

Signature

ASSIGNMENT

11/10/17.

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: 1700063410

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 220K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLT 338D Yr Regn: 2017 OctType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A5 Cabriolet cc 1984Colour: White A/C: Insured / Std / Nil / NASp. Reading: 1567 T/Radio: Insured / Std / Nil / NA

Eng No: _____

C/No: WAUZZZF57JN006139Gen. Cond: Good / Fair / Poor / BurntSteering: Order / Jammed / Leaked / Burnt orBrake: Order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 245/40 R18R: 245/40 R18BS / DUN / EXNOVA / GY / FS / LIZA MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front _____ Rear _____

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A: 22/11/17 D.O.I: 01/12/17Survey held at PremiumDes. of Damages Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

DDAIG.

Potential Total Loss .

RECEIVED 12 DEC 2017

SLT 338D - C13/ALH17022863/kon3

DN 22.11.2017

11/12/17 Revert vehicle TLH by merimen

12/12/17 @ 1030am Priscilla Sim said we can submit our TLH report

12/12/17 Submit uneconomical TLH

Date/Time, File Pass to? ☐ : Prel. Report11 ☐ : Final Report

Date/Time, File Return to?

12/12 - typat

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee

Transportation

Photo

Other

Add Fee: ☐ Site Insp \$☐ Interview \$☐ Tech. Insp \$☐ Weekend \$Report Format: merimen - TLH

Lump Sum / I.B.I: (\$)

200

10

210

Survey Department Check List (Case Handler)

Reference No.: CC3/AIG 17022863/Avb

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition				
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair				
C	Finalised Amount				
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
---	-------------------------	--	--	--	--

Check By: VERON 12/12/13
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17022863/Avb		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 01-12-2017		
		Code : AIG		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SLT 338D	
Policy No. 1700063410	Coverage (\$)		0.00	
Claim No.	Excess (\$)		0.00	
Assign From	Assign Date		01/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer -	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date 22/11/2017	Inspection Date		01/12/2017	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 11 December, 2017 4:24 PM
To: Veron Chen (LKKAUTO); SUR
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLT 338 T (TOTAL LOSS)
Attachments: INVOICE FOR SLT 338 D.pdf

Dear Veron,

Attached invoice for your kind reference.

Thank you and Have a nice day ahead!

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Monday, 11 December, 2017 7:56 AM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLT 338 T (TOTAL LOSS)

Dear Tony,

Any outcome?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 7 December, 2017 10:02 AM

To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SLT 338 T (TOTAL LOSS)

Dear Tony,

Any outcome?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 5 December, 2017 10:08 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SLT 338 T (TOTAL LOSS)

Dear Tony,

Kindly forward a copy of tax invoice and new car price list as requested by AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 4 December, 2017 7:56 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLT 338 T (TOTAL LOSS)

Dear Veron,

Attached document as request for your kind reference.

Thank you and Have a nice day ahead!

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 1 December, 2017 7:05 PM
To: 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SLT 338 T (TOTAL LOSS)

Dear all,

Survey was carried out by Adrian today.

Please assist to process the claims accordingly.

As we have a contract with AIG for FOC storage for the first 30 days, we would expect this matter to be dealt with efficiently to avoid costly storage fee charge to AIG.

Please take note

We will start charge storage fees on 1/1/2018 onwards and \$50/day.

Thank you and Have a nice day ahead!

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Premium Automobiles Pte Ltd



SALES DRAFT

Sales Agreement No: 75138A

Sales Executive:

Audi
Lim Eng Seng

Customer Details

Registration No.:	NRIC No. / PP No/ ROC No: S1819940H	Registration Date:	06/10/2017
Customer Name:	TAY HWEE PENG JACQUELINE	Registration Type:	Private
Address:	6 CASSIA DRIVE	Postal Code:	289700

Vehicle Details

Model:	A5 CABRIO 2.0 TFSI S tronic (DESIGN) F57CDG		
Exterior Colour:	GLACIER WHITE, METALLIC (BLACK HOOD)	Capacity:	1984
Chassis No.:	WAUZZZF57JN006139	Interior Colour:	NOUGAT BROWN
Insurance Company:	AIG	Engine No.:	CVK 042285
Finance Company:	CASH	YOM:	2017

Sales Agreement Details

Amount S\$

Retail Price	250,621.00
CEVS Surcharge/ Rebate	-5,000.00
Discount Price	- 21,733.00
Insurance Subsidy	- 1,000.00
Accessories (1)	FOC 3 yrs/45k km service whichever comes first
Accessories (2)	
Accessories (3)	
Accessories (4)	
Accessories (5)	
Accessories (6)	
Accessories (7)	
Accessories (8)	
Accessories (9)	
Accessories (10)	
Accessories (11)	
Accessories (12)	
Accessories (13)	
Accessories (14)	
Accessories (15)	
Accessories (16)	
Accessories (17)	
Net Selling Price	222,888.00

Payment Details

Official Receipt No.

Cheque/ Visa No

Amount S\$

Payment for Customer (1)	3,000.00
Payment for Customer (2)	17,000.00
Payment for Customer (3)	
Trade-in Value	
Loan Amount	
PARF/ COE Rebate	
Full settlement by PAL	
Payment to 3rd party	
Total Payment	20,000.00
Net Selling Price	222,888.00
Excess/ Short Payment	-202,888.00

For Finance Use Only -Registration Details

TCOE NO.		No. of PARF used	
VAC		Road Tax/Radio License	
OMV		Regn Fee	
License Period		ARF	
		CEVS Rebate/Surcharge	
		Mach Total	
		Grand Total	

Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road, Singapore 159938, Tel 6836 2223 Fax 6471 0523

Premium Automobiles Pte Ltd

55, Ubi Road 1 Singapore 408699
Tel: 6388 2323 Fax: 6846 1770
GST Reg. No: 199902271W
CO. Reg. No: 199902271W



N11

TAX INVOICE

Invoice to : TAY HNEE PENG JACQUELINE
6 CASSIA DRIVE
SINGAPORE 289700

TAX INVOICE NO. : 146612

INVOICE DATE : 11/10/2017

SALE AGREEMENT : 75138

POSTAL CODE
A/C : TAY HNEE PENG JACQUELINE

Stockbook No. 21813	Sale Type R	Colour GLACIER WHITE, METAL	Salesman slk408 Lim Eng Seng
Make : AUDI	Engine No. : CVK 042285	Registration No. : SLT03380	
Model : AS CARRIOLET 2.0 TFSI S tronic	Chassis No. : WAUZZZF57JN006139	Registration Date : 11/10/2017	
Description			Total \$
RETAIL LIST PRICE ON VEHICLE			240,239.60
LESS DISCOUNT (INCLUDE INSURANCE SUBSIDY)			-21,245.79
LESS CEVS REBATE / ADD SURCHARGE			-5,000.00
REGISTRATION FEE			140.00
ROAD TAX FOR 2.0			1,194.00
OPTIONAL ACCESSORIES			0.00
PRICE ON THE ROAD BEFORE GST			215,327.81
GST @ 7% ON TAXABLE AMOUNT \$ 106,002.81			7,560.19
TOTAL PRICE INCLUSIVE OF GST			222,888.00
DOWNPAYMENT PAID BY CUSTOMER			215,327.81
GST PAID ON DOWNPAYMENT			7,560.19
GST PAID BY HIRER ON BEHALF OF FINANCE CO.			0.00
HIRE PURCHASE AMOUNT DUE FROM FINANCIER			0.00
GST DETAILS		Taxable Supplies	GST (7%)
CUSTOMER		106,002.81	7,560.19
FINANCE COMPANY		0.00	0.00
TOTAL		106,002.81	7,560.19

Premium Automobiles Pte Ltd

AUTHORISED SIGNATURE

CUSTOMER/FINANCE COMPANY COPY

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 4 December, 2017 7:54 AM
To: Sim, Priscilla-LK
Cc: claims@premiumauto.com.sg; Koh, Victor-CK; SUR
Subject: FW: OD CLAIM FOR SLT 338 T (TOTAL LOSS) , AIG REF: 9696354414SG

Dear Ms Sim,

Kindly refer to below email from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, 1 December, 2017 7:05 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SLT 338 T (TOTAL LOSS)

Dear all,

Survey was carried out by Adrian today.

Please assist to process the claims accordingly.

As we have a contract with AIG for FOC storage for the first 30 days, we would expect this matter to be dealt with efficiently to avoid costly storage fee charge to AIG.

Please take note

We will start charge storage fees on 1/1/2018 onwards and \$50/day.

Thank you and Have a nice day ahead!

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 1 December, 2017 5:38 PM
To: Sim, Priscilla-LK
Cc: Koh, Victor-CK; SUR
Subject: SLT 338D-DOA: 22/11/2017 (AIG REF: 9696354414SG)

Dear Ms Sim,

Please be informed that vehicle not economical to repair.

Kindly informed insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAUTO)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Monday, 4 December, 2017 10:43 AM
To: Veron Chen (LKKAUTO)
Cc: Koh, Victor-CK; SUR
Subject: RE: SLT 338D-DOA: 22/11/2017 (AIG REF: 9696354414SG)

Hi

Please upload new car price list.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755 | Fax +(65) 6835 7416
priscilla-lk.sim@aig.com | www.aig.com.sg

*As we are informed by Premium Automobile
that owner purchased the car
at \$228k.
However, the retail price as advertised
currently is about \$240k-\$250k.
Please see attached advertisement.*

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, December 01, 2017 5:38 PM
To: Sim, Priscilla-LK
Cc: Koh, Victor-CK; SUR
Subject: SLT 338D-DOA: 22/11/2017 (AIG REF: 9696354414SG)

Dear Ms Sim,

Please be informed that vehicle not economical to repair.

Kindly informed insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Premium Automobiles Pte Ltd

281 Alexandra Road Singapore 159938
RCB No. 198902271W
Telephone 6836 2223 Sales 6838 2223 Fax 6471 0523



Audi

75138A

SALES AGREEMENT

Particulars of Customer

Full name as in NRIC/PASSPORT (Underline Surname)

Name: TAY HWEI PENG JACQUELINE

Date: 22 Sep 2017

Address: 8 CASSIA DRIVE

NRIC / Passport No.: S1819940H

Telephone No.: 81811300

Postal Code: 289700

Email: jacqueline.tayhp@gmail.com

Vehicle Details

Year Of Manufacture: 2017

Chassis No.: WAUZZZF57JN006139

Make / Model: A5 CABRIO 2.0 TFSI S tronic (DESIGN) F57CDG

Engine No.: CVK 042285

Registration Type: Private

Vehicle Regn.

Colour: GLACIER WHITE METALLIC (8 LACK HOOD)

Trim: NOUGAT BROWN

Purchase Details

Basic Price with Std specifications, Imp Duty, ANF, Regn, COE and 1 year Road Tax

\$ 250,621.00

Accessories: CEVS Rebate/Surcharge

\$ -5,000.00

\$

\$

\$

\$

\$

\$

\$

\$

\$

\$

Discount Price:

\$ 21,733.00

Insurance Subsidy:

\$ 1,000.00

Total Purchase Price:

\$ 222,888.00

Deposit paid
(Non-Refundable)

\$

☐ Visa:

☐ Cash:

☐ Cheque No.:

Receipt No./ Date:

Important:

- The above prices and specifications are subject to change without notice.
- Full car booking deposit must be made on the date of this Sales Agreement, failing which this Sales Agreement shall be deemed cancelled by both parties and any deposit received by the Company shall be forfeited by the Company henceforth.
- The purchaser must register the vehicle if available within the month of obtaining the COE and full payment must be made before registration.
- The company's Official Receipt will acknowledge and evidence any payment made by the purchaser for the vehicle.
- Cheques must be crossed and made payable to the company.
- The Company is not responsible for any payments made for the purchase of motor accessories unless the purchases are stated in this Agreement and substantiated by the Company's Official Receipt.
- This Agreement is not transferable and not assignable and only the name stated herein is recognised for registration of the vehicle. The Company reserves the right to refuse to register the vehicle in any name other than that given in this Agreement.
- In the event the purchaser does not proceed with the purchase of the motor vehicle, the deposit paid by the purchaser to the Company, any advance payment and any other payment shall not be refunded to the purchaser.
- In the event the purchase of the motor vehicle is not completed, by reason of the failure of the Company to obtain a COE the deposit paid by the purchaser to the Company, any advance payment and any other payment shall be refunded to the purchaser.
- This Agreement is subject to the Conditions of Sale overleaf.
- Car performance data eg. fuel consumption figures, power and torque, acceleration, etc can only be treated as indicative figures provided by test bodies under test conditions which cannot be interpreted as a guarantee to the performance during actual usage.
- Engine oil consumption up to 1 litre per 1,000km is an accepted characteristics depending on the type of engine Oil used.
- The contract will be void if full documentations for COE bidding and deposit is not submitted prior to the COE Bidding Exercise.

I hereby accept the abovementioned terms and conditions detailed above and on the overleaf, and confirm there is no other oral and unwritten warranty in this agreement

Jacqueline Tay

Purchaser's Signature

Date 22 Sep 2017

Witnessed by

Sales Executive Lim Eng Seng

Date

22 Sep 2017

Signature

Agreed on behalf of Premium Automobiles Pte Ltd

Management

Signature

Date

22 Sep 2017

Original copy for Finance/ Photostated copy for customer
Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road, Singapore 159938. Tel 6836 2223 Fax 6471 0523

Premium Automobiles Pte Ltd



Attn : Duty Payment (6846 1770)
PDI Department (6841 1183)

Date : 28/09/2017

Sales Agreement #	75138A
Customer's Name	TAY HWEE PENG JACQUELINE
Model / Variant	A5 CABRIO 2.0 TFSI S tronic (DESIGN) F57CDG
Engine #	CVK 042285
Chassis #	WAUZZZF57JN006139
V.S.B # / Comm. #	171436
Color / Interior	GLACIER WHITE,METALLIC (BLACK HOOD) / NOUGAT BROWN
Sales Executive	Lim Eng Seng
Date of Arrival	07/08/2017
Delivery Date (Requested)	

Basic Installation:	IU
Complimentary:	FOC 3 yrs/45k km service whichever comes first
Chargeable Items: (As per Sales Agreement)	① T5 DVR Front Recording Camera. \$802.50 ② AGA Loading Sill \$102 ③ Audi Front Rubber Floor Mat (A5 Cab) \$90.95
Chargeable Items: (Payable at Aftersales)	④ Audi Boot Tray. (A5 Cab) \$174.41
Special Request:	
Cost to be absorbed by:	

To Finance / PDI Department:

Please proceed to PDI the above car.

Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road, Singapore 159938, Tel 6836 2223 Fax 6471 0523

Veron Chen (LKKAUTO)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Tuesday, 5 December, 2017 9:50 AM
To: Veron Chen (LKKAUTO)
Subject: RE: SLT 338D-DOA: 22/11/2017 (AIG REF: 9696354414SG)

Hi

Have received multiple copy sales agreement, need tax invoice and new car price list.

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, December 05, 2017 9:42 AM
To: Sim, Priscilla-LK
Cc: Koh, Victor-CK; SUR
Subject: RE: SLT 338D-DOA: 22/11/2017 (AIG REF: 9696354414SG)

Dear Ms Sim,

Enclosed herewith sales agreement.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK [mailto:Priscilla-LK.Sim@aig.com]
Sent: Monday, 4 December, 2017 3:09 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>
Subject: RE: SLT 338D-DOA: 22/11/2017 (AIG REF: 9696354414SG)

Hi

Please upload agent selling package price list.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755 | Fax +(65) 6835 7416
priscilla-lk.sim@aig.com | www.aig.com.sg

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Monday, December 04, 2017 2:43 PM
To: Sim, Priscilla-LK
Cc: Koh, Victor-CK; SUR
Subject: RE: SLT 338D-DOA: 22/11/2017 (AIG REF: 9696354414SG)

Dear Ms Sim,

We are informed by Premium Automobile that owner purchase the car at \$228K.

However, the retail price as advertised currently is about \$240K-\$250K.

Please see attached advertisement.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK [mailto:Priscilla-LK.Sim@aig.com]
Sent: Monday, 4 December, 2017 10:43 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>
Subject: RE: SLT 338D-DOA: 22/11/2017 (AIG REF: 9696354414SG)

Hi

Please upload new car price list.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755 | Fax +(65) 6835 7416
priscilla-lk.sim@aig.com | www.aig.com.sg

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, December 01, 2017 5:38 PM
To: Sim, Priscilla-LK
Cc: Koh, Victor-CK; SUR
Subject: SLT 338D-DOA: 22/11/2017 (AIG REF: 9696354414SG)

Dear Ms Sim,

Please be informed that vehicle not economical to repair.

Kindly informed insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd (Co.Reg No: 199607186R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3551 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:		Date:	01 Dec 2017

Preliminary Advice

Vehicle No	: SLT338D	Accident Date	: 22/11/2017
Make	: AUDI A5	Policy No.	: 1700063410
Assignment Date	: 01/12/2017	Excess	: S\$0.00
Date of Inspection	: 01/12/2017	Est. Duration of Repair	: 0.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	197,593.00
Revised Amount	:S\$	TOTAL LOSS
Check Items (Estimated)	:S\$	0.00
Total	:S\$	TOTAL LOSS
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	220,000.00
COE / PARF Rebate	:S\$	90,834.00
Salvage Value	:S\$	
Margin for Repair	:S\$	129,166.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- (X) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : According to repairer, they expected to have further supplementary.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	9940H
Vehicle Details	
Vehicle No.	SLT338D
Vehicle to be Exported	No
Intended De-registration Date	01 Dec 2017
Vehicle Make	AUDI
Vehicle Model	A5 CABRIOLET 2.0 TFSI (DESIGN)
Primary Colour	White
Manufacturing Year	2017
Engine No.	CVK042285
Chassis No.	WAUZZZF57JN006139
Maximum Power Output	140.0 kW (187 bhp)
Open Market Value	\$50,490.00
Original Registration Date	11 Oct 2017
First Registration Date	11 Oct 2017
Transfer Count	0
Actual ARF Paid	\$57,882.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	10 Oct 2027
PARF Rebate Amount	\$43,411.00
Intended COE Rebate Details	
COE Expiry Date	10 Oct 2027
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$48,109.00
COE Rebate Amount	\$47,423.00
Total Rebate Amount	\$90,834.00

The information contained herein is correct as at 01 Dec 2017

OK



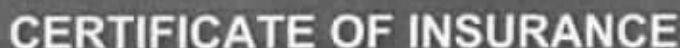
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Last updated on 19 Nov 2017 at 12:12 AM



Name of Policyholder : TAY HWEE PENG JACQUELINE
 Period of Insurance : 11 Oct 2017 To 10 Oct 2018
 Engine No. : CVK042285
 Chassis No. : WAUZZZF57JN006139

Vehicle No. : SLT338D
Policy No. : 1700063410
Endorsement No. :
Issued Date : 25 Oct 2017

Make/Model : AUDI A5 CABRIOLET 2.0 TFSI (DESIGN)

Engine Capacity/Tonnage : 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2017

Driver Restriction : NA

Off Peak Car : No

Insuring with COE/PARE : Yes

Person or Classes of Persons Entitled to Drive* :

at The Folio Society

bi) Any other person who is driving on the Polycrator's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDPE") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Pollutoider's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 4

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreens: 5100

Named Driver and Excess (where applicable)

TAY HWEE PENG JACQUELINE - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408899 63652323

For other Approved Reporting Centres/AIG Authorised Repairs, please contact our 24-hour accident emergency hotline at +65 6338 8260. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).)

0504125251

PREMIUM LEASING LES

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159036

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



Manila

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 2680, 26

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1819940H**

Name: **TAY HWEE PENG JACQUELINE**

Birth Date: **04 Feb 1967**

Issue Date: **30 Aug 2005**

001365783G



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S1819940H**



Name: **TAY HWEE PENG JACQUELINE**

Race: **CHINESE**

Date of Birth: **04-02-1967**

Country of Birth: **ENGLAND**

Sex: **F**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	Valid Until
Class 3	Motor cars <= 3000 kg with <= 7 passengers, exclusive of the driver, and motor tractors <= 2500 kg	30 Aug 2005

NP428A

Licence No: **S1819940H**



2206070



NRIC No: **S1819940H**



Blood Group: **A+**

Date of issue: **24-08-1994**

6 CASSIA DRIVE
SINGAPORE 289700

NRIC No: **S1819940H**

Date: **28/04/2008** IRI No: **8922339**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/11/2017 13:52
Date Of Accident	22/11/2017 19:10
Exact Location Of Accident	JUNCTION OF BUYONG RD & CAVENAGH RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT338D
Insured/Policyholder	
Name Of Registered Owner	TAY HWEE PENG JACQUELINE
NRIC No	S1819940H
Email Address	JACQUELINETAYHP@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81811300
Alternative Phone No	OTHERS-81811300

Vehicle Particulars

Manufacturer	AUDI
Model	A5 CAB 2.0 TFS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700063410
Cover Note Number	

Driver

Name of Driver	TAY HWEE PENG JACQUELINE
NRIC No	S1819940H
Date Of Birth	04/02/1967
Occupation	INDOOR
Date Of Driving Pass	30/08/2005
Driving Experience	12 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81811300
Fax Number	
Contact Number	OTHERS-81811300
Email Address	JACQUELINETAYHP@GMAIL.COM

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 23/11/17
12:10 pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Tehy Fong

NRIC/TIN No.: G2146167X

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 The AIG Building
Singapore 079120
Attn: Motor Claims Dept
Tel: 6419 1993
Your Ref: SLT 338 D

Norah Khai
6768 9828
6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept
PA/TP/TL15/2017

30 November 2017

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE NO: SLT 338 D & SBP 821 P,
VEHICLE MODEL: Audi A5 CABRIOLET 2.0 TFSI S tronic
LOCATION: Junc of Buyong Rd and Cavenagh Rd
DOA: 22 November 2017**

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

We refer to the above-mentioned vehicle.

We have visually inspected the vehicle and would like to inform you that we have come to a conclusion that this vehicle is beyond economical repairs.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

The accident has caused structural damages including unconfirmed items. The damages incur onto the whole frontal, frontal chassis, ABS system, suspension system, air bag system, windscreen, and roof canopy which estimated to be \$146,997.00 for parts. We also estimated labour cost to be \$50,596.00 before any supplementary.

Kindly arrange for survey.

Kindly be informed that there will be possible additional damages not visible during inspection.

Thank you,



Norah Khai
Claims Manager

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

Total Loss

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Nov 2017		01 Dec 2017 15:08 Edit Adj Rpt	\$40.00 Edit Estimates	\$40.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS			[Created by insurer]																					
Insured: TAY HWEE PENG JACQUELINE, ID: S1819940H, Tel: +6581811300, Email: JACQUELINETAYHP@GMAIL.COM																								
Vehicle Reg. No.: SLT338D		Date of Loss: 22/11/2017 19:00 - :59																						
Claim Type: OD / 9696354414SG		Policy/Cover Note No.: 1700063410 (Comprehensive)																						
Excess:																								
Repairer: Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828																								
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Sim, Priscilla-LK - 6419 1755] Priscilla-lk.sim@aig.com																								
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/12/2017]																								
Driver/Custodian: TAY HWEE PENG JACQUELINE (50 / Female), NRIC: S1819940H, Tel: +6581811300																								
ASSOCIATED MAIL RECEIVED			View All Compose Case Mail																					
There are no mail for this case.																								
<div style="display: flex; justify-content: space-between; align-items: center;"> <div> ALL ASSOCIATED TASKS </div> <div> View All Search Tasks Create New Task Complete </div> </div> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*SLT338D (9696354414SG)
 OD
 Nov 22 2017 7:00PM
 [TAY HWEE PENG JACQUELINE]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Assessment Reports														1 per page				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print			
1	01/12/17 17:30	Adjuster Immediate Advice											Load HTM					
Photos/Images														3 per page				
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print			
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/12/17 16:22	Singapore Accident Statement	1 Load PDF	
2	01/12/17 16:22	Certificate of Insurance	1 Load PDF	
3	01/12/17 16:22	Insureds Driving License	1 Load PDF	
4	01/12/17 16:22	ESTIMATE	1 Load PDF	
5	01/12/17 16:22	LTA	1 Load PDF	
6	12/12/17 09:55	PURCHASE INVOICE	1 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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No	Finalized On	Premium Automobiles Pte Ltd (HQ)		Thumbnail	Print
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Photos/Images			3 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (HQ)		Thumbnail	Print
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2	23/11/17 15:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
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11	23/11/17 15:22	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (HQ)		Thumbnail	Print
1	23/11/17 14:06	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	23/11/17 14:06	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17022863/AVBN2

Date: 12/12/2017

REFERENCE

Insured/Claimant: TAY HWEE PENG JACQUELINE

Policy No: 1700063410

Date of Loss: 22/11/2017

Nature of Claim: OD

Claim No: 9696354414SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLT338D

Make & Model: AUDI A5, 2.0 TFSI MU (A)

Engine No: CVK042285

Reg. Date: 11/10/2017 (Man. Year: 2017)

Chassis No: WAUZZZF57JN006139

Colour: White

Odometer: 1567 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$220,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40R18

Rear Tyre Size: 245/40R18

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	197,593.00	0.00	197,593.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	197,593.00	0.00	197,593.00	100.00
+ GST 7.00/7.00% (S\$)	13,831.51	0.00	13,831.51	100.00
Nett Amount (S\$)	211,424.51	0.00	211,424.51	100.00

INSPECTION

Date of Assignment: 01/12/2017

Date Inspected: 01/12/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 0.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

TOTAL LOSS ASPECT

Market Value :	\$220,000.00
OMV :	\$50,490.00
PARF Rebate (1) :	\$43,411.00
Quota Premium Paid :	\$48,109.00
COE Rebate (2) :	\$47,423.00
Total Rebate (1) + (2) = :	\$90,834.00

The total amount incurred will be Market Value \$220,000.00 minus Total Rebate \$90,834.00 = \$129,166.00 before excess.

In view of the above, the vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*THE ESTIMATE COST OF REPAIRS IS APPROXIMATELY		197,593.00 F	*- F
Total Parts (S\$)						197,593.00 0.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >