

Lim Puay Han

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 2-1-2018

AXA INSURANCE SINGAPORE PTE LTD

MOTOR CLAIMS DEPT.

8 SHENTON WAY

#27-01 AXA TOWER

SINGAPORE 068811

LKIC

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SFE 1973M AND SGS 7776 R  
ALONG CAUSEWAY TOWERS SINGAPORE ON 20-11-2017

I / We, the owner of Vehicle No. SFE 1973M which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- |   |   |                   |
|---|---|-------------------|
| 1. Costs of repair  | - | \$ 2128.52        |
| 2. <del>Loss of Use</del> /Rental fees <sup>3 DAYS (PR)</sup> | - | \$ 600.00         |
| 3. Police / GIA report / LTA fees                             | - | \$ 2.00           |
| 4. Surveyor report fees                                       | - |                   |
| 5. Others   | - |                   |
| Total:  |   | <u>\$ 2730.52</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 DECEMBER 2017

**SAIFULNIZAM BIN HASHIM**  
BLK 242 HOUGANG STREET 22  
#10-91  
SINGAPORE 530242

Dear Sir/ Mdm

**OUR REF : CC4/AXA17022856/pa3**  
**YOUR REF : GA219344 (SGS 7776R)**  
**ACCIDENT INVOLVING SGS 7776R & SFE 1973M ALONG/AT CAUSEWAY (BEFORE WOODLANDS CHECKPOINT) ON 20/11/2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Alan's United Auto Pte Ltd. acting on behalf of the owner of SFE 1973M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

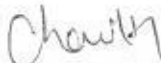
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc     *AXA Insurance Pte Ltd*  
         *(Motor Claims Dept)*

## LETTER OF AUTHORITY

ACCIDENT INVOLVING STE1973M AND SGS7776R  
ALONG CAUSEWAY TOWARDS SINGAPORE  
ON 20-11-2017

BY THE LETTER OF AUTHORITY, I / We, LIM PUAY HAN  
NRIC NO. S7300809C The owner of Vehicle No. STE 1973M

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 29 (day) 11 (month) 2017 (year)

  
\_\_\_\_\_  
Acknowledged by Owner  
(company stamp if applicable)



redefining / insurance

CKK

CLAIM REF : S7M004K3  
INSURED : SAIFULNIZAM BIN HASHIM

**DISCHARGE VOUCHER**

We/I, **LIM PUAY HIAN**, NRIC NO. **S7300809C** hereby agree to accept the sum of dollars **TWO THOUSAND FOUR HUNDRED THIRTY AND CENTS FIFTY TWO ONLY (S\$2,430.52)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **SGS 7776R** as a result of an accident along **CAUSEWAY TOWARDS SINGAPORE** on **20/11/2017** of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **SFE 1973M**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **SGS 7776R** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **SGS 7776R**.

Dated this 26<sup>th</sup> day of Dec 2018

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S7300809C

Occupation/ Business : \_\_\_\_\_

Address : 53 SUNRISE AVENUE #01-17 S\$06748

Telephone No. : \_\_\_\_\_

Witness's Name : ALAN'S UNICOM LTD PTE. LTD.

Witness's Signature : [Signature]

Witness's NRIC No. : \_\_\_\_\_

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 15458

Date : 15-Dec-2017

PAGE : 1

Vehicle Insured : SGS7776R  
Accident Date : 20-Nov-2017

Our Ref : 217182 (AXA) / CHAN

LIM PUAY HIAN  
53 SUNRISE AVENUE  
#01-17  
Singapore 806748

FINAL REPAIR COST FOR AUDI A4 1.4 SFE1973M  
=====

1 pc Rear bumper fascia

1,610.30

-----  
1,610.30

Less 10% : 161.03

-----

1,449.27

To putty and spray replaced parts

250.00

To remove, cut-out damaged parts,  
panel beating, welding, align,  
refix and to renew above parts

250.00

To remove & rewire parking sensor  
wire

40.00

-----  
1,989.27

Add 7% GST : 139.25

-----  
Total : S\$ 2,128.52

=====

Singapore Dollars Two Thousand One Hundred and  
Twenty Eight and Cents Fifty Two Only

# HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

INVOICE NO:

**27423**

LIM PUAY HIAN  
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTSTE  
SECTOR C, #01-76  
SINGAPORE 575642.

ATTN: MR. ALAN KHONG

DATE : 14.12.2017

YOUR REF : --

TERM : CASH

## RENTAL FEES FOR :-

| s/n | loan vehicle | vha no. | yr reference | no. of day/s | unit pr \$ | amount    |
|-----|--------------|---------|--------------|--------------|------------|-----------|
| 1   | SKF 721R     | 16735   | SFE 1973M    | 3            | 200.00     | \$ 600.00 |
|     |              | ***     | *****        | ***          |            |           |
|     |              |         |              |              |            |           |
|     |              |         |              |              |            |           |
|     |              |         |              |              |            |           |
|     |              |         |              |              |            |           |
|     |              |         |              |              |            |           |
|     |              |         |              |              |            |           |
|     |              |         |              |              |            |           |

**TOTAL : \$ 600.00**

PLEASE LET US HAVE YOUR CHEQUE MADE IN FAVOR  
OF **HUI SHOON CAR RENTAL**

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.



HUI SHOON CAR RENTAL



# HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,  
SINGAPORE 575636. TEL: 6453 1473  
REGN. NO.: 53013461J

VRA NO:

16735

## VEHICLE RENTAL AGREEMENT

| HIRER'S PARTICULAR   |  | Vehicle No: SKF721R   |   | Mileage Out: 85894   |        |     |   |
|--|--|---|---|--|--------|-----|---|
| Hirer: LIM PATTY HUIYIN  |  | Make & Model: TOYOTA COMRY  |   | Auto / Manual Group: <input checked="" type="radio"/> Auto |        |     |   |
| NRIC / Passport No: S7300809C  |  | Date of Birth: 12/01/73   |   | OUT : Date: 11-12-2017                                     |        |     |   |
| Address: 53 SUNRISE AVENUE #01-17 S 806746   |  | Replace Veh No:   |   | OUT : Time: 1.30 p.m.                                      |        |     |   |
| Driving Licence No: S7300809C  |  | Pass Date: 18/03/93   |   | OUT : Date:  |        |     |   |
| Contact Number: 93366373   |  |   |   | OUT : Time:  |        |     |   |
| DRIVERS PARTICULARS<br>(if different from Hirer)   |  | CHARGES   |   |  |        |     |   |
| Appointed Driver: YEOH CHOK YIN  |  | Daily   | 3 | @ \$ 200 / per day   | 600.00 |     |   |
| NRIC / Passport No: S7727405C  |  | Weekly  |   | @ \$ per week  |        |     |   |
| Date of Birth: 06/10/77  |  | Monthly   |   | @ \$ per month   |        |     |   |
| Address:   |  | Hours   |   | @ \$ per hour  |        |     |   |
| Driving Licence No:  |  | Others  |   | @ \$   |        |     |   |
| Pass Date:   |  |   |   |  |        |     |   |
| Contact Number: 91799758   |  | SUB-TOTAL \$ 600.00   |   |  |        |     |   |
| <b>New Insurance Policy Terms &amp; Conditions as at 08-12-2010</b><br><b>1. NOT PERMITTED TO DRIVE - Not Covered</b><br>Driver Age 22 years old and below<br>Driver above Age 70 years old<br>Driver less than 2 years Driving Experience<br><b>2. ADDITIONAL EXCESS - S\$3000.00</b><br>Driver Age 23 to 25 years old with 2 years driving experience<br>Driver Age 65 to 70 years old with 2 years driving experience |  | PETROL LEVEL  |   |  |        |     |   |
|  |  | Out   | E | 1/4  | 1/2    | 3/4 | F |
|  |  | In  | E | 1/4  | 1/2    | 3/4 | F |
|  |  | TOTAL CHARGES \$ 600.00   |   |  |        |     |   |
| <b>REMARKS</b><br>SFC 1973 m   |  | <b>IMPORTANT!</b><br><b>FOR SINGAPORE USE ONLY</b>  |   |  |        |     |   |
|  |  | Excess Liability: 2500  |   |  |        |     |   |
|  |  | Malaysia Excess (With Prior Consent): NOT ALLOWED   |   |  |        |     |   |
|  |  | Hirer's Signature:            |   |  |        |     |   |
|  |  | Addition Driver's Signature:  |   |  |        |     |   |

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

### \* IMPORTANT

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE. OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

| DATE IN  | TIME IN | MILEAGE | CHECKED BY  | SIGNATURE OF HIRER / DRIVER  |
|----------|---------|---------|---|--|
| 14/12/17 | 4.00pm  | 86022   |  |  |





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-17-178530

Date of Request: 29/11/2017

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd  
Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Dear Sir/Madam,

Enquiry Date 29/11/2017  
Enquiry By CHAN YEW SIAH  
TP Vehicle No. SGS7776R  
Accident Date 20/11/2017

**Enquiry Result**

| TP Vehicle No. | Insurer               | Period of Insurance   | Insurer Tel. No. |
|----------------|-----------------------|-----------------------|------------------|
| SGS7776R       | AXA Insurance Pte Ltd | 08/06/2017-07/06/2018 | 6338 7288        |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

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6 Raffles Quay #18-00, Singapore 048580

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**TAX INVOICE**

Our Ref No: GR-17-178530

Date of Request: 29/11/2017

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd  
Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Dear Sir/Madam,

Enquiry Date 29/11/2017  
Enquiry By CHAN YEW SIAH  
TP Vehicle No. SGS7776R  
Accident Date 20/11/2017

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque