Mei Kwan (LKKAuto)

Vivian Lau (LKKAuto) From: Friday, 1 December, 2017 3:45 PM Sent: To: Mei Kwan (LKKAuto) RE: Your Ref: SJK 8033B,Our Ref: CC4/LPC17008419/Kwa3,Accident Involving Subject: Vehicle No. SJK 8033B and SJU 9469T ON 23/06/2017 **Follow Up Flag:** Follow up Completed Flag Status: **HMK Categories:** Urgent** Dear Mei Kwan, Please help me reopen the case. CC4/LPC17008419/Kwa3 Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement. In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement. Thank you Best Regards, Vivian Lau | Case Handler LKK Auto Consultants Pte Ltd Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Sent: Thursday, 21 September, 2017 3:27 PM

To: Cady Lee <sales@ctauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Your Ref: SJK 8033B, Our Ref: CC4/LPC17008419/Kwa3, Accident Involving Vehicle No. SJK 8033B and SJU

9469T ON 23/06/2017

WITHOUT PREJUDICE

Dear Cady,

We have requested LKK to review the case again.

You may contact Vivian Lau for an update.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Cady Lee [mailto:sales@ctauto.com.sg]
Sent: Thursday, 21 September, 2017 3:08 PM

To: GERALD POH WEE BIN

Subject: Fwd: Your Ref: SJK 8033B,Our Ref: CC4/LPC17008419/Kwa3,Accident Involving Vehicle No. SJK 8033B and

SJU 9469T ON 23/06/2017

Without Prejudice:

Dear Gerald,

Further to our telecon, below is the case.

Your client had not stopped within the stop line and had not ensure that the road is clear before dashing out from minor road.

Please advise how we can resolve this claim without litigation to save cost & time.

Thanks + Regards, CT Auto Pte Ltd Cady Lee

Tel: 6266-6727 Fax: 6266-6358

----- Forwarded message -----

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Date: Fri, Sep 15, 2017 at 4:28 PM

Subject: RE: Your Ref: SJK 8033B, Our Ref: CC4/LPC17008419/Kwa3, Accident Involving Vehicle No.

SJK 8033B and SJU 9469T ON 23/06/2017 To: Emellene Teng <admin@ctauto.com.sg>

Cc: "Zayyer (LKKAuto)" <<u>zayyer@lkkauto.com</u>>, Shawn Chen <<u>CTOps@ctauto.com.sg</u>>

WITHOUT PREJUDICE

Dear Emellene,

Accident Involving Vehicle No. SJK 8033B and SJU 9469T ON 23/06/2017

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on the circumstances our Insured has already travelled out of the stop-line when hit by your client vehicle. Our insured was

| travelling slowly across the traffic junction as there was a motorcycle turning left at the opposite road. Your client was travelling at fast speed and even against the flow of traffic that resulted in collision. |
|--|
| We attached herewith our insured's CCTV footage for your perusal. |
| Under such circumstances, we have our principal's instruction to deny liability of your client's claim. |
| Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement. |
| In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement. |
| Thank you Best Regards, |
| Vivian Lau Case Handler |
| LKK Auto Consultants Pte Ltd |
| Phone: 6841-8625 email: <u>Vivianlau@lkkauto.com </u> fax: 6741-4108 |
| Blk 51, Paya Ubi Industrial Park, <u>Ubi Avenue 1, #02-25</u> S(408933) |
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| From: Vivian Lau (LKKAuto) |

From: Vivian Lau (LKKAuto)

Sent: Thursday, 14 September, 2017 2:51 PM To: 'Emellene Teng' admin@ctauto.com.sg>

Cc: Zayyer (LKKAuto) < <u>zayyer@lkkauto.com</u>>; Shawn Chen < <u>CTOps@ctauto.com.sg</u>>

| Subject: RE: Your Ref: SJK 8033B,Our Ref: CC4/LPC17008419/Kwa3,Accident Involving Vehicle No. SJK 8033B and SJU 9469T ON 23/06/2017 |
|---|
| WITHOUT PREJUDICE |
| Dear Emellene, |
| Accident Involving Vehicle No. SJK 8033B and SJU 9469T ON 23/06/2017 |
| We refer to the above matter |
| Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on the circumstances our Insured has already travelled out of the stop-line when hit by your client vehicle. Our insured was travelling slowly across the traffic junction as there was a motorcycle turning left at the opposite road. Your client was travelling at fast speed and even against the flow of traffic that resulted in collision. |
| We attached herewith our insured's accident report for your perusal. |
| Under such circumstances, we have our principal's instruction to deny liability of your client's claim. |
| Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement. |
| In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement. |
| Thank you |
| Best Regards, |
| Vivian Lau Case Handler |
| LKK Auto Consultants Pte Ltd |
| Phone: 6841-8625 email: <u>Vivianlau@lkkauto.com </u> fax: 6741-4108 |

| Blk 51, Paya Ubi Industrial Park, <u>Ubi Avenue 1, #02-25</u> S(408933) |
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| From: Emellene Teng [mailto:admin@ctauto.com.sg] Sent: Thursday, 14 September, 2017 2:46 PM To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com > Cc: Zayyer (LKKAuto) < zayyer@lkkauto.com >; Shawn Chen < CTOps@ctauto.com.sg > Subject: Re: Your Ref: SJK 8033B,Our Ref: CC4/LPC17008419/Kwa3,Accident Involving Vehicle No. SJK 8033B and SJ 9469T ON 23/06/2017 |
| Dear Ms Lau, |
| Please advise. |
| |
| Best Regards, |
| Emellene Teng |
| CT Auto PTE LTD |
| Office: 6266-6727 Fax: 6266-6358 |
| Please like our Facebook page at: https://www.facebook.com/leongautogroup |
| On Thu, Aug 3, 2017 at 3:37 PM, Emellene Teng <admin@ctauto.com.sg> wrote:</admin@ctauto.com.sg> |
| Dear Ms Lau, |

Please advise if your insured has any evidence.

Best Regards, **Emellene Teng** CT Auto PTE LTD Office: 6266-6727 Fax: 6266-6358 Please like our Facebook page at: https://www.facebook.com/leongautogroup On Thu, Aug 3, 2017 at 3:13 PM, Vivian Lau (LKKAuto) < <u>vivianlau@lkkauto.com</u>> wrote: WITHOUT PREJUDICE Your Ref: SJK 8033B Our Ref: CC4/LPC17008419/Kwa3 Dear Sir/Madam, Accident Involving Vehicle No. SJK 8033B and SJU 9469T ON 23/06/2017 We refer to the above matter Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on the circumstances our Insured has already travelled out of the stop-line when hit by your client vehicle. Our insured was travelling slowly across the traffic junction as there was a motorcycle turning left at the opposite road. Your client was travelling at fast speed and even against the flow of traffic that resulted in collision. We attached herewith our insured's accident report for your perusal. Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)