

REF:

CC3 / ALH17022859 / Agbez

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s: _____

of _____

Insured: _____

Policy No: 2100480656Claims No: 861630588696

Sum Insured: _____

Excess: 40004/11/17

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bel. or Market Value: 121K

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 18 days Res: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLF4752M - Regn: 2016 AugustType: MICar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 sedan cc: 1395Colour: White A/C: Insured / Std / NI / NASp. Reading: 8983 T. Radio: Insured / Std / NI / NA

Eng No: _____

C/No: WAUZZZF44HA021562Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NI / S/Rim / STD A/Rim orTyre Size F: 245/40R18R: 245/40R18BS / DUN / EXNOVA / GF / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R. Bal. 06 mm R. Bal. 06 mmL. Bal. 06 mm L. Bal. 06 mmD.O.A. _____ D.O.I. 01/12/17Survey held at: Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD ALG.SLF 4752M - CC3 / ALH17022859 / AgbezDA: 100201701/12/17 @ 4.49pm refers to Victor via messenger.04/12/17 @ 11.16am Victor informed c/a via messenger.04/12/17 @ 2.30pm informed Tony c/a & ex: \$400 by email.25/4/18 @ 4.25pm confirmed with Mr Boo final amt \$21593.92, 18 days.Cost @ 8655.48, 29%.

RECEIVED 16 MAY 2018

Date/Time File Pass to?

 : Prel. ReportDays Of Repair: 1816/5 Analyst : Final ReportResurvey No. of Trip: 1

Date/Time File Return to?

Survey Fee:

3

Add Fee: Site Insp. \$

Transporter

 Interview \$200 Tech. Insp. \$

Photo

 Weekend \$

Cover

Report Format: MR-01Lump Sum / I.B.I: 21593.92

TOTAL

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022859/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 01-12-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SLF 4752M
Policy No.	2100480656	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	24/11/2017	Inspection Date	01/12/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 25 April 2018 4:29 PM
To: Boo seng yak; SUR; Carrine Leong; Nora Khai
Subject: RE: FINAL REVISION - SLF4752M - OD AIG - SURVEYED 4 DEC 17

Dear Mr Boo,

Confirm final fig \$21,593.92 before excess \$400 & GST and 18 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Thursday, 15 March 2018 4:21 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION - SLF4752M - OD AIG - SURVEYED 4 DEC 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$21,593.92 @ 18 days of repairs, inclusive of checked item replaced, reshape wheelhouse.

Photographs is attached for your attention.

Your early closure is well appreciated.

best regards - jb

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 4 December, 2017 2:30 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SLF 4752 M

Dear Tony,

As instructed by our client AIG insurance, please proceed to repair the insured vehicle **SLF 4752M (excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Monday, 4 December, 2017 8:53 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLF 4752 M

Dear Tony,

Please be informed that we are pending for insurance's approval. Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 1 December, 2017 7:12 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SLF 4752 M

Dear all,

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Nov 2017 15:09	Cim Veh Model Changed		[] Merimen Administrator
2	27 Nov 2017 15:09	Cim Created	Reg No: SLF4752M, Policy No: 2100480656-01, Acct Date: 2017/11/24, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA117156465	[I] Merimen Administrator
3	01 Dec 2017 14:56	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	01 Dec 2017 14:56	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	01 Dec 2017 14:56	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	01 Dec 2017 14:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/12	[A] CATHERINE CHONG KAI LING
7	01 Dec 2017 14:56	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	01 Dec 2017 14:56	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	01 Dec 2017 14:56	Cim Veh Model Changed	(204567) AUDI A4 1.4 T (A).	[A] CATHERINE CHONG KAI LING
10	01 Dec 2017 14:56	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	01 Dec 2017 16:37	Adj Rpt Initiated		[A] SHIAU CHAN
12	01 Dec 2017 16:37	Insured Phone No Updated	[None] -> [+6591388833]	[A] SHIAU CHAN
13	01 Dec 2017 16:37	Cim Details Notified		[A] SHIAU CHAN
14	01 Dec 2017 16:48	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/12	[A] SHIAU CHAN
15	01 Dec 2017 16:49	Adj Mandate Request	Cur.Reg:23768.50:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	04 Dec 2017 10:01	Cim Registration Modified	Init.Est.:->5,000 - 6,000, Excess: -> 400.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Mohd Zawaye, Norsazani
17	04 Dec 2017 10:01	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	04 Dec 2017 11:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/12, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	04 Dec 2017 11:16	Adj Mandate Set	Approved:21792.50:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1655963	01/12/2017 16:37	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF4752M		10.70

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 01 Dec 2017

Preliminary Advice

Vehicle No	: SLF4752M	Accident Date	: 24/11/2017
Make	: AUDI A4	Policy No.	: 2100480656-01
Assignment Date	: 01/12/2017	Excess	: S\$0.00
Date of Inspection	: 01/12/2017	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	29,917.00
Revised Amount	:S\$	21,792.50
Check Items (Estimated)	:S\$	1,976.00
Total	:S\$	23,768.50

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	121,000.00
COE / PARF Rebate	:S\$	69,645.00
Salvage Value	:S\$	
Margin for Repair	:S\$	51,355.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	1896J
Vehicle Details	
Vehicle No.	SLF4752M
Vehicle to be Exported	No
Intended De-registration Date	01 Dec 2017
Vehicle Make	AUDI
Vehicle Model	A4 1.4 TFSI S TRONIC
Primary Colour	White
Manufacturing Year	2016
Engine No.	CVN017096
Chassis No.	WAUZZZF44HA021562
Maximum Power Output	110.0 kW (147 bhp)
Open Market Value	\$32,161.00
Original Registration Date	29 Aug 2016
First Registration Date	29 Aug 2016
Transfer Count	0
Actual ARF Paid	\$27,026.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	28 Aug 2026
PARF Rebate Amount	\$20,269.00
Intended COE Rebate Details	
COE Expiry Date	28 Aug 2026
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$56,500.00
COE Rebate Amount	\$49,376.00
Total Rebate Amount	\$69,645.00

The information contained herein is correct as at 01 Dec 2017

OK

107328
13513
120841

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/11/2017 14:42
Date Of Accident	24/11/2017 16:00
Exact Location Of Accident	ALONG WOODLANDS CROSSING TWDS WOODLANDS CHECKPOINT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF4752M
Insured/Policyholder	
Name Of Registered Owner	WAI KOK FATT
NRIC No	S7071896J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91388833
Alternative Phone No	OTHERS-91388833

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100480656-01
Cover Note Number	

Driver

Name of Driver	WAI FU QUAN
NRIC No	S9421031C
Date Of Birth	18/06/1994
Occupation	INDOOR
Date Of Driving Pass	31/03/2014
Driving Experience	3 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94309911
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 289C PUNGGOL PLACE #14-857
Postcode	823289
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO MOTORCYCLIST
Weather Conditions	DRIZZLING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	NCH5561 (MOTORCYCLE)
Was any body injured in the Accident?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	CLEMENTI N.P.C
Police Station Address	ROAD: 20 CLEMENTI AVE 5 , POSTCODE: 129858 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT NO: T/20171125/2065

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	NCH5561
Vehicle Make/Model/Colour	MOTORBIKE
Details Of Properties	
Name of Driver	HANG LAI WEE
NRIC/Passport Number	G2524564X
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name

Phone Number

Email Address

DETAILS OF INJURED PERSON 1

Name

Approximate Age

Injuries Sustain

Injured person in which vehicle? NCH5561

Were seat belts worn?

Was injured conveyed to hospital by ambulance? YES

Address

Postcode

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


27-11-2017
Policyholder's Signature
Date & Time


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: 
NRIC/TIN No: 

Police Report



**SINGAPORE
POLICE FORCE**



201712072306

Police Station Of Origin:
Clementi N.P.C
20 Clement Avenue 5 SINGAPORE 129658
Tel No: 1800-8720600

1 of 3

Report No: T201712072306

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 25/11/2017 14:27		Vide Report No: J20171124/0156		Station Diary No: 76	
Informant's Particulars					
Name of Informant: WAI FU GUAN			Address: APT BLK 269C PUNGGOL PLACE #14-857 SINGAPORE 623289		
ID Type / ID No.: NRIC NO / S94210310			Contact No: Home/Office:		Mobile: 843098* 1
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 23	Date of Birth: 18/06/1994	Type of Informant: Driver		
Race: Chinese			Language:	Institution / School Name:	
Occupation: UNEMPLOYED			Driving License Information: Class:		Date of Expiry:

General Information of the Accident

Type of Accident: Injury	Attended by Police:	Drink Drive No:	Date/Time of Accident: 24/11/2017 15:00	Type of Location: Bridge
Location: Along Road 1 Traveling Toward Road 2 WOODLANDS CENTRE ROAD				
Woodlands Crossing towards Woodlands Checkpoint				
Weather: Drizzling		Road Surface: Wet		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Heavy
Type of Collision: Between Moving vehicle and stationary vehicle. Head to rear.				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No	Type	Make	Model	Color	Condition	No of Passenger
NH15581	Motorcycle				Seriously Damaged	1
SLF4752M	Car				Seriously Damaged	2

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Type of Pedestrian Crossing: NA

Police Report



SINGAPORE
POLICE FORCE



T2017-1202885

Police Station Of Origin
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 122658
Tel No: 1800-8729608

Page 2 of 3
Report No. T2017-1202885

CONTINUATION OF REPORT

Rider			
Name	Hang Lai Wae	ID No.	G2524564X
Related Vehicle	NCH5581 (Motorcycle)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	Slight
Driver			
Name	WAI FU QUAN	ID No.	SS421031C
Related Vehicle	SLF4752M (Car)	Contact No.	64306011
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 24/11/2017 at about 1600hrs, I was driving my car of registration number SLF 4752M along Woodlands Crossing towards Woodlands Checkpoint with my girlfriend. There are only 2 lanes and the traffic was very heavy and thus traffic flow was slow. I was attempting to change lane with my signal on, and I moved slowly into the lane on the right. As I almost completed changing lanes, a blue motorcycle of registration number NCH 5581 crashed into the right side of my car at the back.

I sustained no injuries. My car sustained deep dents from the accident. The motorcycle sustained very serious damage at the front. The motorcyclist sustained scratches on his temples and was subsequently conveyed to the hospital. Police and the ambulance were at the scene.

After police arrived at the scene, I exchanged particulars with the motorcyclist. The motorcyclist's name is Hang Lai Wae, G2524564X and his employer is OPC Services & Engineering Pte Ltd.

I am lodging this report because I want to receive the claims for the damage on my car.

Police Report



SINGAPORE
POLICE FORCE



TAM11252360

Police Station Of Origin:
Clementi N.P.C
20 Clementi Avenue 6 SINGAPORE 129656
Tel No: 1800-6726899

Ref:

Report No: T-00-111252360

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 66474885 stating the report number as reference.

Signature Of Officer Recording The Report: D / Sgt 1 NUR WIRDAH BINTE MUHAMMAD WAZIR	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time 25/11/2017 14:27
Officer In Charge Of Case: TP / SGT / Sgt 3 LIM ENG KUAN CLARENCE Contact No: 654 6495	Classification Of Case
Authentication Stamp NP135	

Accident Photo



Accident Photo



Accident Photo



Accident Photo



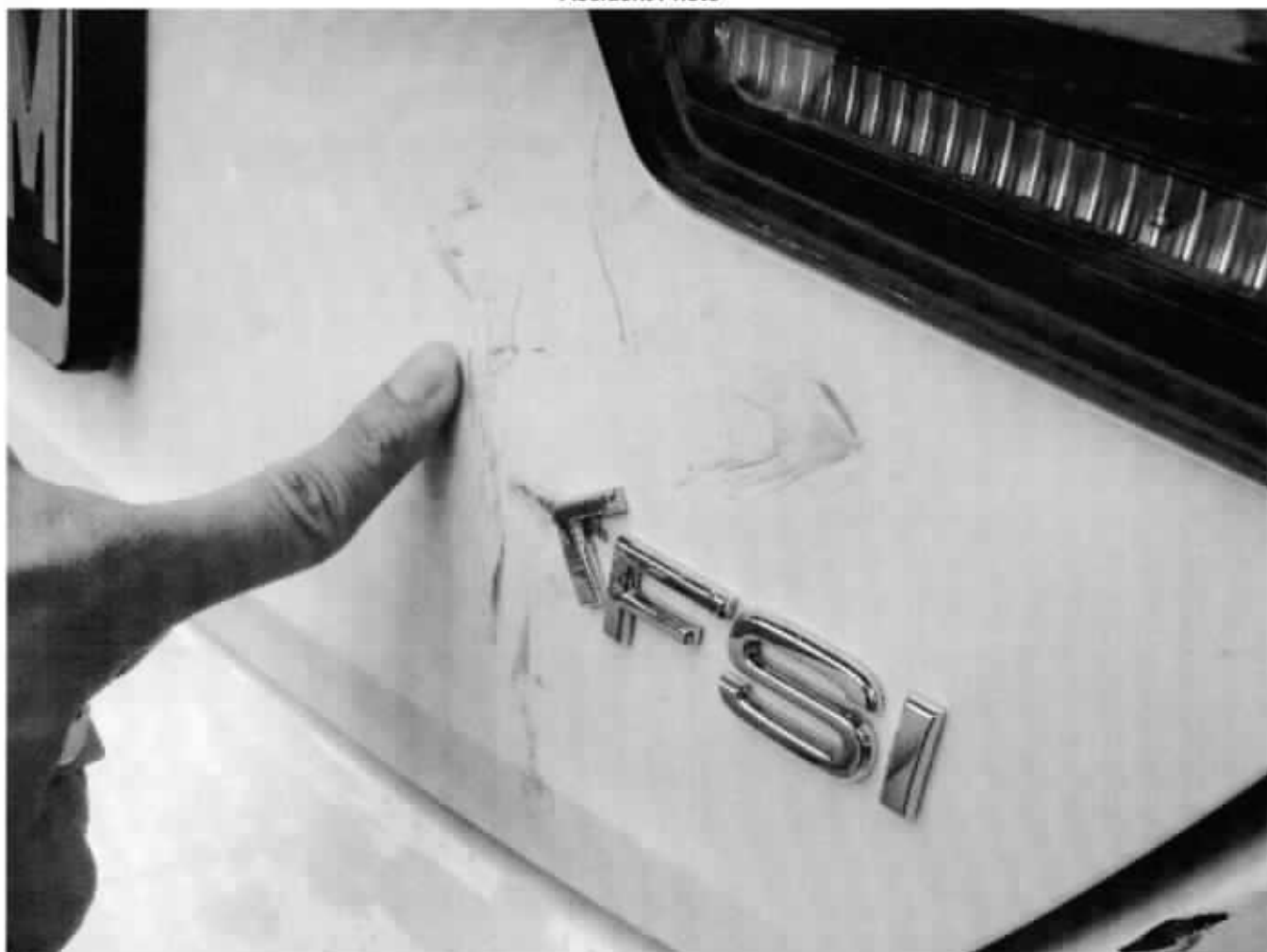
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S9421031C**

Name
WAI FU QUAN

Birth Date: **18 Jun 1994**

Issue Date: **24 Feb 2017**

002560204H




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S9421031C**



Name
WAI FU QUAN

韦富泉

Race
CHINESE

Date of birth
18-06-1994

Sex
M

Country/Place of birth
SINGAPORE

S9421031C




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	EFFECTIVE DATE
Class 3	Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg	31 Mar 2014

Licence No: S9421031C



NP 428A

5298699



NRIC No: **S9421031C**



Date of issue
07-04-2014

Address
**APT BLK 289C PUNGGOL PLACE
#14-057
SINGAPORE 622289**

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7071896J



Name:

WAI KOK FATT

李國發

Race:

CHINESE

Date of birth:

25-03-1970 M

Country of birth:

MALAYSIA

S7071896J

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7071896J

Name:

WAI KOK FATT

Date of Birth: 25 Mar 1970

Issue Date: 14 Oct 2009



001702759K



6694401

NRIC No: S7071896J



Date of issue:

12-11-2012

Address:

APT BLK 289C FUNGGOL PLACE
#14-857
SINGAPORE 823289

PERMITTED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class 2B Motorcycle <= 200 cc 18 Nov 1980
Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg 18 Nov 1980



Licence No: S7071896J

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WAI KOK FATT
 Period of Insurance : 29 Aug 2017 To 28 Aug 2018
 Engine No. : CVN017096
 Chassis No. : WAUZZZF44HA021562

Vehicle No. : SLF4752M
 Policy No. : 2100480656-01
 Endorsement No. :
 Issued Date : 16 Aug 2017

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
 Engine Capacity/Tonnage : 1,395.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2016
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

*You have to pay an additional sum of \$3,000 as "Young and/or Inexperience Driver Excess" ("YIDR") if you are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for local, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, speed-making, celebrity trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 5 of the Motor Vehicle (Third Party Risks and Compensation) Act (Cap. 189) and Section 50 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0; Own Damage - \$900; Theft - \$0; Flood Cover - \$0.

Section 2

Property Damage - \$0.

Windscreen : \$100

Named Driver and Excess (where applicable)

WAI KOK FATT - \$900 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Audi 55, 561 Road, Singapore 406509 62952120

For other Approved Reporting Centres/Aud Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 50 Mobile App. Simply search and download "AIG 50" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicle (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), and Motor Vehicles (Third Party Risks) Rules, 1987 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159038

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

0504125200

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown services
- Towing Service (assault or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect names, phone, address and contact numbers of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact numbers of witnesses and/or try to take photographs of the scene of the accident).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit to, discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.
- Submit V-90 Questionnaire/Compensation form (Form 207/208) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 3 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. The rental car will be delivered (within Singapore), and **MUST BE RETURNED BACK TO Audi Customer Service Centre** upon collection of your accident car.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e. refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap 99).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1171/2017/JT
Date : 27-Nov-17

Vehicle Not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Wai Kok Fatt
Address : Blk 289C Punggol Place
#14-857
Singapore 823289
Telephone : HP +65 8138 8833
Type of Claim : Own Damage Claim
Policy No. : 2100480656-01
Vehicle No : **SLF 4752 M**
Model Code : Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year : Aug-16
Engine No : CVN 017096
Chassis No : WAUZZZF44HA021562
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 24-Nov-17
Place of Accident : Along Woodlands Crossing towards Woodlands Checkpoint

Premium Automobiles

55 Ubi Road 1, Singapore 408699
 Tel : 6366 2323 Fax : 6841 1183

73/3/2

1,475.2+
 145.2+
 162.4+
 26.24+
 27.38+
 14.+
 156.+

Telefax

1,817.6+
 97.2+
 11.12+

Estimated Labour Charges for Accident Vehicle SLF

S/N	Nature of Jobs	S/N
1	To remove and transfer rear parking aid & rear lid auto sensor. Check function.	S/N
2	To renew RHS 1/4 glass and rear windscreen to facillitate fender renewal.	S/N
3	To remove and transfer rear lid's conveniece lock system, wire harness for tail lights.	S/N
4	To remove and reinstall rear seat, back rest, hat tray,abcd pillar trims, luggage compartment trims, seat belt. Dislodge roof liner and disengage curtain airbag etc.	S/N
SUBTOTAL LABOUR CHARGES		:

84.+
 64.72+
 64.72+
 1,813.6+
 26.8+
 18.96+
 619.2+
 278.+
 53.6+
 54.56+
 156.+
 75.04+
 410.4+
 775.2+
 28.64+
 200.+
 100.+
 180.+
 140.+
 180.+
 280.+
 3.84+
 -
 278.+
 278.8+

10,161.92

0.0
 360.+
 600.+
 480.+
 1,400.+
 1,400.+
 4,000.+
 5,000.+
 192.+
 =
 11,432.*

0.0
 10,161.92+
 1,432.+
 =
 21,593.92*

n

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 4752 M.

<u>S/N</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
5	To remove and reinstall rear seat, back rest, hat tray,abcd pillar trims, luggage compartment trims, seat belt. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00 ✓	
6	To dismantle rear bumper and rear lid. Cut out and weld RHS rear fender and connecting plate. Renew rear bumper and rear lid. Re-organize rear crash management components. Reinstall all parts removed.	\$ 5,400.00 ⁴⁰⁰⁰ 3500	
7	To respray rear bumper, rear lid, RHS rear fender, connecting plate, RHS sill panel, door entrance, drain panelm roof channel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 5,200.00 3000 ✓	
8	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 15,032.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 4752 M.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Distorted</i>	\$ 1,844.00	✓ 1495.20
2	REAR BUMPER ATTACHEMENT PARTS <i>Not a</i>	\$ 61.00	+
3	REAR LID AUTO SENSOR HOLDER <i>Bumper Spoiler Securing Strip Byrd</i>	\$ 182.00	✓ 145.20
4	REAR BUMPER SPOILER <i>Distorted</i>	\$ 203.00	✓ 162.40
5	REAR BUMPER REFLECTOR - RHS <i>Cracked</i>	\$ 33.00	✓ 26.24
6	REAR REINFORCEMENT BEAM <i>Not Nec</i>	\$ 756.00	? 1
7	REAR BUMPER UPPER GUIDE - LHS/RHS <i>2 pzt</i>	\$ 72.00	36 28.88
8	REAR BUMPER LOWER GUIDE - LHS/RHS <i>1 pzt</i>	\$ 36.00	18 14
9	REAR PARKING AID SENSOR <i>1 piece damaged</i>	2 \$ 415.00	207.50 166
10	REAR LID <i>Distorted</i>	\$ 2,272.00	✓ 1817.60
11	REAR LID ATTACHMENT PARTS <i>New</i>	\$ 122.00	✓ 97.20
12	REAR WEATHERSTRIP <i>new one</i>	\$ 165.00	+
13	PACKING ADHESIVE <i>2</i>	\$ 14.00	✓ 11.12
14	AUDI EMBLEM <i>1</i>	\$ 105.00	✓ 84
15	"A4" EMBLEM <i>1</i>	\$ 81.00	✓ 64.72
16	"TFSI" EMBLEM <i>1</i>	\$ 81.00	✓ 64.72
17	REAR SECTIONAL PIECE - RHS <i>Buckled</i>	\$ 2,267.00	✓ 1813.60
18	OUTER LED TAILLIGHT - RHS <i>Cracked</i>	\$ 784.00	✓ 626.80
19	TAIL LIGHT TRIM - RHS <i>new New</i>	\$ 24.00	✓ 18.96 ✓
20	INNER LED TAIL LIGHT - RHS <i>cut</i>	\$ 774.00	✓ 619.20
SUBTOTAL SPARE PARTS CHARGES		\$ 10,291.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 4752 M.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	OUTER TAIL LIGHT TRIM - RHS <i>new</i>	S	24.00 +
22	REAR SECTIONAL CONNECTING PIECE - RHS <i>broken</i>	S	69.00 ? 54.56 ✓
23	REAR SECTIONAL BOTTOM PIECE - RHS <i>Repair</i>	S	422.00 ? X
24	REAR WHEEL HOUSING LINER - RHS <i>2nd</i>	S	208.00 - 166
25	WHEEL HOUSE LINER ATTACHMENT PARTS - RHS <i>new</i>	S	76.00 ? X
26	REAR SECTIONAL UNDERBODY TRIM - RHS <i>broken</i>	S	94.00 ? 75.04 ✓
27	QUARTER GLASS - RHS <i>new</i>	S	513.00 - 410.40
28	REAR WINDSCREEN <i>new</i>	S	969.00 + 725.20 ✓
29	PRIMER <i>new</i>	2 S	36.00 - 28.64
30	REAR LID OPEN CONTROL UNIT <i>new</i>	S	365.00 +
31	REAR BOOT LID SENSOR <i>new</i>	S	179.00 +
32	VENT TRIM <i>new</i>	S	59.00 ? X
33	REAR WINDSCREEN SEALANT <i>new</i>	S/N S	200.00 ✓
34	QUARTER GLASS SEALANT - RHS <i>new</i>	S/N S	100.00 ✓
35	ACRYLIC SEALER <i>new</i>	S/N S	180.00 ✓
36	CAVITY WAX <i>new</i>	S/N S	140.00 ✓
37	STONE CHIP <i>new</i>	S/N S	180.00 ✓
38	METAL FILLER <i>new</i>	S/N S	280.00 ✓
39	SUNDRIES <i>new</i>	S	500.00 ? 3.84 ✓
TOTAL SPARE PARTS CHARGES			\$ 14,885.00
TOTAL LABOUR CHARGES			\$ 15,032.00
GRAND TOTAL			\$ 29,917.00

30249.40

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 01/12/17
Authorised Date :
Excess Cost :
Liability :
Remarks : not Authorised, 14 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1171/2017/JT
Date : 27-Nov-17

Vehicle Not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

*Hi Adrian
You recommended 14 days
We took 18 days with checked items
and added jobs. - jb - ok - 15 Mar 18*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Wai Kok Fatt
Address : Blk 289C Punggol Place
#14-857
Singapore 823289
Telephone : HP +65 8138 8833
Type of Claim : Own Damage Claim
Policy No. : 2100480656-01
Vehicle No : **SLF 4752 M**
Model Code : Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year : Aug-16
Engine No : CVN 017096
Chassis No : WAUZZZF44HA021562
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 24-Nov-17
Place of Accident : Along Woodlands Crossing towards Woodlands Checkpoint

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 4752 M.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid & rear kid lid auto sensor. Check function.	S/N \$	360.00	\$ 360.00
2	To renew RHS 1/4 glass and rear windscreen to facillitate fender renewal.	S/N \$	600.00	\$ 600.00
3	To remove and transfer rear lid's conveniece lock system, wire harness for tail lights.	S/N \$	480.00	\$ 480.00
4	To remove and reinstall rear seat, back rest, hat tray,abcd pillar trims, luggage compartment trims, seat belt. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00	\$ 1,400.00
SUBTOTAL LABOUR CHARGES			\$ 2,840.00	\$ 2,840.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 4752 M.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		<i>cf</i>		\$ 2,840.00
5	To remove and reinstall rear seat, back rest, hat tray,abcd pillar trims, luggage compartment trims, seat belt. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00	\$ 1,400.00
6	To dismantle rear bumper and rear lid. Cut out and weld RHS rear fender and connecting plate. Renew rear bumper and rear lid. Re-organize rear crash management components. Reinstall all parts removed. <i>(Bottom plate replaced, wheel house repaired)</i>		\$ 5,400.00	\$ 4,000.00
7	To respray rear bumper, rear lid, RHS rear fender, connecting plate, RHS sill panel, door entrance, drain panelm roof channel and end panelling. To carry out stone chip treatment and joint sealer works.		\$ 5,200.00	\$ 3,000.00
8	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES			\$ 15,032.00	\$ 11,432.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 4752 M.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,844.00	\$ 1,475.20
2	REAR BUMPER ATTACHEMENT PARTS	\$ 61.00	
3	REAR LID AUTO SENSOR HOLDER	\$ 182.00	\$ 145.20
4	REAR BUMPER SPOILER	\$ 203.00	\$ 162.40
5	REAR BUMPER REFLECTOR - RHS	\$ 33.00	\$ 26.24
6	REAR REINFORCEMENT BEAM	\$ 756.00	
7	REAR BUMPER UPPER GUIDE - LHS/RHS	\$ 72.00	\$ 28.88
8	REAR BUMPER LOWER GUIDE - LHS/RHS	\$ 36.00	\$ 14.00
9	REAR PARKING AID SENSOR	2 \$ 415.00	\$ 166.00
10	REAR LID	\$ 2,272.00	\$ 1,817.60
11	REAR LID ATTACHMENT PARTS	\$ 122.00	\$ 97.20
12	REAR WEATHERSTRIP	\$ 165.00	
13	PACKING ADHESIVE	\$ 14.00	\$ 11.12
14	AUDI EMBLEM	\$ 105.00	\$ 84.00
15	"A4" EMBLEM	\$ 81.00	\$ 64.72
16	"TFSI" EMBLEM	\$ 81.00	\$ 64.72
17	REAR SECTIONAL PIECE - RHS	\$ 2,267.00	\$ 1,813.60
18	OUTER LED TAILLIGHT - RHS	\$ 784.00	\$ 626.80
19	TAIL LIGHT TRIM - RHS	\$ 24.00	\$ 18.96
20	INNER LED TAIL LIGHT - RHS	\$ 774.00	\$ 619.20
SUBTOTAL SPARE PARTS CHARGES		\$ 10,291.00	\$ 7,235.84

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 4752 M.

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 7,235.84
21	OUTER TAIL LIGHT TRIM - RHS		\$ 24.00	
22	REAR SECTIONAL CONNECTING PIECE - RHS		\$ 69.00	\$ 54.56
23	REAR SECTIONAL BOTTOM PIECE - RHS		\$ 422.00	
24	REAR WHEEL HOUSING LINER - RHS		\$ 208.00	\$ 166.00
25	WHEEL HOUSE LINER ATTACHMENT PARTS - RHS		\$ 76.00	
26	REAR SECTIONAL UNDERBODY TRIM - RHS		\$ 94.00	\$ 75.04
27	QUARTER GLASS - RHS		\$ 513.00	\$ 410.40
28	REAR WINDSCREEN		\$ 969.00	\$ 775.20
29	PRIMER	2	\$ 36.00	\$ 28.64
30	REAR LID OPEN CONTROL UNIT		\$ 365.00	
31	REAR BOOT LID SENSOR		\$ 179.00	
32	VENT TRIM		\$ 59.00	
33	REAR WINDSCREEN SEALENT	S/N	\$ 200.00	\$ 200.00
34	QUARTER GLASS SEALENT - RHS	S/N	\$ 100.00	\$ 100.00
35	ACRYLIC SEALER	S/N	\$ 180.00	\$ 180.00
36	CAVITY WAX	S/N	\$ 140.00	\$ 140.00
37	STONE CHIP	S/N	\$ 180.00	\$ 180.00
38	METAL FILLER	S/N	\$ 280.00	\$ 280.00
39	ADDED PARTS - SEE ATTACHED		\$ 443.00	\$ 332.40
40	SUNDRIES		\$ 500.00	\$ 3.84
	TOTAL SPARE PARTS CHARGES		\$ 15,328.00	\$ 10,161.92
	TOTAL LABOUR CHARGES		\$ 15,032.00	\$ 11,432.00
	GRAND TOTAL		\$ 30,360.00	\$ 21,593.92

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
 Tel : 6366 2323 Fax : 6841 1183
 Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1171/2017/JT 29-Dec-17 CHANG 1 of 1 SLF 4752 M Audi A4 SEDAN 1.4 TFSI
Quantity	Description	Unit Price	Amount
Parts			
1	FUEL CHARCOAL CONTAINER <i>delivered</i>	\$ 349.00	\$ 278.80
2	CHARCOAL CONTAINER BRACKET <i>Inst.</i>	\$ 94.00	\$ 53.60
GRAND TOTAL :		\$ 443.00	\$ 332.40

For Premium Automobiles Pte Ltd

Adrian Ling
[Signature]

 Authorised Signature

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLF 4752 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1171/2017/MAS

15 May 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLF 4752 M, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLF 4752 M**, claimant, **Mr. Wai Kok Fatt**, please find the related document per attached.

1. A copy of the Original invoice no. 85012479 – S\$22,677.49
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLF 4752 M

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3233

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6386 2223
Telefax: 6471 1023

Customer Service
Service Appointment: 6366 3323
Hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INSURANCE TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 14:54

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85812479 Date : 11/05/2018 Order : SLF4752M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF4752M (V 31227) Regn Date: 29/08/2016 Mileage: 54441 WIP No.: 46544

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF44HA021562 Engine: CVN 017096 Dept: U

USB No.:

You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID & REAR LID AUTO SENSOR, CHECK FUNCTION.	368.00	1.00	368.00
0	EXC	M: 8888 Insurance Excess/Liability	-400.00	1.00	-400.00
S	BODYWORK	M: TO RENEW RHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER.	600.00	1.00	600.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, A/C PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS, SEAT BELT, DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHTS	400.00	1.00	400.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR	1400.00	1.00	1,400.00
				Sub-Total	
				7% GST	
				Grand Total	



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119939
Main Telephone: 6394 2221
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119939
Telephone: 6394 2223
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408721
Telephone: 6387 7733

Customer Service
Service Appointment: 6394 2323
24-hour Roadside Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INSURANCE TAX INVOICE
Company Reg. No. S9802271W
GST Reg. No. 199902271W

Page 2 14:54

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012479 Date : 11/05/2018 Order : SLF4752M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF4752M (V 31227) Regn Date: 29/08/2016 Mileage: 54441 WIP No.: 46544

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF44H0021562 Engine: CVN 017096 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT M:	3000.00	1.00	3,000.00
S	BODYWORK	TO RESPRAY REAR BUMPER, REAR LID, RHS REAR FENDER, CONNECTING PLATE, RHS SILL PANEL AND END PANNELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS. M:	4000.00	1.00	4,000.00
S	BODYWORK	TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD RHS REAR FENDER AND CONNECTING PLATE. RENEM RE BUMPER AND REAR LID. REORGANIZE REAR CRASH MANAGEME COMPONENTS. REINSTALL ALL PARTS REMOVED. (BOTTOM PLATE REPLACED, WHEEL HOUSE REPAIRED) M:	1000.00	1.00	1,000.00
S	BODYWORK	TO SUPPLY REAR WINDSCREEN SEALANT, QUARTER GLASS SEALANT, ACRYLIC SEALER, CAVITY WAX, STONE CHIP AND METAL FILLER M:	192.00	1.00	192.00
				Sub-Total	
				7% GST	
				Grand Total	



Premium Automobiles Pte Ltd

Audi Centre Singapore
201 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
201 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6471 1025

Ubi Service Centre
55 Ubi Road 1
Singapore 408623
Telephone: 6386 1223
Telefax: 6386 1223

Customer Service
Service Appointment: 6386 2223
Hour Breakdown Service: 8828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE
Company No. 199902271W
GST Reg. No. 199902271W

Page 3 14:54

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012479 Date : 11/05/2018 Order : SLF4752M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF4752M (V 31227) Regn Date: 29/08/2016 Mileages: 54441 WIP No.: 46544
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF44HAR021562 Engine: CVN 017096 Dept: U
VSB No. :
You have been assisted by :- UB-Carrine (87)

		Details		Qty	Unit Price	Amount
		TO CARRY OUT DIAGNOSTIC CHECKS.				
X	ABW0009424	PLATE(V)	Less 020%	1.00	68.20	54.56
X	ABW0201799C	EVAPCANIST(V)	Less 020%	1.00	348.50	278.80
X	ABW0201308E	BRACKET(V) (G)	Less 020%	1.00	67.00	53.60
X	ABW500983B	SUBPART	Less 020%	1.00	2267.00	1,813.60
X	ABW5945094B	TAIL LIGHT	Less 020%	1.00	774.00	619.20
X	ABW5945092C	LED TAIL LIGHT	Less 020%	1.00	783.50	626.80
X	ABW5845298D NVB	SIDE WINDO	Less 020%	1.00	513.00	410.40
X	ABW0810172F	WHEEL HOUS	Less 020%	1.00	207.50	166.00
X	ABW5827025J	LID	Less 020%	1.00	2272.00	1,817.60
X	ABW5845501B NVB	REARWINDOW	Less 020%	1.00	969.00	775.20
X	ABW0007521K 989	SPOILER	Less 020%	1.00	203.00	162.40
X	ABW5007067A GRU	COVER	Less 020%	1.00	1844.00	1,475.20
X	ABW5098617	ATT.PARTS	Less 020%	1.00	121.50	97.20
X	ABW0853741 2Z1	INSCRIPTION 'A4'	Less 020%	1.00	80.90	64.72
X	ABW5853742 2Z1	AUDI SIGN	Less 020%	1.00	105.00	84.00
X	ABW0853737A 2Z1	INSCRIPTION 'TFSI'	Less 020%	1.00	80.90	64.72
X	ABW5007890	GUIDE	Less 020%	1.00	17.50	14.00

Sub-Total
7% GST
Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6384 2223
Main Telefax: 6471 3333

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6384 2223
Telefax: 6471 1025

Ubi Service Centre
55 Ubi Road 1
Singapore 408731
Telephone: 6285 2333

Customer Service
Service Appointment: 6386 2223
Hour Breakdown Service: 9828 1223
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No. S19902271W
GST Reg. No. 199902271W

Page 4 14:54

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012479 Date : 11/05/2018 Order : SLF4752M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF4752M (V 31227) Regn Date: 29/08/2016 Mileage: 54441 WIP No.: 46544

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF44HA021562 Engine: CVN 017096 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine (87)

		Details		Qty	Unit Price	Amount
X	ABW0807900	STRIP	Less 020%	1.00	181.50	145.20
X	ABD0853419F	PACKING	Less 020%	1.00	13.90	11.12
X	ABW5807454	GUIDE	Less 020%	1.00	36.10	28.88
X	ABW5945254	TRIM	Less 020%	1.00	23.70	18.96
X	ABW0945106C	REFLECTOR	Less 020%	1.00	32.80	26.24
X	ASQ0919275B GRU	SENSOR	Less 020%	1.00	207.50	166.00
X	AD 00900002	PRIMER (DG)	Less 020%	2.00	17.90	28.64
X	ABW0825219A	LINTING (A)	Less 020%	1.00	93.80	75.04
X	AN 91233601	NUT	Less 020%	4.00	1.20	3.84

Parts 9,861.92
Labour 0.00
Sublet 12,512.00
Menus 0.00
Lubricant 0.00

Sub-Total 21,193.92

7% GST 1,483.57

Grand Total 22,677.49



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLF 4752 M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1171/2017/TF
22 December 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF44HA021562
Vehicle Regn No. : **SLF 4752 M**
Vehicle Mileage : 54441 KM
Vehicle Owner : Mr. Wai Kok Fatt
Certificate No : 2100480656
Policy Excess : S\$428.00 (inclusive of 7% GST)
Accident Date : 24th November 2017
Place : Along Woodlands Crossing twds Woodlands
Checkpoint
Repair Cost : \$ 22,677.49
WIP No. : 46544
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733


Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



14.30 pm
26-12-17

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7071896J



Name:
WAI KOK FATT

韋國發

Race:
CHINESE
Date of birth: **25-03-1970** Sex: **M**
Country of birth:
MALAYSIA

S7071896J



REPUBLIC OF SINGAPORE DRIVING LICENSE

License Number: **S7071896J**



Name:
WAI KOK FATT

Issue Date: **25 Mar 1970**
Expiry Date: **14 Oct 2005**



4804421



NIC No. S7071896J



Date of Issue:
12-11-2012

Address:
**APT BLK 289C PUNGGOL PLACE
#14-857
SINGAPORE 823289**



APPLICANT IS LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

- Class 2B Motorcycles <= 200 cc 18 Nov 1966
- Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg 18 Nov 1966



License No. S7071896J

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S9421031C**

Name: **WAI FU QUAN**

Birth Date: **18 Jun 1994**

Issue Date: **24 Feb 2017**

002660204H




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S9421031C**



Name: **WAI FU QUAN**

韦富泉

Race: **CHINESE**

Date of birth: **18-06-1994**

Country/Place of Birth: **SINGAPORE**

Sex: **M**

S9421031C




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 3	Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg	31 Mar 2014



NP 428A

5298699



NRIC No: **S9421031C**



Date of issue: **07-04-2014**

Address: **APT BLK 289C PUNGGOL PLACE #14-857 SINGAPORE 823289**

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WAI KOK FATT
 Period of Insurance : 29 Aug 2017 To 28 Aug 2018
 Engine No. : CVN017098
 Chassis No. : WAUZZZF44HA021562

Vehicle No. : SLF4752M
 Policy No. : 2100480656-01
 Endorsement No. :
 Issued Date : 16 Aug 2017

ABOUT THE COVER

Make/Model	AUDI A4 1.4 TFSI S tronic		
Engine Capacity/Tonnage	1,395.00 CC	Sum Insured	Market Value
Driver Restriction	NA	Off Peak Car	No
		First Year of Registration	2016
		Insuring with COE/PARF	Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
 - b) Any other person who is driving on the Policyholder's order or with his/her permission
- This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$2,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorized Driver (named or unnamed) is under the age of 22 and/or has less than 2 years driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, prize-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

WAI KOK FATT - \$500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408055-53553333

For other Approved Reporting Centres/AO Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1982 (Malaysia).

0504128200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159238

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

880008

...CLAIM SUBFOLDER...(Pending for Survey Report)





























CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Dec 2017 16:37		01 Dec 2017 14:56 Edit Adj Rpt	S\$21,593.92 Edit Estimates	S\$21,593.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	WAI KOK FATT , ID: S7071896J, Tel: +6591388833								
Vehicle Reg. No.:	SLF4752M	Date of Loss:	24/11/2017 16:00 - :59 [14 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 8616305586SG	Policy/Cover Note No.:	2100480656 (Comprehensive)						
		Excess:	S\$400.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/12/2017]								
Driver/Custodian:	WAI FU QUAN (23 / Male), NRIC: S9421031C, Tel: +6594309911								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
<ul style="list-style-type: none"> AIG_SG (04/12/2017): Alert - Adj Mandate Approved (S\$21792.50) - SLF4752M - Claim Handler: Mohd Zawaye... AIG_SG (04/12/2017): SLF4752M / OD / 24/11/2017 / Coverage & Excess update 									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									











Claim Documents

*SLF4752M (8616305586SG)
 OD
 Nov 24 2017 4:00PM
 [WAI KOK FATT]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View	View in Browser
Video															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print			
1	27/11/17 15:05	Video - Accident [Linked Accident Report Documents]											Load MP4			
Assessment Reports															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	01/12/17 16:48	Adjuster Immediate Advice											Load HTM			
Photos/Images															3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
2	01/12/17 16:41	Chassis Number											Load JPG	<input checked="" type="checkbox"/>		
3	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
4	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
5	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
6	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
7	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
8	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
9	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
10	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
11	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
12	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
13	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
14	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
15	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
16	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
17	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
18	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
19	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
20	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
21	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
22	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
23	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
24	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
25	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
26	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
27	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
28	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
29	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
30	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		
31	01/12/17 16:41	General View											Load JPG	<input checked="" type="checkbox"/>		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
32	01/12/17 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
33	01/12/17 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
34	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
49	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
50	19/03/18 16:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/12/17 16:48	Singapore Accident Statement	 Load PDF	
2	01/12/17 16:48	Police Report	 Load PDF	
3	01/12/17 16:48	Certificate of Insurance	 Load PDF	
4	01/12/17 16:48	Insured Person's NRIC	 Load PDF	
5	01/12/17 16:48	Driver's Driving License	 Load PDF	
6	01/12/17 16:48	WORKSHOP ESTIMATE	 Load PDF	
7	18/05/18 12:27	Discharge Voucher	 Load PDF	
8	18/05/18 12:27	Workshop Invoice	 Load PDF	
9	18/05/18 12:34	Supplementary	 Load PDF	

Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	27/11/17 15:05	Video - Accident	 Load MP4	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	27/11/17 15:09	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	27/11/17 14:53	Police Report	 Load JPG	<input checked="" type="checkbox"/>
2	27/11/17 14:53	Police Report	 Load JPG	<input checked="" type="checkbox"/>
3	27/11/17 14:53	Police Report	 Load JPG	<input checked="" type="checkbox"/>
4	27/11/17 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	27/11/17 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	27/11/17 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	27/11/17 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	27/11/17 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
9	27/11/17 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	27/11/17 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	27/11/17 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	27/11/17 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
13	27/11/17 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
14	27/11/17 15:00	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	27/11/17 14:52	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	27/11/17 14:52	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17022859/AQBE2
Date: 18/05/2018

REFERENCE

Insured/Claimant:	WAI KOK FATT	Policy No:	2100480656	
Date of Loss:	24/11/2017	Nature of Claim:	OD	Claim No: 8616305586SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLF4752M	Engine No:	CVN017096
Make & Model:	AUDI A4, 1.4 T (A)	Chassis No:	WAUZZZF44HA021562
Reg. Date:	29/08/2016 (Man. Year: 2016)	Odometer:	8983 km
Colour:	White		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$121,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/40 R18	Rear Tyre Size:	245/40 R18
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,217.40	10,161.92	5,055.48	33.22
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,032.00	11,432.00	3,600.00	23.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	30,249.40	21,593.92	8,655.48	28.61
- Excess (S\$)	400.00	400.00	0.00	0.00
	(S\$)	29,849.40	21,193.92	8,655.48
+ GST 7.00/7.00% (S\$)	2,089.46	1,483.57	605.89	29.00
Nett Amount (S\$)	31,938.86	22,677.49	9,261.37	29.00

INSPECTION

Date of Assignment:	01/12/2017		
Date Inspected:	01/12/2017	Inspected At:	Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	18.0 days		

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Distorted	1,844.00 FS	*1,475.20 FS
2	1		*REAR BUMPER ATTACHMENT PARTS	Not Necessary	61.00 FS	*- FS
3	1		*REAR BUMPER SPOILER SECURING STRIP	Damaged	182.00 FS	*145.20 FS
4	1		*REAR BUMPER SPOILER	Deformed	203.00 FS	*162.40 FS
5	1		*REAR BUMPER REFLECTOR - RHS	Cracked	33.00 FS	*26.24 FS
6	1		*REAR REINFORCEMENT BEAM	Not Necessary	756.00 FS	*- FS
7	1		*REAR BUMPER UPPER GUIDE - LHS/RHS	O/S Damaged	72.00 FS	*28.88 FS
8	1		*REAR BUMPER LOWER GUIDE - LHS/RHS	O/S Damaged	36.00 FS	*14.00 FS
9	1		*REAR PARKING AID SENSOR	Damaged - 1 PC ONLY	415.00 FS	*166.00 FS
10	1		*REAR LID	Damaged	2,272.00 FS	*1,817.60 FS
11	1		*REAR LID ATTACHMENT PARTS	Necessary	122.00 FS	*97.20 FS
12	1		*REAR WEATHERSTRIP	Not Necessary	165.00 FS	*- FS
13	1		*PACKING ADHESIVE	Necessary	14.00 FS	*11.12 FS
14	1		*AUDI EMBLEM	Necessary	105.00 FS	*84.00 FS
15	1		*A4 EMBLEM	Necessary	81.00 FS	*64.72 FS
16	1		*TFSI EMBLEM	Necessary	81.00 FS	*64.72 FS
17	1		*REAR SECTIONAL PIECE - RHS	Buckled	2,267.00 FS	*1,813.60 FS
18	1		*OUTER LED TAILLIGHT - RHS	Cracked	784.00 FS	*626.80 FS
19	1		*TAIL LIGHT TRIM - RHS	Necessary	24.00 FS	*18.96 FS
20	1		*INNER LED TAIL LIGHT - RHS	Cut	774.00 FS	*619.20 FS
21	1		*OUTER TAIL LIGHT TRIM - RHS	Not Necessary	24.00 FS	*- FS
22	1		*REAR SECTIONAL CONNECTING PIECE - RHS	Buckled	69.00 FS	*54.56 FS
23	1		*REAR SECTIONAL BOTTOM PIECE - RHS	Repair	422.00 FS	*- FS
24	1		*REAR WHEEL HOUSING LINER - RHS	Deformed	208.00 FS	*166.00 FS
25	1		*WHEEL HOUSE LINER ATTACHMENT PARTS - RHS	Not Necessary	76.00 FS	*- FS
26	1		*REAR SECTIONAL UNDERBODY TRIM - RHS	Deformed	94.00 FS	*75.04 FS
27	1		*QUARTER GLASS - RHS	Necessary	513.00 FS	*410.40 FS
28	1		*REAR WINDSCREEN	Not Necessary	969.00 FS	*775.20 FS
29	2		*PRIMER	Necessary	36.00 FS	*28.64 FS
30	1		*REAR LID OPEN CONTROL UNIT	Not Necessary	365.00 FS	*- FS
31	1		*REAR BOOT LID SENSOR	Not Necessary	179.00 FS	*- FS
32	1		*VENT TRIM	Not Necessary	59.00 FS	*- FS
33	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
34	1		*QUARTER GLASS SEALANT - RHS	Necessary	100.00 FS	*100.00 FS
35	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
36	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
37	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
38	1		*METAL FILLER	Necessary	280.00 FS	*280.00 FS
39	1		*SUNDRIES	Necessary	500.00 FS	*3.84 FS
40	1		*FUEL CHARCOAL CONTAINER	Deformed	278.80 FS	*278.80 FS
41	1		*CHARCOAL CONTAINER BRACKET	Bent	53.60 FS	*53.60 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 15,217.40 10,161.92

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID & REAR KID LID AUTO SENSOR. CHECK FUNCTION	New	360.00	360.00
2	TO RENEW RHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	New	600.00	600.00
3	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM, WIRE HARNESS FOR TAIL LIGHTS	New	480.00	480.00
4	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS, SEAT BELT. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS, SEAT BELT. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD RHS REAR FENDER AND CONNECTING PLATE. RENEW REAR BUMPER AND REAR LID. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	5,400.00	4,000.00
7	TO RESPRAY REAR BUMPER, REAR LID, RHS REAR FENDER, CONNECTING PLATE, RHS SILL PANEL, DOOR ENTRANCE, DRAIN PANEL, ROOF CHANNEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	5,200.00	3,000.00
8	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			15,032.00	11,432.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >