

Cecilia Chong (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Friday, 24 July 2020 10:03 AM
To: Cecilia Chong (LKK Auto)
Subject: RE: Your ref: DMCFHQ17-000185 (Our ref: CC3/EQI17022869/Kga3) *** ACCIDENT INVOLVING SKU 6575C & SHF 562T ON 29/11/2017 ***

Dear Cecilia,

Please try to settle at 80% liability.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Thank you.

Regards,

Jaime Tay
[Executive | Claims](#)



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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: 23 July 2020 17:08
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: RE: Your ref: DMCFHQ17-000185 (Our ref: CC3/EQI17022869/Kga3) *** ACCIDENT INVOLVING SKU 6575C & SHF 562T ON 29/11/2017 ***

Dear Jaime,

Attached is a copy of TP supporting documents and TP damage photo.