

## Asher Sng (LKKAUTO)

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**From:** clara.li@fwd.com  
**Sent:** Tuesday, 16 January 2018 5:56 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Vic (LKKAUTO)  
**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Asher,

Please revise our best offer to a global sum of \$3,200.00 (all-in) to settle the TPPD claim for the sole purpose of amicable settlement.

Thank you.

Kind Regards

**Clara Li**  
Senior Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722  
E clara.li@fwd.com  
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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, 10 January, 2018 4:38 PM  
**To:** Clara Li Zirong - SGUser  
**Cc:** Vic (LKKAUTO)  
**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Clara,

We refer to the above matter.

Enclosed the reply from Jim on our offer.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) [<mailto:clara.li@fwd.com>]

**Sent:** Wednesday, 10 January 2018 3:42 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Asher,

As discussed, please try your utmost to settle the TPPD claim up to a global sum of \$3,000.00 (all-in) for amicable settlement.

Thank you.

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Wednesday, 10 January, 2018 3:28 PM

**To:** Clara Li Zirong - SGUser

**Cc:** Vic (LKKAUTO)

**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Clara,

We refer to the above matter.

We had offer to third party as per your instruction however third party disagreed with the offer.

Please kindly advise.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) [<mailto:clara.li@fwd.com>]

**Sent:** Tuesday, 19 December 2017 5:21 PM

**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Asher,

We refer to the video footage provided by third party.

We are of the view that this accident was not solely caused by our insured as our insured had given advanced signal to filter into the right lane, however, upon seeing our insured was filtering, the third party driver accelerated instead of slowing down which shows that he did not take evasive action to avoid the collision.

Please highlight the above to third party repairer and try to settle the matter up to 50%.

Thank you.

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Friday, 15 December, 2017 5:23 PM  
**To:** Clara Li Zirong - SGUser  
**Cc:** Vic (LKKAuto)  
**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Without Prejudice

Hi Clara,

We refer to the above matter.

Enclosed a copy of the third party video for your perusal.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [clara.li@fwd.com](mailto:clara.li@fwd.com) [<mailto:clara.li@fwd.com>]  
**Sent:** Thursday, 14 December, 2017 3:16 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17 Our Ref: 1201700008403

Hi Asher,

A copy of Letter of Demand from Third Party has been uploaded in Merimen for your handling.

Thank you.

Regards,  
Clara

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**From:** Clara Li Zirong - SGUser  
**Sent:** Friday, 1 December, 2017 2:16 PM  
**To:** 'assignments@lkkauto.com'; 'sur@lkkauto.com'; 'admin-a@lkkauto.com'; 'Catherine Chong (LKK Auto)'

**Cc:** 'Asher Sng (LKKAUTO)'; Motor Claims SG - SG Common

**Subject:** FW: Accident involving SHC 480L & your insured SKT5548T dated 01.12.17

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

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A promotional banner for FWD insurance's Endowment Plan. The banner has an orange background. On the left is the FWD insurance logo. The main text reads 'Endowment Plan' in large white letters, followed by 'Get the biggest guaranteed return for a 3 year plan available online.' and 'Limited time offer!' in smaller white text. To the right is a graphic of a bar chart with an upward-trending arrow and several gold coins. On the far right, it says '2.02% p.a.' in large white letters, with 'fwd.com.sg' and a 'save now' button below it.

**From:** Lim Tien Siong [<mailto:limts@cdge.com.sg>]

**Sent:** Friday, 1 December, 2017 12:44 PM

**To:** Motor Claims SG - SG Common

**Subject:** Accident involving SHC 480L & your insured SKT5548T dated 01.12.17

Officer in charge,

Best Regards,

Lim Tien Siong

Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd

Off:62148398 / Fax:65468156

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