

INS. CASE OWNER:

Saptha

CC 6 /AIG1702

2848, A

LKK:

IDAC:

Surveyor:

Adnan

DOI:

ASSIGNMENT

20/11/14

Date / Time:

20/11/14

Registered in Merimen:

1/12/14

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKS 3635T

Name of Insured:

NU HONN NAM

Insured Tel No.:

HP: 97706988

Excess Sec II :\$S

D.O.A: 14/11/14

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

86915756654

Policy No.:

7100408400

Make / Model:

MERCEDES

Place of Accident:

TAMPINES ROAD LP

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

572147D



INSRS:

WSP:

Tel:

Liability:

RMKS:

SUCCESS
UNITED

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

5/12/14
765

765147D - 20/11/14 15:00 / 16/11/14
 SKS 3635T - X
 OZ reported no contact in
 between 2 vehicle.

STAGE

DATE / PIC

Non-Reporting ltr (1st):
 Non-Reporting ltr (2nd):
 Non-Reporting ltr (Final):
 Notification ltr (if non-pickup):
 Call OI:
 After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup) ☐ ☐
 After call ltr to OI: ☐ ☐
 Authorisation To Act: ☐ ☐
 Release Voucher: ☐ ☐
 Final Repair Bill: ☐ ☐
 Car Rental Invoice: ☐ ☐
 Towing Invoice: ☐ ☐
 LTA / GIA: ☐ ☐
 Medical Bill: ☐ ☐
 PIR: ☐ ☐
 Mandate/Reject Instruction: ☐ ☐
 LOD: ☐ ☐
 Payment Breakdown Form: ☐ ☐
 Post-Repair Photos: ☐ ☐
 Others: ☐ ☐

19/12/14 @ 15:00

Requested evidence from Sising.

01-02-14 BASED ON DAMAGE PROFILE, LIKELY THERE IS A CONTACT BETWEEN
 2 VEHICLES. EXCEPT IF DENIED HITTING TP, TP IS UNABLE TO PROVIDE
 EVIDENCE EVEN THOUGH SHE WAS IN THE CAR. SHE SHOULD HAVE FELT THE
 JERK.

No evidence from TP, No development. Submit WP

After repair photo X

PRELIMINARY ADVICE

Date/Time:

Sent By:

29/3/2014

LPL

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

600.00

(2

days)

Reduction: 67.93

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐Call ☐

Total Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

Loss of Rental (LOR):

\$S

(

days)

Loss of Use (LOU):

\$S

(\$

x

days)

Loss of Income (LOI):

\$S

(\$

x

days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$S

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost:

\$S

Total:

\$S

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Payee 1:

\$S

Name 1:

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP

3) Survey fee:

\$250.00

ASSIGNMENT

☐ Negative 5



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG17022848/Ayb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 01-12-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKS 3635T	Veh. Inspected	SJQ 1947D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	14/11/2017	Inspection Date	30/11/2017
Survey held at	SUCCESS UNITED PTE LTD 2 KAKI BUKIT AVE 2 #01-33 KAKI BUKIT AUTOHUB SINGAPORE 417921		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Estimate : TP/17-116

M/s AIG Asia Pacific Insurance Pte Ltd

AIG Building

78 Shenton Way, #07-16

Singapore 079120

Date : 29th Nov 2017

Vehicle No : SJQ 1947D

Make/ Model : Toyota Altis

Chassis No : MR053ZEE106144486

Acc. Date : 14.11.17

Policy No :

Attn : Motor Claims

Tel: 64191053

Fax: 68357416

Your Ref : SKS 3635T

S/n.	Qty	Particulars	Unit Price	Amount
<u>Materials</u>				
1	1	Frt Fender LH <i>Repair</i>		\$ 334.45 <i>✓</i>
2	1	Frt Bumper <i>Repair</i>		\$ 381.90 <i>✓</i>
3	1	Frt Bumper Side Holder LH <i>new</i>		\$ 121.25 <i>✓</i>
4	1	Headlamp LH <i>new</i>		\$ 374.45 <i>✓</i>
				\$ 1,212.05
Less 25%				\$ 303.01
				\$ 909.04

Labour

- To remove, repair and replaced damaged bodyparts, realign bodyworks & where consistent to the accident.
- To putty and respray painting on frt fender LH, frt bumper.

Total : \$ 1,559.04


Success United Pte Ltd

No of Days _____

Re-Survey Before/After Paint

Part By Part/Lump Sum

Surveyed By _____ Contact No. _____

Date of Survey _____ Fax No. _____

NOTE: LUMP SUM WILL BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

Acknowledged by Repairer

Signature: _____

Date: _____

Adrian Lj
P/P 30/11/17
02 Day.

P/P: 500

Poh Kin (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 25 March 2019 9:10 PM
To: Olivia Lau (LKKAUTO); CS A Team
Subject: RE: AIG ref: 8690575662SG-003 II accident involving SKS3635T & SJQ1947D at Tampines Mall Carpark

Categories: clear

Dear Team,

No response received from repairer till date. Please submit WP report for closure

Thank you

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

IMPORTANT NOTICE:

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From: Syed-Yusoff, Saliha
Sent: Wednesday, February 20, 2019 11:58 AM
To: 'sirina@successunited.com.sg' <sirina@successunited.com.sg>
Subject: AIG ref: 8690575662SG-003 II accident involving SKS3635T & SJQ1947D at Tampines Mall Carpark

Dear Sirina,

We are the insurer of SKS3635T at the material time of the Accident.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Nov 2017 Edit Reg		30 Nov 2017 00:00 Edit Adj Rpt	S\$500.00 Edit Estimates	S\$500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	NG HONG NAM , ID: S0022091D								
Main Claimant:	RYUICHI MIYAZAKI , ID: S7165811B								
Vehicle Reg. No.:	SJQ1947D	Date of Loss:	14/11/2017 11:00 - :59 [102 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8690575662SG	Policy/Cover Note No.:	2100408400 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKS3635T	Policy No. (Claimant):	10000119						
		Excess:							
Repairer:	Success United Pte Ltd (HQ) 2 Kaki Bukit Ave 2 #01-33, Kaki Bukit AutoHub, 417921 Kaki Bukit - Tel: 6746 1515								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	Aviva Ltd (HQ) - Tel: (65) 6827 9966								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJQ1947D (8690575662SG)**
[SKS3635T]
TP
RYUICHI MIYAZAKI
Nov 14 2017 11:00AM
[NG HONG NAM]
Success United Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Assessment Reports										1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	04/12/17 12:00	Accident Statement From: SC - Reg. No: SKS3635T, Claimant: NG HONG NAM						Load HTM			
Photos/Images										3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	08/01/18 18:20	General View						Load JPG	☒		
2	08/01/18 18:20	Chassis Number						Load JPG	☒		
3	08/01/18 18:20	General View						Load JPG	☒		
4	08/01/18 18:20	General View						Load JPG	☒		
5	08/01/18 18:20	General View						Load JPG	☒		
6	08/01/18 18:20	General View						Load JPG	☒		
7	08/01/18 18:20	General View						Load JPG	☒		
8	08/01/18 18:20	General View						Load JPG	☒		
9	08/01/18 18:20	General View						Load JPG	☒		
Documentation										1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	01/12/17 15:16	TP GIA REPORT						Load PDF			
2	29/03/19 11:43	TP Estimate-Marked						Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG17022848/AFB3Q2

Date: 03/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100408400
Claimant Vehicle No : SJQ1947D **Insured Vehicle No :** SKS3635T
 Date of Loss: 14/11/2017 Nature of Claim: TP Claim No: 8690575662SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJQ1947D**
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Engine No: 3ZZ4884837
 Reg. Date: 28/04/2009 (Man. Year: 2009) Chassis No: MR053ZEE106144486
 Colour: Silver Odometer: 116814 km
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	909.04	0.00	909.04	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	650.00	500.00	150.00	23.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,559.04	500.00	1,059.04	67.93
+ GST 7.00/7.00% (S\$)	109.13	35.00	74.13	67.93
Nett Amount (S\$)	1,668.17	535.00	1,133.17	67.93
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 30/11/2017
 Date Inspected: 30/11/2017 Inspected At: Success United Pte Ltd (HQ)
 2 Kaki Bukit Ave 2 #01-33, Kaki Bukit
 AutoHub
 Singapore 417921
 Estimated Period of Repair: 2.0 days

Adjuster: ADRIAN LING

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER LH	Repair	334.45 FL	*- FL
2	1		*FRT BUMPER	Repair	381.90 FL	*- FL
3	1		*FRT BUMPER SIDE HOLDER LH	Not Necessary	121.25 FL	*- FL
4	1		*HEADLAMP LH	Not Necessary	374.45 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	1,212.05	0.00
- List Item Discount on L Items 25.00/25.00% (\$\$)	303.01	0.00
Total Parts (\$\$)	909.04	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE ,REPAIR AND REPLACED DAMAGED BODYPARTS ,REALIGN BODYWORKS & WHERE CONSISTENT TO THE ACCIDENT	New	300.00	200.00
2	TO PUTTY AND RESPRAY PAINTING ON FRT FENDER LH ,FRT BUMPER	New	350.00	300.00
Gross Labour Cost (S\$)			650.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >