

INS. CASE OWNER:

Clara

CC4 / FWD17022870

1K1eaz9

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

01/12/17

Date / Time:

01/12/17

Registered in Merimen:

01/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKT 5548T

Name of Insured:

SAM YUIN LOONG PAUL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 01/12/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

1201700003403

Policy No.:

PNPV 2017 - 00002904

Make / Model:

TOYOTA HARRICK

Place of Accident:

LOYANG AVE SLIP ROAD  
BEFORE TPC/ECP

If NO, Driver Name / Age:

Driver Tel No.: 9831 7083

(V/L: YES / NO)

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability: % Final ? Yes / No

SHC 4806



INSRS:

WSP: C062 (Loyang)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHC 4806 - NAKING 17019502/1 DOA: 10/05/12  
SKT 5548T - X

01/12/17 (Asher)

Person for TP VIDEO.

14/12/17 Recd TP 100 from FWD.

14/12/17 Email WSP TO REQUEST FOR EVIDENCE.

Recd TP VIDEO SAVE AT (V. ASHES: 2017: C062) VIDEO SHOW  
DI. EXT. SLIP ROAD AT CHEVRON.

15/12/17 FUE PASS TO TYPIST TO TYPE REPORT.

RECEIVED 30 JAN 2018

RECEIVED 30 JAN 2018

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GLA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 01/12/17

Sent By:

Shirley Hwee

FINALIZATION

Date/Time: 01/12/17

Confirm with: Lim SG

Confirm by: Hwee

Repair Cost:

45

S\$2,500

( 3

days)

Reduction:

51

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 25/12/17

Confirm with: J. M

Email ☐ Call ☐

Final Liability:

100%

% 100

(Agreed / Assessed) BOLA S/N No.: Nil

If NO or B 28, Ass. Lia:

Repair Cost:

45

S\$2,500

(CONSTRUCTING VERSION 6.01 Ek. 9 Slip Road at Chevron)

Loss of Rental (LOR):

58/176

S\$ 525.50

( 4.5

days)

x 4129.28

Loss of Use (LOU):

-

S\$ -

(\$

x

days)

Loss of Income (LOI):

225/0

S\$ 203.50

(\$ 50

x

45 days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

5-35

S\$ 5-35

Medical:

-

S\$ -

Disbursement:

-

S\$ -

(e.g. Tow/ Independent)

Legal Cost

-

S\$ -

Total:

+ 3,481.11

S\$ 3,138.93

Global Sum S\$: 3,200

FINAL PAYMENT

Date/Time: 25/12/17

Confirm with: Lim

Email ☐ Call ☐

Payee 1:

S\$ 3,200

Name 1:

GAMPORT DRUMBO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Kalvin

REF:

## ASSIGNMENT

From \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bel. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: \_\_\_\_\_

SHC 480 L

Yr Regn: \_\_\_\_\_

31 Oct 2013

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/B / Prime Mover /

Truck / Traller or

Make: \_\_\_\_\_

Hyundai Ix0

cc 1685

Colour: \_\_\_\_\_

Yellow

A/C

Ins: ☒ Std / NI / NA

Sp. Reading: \_\_\_\_\_

600313

T.Radio: Ins

☒ Std / NI / NA

Eng No: \_\_\_\_\_

C/Nr: \_\_\_\_\_

KM HCB 44AD4042198

Gen. Cond: Good / ☒ Poor / BurntSteering: Inor ☒ Jammed / Leaked / Burnt orBrake: Inor ☒ Jammed / Leaked / Burnt orModi: NI / Si/Rim / ☒ STD A/Rim or

Tyre Size

F:

205 / 60R16

R:

cc

ES / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Ward. 14

Front

Rear

R/Bal

7

mm

R/Bal

7

mm

L/Bal

7

mm

L/Bal

7

mm

D.O.A.

1/14/12

D.O.A.

1/14/12

Survey held at:

COKE (67001)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Front.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45: 92,500 (RED: 9332992 51%)

FWD

45

Date/Time: File Pass to:

☐

: Prelim. Report

to:

☐

: Final Report

Date/Time: File Return to:

to:

Add Fee:

☐

Site Insp: \$

☐

Interview: \$

☐

Tech. Ins: \$

☐

Witness: \$

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

1-3-4-5-6-7-8-9-0

Phone: \_\_\_\_\_

Other: \_\_\_\_\_

TOTAL: \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.L: \$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD17022870/K1ea3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986			Date : 01-12-2017	
			Code : FWD	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKT 5548T		Veh. Inspected	SHC 480L
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	01/12/2017
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer			Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
	Size		Make	Balance
R/H Front Tyre				mm
L/H Front Tyre				mm
R/H Rear Tyre				mm
L/H Rear Tyre				mm
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	01/12/2017		Inspection Date	01/12/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

COMFORTDELGRO ENGINEERING PTE LTD

Date: 01.12.2017

REPAIR ESTIMATE

Time: 12:26:57

Page: 1

FWD-4sum

(Fri) 12 TS

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS: CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO

: 305093948

REGN NO

: SHC 480L

MILEAGE

: 0000000000

MAKE

: HYUNDAI

MODEL

: I-40

DATE OF REGN

: 31.10.2013

DATE/TIME IN

: 01.12.2017 09:10

ACCIDENT DATE

: 01.12.2017

12:45

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0103-0578-G	BUMPER FRT	1	562.30	20.00	449.84	—	det
0002 04-01-0103-0737-G	BUMPER GRILLE FRT LH	1	40.30	20.00	32.24	—	cl
0003 04-01-0103-0574-G	FENDER FRT LH	1	619.00	20.00	495.20	—	det
0004 04-01-0103-0572-G	BONNET	1	1,151.80	20.00	921.44	X	sum
0005 04-01-0103-0781-A	HEADLAMP LH	1	1,388.00	20.00	1,110.40	—	na
0006 04-01-0103-0657-G	FENDER SHIELD FRT LH	1	169.80	20.00	135.84	—	X sum
0007 04-01-0103-0658-G	WHEEL CAP FRT LH	1	150.70	20.00	120.56	—	brand
0008 04-01-0103-0600-G	WING MIRROR LH	1	980.50	20.00	784.40	X	Rep

SUB-TOTAL : 4,049.92

## JOB NATURE

0000 L	PANEL BEATING
0001 23-502	SPRAYPAINT ON AFFECTED AREA
0002 17-01	CHECK ALL LIGHTING

~~860.00~~ 400~~700.00~~~~260~~ 410~~40.00~~ 20

COMFORTDELGRO ENGINEERING PTE LTD

Date: 01.12.2017

REPAIR ESTIMATE

Time: 12:26:57

Page: 2/2

FWD - 4 SUM

(Fri)

COMPANY : THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS : CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO : 305093948  
 REGN NO : SHC 480L  
 MILEAGE : 0000000000  
 MAKE : HYUNDAI  
 MODEL : I-40  
 DATE OF REGN : 31.10.2013  
 DATE/TIME IN : 01.12.2017 09:10  
 ACCIDENT DATE : 01.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0003 20-00 TUFF COAT ON AFFECTED PARTS.

~~60.00~~ 20

0004 L WHEEL ALIGNMENT

~~120.00~~ 60

SUB-TOTAL : 1,780.00

TOTAL 5,829.92

Lmfs

MVA NAME &amp; SIGNATURE

DATE :

AUTHORISED : YES / NO

SURVEYOR NAME &amp; SIGNATURE

DATE :

Kah 10/11/17

1/12/17 1530 hrs.

3 hrs.

L/s

After Repair photo

KKK Auto Consultants will notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal consultation is allowed
- Supplementary details must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

S

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305093948

Date : 05/12/17

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHC 480L

Date of Accident : 01-Dec-17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: FWD --- SKT5548T

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

**Total for Part-By-Part Repair Cost**

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

**Final Lumpsum Repair cost**

\$2,500.00

**\$2,500.00**

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature : 

Name : KALVIN

Date : 5/12/17

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	-----			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

Team: ARC Repair TP(CFSO)1		JOB CARD	Sales Order:	JC No.305093948
CUSTOMER	REGN NO.	MILEAGE		
MS CITYCAB PTE LTD	SHC 480L			
7010070	MAKE:	FUEL		
CUSTOMER NO	HYUNDAI	E 1/2 F		
ADDRESS 383 SIN MING DRIVE	MODEL	DATE/TIME IN		
Singapore SINGAPORE 575717	I-40	01.12.2017 09:10		
65551188	YR OF MANU	TARGET DATE		
(R) (P)	31.10.2013			
COUNT CARD NO.	CHASSIS CODE	COMPLETION DATE/TIME		
	KMHLB41UNDU042194			

Accident Date: 01.12.2017  
NATURE: 3P 01.12.17

3/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:			
SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
Vehicle No.: SHC 480L		Vehicle No.: SHC 480L	
Signature/Date		Name of Service Advisor	
To be returned to Service Reception upon collection		To be kept by Security Guard	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 01.12.2017

Time: 12:26:57

Page: 1

FWD-4 Sum

(Fri)

12 TS

COMPANY : THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS : CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO : 305093948

REGN NO : SHC 480L

MILEAGE : 0000000000

MAKE : HYUNDAI

MODEL : I-40

DATE OF REGN : 31.10.2013

DATE/TIME IN : 01.12.2017 09:10

ACCIDENT DATE : 01.12.2017

12:45

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0103-0578-G BUMPER FRT 1 562.30 20.00 449.84 /

0002 04-01-0103-0737-G BUMPER GRILLE FRT LH 1 40.30 20.00 32.24 /

0003 04-01-0103-0574-G FENDER FRT LH 1 619.00 20.00 495.20 /

0004 04-01-0103-0572-G BONNET 1 1,151.80 20.00 921.44 X

0005 04-01-0103-0781-A HEADLAMP LH 1 1,388.00 20.00 1,110.40 /

0006 04-01-0103-0657-G FENDER SHIELD FRT LH 1 169.80 20.00 135.84 ?

0007 04-01-0103-0658-G WHEEL CAP FRT LH 1 150.70 20.00 120.56 /

0008 04-01-0103-0600-G WING MIRROR LH 1 980.50 20.00 784.40 X 1400

SUB-TOTAL : 4,049.92

## JOB NATURE

0000 L PANEL BEATING

0001 23-502 SPRAYPAINT ON AFFECTED AREA

0002 17-01 CHECK ALL LIGHTING

860.00 400

700.00 360

440

40.00 20



COMFORTDELGRO ENGINEERING PTE LTD

Date: 01.12.2017

REPAIR ESTIMATE

Time: 12:26:57

Page: 2/2

TS

FWD - 4 SUM

(Fri)

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010070  
 ADDRESS : CITYCAB PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65551188

JOB NO : 305093948  
 REGN NO : SHC 480L  
 MILEAGE : 0000000000  
 MAKE : HYUNDAI  
 MODEL : I-40  
 DATE OF REGN : 31.10.2013  
 DATE/TIME IN : 01.12.2017 09:10  
 ACCIDENT DATE : 01.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0003 20-00 TUFF COAT ON AFFECTED PARTS.

~~60.00~~ 20

0004 L WHEEL ALIGNMENT

~~120.00~~ 60

SUB-TOTAL : 1,780.00

TOTAL 5,829.92

MVA NAME & SIGNATURE  
 DATE :

AUTHORISED : YES / NO  
 SURVEYOR NAME & SIGNATURE  
 DATE :

Kahm 10/11/17  
 1/12/17 1530 hrs.  
 3 hrs.  
 L/S  
 After Repair photo.

LKK Auto Consultants hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirm.
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Belliana

Date: 01 Dec 2017

## Preliminary Advice

Insured Vehicle No	: SKT5548T	Accident Date	: 01/12/2017
TP Vehicle No	: SHC480L	Assignment Date	: 01/12/2017
Make	: HYUNDAI I40	Est. Duration of Repair	: 3 days
Date of Inspection	: 01/12/2017		
Inspection At	: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969		

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages ....n/s front.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,829.92
Revised Amount	:S\$	3,118.24
Check Items (Estimated)	:S\$	135.84
Total	:S\$	3,254.08

Lump Sum Repair :S\$

## Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

## Remarks

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have not authorized repairs

## Asher Sng (LKKAUTO)

---

**From:** clara.li@fwd.com  
**Sent:** Tuesday, 16 January 2018 5:56 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Vic (LKKAUTO)  
**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Asher,

Please revise our best offer to a global sum of \$3,200.00 (all-in) to settle the TPPD claim for the sole purpose of amicable settlement.

Thank you.

Kind Regards

Clara Li  
Senior Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722  
E clara.li@fwd.com  
W fwd.com.sg



	<b>Endowment Plan</b> Get the biggest guaranteed return for a 3 year plan available online. <b>Limited time offer!</b>		<b>2.02%</b> p-a. fwd.com.sg <a href="#">save now</a>
--	--	---	---

---

**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, 10 January, 2018 4:38 PM  
**To:** Clara Li Zirong - SGUser  
**Cc:** Vic (LKKAUTO)  
**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Clara,

We refer to the above matter.

Enclosed the reply from Jim on our offer.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) [<mailto:clara.li@fwd.com>]

**Sent:** Wednesday, 10 January 2018 3:42 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Asher,

As discussed, please try your utmost to settle the TPPD claim up to a global sum of \$3,000.00 (all-in) for amicable settlement.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



	<b>Endowment Plan</b> Get the biggest guaranteed return for a 3 year plan available online. <b>Limited time offer!</b>		<b>2.02%</b> p.a. <a href="http://fwd.com.sg">fwd.com.sg</a> <a href="#">save now</a>
--	--	--	---

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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Wednesday, 10 January, 2018 3:28 PM

**To:** Clara Li Zirong - SGUser

**Cc:** Vic (LKKAuto)

**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Clara,

We refer to the above matter.

We had offer to third party as per your instruction however third party disagreed with the offer.

Please kindly advise.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) [<mailto:clara.li@fwd.com>]

**Sent:** Tuesday, 19 December 2017 5:21 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Asher,

We refer to the video footage provided by third party.

We are of the view that this accident was not solely caused by our insured as our insured had given advanced signal to filter into the right lane, however, upon seeing our insured was filtering, the third party driver accelerated instead of slowing down which shows that he did not take evasive action to avoid the collision.

Please highlight the above to third party repairer and try to settle the matter up to 50%.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)

<b>FWD</b> Insurance	<b>Endowment Plan</b> Get the biggest guaranteed return for a 3 year plan available online. <b>Limited time offer!</b>	 <b>2.02%</b> p.a. fwd.com.sg <b>SAVE NOW</b>
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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Friday, 15 December, 2017 5:23 PM  
**To:** Clara Li Zirong - SGUser  
**Cc:** Vic (LKKAuto)  
**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Without Prejudice

Hi Clara,

We refer to the above matter.

Enclosed a copy of the third party video for your perusal.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) [mailto:clara.li@fwd.com]  
**Sent:** Thursday, 14 December, 2017 3:16 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Asher,

A copy of Letter of Demand from Third Party has been uploaded in Merimen for your handling.

Thank you.

Regards,

Clara

---

**From:** Clara Li Zirong - SGUser  
**Sent:** Friday, 1 December, 2017 2:16 PM  
**To:** 'assignments@lkkauto.com'; 'sur@lkkauto.com'; 'admin-a@lkkauto.com'; 'Catherine Chong (LKK Auto)'

Cc: 'Asher Sng (LKKAuto)'; Motor Claims SG - SG Common

Subject: FW: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



	<b>Endowment Plan</b> Get the biggest guaranteed return for a 3-year plan available online. <b>Limited time offer!</b>		<b>2.02% p.a.</b> <a href="http://fwd.com.sg">fwd.com.sg</a> <a href="#">save now</a>
--	--	--	---

From: Lim Tien Siong [<mailto:limts@cdge.com.sg>]

Sent: Friday, 1 December, 2017 12:44 PM

To: Motor Claims SG - SG Common

Subject: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17

Officer in charge,

Best Regards,

Lim Tien Siong

Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd

Off:62148398 / Fax:65468156

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



17017 0000 8403  
RECEIVED 13 DEC 2017

# COMFORTDELGRO ENGINEERING

Our ref: CC17120001 / SHC 480L / JW (st)

Date : 12-Dec-17

FWD Singapore Pte Ltd  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC 480L YOUR INSURED  
SKT5548T OTHERS ON 01.12.17

We are the authorised repair workshop for Citycab Pte Ltd / Comfort Transportation Pte Ltd / Yellow-Top Cab Pte Ltd, the owner of motor Vehicle No: SHC 480L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKT5548T we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,675.00
2	5 days Loss of Rental @ \$ 129.28 per day	\$ 646.40
3	Survey Report Fees (Surveyed by M/s KM)	\$ -
4	LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,326.75

## HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims		\$ 3,726.75

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies photographs :- 11 pcs.  
b) LTA search slip/s of : SKT5548T  
c) GIA / Police report/s of : SHC 480L  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
( X ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax : 6214 1 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd  
305 Braddell Road Singapore 579701

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508959

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 119900040W

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508959

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **I 40 SHC480L , SKT5548T** **ON 01-Dec-17 07:50**  
**ALONG** **TPE TWDS ECP/AIRPORT DIRECTION B4 UPP CHANG RD NORTH EXIT**  
**NEAR 1 KM MARK.**

I / We **TAN TIEN SUNG @ SEA...** (Hirer) NRIC No.: **S1392515A**

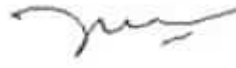
and/or **AMIDAH MOHAMED NO...** (Relief) NRIC No.: **S6828075C**

Taxi Number **SHC480L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **01-Dec-2017**

Name of Hirer **TAN TIEN SUNG @ SEAH YONG BOON**  
Hirer NRIC **S1392515A** Signature : 

Address **356 TAMPINES STREET 33 #08-624**  
**520356**

Contact No. **96719331**

Name of Relief **AMIDAH MOHAMED NOOR**  
Relief NRIC **S6828075C** Signature : 

Address **357 TAMPINES STREET 33 09-610**  
**520357**

Contact No. **90054357**

## RELEASE

Claim Reference:	1201700008403
Surveyor's Reference:	CC4/FWD17022870/K1ea3
TP Reference:	CC17120001/SHC480L(st)

We, **COMFORTDELGRO ENGINEERING PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SHC 480L** ("Vehicle") to accept the sum of S\$ **3,200.00** (Global Sum) being the amount claimed as compensation for the loss of or damage to the Vehicle / loss of use, as a result of an accident ("Accident") which occurred on **01/12/2017** (date of accident) at / along **TPE > ECP/AIRPORT B4 UPP CHANGI RD NORTH EXIT** (location) involving vehicle no/s. **SHC 480L** and **SKT 5548T**.

This is pursuant to the inspection conducted on **01/12/2017** (date) at the Workshop.


We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKT 5548T** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 25<sup>th</sup> day of Jan 2018

### CLAIMANT

  
[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



  
[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document.

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mandarin + 65 6727 5700 Fax + 65 6299 9155

Workshops

205 Braddell Road Singapore 579701

201 Sun Hong Drive Singapore 574717

45 Pandan Road Singapore 106290

3000 Lila Road Singapore 400810

211 Serangoon Road Singapore 556106

7 Serangoon Road Singapore 720093

6 Delta Avenue Singapore 509537

COMPANY REG. NO.: 199506048W

Page: 1

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010655

FWD SINGAPORE PTE.LTD.

#18-01 6 TEMASEK BOULEVARD  
SUNTEC TOWER 4 038986

CONTACT NO: 67275700

VEHICLE NO  
SHC 480L

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
31.10.2013

CHASSIS CODE  
KMHLB41UMDU042194

INV. NO/DATE  
91344962 06.12.2017

JOB NO.  
305093948

ODOMETER READING

JOB TYPE

Description : 3P 01.12.17

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,500.00
Add GST @ 7.000 %	175.00
Total Invoice amount	2,675.00

Issued by : CHEWBEELENG 06.12.2017 16:03:50  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO

Our Ref: CC17120001



Date: 06 December 2017

**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 01/12/2017 @ 07:50 hrs  
ALONG TPE > ECP/CHANGI AIRPO B4 UPP CHANGI RD  
NORTH EXIT  
INVOLVING SKT5548T

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0480L** (the "Taxi"). The Taxi was hired to **TAN TIEN SUNG @ SEAH YONG BOON IC NO S1392515A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

NG	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO								FROM	TO
30	233	-	7.45	27.11.12	JT	59	87	45		263	0830	19.55
46	1209	1200	2100	27.11.12	MIMI	59	89	59		214	20.15	7.00
09	<del>245</del> 261	-	7.30	28.11.12	JT	59	92	57		298	0830	20.25
29	2603	0830	1950	28.11.17	MIMI	59	95	11		254	-	8.00
09	256	20.00	7.05	29.11.17	JT	59	96	35		123	-	20.00
97	225	0830	1940	29.11.17	MIMI	59	98	79		245	20.30	8.00
83	286	20.00	8.00	30.11.17	JT	60	00	54		175	0830	17.55
63	180	0900	2005	30.11.17	MIMI	60	03	14		<del>220</del> 254	20.30	0830
15	252	20.20	6.45	1/12								
72	256	1200	2001	1/12	Accident					In	0910	-
82	210	21.00	8.00	5/12	repair					Out	-	1100

SFC 480L

SKL480L

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKT5548T	01 Dec 2017 / 07:50:00	Successful	F04	FWD SINGAPORE PTE. LTD.

[Previous](#) [OK](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Dec 2017 <a href="#">Edit Reg</a>		01 Dec 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,500.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>Sam Yui Loong Paul</b> , ID: S1820752D									
Main Claimant: <b>CITYCAB PTE LTD</b> , Co. Reg. No.: 199502839G									
Vehicle Reg. No.: <b>SHC480L</b>		Date of Loss: 01/12/2017 07:00 - :59							
Claim Type: <b>TP / 1201700008403</b>		Policy/Cover Note No.: PNPV2017-00003904 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SKT5548T</b>		Policy No. (Claimant): D-15072702MFSH							
Excess:									
Repairer: <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: <b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Clara Li Zi Rong</b> ]									
Claimant's Insurer: <b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 12/12/2017]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>FWD_SG (22/01/2018): Alert - Adj Mandate Approved (S\$3200.00) - SHC480L - Claim Handler: Clara Li Zi ...</li> <li>FWD_SG (10/01/2018): Alert - Adj Mandate Approved (S\$3000.00) - SHC480L - Claim Handler: Clara Li Zi ...</li> <li>FWD_SG (27/12/2017): Alert - Adj Mandate Approved (S\$2790.76) - SHC480L - Claim Handler: Clara Li Zi ...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SHC480L (1201700008403)

[SKT5548T]

TP

CITYCAB PTE LTD

Dec 1 2017 7:00AM

[Sam Yui Loong Paul]

ComfortDelGro Engineering Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/12/17 17:57	Adjuster Immediate Advice	1	Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/01/18 15:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	10/01/18 15:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	10/01/18 15:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	10/01/18 15:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	10/01/18 15:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
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22	10/01/18 15:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
23	10/01/18 15:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
24	10/01/18 15:36	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
25	10/01/18 15:36	General View	1	Load JPG	<input checked="" type="checkbox"/>
26	10/01/18 15:36	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
27	10/01/18 15:36	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
28	10/01/18 15:36	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

29	10/01/18 15:36	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
30	10/01/18 15:36	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
31	10/01/18 15:36	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
32	10/01/18 15:36	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
33	10/01/18 15:36	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					
			1 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/12/17 16:10	ACKNOWLEDGEMENT EMAIL TO FWD DD 01.12.2017	1	Load PDF	
2	01/12/17 16:10	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	1	Load PDF	
3	22/12/17 16:56	WORKSHOP INVOICE	1	Load PDF	
4	22/12/17 16:56	RENTAL RECEIPT	1	Load PDF	
5	22/12/17 16:56	LTA SEARCH	1	Load PDF	
6	22/12/17 16:56	LOD	1	Load PDF	
7	22/01/18 15:52	EMAIL FROM FWD DD 160118	1	Load PDF	
8	25/01/18 10:17	EMAIL OI FROM FWD	1	Load PDF	
9	01/02/18 09:19	Release Voucher	1	Load PDF	
10	01/02/18 09:19	AUTHORISATION TO ACT FORM	1	Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	01/12/17 17:56	OI GIA Report	1	Load PDF	
2	14/12/17 15:14	Letter of Demand from Third Party	1	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin: 5px 0;"></div> <div style="text-align: right; margin-right: 5px;"> <span>^</span>  <span>v</span> </div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKT5548T (Insd veh)	Model:	HYUNDAI I40 1.7 L CRDI AT
	SHC480L (TP veh)		ABS AIRBAG 4DR (A)
Date of Accident:	01/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No
Repair Estimate	:	\$	6,238.01
Final Repair Cost	:	\$	3,200.00
Loss of Use	:	\$	4.50 days at \$50.00 per day
Rental (if any)	:	\$	4.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,200.00

**Is Third Party Workshop GIA Registered?** ☒ [ X ] YES ☐ [ ] NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_\_(%)

**B) For GIA Registered Workshop:** BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: 90 \_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 3,200.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

01 Feb  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD17022870/K1EA3Q2

Date: 01/02/2018

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00003904  
 Claimant Vehicle No: SHC480L Insured Vehicle No: SKT5548T  
 Date of Loss: 01/12/2017 Nature of Claim: TP Claim No: 1201700008403

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHC480L  
 Make & Model: HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A) Engine No: D4DFDU500584  
 Reg. Date: 31/10/2013 (Man. Year: 2013) Chassis No: KMHLB41UMDU042194  
 Colour: Yellow Odometer: 600313 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm  
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,049.92	2,208.24	1,841.68	45.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,780.00	910.00	870.00	48.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,829.92</b>	<b>3,118.24</b>	<b>2,711.68</b>	<b>46.51</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,500.00</b>		
(S\$)	5,829.92	2,500.00	3,329.92	57.12
+ GST 7.00/7.00% (S\$)	408.09	175.00	233.09	57.12
<b>Nett Amount (S\$)</b>	<b>6,238.01</b>	<b>2,675.00</b>	<b>3,563.01</b>	<b>57.12</b>
+ Loss of Use (4.5 x S\$50.00/day) (S\$)		225.00		
+ Car Rental (4.5 x S\$129.28/day) (S\$)		581.76		
(S\$)		3,481.76		
<b>Liabe Amount (90.00%) (S\$)</b>		<b>3,133.58</b>		
+ Doc/Search Fee (S\$)		5.35		
<b>Nett Liability (S\$)</b>		<b>3,138.93</b>		
<b>Global Sum Settlement (S\$)</b>		<b>3,200.00</b>		

INSPECTION

Date of Assignment: 01/12/2017

Date Inspected: 01/12/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 3.0 days

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**Adjuster:** KALVIN ANG WEI KUN**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 22 Dec 2017)
<b>Parts:</b>	143	HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHC480L)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT	Deformed	562.30 FL	*562.30 FL
2	1		*BUMPER GRILLE FRT LH	Cut	40.30 FL	*40.30 FL
3	1		*FENDER FRT LH	Dented	619.00 FL	*619.00 FL
4	1		*BONNET	Serviceable	1,151.80 FL	*- FL
5	1		*HEADLAMP LH	Cracked	1,388.00 FL	*1,388.00 FL
6	1		*FENDER SHIELD FRT LH	Serviceable	169.80 FL	*- FL
7	1		*WHEEL CAP FRT LH	Grazed	150.70 FL	*150.70 FL
8	1		*WING MIRROR LH	Repair	980.50 FL	*- FL

F=Franchise part, L=ListItemDisc

<b>Sub Total (S\$)</b>	<b>5,062.40</b>	<b>2,760.30</b>
<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>1,012.48</b>	<b>552.06</b>
<b>Total Parts (S\$)</b>	<b>4,049.92</b>	<b>2,208.24</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	860.00	400.00
2	SPRAY PAINT ON AFFECTED AREA	New	700.00	410.00
3	CHECK ALL LIGHTING	New	40.00	20.00
4	TUFF COAT ON AFFECTED PARTS	New	60.00	20.00
5	WHEEL ALIGNMENT	New	120.00	60.00
Gross Labour Cost (S\$)			1,780.00	910.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >