

INS. CASE OWNER:

Chie Hung

CC 3/AIG17022864 / Sya3

LEK:

IDAC:

Surveyor:

Sebastian

DOI:

30/11/17

Date / Time:

30/11/17

Registered in Merimen:

01/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJZ 8100L

Name of Insured:

MATT HU

Insured Tel No.:

HP:

Excess Sec II: S3

D.O.A.:

28/11/17

Is driver the owner?

( YES ) NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

9374822864 SG

Policy No.:

2100219104

Make / Model:

Lexus

Place of Accident:

Orchard Rd

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHB 5660G



INSRS:

WSP: SMRT (Woodlands)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SHB 5660G - CC3/ATG07002521/24 DWA 23/10/17

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

y18/12/17 Lthw

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

ETA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

07/12/17 (Jas)

\* OI NR - SEND FIRST LETTER TO OI.

15/12/17 @ 2:50

Called OI, wrong number.

15/12/17 @ 2:51

Called another phone. Answer by Peelyn OI's PA. She understood NCD will be penalised by insurance OI's deal ended IP ver.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

520

( 2 days)

Reduction:

S\$

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

22/01/18

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

S\$

520.00

Loss of Rental (LOR):

S\$

408.21

( 3.5 days)

Loss of Use (LOU):

S\$

210.00

(\$ 60 x 3.5 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

5.00

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

(e.g. Tow / Independent)

Total:

S\$

1,143.21

Global Sum S\$:

1,140/-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee

S\$

1,140.00

Name 1:

SMRT TAXIS PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17022864/Sya3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 01-12-2017	
		Code : AIG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJZ 8100L	Veh. Inspected	SHB 5660G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/12/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	28/11/2017	Inspection Date	30/11/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type	Company
Owner ID	5369K
<b>Vehicle Details</b>	
Vehicle No.	SHB5660G
Vehicle to be Exported	No
Intended De-registration Date	01 Dec 2017
Vehicle Make	TOYOTA
Vehicle Model	PRIUS TAXI (SMRT)
Primary Colour	Maroon
Manufacturing Year	2015
Engine No.	2ZR6615617
Chassis No.	JTDKN36U705768891
Maximum Power Output	100.0 kW (134 bhp)
Open Market Value	\$29,508.00
Original Registration Date	25 Jan 2017
First Registration Date	25 Jan 2017
Transfer Count	0
Actual ARF Paid	\$5,000.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	24 Jan 2025
PARF Rebate Amount	\$3,750.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date	24 Jan 2025
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	8
PQP Paid	\$40,516.00
COE Rebate Amount	\$36,186.00
<b>Total Rebate Amount</b>	<b>\$39,936.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 01 Dec 2017



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Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 10 and above, Chrome, Firefox, and Safari.

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Last updated on 19 Nov 2017 at 12:12 AM



60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63665592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

## SMRT Accident Vehicle Repair Estimates

30-11-17 / 14:10

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5660G  
Ref. No : TAX/11/17/2181  
Reg. Date : 25/01/2017  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS  
Name of Driver : LEE TIEN HUAT  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 28/11/2017 07:00:00 PM  
Accident Reported Date / Time : 29/11/2017 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : Sebastian  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024093364

Special Instruction to ARC, if any :

SJZ8100L - AIG - LKK r/p

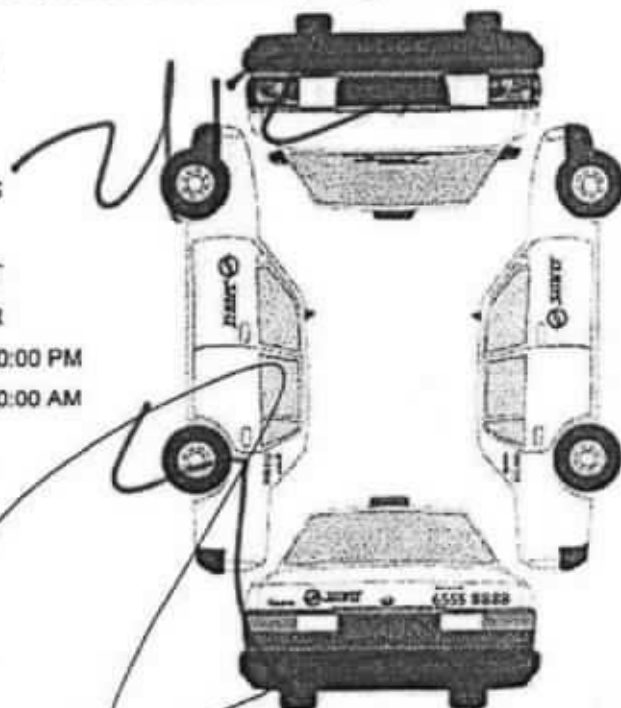
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email : sebastianeang@lkkauto.com HP: 90036121

VDAS DOWN ON 30-11-2017

SURVEY ON 30-11-2017 / 14:10

ESTIMATE DONE ON 30-11-2017 / 10:12

Prepared Date : 29/11/2017 04:12:53 PM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

Date

2nd witness

Date

2-12-2017  
10.00

QC 2/12/17 7022 PAS

Chassis No : JTDKN36U705768891

Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	338.00	200.00
Total Spray Painting Charges :	378.00	200.00
Total Material Charges :	274.27	120.00
Other Charges :	180.00	0.00
<b>TOTAL :</b>	<b>1,170.27</b>	<b>520.00</b>
Lum Sum Total :	0.00	0.00
No. of Repair Days :	3.00	2.00
Prepared / Adjusted By :		SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date :	01/12/2017 08:35:10 AM	01/12/2017 08:37:46 AM

P

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 01/12/2017 08:35:10 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1712-0123

Invoice No :

Quotation Date : 5/12

Invoice Date :

Invoice Amount :

Prepared Date :

**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00 ✓	200.00 ✓
Total Labour	338.00	200.00

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00 ✓	200.00 ✓
Total Spray Painting & Panel Beating	378.00	200.00

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO REPLACE SUNDRY PARTS	100.00	0.00
Total Other Costs	180.00	0.00



Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	K 1	458.50	100.00	0.00	Replace	Repair	No R
52023-12240		6505547	BUMPER REINFORCEMENT REAR	✓ 1	205.70	25.00	154.28	Replace	Check	No X N/A
			PIXEL STICKER	✓ 2	60.00	0.00	120.00	Replace	Replace	No ✓ N/C
TOTAL MATERIALS							274.28	120.00		
TOTAL MATERIALS(Discounted)							274.27	120.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

120.00  
 + 200.00  
 + 200.00  
 -----  
 520.00 /

Sebastian  
 4/12/2017



60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5660G  
 Ref. No : TAX/11/17/2181  
 Reg. Date : 25/01/2017  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : LEE TIEN HUAT  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 28/11/2017 07:00:00 PM  
 Accident Reported Date / Time : 29/11/2017 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : Sebastian  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024093364  
 Special Instruction to ARC, if any :

SJZ8100L - AIG - LKK r/p

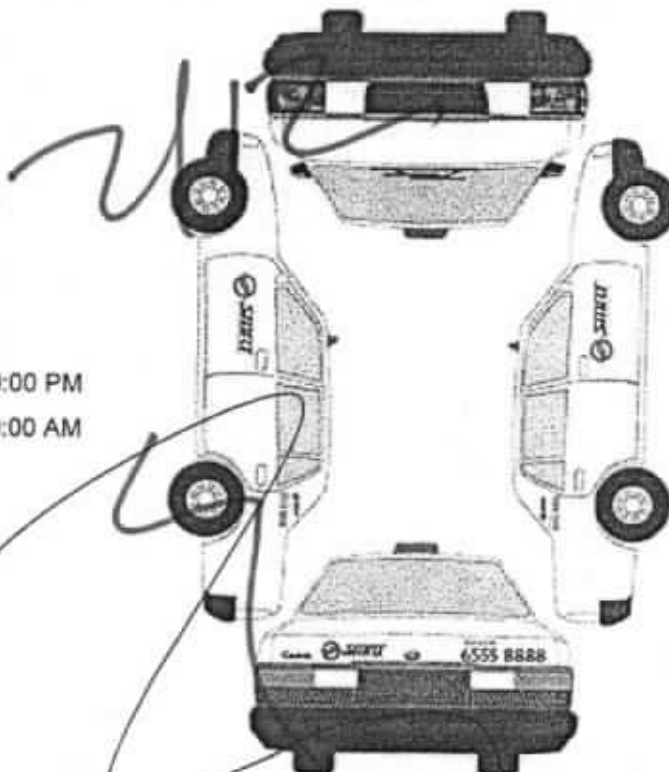
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang @lkkauto.com HP: 90036121

VDAS DOWN ON 30-11-2017

SURVEY ON 30-11-2017 / 14:10

ESTIMATE DONE ON 30-11-2017 / 10:12

Prepared Date : 29/11/2017 04:12:53 PM



Recording Camera

☐
☒

Radio Antenna

☐
☒

1<sup>st</sup> witness

h

Date

30-11-17

2<sup>nd</sup> witness

Date

2-12-2017

10-00

QC 2/12/17 7022 PASJ

Chassis No : JTDKN36U705768891

Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 378.00	200.00
Total Material Charges	: 274.27	120.00
Other Charges	: 180.00	0.00
<b>TOTAL</b>	<b>: 1,170.27</b>	<b>520.00</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 3.00	2.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 01/12/2017 08:35:10 AM	01/12/2017 08:37:46 AM





Prepared / Adjusted Date :

Remarks :

Prepared Date : 01/12/2017 08:35:10 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1712-0123

Invoice No :

Quotation Date : 5/12

Invoice Date :

Invoice Amount :

Prepared Date :

**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00 ✓	200.00 ✓
<b>Total Labour</b>	<b>338.00</b>	<b>200.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00 ✓	200.00 ✓
<b>Total Spray Painting &amp; Panel Beating</b>	<b>378.00</b>	<b>200.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO REPLACE SUNDRY PARTS	100.00	0.00
<b>Total Other Costs</b>	<b>180.00</b>	<b>0.00</b>

# Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	<i>R</i> 1	458.60	100.00	0.00	Replace	Repair	No <i>R</i>
52023-12240		6505547	BUMPER REINFORCEMENT REAR	<i>X</i> 1	205.70	25.00	154.28	Replace	Check	No <i>X</i> <i>NW</i>
			PIXEL STICKER	<i>✓</i> 2	60.00	0.00	120.00	Replace	Replace	No <i>✓</i> <i>NIC</i>
TOTAL MATERIALS							274.28	120.00		
TOTAL MATERIALS(Discounted)							274.27	120.00		

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

120.00  
+ 200.00  
+ 200.00  


---

520.00 /

Sebastian  
4/12/2017.



SMRT Automotive Services Pte Ltd  
60 Woodlands Industrial Park E4  
Singapore 757705  
Tel: 65 6362 3422  
Fax: 65 6385 7420

### SMRT Vehicle Repair Estimate

Group : Buses / Taxis / Commercial

Reg. No. : SHB 5660G

Ref. No. : TAX/11/17/2181

Make / Model : PRIUS

Reg. Date : 25-Jan-17

Chassis No. : JTDKN36U705768891

Mileage : 166030 KM

Name of Driver : LEE TIEN HUAT

Rental/Replacement Vehicle : Yes / No

Date/Time of Accident : 28/11/2017 19:00

Surveyor is Required ? YES / NO NO

If Yes, VICOM / LKK / AIS / Others MSIG : \_\_\_\_\_

Vehicle is Towed Back ? YES / NO Date / Time : \_\_\_\_\_

Accident reporting date : 29/11/2017

Type of Accident : Skid / Head-Rear / Head-On / Side Swipe / Others

Special Instruction to ARC, if any :  
\_\_\_\_\_  
\_\_\_\_\_

The damages on the vehicle are as indicated in the following diagram



Signed : \_\_\_\_\_ Date : \_\_\_\_\_

Accident Repair Job Card No. : \_\_\_\_\_ Date Prepared : \_\_\_\_\_

Summary of Repair Estimates Repair Complete : \_\_\_\_\_

#### Quotation from ARC

Total Labour Charges	:	\$	<u>338.00</u>
Total Spray Painting Charges	:	\$	<u>378.00</u>
Total Material Charges	:	\$	<u>1,509.49</u>
Other Charges	:	\$	<u>180.00</u>
<b>TOTAL</b>	:	\$	<u>2,405.49</u>

#### Adjusted by Surveyor, if applicable

	\$	<u>-</u>
	\$	<u>-</u>
	\$	<u>-</u>
	\$	<u>-</u>
	\$	<u>-</u>

Lump Sum Repair, if any : \_\_\_\_\_

No. of Repair Days : [ 3 ] days

[ 2 days ] days

Signature : Prepared by: PHUA - 30/11/2017 - 10:12AM

Adjusted by: Sebastian

Q.N No. \_\_\_\_\_ Invoice No. \_\_\_\_\_ Invoice Date \_\_\_\_\_  
 Signed : \_\_\_\_\_ Date : \_\_\_\_\_

Ref No.:

Page ( 2 )

**Part 1 - Labour Works**

Job Scope	Quotation from ARC	
TO REPAIR REAR PORTION	\$ 338.00	200
<b>Total Labour</b>	\$ 338.00	\$0.00

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	
TO REPSRAY REAR BUMPER	\$ <del>378.00</del>	200
<b>Total Spray Painting &amp; Panel Beating</b>	\$ 378.00	\$0.00

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Page ( 3 )

Job Scope	Quotation from ARC	
TO CHECK WIRING AND SYSTEM FUNCTION	\$ 80.00	X
TO REPLACE SUNDRY PARTS	\$ 100.00	X





TOTAL MATERIALS			\$ 724.30		\$ 558.22		
					\$1,509.49		

Surveyor Remark:



Accident Vehicle Laid-Up Report

Registration No. :	SHB5660G	Accident Case No. :	TAX/11/17/2181
Make / Model :	TOYOTA PRIUS	Ref. No. :	24093364

Date and Time Vehicle off-road for Accident Repair : 29.11.2017 15:40:00

Date and Time Repair Completed : 04.12.2017 08:16:51

Remarks :

Generated by : POHSUAN

Printed on : 11.12.2017

## Jas Khine (LKKAuto)

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>  
**Sent:** Tuesday, 9 January 2018 8:43 AM  
**To:** CS A Team; Admin A  
**Subject:** Re: Accident on 28/11/2017 involving SHB 5660G & SJZ 8100L (AIG insured) Our Ref: TAX/11/17/2181/lg  
**Attachments:** 11 17 2181.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear All,

We quantify our claim as follows:-

Cost of repairs	\$ 520.00
Loss of rental	\$ 495.68 (\$116.63 x 4.25 days)
Loss of income	\$ 255.00 (\$60.00 x 4.25 days)
LTA search fee	<u>\$ 5.00</u>
	\$1275.68
	=====

520.00  
495.68  
255.00  
5.00

GIS \$1,140/-

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi and LTA search for your perusal.

Please let us hear from you soon.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG17022864/Sya3**

18 DECEMBER 2017

**MATT HU**  
6 BATTERY ROAD  
#26-05  
SINGAPORE 049909

Dear Sir/Madam,

**ACCIDENT INVOLVING SJZ 8100L & SHB 5660G ALONG/AT ORCHARD ROAD ON 28/11/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jas Khine  
Case Handler  
DID: 6841 2928  
FAX: 6741 4108  
Email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## **AUTHORISATION TO ACT**

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 5660G (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 5660G was damaged pursuant to the accident which occurred on 28/11/2017 (date) along ORCHARD ROAD (location) involving vehicle no/s SJZ 8100L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 (day) of Jan (month) 2017 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



Date: 29/11/2017

Our Ref. No.:

TAX/11/17/281

### Letter of Authorisation

I, Lee Tien Huat (NRIC No.: S1478899/I) the registered ~~hired~~ / relief driver / contract hirer of SMRT taxi registration number SHB56606 hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SJZ 8100 L happened on 28/11/2017: 7pm along Orchard Rd

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

Lee Tien Huat

Signature:

[Signature]

28/11/17

NRIC No.

S1478899/I

Tel No.

98430997

Address

609 Choa Chu Kang St 62

#04-83

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$1,140.00 (Global Sum), for vehicle no. SHB 5660G that was damaged pursuant to the accident which occurred on 28/11/2017 (date) along/at ORCHARD ROAD (location) involving vehicle no/s SJZ 8100L.

This is pursuant to the inspection conducted on 30/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5660G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5660G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of Jan (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV171200238  
Date : 12.12.2017  
Vehicle No. : SHB5660G  
Your Ref No. : TAX/11/17/2181  
Our Ref No. : 24093364  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
<b>Parts</b>					
BUMPER, REAR: FOR TOYOTA PRIUS TAXI	1.00	\$ 458.60	(100.00)	\$ 458.60	\$ 0.00
REINFORCEMENT, BUMPER: REAR, TOYOTA PRIUS	0.00	\$ 205.70	(25.00)	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
Sub-Total					\$ 120.00
<b>Labour</b>					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
<b>Others</b>					
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
GRAND TOTAL					\$ 520.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 28.11.2017

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd





SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/11/17/2181/lg

From: SMRT Taxis Pte Ltd

Date: 4/12/2017

**ACCIDENT ON 28/11/2017 INVOLVING SHB 5660G & SJZ 8100L  
ALONG ORCHARD ROAD TOWARDS SUNTEC CITY**

This is to certify that Mr Tan Gim Sin (NRIC No. S0040824G) is the registered hirer of the above taxi no. SHB 5660G at the time of accident.

This is also to confirm that the daily rental rate for SHB 5660G is \$116.63 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager

## Enquire Transaction History

### Transaction History Details

Log Date/Time: 29 Nov 2017 / 16:10:32

Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SJZ8100L		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20171129161032822354

Search Date / Time: 28 Nov 2017 19:00:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Dec 2017 <a href="#">Edit Reg</a>		30 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$520.00</b> <a href="#">Edit Estimates</a>	<b>S\$520.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:		MATT HU, ID: 56961681Z							
Main Claimant:		SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K							
Vehicle Reg. No.:		SHB5660G	Date of Loss:	28/11/2017 19:00 - :59					
Claim Type:		TP / 9374822864SG	Policy/Cover Note No.:	2100219104					
Vehicle Reg. No. (Insured):		SJZ8100L	Policy No. (Claimant):	D-17087562MFSH					
		Excess:							
Repairer:		SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com							
Claimant's Insurer:		MS First Capital Insurance Ltd (HQ) - Tel: 62222311							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 12/12/2017]							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (04/12/2017): NO OI GIA REPORT</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHB5660G (9374822864SG)**  
**[SJZ8100L]**  
**TP**  
**SMRT TAXIS PTE LTD**  
**Nov 28 2017 7:00PM**  
**[MATT HU]**  
**SMRT Automotive Services Pte Ltd**

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		1	Edit

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	14/12/17 10:42	<b>Accident Statement</b> From: SC - Reg. No: SJZ8100L, Claimant: MATT HU		1	Load HTM

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print
1	01/12/17 15:39	TP GIA REPORT		1	Load PDF
2	01/12/17 15:39	TP ESTIMATE- MARKED		1	Load PDF
3	07/12/17 12:04	SJZ 8100L - NON REPORTING LETTER		1	Load PDF
4	17/01/18 16:21	WORKSHOP INVOICE		1	Load PDF
5	17/01/18 16:21	AUTHORISATION TO ACT FORM		1	Load PDF
6	17/01/18 16:21	Release Voucher		1	Load PDF
7	17/01/18 16:21	RENTAL RECEIPT		1	Load PDF
8	17/01/18 16:21	LTA SEARCH		1	Load PDF
9	17/01/18 16:21	LETTER TO OI		1	Load PDF

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJZ8100L (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB5660G (TP veh)		
Date of Accident:	28/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	1,680.30
Final Repair Cost	:	\$	1,140.00
Loss of Use	:	\$	3.50 days at \$60.00 per day
Rental (if any)	:	\$	3.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,140.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	1,140.00
2)		: \$	
3)		: \$	
4)		: \$	
5)	SMRT Automotive Services Pte Ltd	: \$	0.00

\_\_\_\_\_  
JOANNE LEE KHANG MIN

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
17 Jan  
2018

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022864/SYA3Q2

Date: 17/01/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100219104  
 Claimant Vehicle No: SHB5660G Insured Vehicle No: SJZ8100L  
 Date of Loss: 28/11/2017 Nature of Claim: TP Claim No: 9374822864SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHB5660G  
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR6615617  
 Reg. Date: 25/01/2017 (Man. Year: 2017) Chassis No: JTDKN36U705768891  
 Colour: Maroon Odometer: 166030 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm  
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	784.30	120.00	664.30	84.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	896.00	400.00	496.00	55.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>1,680.30</b>	<b>520.00</b>	<b>1,160.30</b>	<b>69.05</b>
+ Loss of Use (3.5 x S\$60.00/day) (S\$)		210.00		
+ Car Rental (3.5 x S\$116.63/day) (S\$)		408.21		
+ Doc/Search Fee (S\$)		5.00		
<b>Nett Liability (S\$)</b>		<b>1,143.21</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,140.00</b>		

## INSPECTION

Date of Assignment: 30/11/2017  
 Date Inspected: 30/11/2017 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705  
 Estimated Period of Repair: 2.0 days

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**Adjuster:** Sebastian Yeang Wai Keen**Manager:** Jasmine Khine Phoo Wai

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
2	1		*BUMPER REAR	Repair	458.60 F	*- F
3	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F
F=Franchise part.						
Total Parts (S\$)					784.30	120.00

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATIN & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	378.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO REPLACE SUNDRY PARTS	New	100.00	0.00
Gross Labour Cost (S\$)			896.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >