

INS CASE OWNER:

Angie

CC6 / LCR170228601 Aza3

LKK:

IDAC:

Surveyor:

ADRIAN

DOI:

ASSIGNMENT

30/11/17

Date / Time:

30/11/17

Registered in Merimen:

01/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLF 9688H

Name of Insured:

LCR

Insured Tel No.:

HP:

Claim No.:

330536732759

Policy No.:

0999995033

Make / Model:

Mazda 3

Place of Accident:

Traffic junction in front of
Blossomway Shopping Centre.

Excess Sec II :\$

D.O.A.:

24/11/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLF 9364Y



INSRS:

WSP: ACE Auto Solution

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

07/12/17 (Taylor)

SLF 9364Y - NPA/INC170228601 D.O.A. 24/11/17
SLF 9688H - NPA/INC170228601 D.O.A. 24/11/17
* OI NR - SEND FIRST EMAIL TO LCR.non-reporting. Email to LCR.
GIA received.

OID removed TP.

RECEIVED 8 DEC 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: (Wham?)

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass Lia:

Repair Cost:

S\$

2950.00

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

150.00 (\$ 50 x 3

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

S\$

5.35

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

3105.35

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3105.35

Name 1:

Ace Auto Solution

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop in/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sub: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLS9864Y. Yr Regn: 2017 Oct

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Opel Astra cc: 999Colour: Blue A/C Insured / Std / NI / NASp. Reading: 2545 T/Radio Insured / Std / NI / NA

Eng No: _____

C/No: WOLBE8EAAH8093563Gen. Cond: Good Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/45R17R: 225/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A. _____ D.O.I. 30/11/17Survey held at: Ace Auto SolutionDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP ALG.

L158 2950, 3 days

Ret 187130.90, 7/11/17

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

Date/Time, File Return to?

D: _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee

Transportation

1.00 S + RS 31

Photo

Other

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Insp (\$☐ : Weekend (\$

Report Format: _____

Lump Sum / I.B.I: (\$

TOTAL

Ace Auto Solution
 Registration number : 53228991M
 23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

Repair Estimate

Date : 30/11/2017

Reference: SLS9864Y
Make: OPEL ASTRA
 ST 1.0 AT

To Whom It May Concern

Dear Sir,

RE: VEHICLE :SLS9864Y
CHASSIS NO.:W0LBE8EA4H8093563
ENGINE NO.:B1171457HRXX0895

Name of insured : LUI WENG SUN
 Date of accident.: 24/11/2017

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

Parts

No.	Qty	Part Description	Price (SGD)
1	1	Rear Bumper <i>Delnd.</i>	\$ 1,850.00 ✓
2	1	Rear Bumper Towing Cover <i>new</i>	\$ 80.00 +
3	1	Rear Bumper Lower Moulding <i>Delnd.</i>	\$ 480.00 ✓
4	1	LHR Bumper Reflector <i>new</i>	\$ 120.00 +
5	1	RHR Bumper Reflector <i>new</i>	\$ 120.00 -
6	1	Rear Bumper Absorber <i>new</i>	\$ 111.00 ✓
7	1	Rear Bumper Reinforcement Bar <i>new</i>	\$ 437.00 ✓
8	1	Rear Tailgate Latch <i>new</i>	\$ 420.00 +
9	1	Rear Tailgate Striker <i>new</i>	\$ 50.00 +
10	1	Rear End Panel <i>new</i>	\$ 953.00 +
11	1	Rear End Panel Trim <i>new</i>	\$ 150.00 +
12	1	Rear Bumper Centre Bracket <i>new</i>	\$ 65.00 -
13	1	LHR Bumper Bracket <i>new</i>	\$ 75.00 +
14	1	RHR Bumper Bracket <i>new</i>	\$ 75.00 +
15	1	Tailgate Control Sensor <i>new</i>	\$ 190.00 +
16	1	Rear Tailgate <i>new</i>	\$ 2,500.00 +
17	1	Astra Lettering <i>new</i>	\$ 75.00 ✓
18	1	ECO Lettering <i>new</i>	\$ 65.00 ✓
19	1	Flex Lettering <i>new</i>	\$ 65.00 ✓

20	1	Rear Tailgate Weatherstrip <i>Not in</i>	\$ 120.00
----	---	--	-----------

Parts Total: \$ 8,001.00
Less 10%: \$ 800.10
Total: \$ 7,200.90

Labour

No.	Labour Description	Price (SGD)
-----	--------------------	-------------

Rear portion

1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	\$ 1,200.00
2	Carry out spray painting on accident affected area	\$ 1,000.00
3	To conduct anti rust of under carriage tuff coat	\$ 80.00
4	To transfer parts from old tailgate to new tailgate	\$ 80.00
5	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 30.00
6	To remove and refix reverse sensor and conduct test	\$ 80.00

Labour Total: \$ 2,470.00

Others

Other Description

No.	Qty		Price (SGD)
-----	-----	--	-------------

Rear portion

1	10	Rear bumper clip <i>Not in</i>	\$ 65.00
2	10	Tailgate Inner Trim Board clips <i>Not in</i>	\$ 65.00
3	1	Reverse sensor 1 set <i>Not in</i>	\$ 280.00

Other Total: \$ 410.00

GRAND TOTAL: \$ 10,080.90

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. PARTS PRICES ARE SUBJECT TO CHANGES.

Yours faithfully

Service Advisor:
 Suhaimi
 HP : 9189 2617 Email - aceautosolution@gmail.com

Acknowledged by Repairer:

Signature:

Date:

Adrian Lj *total 3701.2*
 4/5 30/11/17 *6/5 2950*
 03 Apr.

Ace Auto Solution

Registration number : 53228991M
23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

INVOICE

To : AIG Asia Pacific Insurance Pte. Ltd
78 SHENTON WAY
#07-16
SINGAPORE 079120

Invoice No: ACC-2015001
Invoice Date:

Vehicle No: SLS9864Y
Chassis No: W0LBE8EA4H8093563
Engine No: B1171457HRXX0895

DESCRIPTION	AMOUNT SGD
-------------	---------------

Parts

No.	Qty.		Price (SGD)
<u>1</u>	1	Rear Bumper	\$ 1,850.00
<u>2</u>	1	Rear Bumper Lower Moulding	\$ 480.00
<u>3</u>	1	RHR Bumper Reflector	\$ 120.00
<u>4</u>	1	Rear Bumper Absorber	\$ 111.00
<u>5</u>	1	Rear Bumper Reinforcement Bar	\$ 437.00
<u>6</u>	1	Rear Bumper Centre Bracket	\$ 65.00
<u>7</u>	1	Astra Lettering	\$ 75.00
<u>8</u>	1	ECO Lettering	\$ 65.00
<u>9</u>	1	Flex Lettering	\$ 65.00

Total: \$ 3,268.00
Less 10%: \$ 326.80
Parts Total : \$ 2,941.20

Labour

No.		Price (SGD)
<u>1</u>	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	\$ 250.00
<u>2</u>	Carry out spray painting on accident affected area	\$ 400.00
<u>3</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 30.00
<u>4</u>	To remove and refix reverse sensor and conduct test	\$ 50.00

Labour Total : \$ 730.00

Other

No.		Price (SGD)
<u>1</u>	10 Rear bumper clip	\$ 30.00

Other Total : \$ 30.00

Total : \$ 3,701.20
Less lump sum 20%: \$ 740.24
Grand Total: \$ 2,950.00

Yours Faithfully,




Suhaimi
Service Executive
Tel: 9189 2617 Fax: 6844 5185
Email : aceautosolution@gmail.com

E & O E

ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "**ACE AUTO SOLUTION**".

PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Please check and finalize with me this invoice

Letter of Demand

To: AIL Asia Pacific Insurance Pte Ltd

Re: Accident involving my vehicle no. SL598648 and vehicle no. SLF 46884 on 24/11/2011 at 0830 HRS PM/AM along timber junction in front of Queensway shopping centre

1) I/We, the owner of vehicle no. SL598648 hereby appoint Ace Auto Solution ("the workshop") to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows:

Vehicle Repair cost / Excess	\$ 2950.00
Vehicle Rental Fee for _____ days @ \$ _____ per day	\$
Loss of use for <u>3</u> days @ \$ <u>100</u> per day	\$ 300.00
Loss of income for _____ days @ \$ _____ per day	\$
Police search fee/police report fee/LTA search fees	\$ 5.35
Others	\$
Total:	\$ 3255.35

Signature of vehicle owner [Signature]

Name - Lee Wing Jun

Address: 29 West Court Park

#11-12, SPAN 127647

Tel: 81230877

Witnessed by:

[Signature]

Zayyer (LKKAuto)

From: Zayyer (LKKAuto)
Sent: Friday, 15 December, 2017 10:04 AM
To: 'insurance@lioncityrentals.com.sg'
Cc: 'Gan, Angiegeokling'; Vivian Lau (LKKAuto)
Subject: NON REPORTING -ACCIDENT INVOLVING SLF 9688H & SLS 9864Y AT/ ALONG TRAFFIC JUNCTION IN FRONT OF QUEENSWAY SHPG CTR ON 24/11/2017

Your Ref: SLF 9688H

Our Ref: CC6/LCR17022860/Aza3

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLF 9688H & SLS 9864Y AT/ ALONG TRAFFIC JUNCTION IN FRONT OF QUEENSWAY SHPG CTR ON 24/11/2017

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG. The driver during the accident was LOU HWEE SENG @9385 6813.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SL59864Y and SLF 9688H On 24/11/2017

At Traffic Junction in front of Queensway Shopping Centre

1. I/We, the owner of vehicle no. SL59864Y hereby instruct and authorize Lee Auto Solution ("the workshop") to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$ — being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 30 day of 11 2017

Signature of vehicle owner



Name: Lui Weng Sun

Witnessed by:

IC No: S7344150P
(Company stamp, if applicable)

Sukhmani

Address: 29 West Coast Park,

#11-12, Suite 127647

Tel: 81230877

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ACE AUTO SOLUTION ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$2,950.00 (Repair Cost), \$150.00 (Loss of Rental/ Use) \$5.35 (Disbursement), for vehicle no SLS 9864Y that was damaged pursuant to the accident which occurred on 24/11/2017 (accident date) along/at TRAFFIC JUNCTION IN FRONT OF QUEENWAY SHPG CTR (location) involving vehicle no/ SLF 9688H.

This is pursuant to the inspection conducted on 30/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LUI WENG SUN ("the third party claimant") of vehicle no SLS 9864Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLS 9864Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of 01 (month) 2018 (year)



WSP

Signed by appointed surveyor

**"SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM"**



[Signature]

Signed by "the workshop" (with chop)

Ace Auto Solution
Registration number : 53228991M
23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933
INVOICE

To : AIG Asia Pacific Insurance Pte. Ltd
78 SHENTON WAY
#07-16
SINGAPORE 079120

Vehicle No: SLS9864Y
Chassis No : W0LBE8EA4H8093563
Engine No: B1171457HRXX0895

Invoice No: ACC-17031
Invoice Date: 26/12/2017

DESCRIPTION		AMOUNT SGD
<u>No.</u>	<u>Description</u>	<u>Price (SGD)</u>
1	Carry out lump sum repair on accident vehicle corresponding to supply of spare parts,labour and spray painting charges	\$ 2,950.00
Grand Total: \$		2,950.00

Yours Faithfully,



Suhaimi
Service Executive
Tel: 9189 2617 Fax:6844 5185
Email : aceautosolution@gmail.com

E & O E

ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "ACE AUTO SOLUTION".
PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Nov 2017 / 12:40:37

Receipt Date/Time : 27 Nov 2017 / 12:40:37

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171127-000841

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLF9688H				
As at 24 Nov 2017/08:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLF9688H			
	Enquiry Fee	5.00	0.35	5.35
	20171127124002860684			
	Sub-Total	5.00	0.35	5.35
	Total Before Rounding	5.00	0.35	5.35
	Rounding Difference			0.00
	Total Amount Payable			5.35
Paid By				
	20171127124010690	Direct Debit: eNETS Debit (Internet Banking)		5.35
	Total			5.35
	Cash Change			0.00
	Tendered Amount			5.35
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Dec 2017 Edit Reg		30 Nov 2017 00:00 Edit Adj Rpt	S\$2,950.00 Edit Estimates	S\$2,950.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LCRF Pte Ltd , Co. Reg. No.: 201624597K									
Main Claimant: LUI WENG SUN , ID: S73491501									
Vehicle Reg. No.: SLS9864Y		Date of Loss:	24/11/2017 08:00 - :59						
Claim Type: TP / 3305367327SG		Policy/Cover Note No.:	0999995033						
Vehicle Reg. No. (Insured): SLF9688H		Policy No. (Claimant):	5095046731						
		Excess:							
Repairer: Ace Auto Solution (kaki Bukit) (HQ) 23 KAKI BUKIT AVE 4, #04-01 (SOUTH WING), 415933 Kaki Bukit - Tel:									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Gan, Angie-GL] Angiegeokling.Gan@aig.com									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/12/2017]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (04/12/2017): NO OI GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete 									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLS9864Y (3305367327SG)
[SLF9688H]
TP
LUI WENG SUN
Nov 24 2017 8:00AM
[LCRF Pte Ltd]
Ace Auto Solution (kaki Bukit)

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
------------------	--	---------------	--	--------------------	--	--------------	--	--------------	--	--	--

Letters/Correspondences					1 per page v		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown					Edit	

Photos/Images					3 per page v		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail		Print	
1	22/12/17 14:45	General View					Load JPG <input checked="" type="checkbox"/>	
2	22/12/17 14:45	Chassis Number					Load JPG <input checked="" type="checkbox"/>	
3	22/12/17 14:45	General View					Load JPG <input checked="" type="checkbox"/>	
4	22/12/17 14:45	General View					Load JPG <input checked="" type="checkbox"/>	
5	22/12/17 14:45	General View					Load JPG <input checked="" type="checkbox"/>	
6	22/12/17 14:45	General View					Load JPG <input checked="" type="checkbox"/>	
7	22/12/17 14:45	General View					Load JPG <input checked="" type="checkbox"/>	
8	22/12/17 14:45	General View					Load JPG <input checked="" type="checkbox"/>	
9	22/12/17 14:45	General View					Load JPG <input checked="" type="checkbox"/>	
10	22/12/17 14:45	General View					Load JPG <input checked="" type="checkbox"/>	
11	22/12/17 14:45	General View					Load JPG <input checked="" type="checkbox"/>	
12	22/12/17 14:45	General View					Load JPG <input checked="" type="checkbox"/>	
13	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
14	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
15	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
16	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
17	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
18	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
19	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
20	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
21	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
22	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
23	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
24	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	
25	22/12/17 14:46	Reinspection Photo					Load JPG <input checked="" type="checkbox"/>	

Documentation					1 per page v		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail		Print	
1	01/12/17 15:13	TP GIA REPORT 1					Load PDF <input checked="" type="checkbox"/>	
2	01/12/17 15:13	TP GIA REPORT 2					Load PDF <input checked="" type="checkbox"/>	
3	01/12/17 15:13	TP GIA REPORT 3					Load PDF <input checked="" type="checkbox"/>	
4	09/01/18 16:44	TP AMENDED GIA					Load PDF <input checked="" type="checkbox"/>	
5	15/01/18 11:47	WORKSHOP INVOICE					Load PDF <input checked="" type="checkbox"/>	

6	15/01/18 11:47	AUTHORISATION TO ACT FORM		Load PDF	
7	15/01/18 11:47	Release Voucher		Load PDF	
8	15/01/18 11:47	LTA SEARCH		Load PDF	
9	15/01/18 11:47	LETTER TO OI		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	18/12/17 12:48	OI GIA report		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> <div></div> <div></div> </div> </div> <div> Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> </div>				

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLF9688H (Insd veh)	Model:	OPEL ASTRA 999CC HB (A)
	SLS9864Y (TP veh)		
Date of Accident:	24/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	10,080.90	
Final Repair Cost	:	\$	2,950.00	
Loss of Use	:	\$	150.00	3.00 days at \$50.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	5.35	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	3,105.35	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Ace Auto Solution	:	\$ 3,105.35
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

15 Jan
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR17022860/AZA3Q2

Date: 15/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995033
 Claimant Vehicle No: SLS9864Y Insured Vehicle No: SLF9688H
 Date of Loss: 24/11/2017 Nature of Claim: TP Claim No: 3305367327SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLS9864Y
 Make & Model: OPEL ASTRA, 999cc HB (A) Engine No: B1171457HRXX0895
 Reg. Date: 13/10/2017 (Man. Year: 2017) Chassis No: W0LBE8EA4H8093563
 Colour: Blue Odometer: 2545 km
 Engine Capacity: 999 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,610.90	2,971.20	4,639.70	60.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,470.00	730.00	1,740.00	70.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,080.90	3,701.20	6,379.70	63.29
Approved Total (Overridden) (S\$)		2,950.00		
Nett Amount (S\$)	10,080.90	2,950.00	7,130.90	70.74
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		3,105.35		

INSPECTION

Date of Assignment: 30/11/2017
 Date Inspected: 30/11/2017 Inspected At: Ace Auto Solution (kaki Bukit) (HQ)
 23 KAKI BUKIT AVE 4, #04-01 (SOUTH WING)
 Singapore 415933
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING**Manager:** ZAY YER LYNN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,850.00 FL	*1,850.00 FL
2	1		*REAR BUMPER TOWING COVER	Not Necessary	80.00 FL	*- FL
3	1		*REAR BUMPER LOWER MOULDING	Deformed	480.00 FL	*480.00 FL
4	1		*LHR BUMPER REFLECTOR	Not Necessary	120.00 FL	*- FL
5	1		*LHR BUMPER REFLECTOR	Cracked	120.00 FL	*120.00 FL
6	1		*REAR BUMPER ABSORBER	Cracked	111.00 FL	*111.00 FL
7	1		*REAR BUMPER REINFORCEMENT BAR	Bent	437.00 FL	*437.00 FL
8	1		*REAR TAILGATE LATCH	Not Necessary	420.00 FL	*- FL
9	1		*REAR TAILGATE STRIKER	Not Necessary	50.00 FL	*- FL
10	1		*REAR END PANEL	Not Necessary	953.00 FL	*- FL
11	1		*REAR END PANEL TRIM	Not Necessary	150.00 FL	*- FL
12	1		*REAR BUMPER CENTRE BRACKET	Cracked	65.00 FL	*65.00 FL
13	1		*LHR BUMPER BRACKET	Not Necessary	75.00 FL	*- FL
14	1		*RHR BUMPER BRACKET	Not Necessary	75.00 FL	*- FL
15	1		*TAILGATE CONTROL SENSOR	Not Necessary	190.00 FL	*- FL
16	1		*REAR TAILGATE	Repair	2,500.00 FL	*- FL
17	1		*ASTRA LETTERING	Necessary	75.00 FL	*75.00 FL
18	1		*ECO LETTERING	Necessary	65.00 FL	*65.00 FL
19	1		*FLEX LETTERING	Necessary	65.00 FL	*65.00 FL
20	1		*REAR TAILGATE WEATHERSTRIP	Not Necessary	120.00 FL	*- FL
21	10		*REAR BUMPER CLIP	Necessary	65.00 FS	*30.00 FS
22	10		*TAILGATE INNER TRIM BOARD CLIPS	Not Necessary	65.00 FS	*- FS
23	1		*SET REVERSE SENSOR	Not Necessary	280.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,411.00	3,298.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	800.10	326.80
Total Parts (\$\$)	7,610.90	2,971.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE /RENEW THE ACCIDENT DAMAGED PORTION ,TO PANEL BEATING ,RESHAPE ,STRAIGHTEN ,ORIENTATE AND ALIGN REPAIR /REPLACEMENT PARTS	New	1,200.00	250.00
2	CARRY OUT SPRAY PAINTING ON ACCIDENT AFFECTED AREA	New	1,000.00	400.00
3	TO CONDUCT ANTI RUST UNDER CARRIAGE TUFF COAT	New	80.00	0.00
4	TO TRANSFER PARTS FROM OLD TAILGATE TO NEW TAILGATE	New	80.00	0.00
5	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS ,RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR	New	30.00	30.00
6	TO REMOVE AND REFIX REVERSE SENSOR AND CONDUCT TEST	New	80.00	50.00
Gross Labour Cost (S\$)			2,470.00	730.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >