

ASS. REC. BY:

REF: CS/FCI17022888/Alqbnz

Special Instruction:

Survivor: Rasul

ASSIGNMENT (Office)

CWS

From (Person): Hung Yin Ming

of FCI

Date/Time: 5.35pm @ 1/12/17

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKL 8702L

Insured:

SHB 4914G

at Workshop m/s

Chern's Customcraft

Tel:

62725429

of Blk 1010, Blk March Lane 3 # 01-105

Policy No:

0-15072707MFSH

Claim No:

D17011103MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A. 28/11/17

(Client's Record)

CA / REV / REP. / REV 24 HRS

wpr

11.12.2017 @ 10.30am - 12pm

H.O.D. Endorsement:

Date/Time:

5.35pm @ 1/12/17

Person Contacted:

Sharon

Vehicle:

IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SKL 8702L - X

SHB 4914G - CC3 / AIG 17017609 / K1ya3g2 - D.O.A. 28/11/2017

12/12/17 @ 10.54a revised to Hung Yin Ming by email.

29/12/17 @ 1.42pm Confirmed with Sharon final fig \$995, 4 days.

(Red \$2301.50, 19%)

no lump sum.

✓ 2/1/18

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKL 8702L

at Workshop m/s Cham's Custom

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

11/12/17 10.30am - 12pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS DR

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKL 8702L Yr Regn: 2013 DKL

Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MINI COOPER HB 1.6 ABS c.c. 1528

Colour: BLACK A/C: Insured / Std / NI / NA

Sp. Reading: 034600 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: NM WSH 32050T 631F21

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size: F: 205/45R17

R: _____

BS ☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 28/11/17

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal. 6 mm

L/Bal. 6 mm

D.O.I. 11/12/17

Cham's Custom Craft

Date / Time Action / Instruction

RECEIVED 03 JAN 2018

Date/Time: File Pass to?

1) 03/11/17 Repair

Date/Time: File Return to?

2) _____

☐ : Preli. Report

☐ : Final Report

Days Of Repair: 4

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp. (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee

Transportation

\$ - RS \$

Photos

Others

TOTAL

100
50
50
28
228

Report Format: TP

Lump Sum / I.B.I: (\$ 995)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI17022888/R1qb	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 01-12-2017	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 4914G		Veh. Inspected	SKL 8702L
Policy No.			Coverage (\$)	0.00
Claim No.	D17011103MFSH		Excess (\$)	0.00
Assign From	CWS (AUNG YIN MIN)		Assign Date	01/12/2017
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	28/11/2017		Inspection Date	
Survey held at	CHARN'S CUSTOMCRAFT BLK 1010 BUKIT MERAH LANE 3 #01-105 SINGAPORE 159724			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SKL 8702L

Reference No.: C9/FU/702888/K
Policy Type: OD / (TP) / TP RES / TL / EVA

Typist

Admin (Cath): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form

- | | |
|---|---------------------------------------|
| C | Reference No. |
| C | Customer Code |
| N | Assign From |
| C | Assign Date |
| C | Veh No (Inspected) |
| C | Veh No (Insured) |
| C | D.O.A |
| C | Policy No |
| C | Claim No |
| C | Insurance Authorisation (CA /REV/REP) |
| C | Report Type |
| C | Weekend Charges |
| N | Survey held at/Repairer |
| C | Excess |

[illegible]

Surveyor (*Rami*): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- | | |
|---|------------------------|
| C | Vehicle No |
| C | Regn Month/Year |
| N | Vehicle Type |
| N | Make & Model |
| C | Engine Capacity. (C.C) |
| N | Colour |
| C | Odometer. (Sp.Reading) |
| C | Chassis No |
| N | General Condition |
| N | Steering |
| N | Brake |
| N | Modification (Modi) |
| C | Tyre Size |
| N | Tyre Make |
| C | Tyre Balance |
| C | Date of Inspection |
| N | Survey held |
| N | Des.of Damages |

[illegible]

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

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(3) Workshop Estimate/Assignment Form

- | | |
|---|---|
| N | ALL Parts condition |
| C | Market Value for OD cases |
| C | Estimate Repair Cost for PRI (RSI, TMI, MSIG) |
| C | Days of repair |
| C | Finalised Amount |
| C | Re-inspection Cases to Finalize within 5 Days |

✓	
✓	
✓	

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

Check By:

Case Handler

Date _____

*C: Critical *N: Non-Critical

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C

GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	30-11-2017	Our Ref No. D17011103MFSH
Accident Date	28-11-2017	Claim Type. Third Party
Insured Vehicle	SHB4914G	Third Party Vehicle. SKL8702L
Survey Location	BLK 1010 BUKIT MERAH LANE 3 #01-105	
Contact Person.	SHARON LEE	
Contact No.	62725429/ 0	Fax No. 62736676
Survey Type	DIRECT SETTLEMENT:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CHARN'S CUSTOMCRAFT	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	AUNGYM	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/231285)



PRI Documents



Close X

PRI Header Details

Claim No	D17011103MFSH	Policy No	D-15072702MFSH	Claimant S.No & Name	1 & CHARN'S
Workshop Name	CHARN'S CUSTOMCRAFT (Contact Person : SHARON LEE)	Survey Location & Contact Details	BLK 1010 BUKIT MERAH LANE 3 #01-105 Mobile: 0 , Phone: 62725429 , Fax: 62736676 EmailId: CHARNS@SINGNET.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	DIRECT SETTLEMENT:		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHB4914G	TP Vehicle No	SKL8702L
PRI Recieved Date	30-11-2017 08:49:12 PM	Surveyor Appointed Date	01-12-2017 05:33:57 PM	Surveyor Accept Date	01-12-2017 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	01-12-2017	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 29 December, 2017 1:42 PM
To: Charn's Customcraft; Rasul (LKKAUTO)
Cc: SUR; Admin A; CS A Team
Subject: RE: Finalization - SKL 8702 L - Mini Cooper

Sensitivity: Confidential

Dear Sharon,

Confirm final fig \$995.00 before GST 4 repair days.

Wishes you a Happy New Year 2018

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sjewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Tuesday, 26 December, 2017 12:05 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Finalization - SKL 8702 L - Mini Cooper
Importance: High
Sensitivity: Confidential

Hi Rasul

Kindly find attached for finalization.

Parts: \$225.00

Lab: \$770.00

Total: \$995.00 (before GST/Excess)

Please confirm

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 12 December, 2017 10:54 AM
To: 'Claim Workflow System'; assignments
Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17011103MFSH/1
Attachments: CSFCI17022888R1qb.pdf

Dear Yin Min,

Enclosed herewith preliminary advice of SKL 8702L.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Friday, 1 December, 2017 5:43 PM

To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D17011103MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]

Sent: Friday, 1 December, 2017 5:34 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; AUNGYINMIN@FIRST-INSURANCE.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D17011103MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D17011103MFSH

Date: 12th December 2017

Our Ref: CS/FCI17022888/R1qb

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

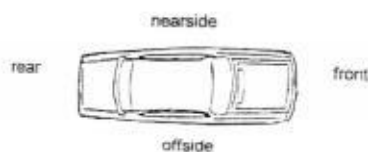
INITIAL INSPECTION REPORT OF VEHICLE NO. SKL 8702L .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 11/12/2017 at the premises of M/s CHARN'S CUSTOMCRAFT, and have the following to report:-

Workshop Estimate Amount	: S\$ <u>1,145.00</u> .
Revised Estimate Amount	: S\$ <u>995.00</u> .
"Check" Items Amount	: S\$ <u>-</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:

The vehicle sustained damages at the o/s rear portion.



Yours faithfully

Mohd Rasul
Automotive Assessor



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

FWD/FC(SHB4914G)
DOA: 28/11/2017@0845

FIRST CAPITAL INSURANCE LTD

30/11/2017

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKL 8702 L - MINI COOPER HATCHBACK 1.6 ABS D/AB 2WD HID

CHASSIS NO: WMWSU32050T631821 (2013)

1 pc Rear fender protector RH
10 pcs Rear fender protector clips @ \$3.50

\$ 215.00 *sa*
\$ 35.00 *sa*
\$ 250.00
\$ 25.00
\$ 225.00

LESS 10%

Alignment
Repair, putty and respray rear rim RH

\$ 70.00
\$ 100.00 *50*

Remove and replace rear fender protector RH; jacking,
panel beating, repair and straighten rear fender RH and
RH door.

\$ ~~300.00~~ *250*

Putty and respray rear fender protector RH, rear fender
RH and RH door.

\$ ~~450.00~~ *400*
\$ 1,145.00
\$ 80.15
\$ 1,225.15

ADD 7% GST

Note: The above is an estimate only. IF other parts requested
during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

.....

Rasul

Hp 90010068

4 days

to P/P

12/12/17
11/12/17 @ 1130

Remy after repair
by

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

LK12

FWD/FC(SHB4914G)
DOA: 28/11/2017@0845

Parts - 225
Lab - 770
995 #

FIRST CAPITAL INSURANCE LTD

30/11/2017

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO:

SKL 8702 L - MINI COOPER HATCHBACK 1.6 ABS D/AB 2WD HID

CHASSIS NO: WMWSU32050T631821 (2013)

1 pc Rear fender protector RH
10 pcs Rear fender protector clips @ \$3.50

LESS 10%

Alignment

Repair, putty and respray rear rim RH

Remove and replace rear fender protector RH; jacking,
panel beating, repair and straighten rear fender RH and
RH door.

Putty and respray rear fender protector RH, rear fender
RH and RH door.

ADD 7% GST

\$ 215.00 *sd*
\$ 35.00 *sd*
\$ 250.00
\$ 25.00
\$ 225.00
\$ 70.00
\$ 100.00 *50*

\$ ~~300.00~~ 250

\$ ~~450.00~~ 400
\$ 1,145.00
\$ 80.15
\$ 1,225.15

Note: The above is an estimate only. IF other parts requested
during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

[Signature]

Rasul

HP 90010068

4 days

to P/P

11/12/17 @ 1130

*Remy after repair
by*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI17022888/R1qbn2

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 05-01-2018



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHB 4914G	Veh. Inspected	SKL 8702L
Policy No.	D-15072702MFSH	Coverage (\$)	0.00
Claim No.	D17011103MFSH	Excess (\$)	0.00
Assign From	AUNGYM	Assign Date	01/12/2017

2. Vehicle Particulars & Condition

Make & Model	MINI COOPER HB 1.6 ABS	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	WMWSU32050T631821	Colour	BLACK
Odometer	34600	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/45 R17	DUNLOP	6 mm
L/H Front Tyre	205/45 R17	DUNLOP	6 mm
R/H Rear Tyre	205/45 R17	DUNLOP	6 mm
L/H Rear Tyre	205/45 R17	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	28/11/2017	Inspection Date	11/12/2017
Survey held at	CHARN'S CUSTOMCRAFT BLK 1010 BUKIT MERAH LANE 3 #01-105 SINGAPORE 159724		

5a. Remarks

A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKL 8702L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR FENDER PROTECTOR RH	SCRATCHED	215.00	215.00
10	REAR FENDER PROTECTOR CLIPS @\$3.50	NECESSARY	35.00	35.00
	LESS 10% DISCOUNT		-25.00	-25.00
			225.00	225.00
	LABOUR			
	ALIGNMENT.		70.00	70.00
	REPAIR,PUTTY AND RESPRAY REAR RIM RH.		100.00	50.00
	REMOVE AND REPLACE REAR FENDER PROTECTOR RH;JACKING,PANEL BEATING,REPAIR AND STRAIGHTEN REAR FENDER RH AND RH DOOR.		300.00	250.00
	PUTTY AND RESPRAY REAR FENDER PROTECTOR RH,REAR FENDER RH AND RH DOOR.		450.00	400.00
			920.00	770.00
	GRAND TOTAL		1,145.00	995.00
	RECOMMENDED COST OF REPAIRS			995.00

Report Ref No. CS/FCI17022888/R1qbn2

MOHAMMED RASUL BIN MOHD YUNUS
Automotive Assessor

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser

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