SPORT RIM AND CONDUCT WHEEL BALANCING                                     | New      | 120.00          | 120.00          |
| 5                              | TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT                               | New      | 560.00          | 560.00          |
| 6                              | TO TRANSFER THE REVERSE SENSORS   | New      | 500.00          | 420.00          |
| 7                              | TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING                                       | New      | 250.00          | 180.00          |
| 8                              | TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS  | New      | 350.00          | 280.00          |
| <b>Gross Labour Cost (S\$)</b> |   |          | <b>5,930.00</b> | <b>4,990.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >