

REF:

CC3 / ALG17022832 / Agbnz

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SDH83860

Yr Regn:

2010 Sept.

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A6

C.C.

1984

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading:

186812

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU2224F3BN01.7233

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F: 245/40R18

R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Kinglong

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

30/11/17

Survey held at

Premises

Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

00 AIG.

SDH 83860 - CC6 / ALG17009157 / Agbnz

DOR: 07052017

01/12/17 @ 4.50pm Informed George ex: \$800 by email.

11/12/17 @ 5.30pm report to Victor via Messenger. (Supplementary).

18/11/18 @ 1.53pm Victor informed C/A at \$12673 via Messenger.

18/11/18 @ 5.05pm Confirmed with Mr 800 final fig \$10570.20, 4 days.

(Chkd \$7474.80, 41%)

RECEIVED 25 JAN 2018

Date/Time, File Pass to?



: Preli. Report

1) 26/11/17



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

1

Survey Fee:

Transportation

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

S + RS \$

Photos

Others

Report Format:

WER-00

Lump Sum / I.B.I. (\$

10570.20

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022832/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 01-12-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SDH 8386U
Policy No. 2100230902	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	30/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

5. General Information

Accident Date	29/11/2017	Inspection Date	30/11/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

5a. Remarks

Survey Department Check List (Case Handler)

Reference No: CC3/1617077837/Agb
 Policy Type: OD/TP/TP RES/TL/EVA

SPH 83264

Case Handler

Typist

Admin (Cather): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA/REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Adrian): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓		
---	--	--

(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓		
✓		
✓		
✓		
✓		
✓		

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓		
---	--	--

Check By:

Adrian 18/1/18

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 18 January 2018 5:05 PM
To: 'Boo seng yak'; SUR; Carrine Leong; Nora Khai
Subject: RE: FINAL REVISION - SDH8386U - OD AIG - SURVEYED 30 NOV 17

Dear Mr Boo,

Confirm final fig \$10,570.20 before excess \$800.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Monday, 8 January 2018 9:32 AM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION - SDH8386U - OD AIG - SURVEYED 30 NOV 17

Hi Adrian and all,

Please find revised estimate attached.

Kindly confirm repair cost of \$10,570.20 @ 4 days of repairs.

Your early approval is well appreciated.

Best regards - jb

Claim Audit

AUDIT TRAIL				By
No.	On	Audit	Remarks	
1	29 Nov 2017 16:09	Clim Veh Model Changed	Reg No: SDH8386U, Policy No: 2100230902-07, Acct Date: 2017/11/29, Claim Type: S C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification, Create d from SAS:MPA117157659	[] Merimen Administrator
2	29 Nov 2017 16:09	Clim Created		[I] Merimen Administrator
3	01 Dec 2017 10:32	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	01 Dec 2017 10:32	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	01 Dec 2017 10:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	01 Dec 2017 10:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/12	[A] CATHERINE CHONG KAI LING
7	01 Dec 2017 10:32	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	01 Dec 2017 10:32	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	01 Dec 2017 10:32	Clim Veh Model Changed	(201410) AUDI A6 2.0 TFSI MU (A).	[A] CATHERINE CHONG KAI LING
10	01 Dec 2017 10:32	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	01 Dec 2017 11:59	Adj Rpt Initiated		[A] SHIAU CHAN
12	01 Dec 2017 11:59	Insured Phone No Updated	[None] -> [+6581011411]	[A] SHIAU CHAN
13	01 Dec 2017 11:59	Clim Details Notified		[A] SHIAU CHAN
14	01 Dec 2017 15:20	Clim Registration Modified	Init.Est.->5,000 - 6,000. Excess: -> 800.00. 2F Remarks: -> Not Applicable. GST: ->	[I] Tr, Tinesh
15	01 Dec 2017 15:20	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
16	11 Dec 2017 17:32	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/12	[A] SHIAU CHAN
17	11 Dec 2017 17:33	Adj Mandate Request	Cur.Req:12673.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPRO VE ON SUPPLEMENTARY.	[A] SHIAU CHAN
18	14 Dec 2017 13:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/12. Mandate Remarks: Supplementary list wrong vehicle number.	[I] Koh, Victor-CK
19	14 Dec 2017 13:47	Adj Mandate Set	Maintained:Supplementary list wrong vehicle number.	[I] Koh, Victor-CK
20	15 Dec 2017 13:06	Adj Mandate Request	Cur.Req:12673.00:KINDLY APPROVE SUPPLEMENTARY	[A] DENISE TAY KWEE CHENG
21	15 Dec 2017 17:02	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/12/12. Mandate Remarks: LH/RH Headlamp dam age not consistent. LH foglamp doesn't seem to have any damage kindly retake photo.	[I] Koh, Victor-CK
22	15 Dec 2017 17:02	Adj Mandate Set	Maintained:LH/RH Headlamp damage not consistent. LH foglamp doesn't seem to have any damage kindly retake photo.Reinsp:Yes.	[I] Koh, Victor-CK
23	10 Jan 2018 11:44	Adj Mandate Request	Cur.Req:12673.00:Judging from the accident report, insured reported that her front bu mper got caught (assumption by road kerb) when she drove forward. When she reverse d her vehicle, the front bumper got ripped off. Observation of the cracked he	[A] SHIAU CHAN
24	18 Jan 2018 13:53	Adj Mandate Set	Approved:12673.00.Reinsp:Adj decides.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1655521	01/12/2017 11:59	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDH8386U		10.70

View Sent Message

This mail is associated with :

***SDH8386U (8179283467SG)**

OD

Nov 29 2017 1:10PM

[MAK YIN MEI]

Premium Automobiles Pte Ltd

Resend View Recipients Print Message Delete Message Forward

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 10/01/2018 11:43 AM.
To AIG_SG

Subject Re: Alert - Adj Mandate Maintained - SDH8386U - Claim Handler: Tr, Tinesh

Dear Sir/Madam,

Judging from the accident report, insured reported that her front bumper got caught (assumption by road kerb) when she drove forward.

When she reversed her vehicle, the front bumper got ripped off.

Observation of the cracked headlamp LH and RH, showed that the cracks occurred on the underside of the 2 headlamps, which probably meant that when the front bumper got ripped off, the underside holding area of the 2 headlamps also got ripped off as a result.

Fog lamp cracked (please refer to photo 29-30)

Hope that the above clarifies matter.

Thanks & Regards,

Shiau Chan(Ms)
LKK Auto Consultants Pte Ltd
Tel: 6256 3561
Fax: 6256 4315

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 15/12/2017 05:02 PM
Subject: Alert - Adj Mandate Maintained - SDH8386U - Claim Handler: Tr, Tinesh

Maintained:LH/RH Headlamp damage not consistent. LH foglamp doesn't seem to have any damage kindly retake photo.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SDH8386U (8179283467SG)**

OD

Nov 29 2017 1:10PM

[MAK YIN MEI]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 15/12/2017 17:02 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SDH8386U - Claim Handler: Tr, Tinesh

Maintained: LH/RH Headlamp damage not consistent. LH foglamp doesn't seem to have any damage kindly retake photo.

DOCUMENTS SUMMARY

There are no documents.

Fog lamp cracked.

Photo 29-30.

Judging from the accident report, insured reported that her front bumper got caught (assumption by road kerb) when she drove forward.

When she reversed her vehicle, the front bumper got ripped off.

Observation of the cracked headlamp LH and RH, showed that the cracks occurred on the underside of the 2 headlamps, which probably meant that when the front bumper got ripped off, the underside holding area of the 2 headlamp also got ripped off as a result.

Hope that the above clarifies matter.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 1 December, 2017 4:56 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR VEHICLE SDH 8386 U
Attachments: SDH8386 EST.pdf

Dear George,

Please be informed that our surveyor already informing authorisation repair at the of inspection.(see attached)

The excess of above vehicle is \$800.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, 1 December, 2017 9:15 AM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR VEHICLE SDH 8386 U

Dear all,

Any updates on above mention case?

Many thanks!

Best regards,
George Wong
Claims Department

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tr, Tinesh

Date: 11 Dec 2017

Preliminary Advice

Vehicle No : SDH8386U
Make : AUDI A6
Assignment Date : 01/12/2017
Date of Inspection : 30/11/2017
Inspection At : PREMIUM AUTOMOBILES PTE LTD (HQ)
55 UBI ROAD 1
SINGAPORE 408699

Accident Date : 29/11/2017
Policy No. : 2100230902-07
Excess : S\$800.00
Est. Duration of Repair : 4.00

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,045.00	(ESTIMATE \$11,387.00 + SUPPLEMENTARY \$6,658.00)
Revised Amount	:S\$	11,575.00	
Check Items (Estimated)	:S\$	1,098.00	
Total	:S\$	12,673.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	55,000.00
COE / PARF Rebate	:S\$	39,178.00
Salvage Value	:S\$	
Margin for Repair	:S\$	15,822.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	1845E

Vehicle Details

Vehicle No.	SDH8386U
Vehicle to be Exported	No
Intended De-registration Date	01 Dec 2017
Vehicle Make	AUDI
Vehicle Model	A6 2.0T FSI MU CVT ABS D/AB HID 2WD 4DR
Primary Colour	Black
Manufacturing Year	2010
Engine No.	BPJ217224
Chassis No.	WAUZZZ4F3BN017233
Maximum Power Output	125.0 kW (167 bhp)
Open Market Value	\$45,267.00
Original Registration Date	30 Sep 2010
First Registration Date	30 Sep 2010
Transfer Count	0
Actual ARF Paid	\$45,267.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	29 Sep 2020
PARF Rebate Amount	\$27,160.00

Intended COE Rebate Details

COE Expiry Date	29 Sep 2020
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$43,290.00
COE Rebate Amount	\$12,018.00
Total Rebate Amount	\$39,178.00

The information contained herein is correct as at 01 Dec 2017

OK

REPUBLIC OF SINGAPORE DRIVING LICENCE

002472153E

MAK YIN MEI

Birth Date: 24 Apr 1957
Issue Date: 12 Sep 2015

002472153E

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1251845E



Name

MAK YIN MEI

麥燕媚

Race

CHINESE

Date of Birth

24-04-1957

Sex

F

Country of Birth

SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars ≤ 3000kg with ≤ 7 passengers, exclusive of the driver; and other motor vehicles ≤ 2500kg 26 Jun 1967

Licence No: S1251845E

NP 428A

2243993



NRIC No: S1251845E



Blood Group

O+

Date of issue

06-08-1994

Address

4 Jln. Jelutong
SINGAPORE 290004

NRIC No:

Date:

25-04-1996

No:

1890552

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S00169571

Name: THUM CHOW LENG

Birth Date: 20 Oct 1954

Issue Date: 08 Sep 2005

1001366987F

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S00169571

Name: THUM CHOW LENG

譚周玲

Race: CHINESE

Date of Birth: 20-10-1954

Sex: M

Country of Birth: SINGAPORE

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1251845E

Name: MAK YIN MEI

麥燕媚

Race: CHINESE

Date of Birth: 24-04-1957

Sex: F

Country of Birth: SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor cars $\leq$ 3000 kg with $\leq$ 7 passengers, exclusive of the driver; and motor tractors / vehicles $\leq$ 2500 kg

PASS DATE: 11 Feb 1983

NP 428A

License No: S00169571

2748503

NRIC No. S00169571

Blood Group: B+

Date of Issue: 06-12-1995

4 KEW HEIGHTS
SINGAPORE 468338

NRIC No: S00169571

Date: 17/07/2014 (R)

2243993

NRIC No. S1251845E

Blood Group: D+

Date of Issue: 06-08-1994

Address: 4 KEW HEIGHTS SINGAPORE 468338

NRIC No: S1251845E

Date: 06-08-1994

No: 1890552



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Mak Yin Mei
 Period of Insurance : 30 Sep 2017 To 29 Sep 2018
 Engine No. : BPJ217224
 Chassis No. : WAUZZZ4F3BN017233

Vehicle No. : SDH8386U
 Policy No. : 2100230902-07
 Endorsement No. :
 Issued Date : 05 Sep 2017

ABOUT THE COVER

Make/Model : AUDI A6 2.0T
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2010
 Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
 You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 185) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

Mak Yin Mei - \$800 (Own Damage) Thum Chow Leng - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OCBC Bank Ltd

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 185), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SGPLUB

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit With/Summons/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 3 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1179/2017/NK
Date	:	30-Nov-17

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Mak Yin Mei
Address	:	4 Kew Heights
		Singapore 466338
Telephone	:	(HP) 81011411
Type of Claim	:	Own Damage Claim
Policy No.	:	2100230902-07
Vehicle No	:	SDH 8386 U
Model Code	:	Audi A6 2.0 TFSI
Model / Year	:	Sep-10
Engine No	:	BPJ217224
Chassis No	:	WAUZZZ4F3BN017233
Mileage	:	-
Date In	:	29-Nov-17
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	29-Nov-17
Place of Accident	:	Kovan Road Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDH 8386 U

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	✓
2	To dismantle and renew front bumper and lhs headlight. Reorganise front crash management components. Reinstall all parts removed.	\$ 2,100.00	500/
3	To respray front bumper and lhs front fender.	\$ 1,600.00	1100/
4	To carry out diagnostic check	S/N \$ 192.00	✓
SUB-TOTAL LABOUR CHARGES		: \$ 4,372.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDH 8386 U

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>torn</i>	\$	2,063.00 - 1650.40
2	FRONT BUMPER DISTANCE PC <i>new</i>	2 \$	21.00 +
3	FRONT BUMPER HOLDER COVER LH / RH <i>new</i>	2 \$	56.00 +
4	FRONT BUMPER GUIDE SECTION LH / RH <i>from 2nd</i>	2 \$	86.00 + 34.09 ✓
5	FRONT BUMPER CHROME STRIPS LH / RH <i>new</i>	2 \$	522.00 + 417.60 ✓
6	FRONT BUMPER TOP COVER <i>new</i>	\$	92.00 +
7	SIGN " HIGH VOLTAGE " <i>new</i>	\$	12.00 +
8	RADIATOR GRILLE <i>cracked</i>	\$	656.00 - 524.80
9	LICENCE PLATE TRIM <i>new damaged</i>	\$	159.00 + 127.70 ✓
10	FRONT FENDER LH <i>Rp's</i>	\$	1,114.00 +
11	VLIES HOUSING LINER LH / RH <i>new</i>	2 \$	858.00 +
12	NOISE INSULATION <i>cracked</i>	\$	653.00 + 38
13	SPOILER FRONT LH / RH <i>LH torn</i>	2 \$	60.00 30 23.44
14	LIFT CYLINDER NOZZLE LH <i>cracked</i>	\$	238.00 - 190
15	FRONT NO PLATE <i>new</i>	S/N \$	25.00 ✓
16	SUNDRIES <i>new</i>	\$	400.00 ? 174.24 ✓
TOTAL SPARE PARTS		: \$	7,015.00
TOTAL LABOUR CHARGES		: \$	4,372.00
GRANDTOTAL		: \$	<u>11,387.00</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

16885-44

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adrian Lj
30/11/17

:

:

:

:

Authorised Repairs, 07 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1129/2017/NK 8-Dec-17 Chang 1 of 1 SDH 8386 U Audi A6 2.0 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To remove and renew both headlights.	\$ 800.00	500.00
	TOTAL LABOURS :	\$ 800.00	
Parts			
1	HEADLIGHT - LH/RH <i>caulked</i>	\$ 5,386.00	4308.80
2	FOG LAMP - LH <i>caulked</i>	\$ 311.00	248.40
3	HEADLIGHT WASHER ELBOW FITTING <i>new</i>	\$ 22.00	
4	HEADLIGHT WASHER HOSE DISTRIBUTOR <i>new</i>	\$ 25.00	
5	WASHER HOSE CLAMP KIT <i>new</i>	\$ 20.00	
6	HEADLIGHT WASHER COVER - LH/RH <i>new</i>	\$ 94.00	74.24
	TOTAL PARTS :	\$ 5,858.00	
	GRAND TOTAL :	\$ 6,658.00	

For Premium Automobiles Pte Ltd

Adrian Ling
AS

[Signature]

 Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1179/2017/NK
Date : 30-Nov-17

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

4 days of repairs - ok - jb - 8 Jan

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Mak Yin Mei
Address : 4 Kew Heights
Singapore 466338
Telephone : (HP) 81011411
Type of Claim : Own Damage Claim
Policy No. : 2100230902-07
Vehicle No : **SDH 8386 U**
Model Code : Audi A6 2.0 TFSI
Model / Year : Sep-10
Engine No : BPJ217224
Chassis No : WAUZZZ4F3BN017233
Mileage : -
Date In : 29-Nov-17
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 29-Nov-17
Place of Accident : Kovan Road Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDH 8386 U

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	\$ 480.00
2	To dismantle and renew front bumper and lhs headlight. Reorganise front crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 500.00
3	To respray front bumper and lhs front fender.	\$ 1,600.00	\$ 1,100.00
4	Added labour - see attached	\$ 800.00	\$ 500.00
5	To carry put diagnostic check	S/N \$ 192.00	\$ 192.00
SUB-TOTAL LABOUR CHARGES		: \$ 5,172.00	\$ 2,772.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDH 8386 U

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,063.00	\$ 1,650.40
2	FRONT BUMPER DISTANCE PC	2 \$ 21.00	
3	FRONT BUMPER HOLDER COVER LH / RH	2 \$ 56.00	
4	FRONT BUMPER GUIDE SECTION LH / RH	2 \$ 86.00	\$ 34.08
5	FRONT BUMPER CHROME STRIPS LH / RH	2 \$ 522.00	\$ 417.60
6	FRONT BUMPER TOP COVER	\$ 92.00	
7	SIGN " HIGH VOLTAGE "	\$ 12.00	
8	RADIATOR GRILLE	\$ 656.00	\$ 524.80
9	LICENCE PLATE TRIM	\$ 159.00	\$ 127.20
10	FRONT FENDER LH	\$ 1,114.00	
11	VLIES HOUSING LINER LH / RH	2 \$ 858.00	
12	NOISE INSULATION	\$ 653.00	
13	SPOILER FRONT LH / RH	2 \$ 60.00	\$ 23.44
14	LIFT CYLINDER NOZZLE LH	\$ 238.00	\$ 190.00
15	FRONT NO PLATE	S/N \$ 25.00	\$ 25.00
16	<i>Added parts - see attached</i>	\$ 5,858.00	\$ 4,631.44
17	SUNDRIES	\$ 400.00	\$ 174.24
	TOTAL SPARE PARTS	\$ 12,873.00	\$ 7,798.20
	TOTAL LABOUR CHARGES	\$ 5,172.00	\$ 2,772.00
	GRANDTOTAL	\$ 18,045.00	\$ 10,570.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
 Tel : 6366 2323 Fax : 6841 1183
 Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
 78 Shenton Way
 #07-16 AIG Building
 Singapore 079120
 Attn: Mr. Adrian Ling - Motor Claims Dept
 Tel: 6841 0055 / Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/1129/2017/NK
 8-Dec-17
 Chang
 1 of 1
 SDH 8386 U
 Audi A6 2.0 TFSI

Quantity	Description	Unit Price	Amount
Labours			
1	To remove and renew both headlights.	\$ 800.00	\$ 500.00
TOTAL LABOURS :		\$ 800.00	\$ 500.00
Parts			
1	HEADLIGHT - LH/RH	\$ 5,386.00	\$ 4,308.80
2	FOG LAMP - LH	\$ 311.00	\$ 248.40
3	HEADLIGHT WASHER ELBOW FITTING	\$ 22.00	
4	HEADLIGHT WASHER HOSE DISTRIBUTOR	\$ 25.00	
5	WASHER HOSE CLAMP KIT	\$ 20.00	
6	HEADLIGHT WASHER COVER - LH/RH	\$ 94.00	\$ 74.24
TOTAL PARTS :		\$ 5,858.00	\$ 4,631.44
GRAND TOTAL :		\$ 6,658.00	\$ 5,131.44

For Premium Automobiles Pte Ltd

 Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SDH 8386 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1179/2017/MAS

24 Jan 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR SDH 8386 U, Audi A6 2.0T FSI

With reference to the above-mentioned vehicle, no **SDH 8386 U**, claimant, **Ms. Mak Yin Mei**, please find the related document per attached.

1. A copy of the Original invoice no. 85012066 – S\$10,454.11
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SDH 8386 U

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Dec 2017 11:59		01 Dec 2017 10:32 Edit Adj Rpt	S\$10,570.20 Edit Estimates	S\$10,570.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: MAK YIN MEI, ID: S1251845E, Tel: +6581011411									
Vehicle Reg. No.: SDH8386U		Date of Loss: 29/11/2017 13:00 - :59							
Claim Type: OD / 8179283467SG		Policy/Cover Note No.: 2100230902-07 (Comprehensive)							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/12/2017]									
Driver/Custodian: THUM CHOW LENG (63 / Male), NRIC: S00169571, Tel: +6583889989									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (18/01/2018): Alert - Adj Mandate Approved (S\$12673.00) - SDH8386U - Claim Handler: Tr, Tinesh - AIG_SG (15/12/2017): Alert - Adj Mandate Maintained - SDH8386U - Claim Handler: Tr, Tinesh - AIG_SG (14/12/2017): Alert - Adj Mandate Maintained - SDH8386U - Claim Handler: Tr, Tinesh - AIG_SG (01/12/2017): SDH8386U / OD / 29/11/2017 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDH8386U (8179283467SG)
OD
Nov 29 2017 1:10PM
[MAK YIN MEI]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View Use Viewer		
										1 per page		☒
Assessment Reports										Thumbnail		Print
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								1		Load HTM
1	11/12/17 17:32	Adjuster Immediate Advice										
										3 per page		☒
Photos/Images										Thumbnail		Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								1		Load JPG
1	11/12/17 17:28	General View								1		Load JPG
2	11/12/17 17:28	Chassis Number								1		Load JPG
3	11/12/17 17:28	General View								1		Load JPG
4	11/12/17 17:28	General View								1		Load JPG
5	11/12/17 17:28	General View								1		Load JPG
6	11/12/17 17:28	General View								1		Load JPG
7	11/12/17 17:28	General View								1		Load JPG
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13	11/12/17 17:28	General View								1		Load JPG
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20	11/12/17 17:28	General View								1		Load JPG
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22	11/12/17 17:28	Reinspection Photo								1		Load JPG
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28	11/12/17 17:28	Reinspection Photo								1		Load JPG
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34	11/12/17 17:28	Reinspection Photo								1		Load JPG
35	11/12/17 17:28	Reinspection Photo								1		Load JPG
36	11/12/17 17:28	Reinspection Photo								1		Load JPG
37	11/12/17 17:28	Reinspection Photo								1		Load JPG

38	11/12/17 17:28	Reinspection Photo	1	Load JPG	☒
39	11/12/17 17:28	Reinspection Photo	1	Load JPG	☒
40	11/12/17 17:28	Reinspection Photo	1	Load JPG	☒
Documentation			1 per page	☒	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	01/12/17 12:06	Singapore Accident Statement	1	Load PDF	
2	01/12/17 12:06	Certificate of Insurance	1	Load PDF	
3	01/12/17 12:06	Insured Persons NRIC	1	Load PDF	
4	01/12/17 12:06	Drivers Driving License	1	Load PDF	
5	01/12/17 12:06	WORKSHOP ESTIMATE	1	Load PDF	
6	15/12/17 13:05	SUPPLEMENTARY	1	Load PDF	
7	26/01/18 11:47	WORKSHOP INVOICE	1	Load PDF	
8	26/01/18 11:47	DISCHARGE VOUCHER	1	Load PDF	

Linked Accident Report Documents

Assessment Reports			View	Use Viewer	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	1 per page	Thumbnail	Print
1	29/11/17 16:09	Accident Statement	1	Load HTM	
Photos/Images			3 per page	Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	29/11/17 16:04	Accident Photo	1	Load JPG	☒
2	29/11/17 16:04	Accident Photo	1	Load JPG	☒
3	29/11/17 16:04	Accident Photo	1	Load JPG	☒
4	29/11/17 16:04	Accident Photo	1	Load JPG	☒
5	29/11/17 16:04	Accident Photo	1	Load JPG	☒
6	29/11/17 16:04	Accident Photo	1	Load JPG	☒
7	29/11/17 16:04	Accident Photo	1	Load JPG	☒
8	29/11/17 16:04	Accident Photo	1	Load JPG	☒
9	29/11/17 16:04	Accident Photo	1	Load JPG	☒
10	29/11/17 16:04	Accident Photo	1	Load JPG	☒
11	29/11/17 16:04	Accident Photo	1	Load JPG	☒
12	29/11/17 16:04	Accident Photo	1	Load JPG	☒
Documentation			1 per page	Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	29/11/17 15:57	Sketch Plan	1	Load JPG	☒
2	29/11/17 15:57	Sketch Plan #2	1	Load JPG	☒

Documents Checklist

Reset Save Print

DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17022832/AQBN2

Date: 26/01/2018

REFERENCE

Insured/Claimant: MAK YIN MEI Policy No: 2100230902-07
Date of Loss: 29/11/2017 Nature of Claim: OD Claim No: 8179283467SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDH8386U Engine No: BPJ217224
Make & Model: AUDI A6, 2.0 TFSI MU (A) Chassis No: WAUZZZ4F3BN017233
Reg. Date: 30/09/2010 (Man. Year: 2010) Odometer: 186812 km
Colour: Black
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$55,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 245/40R18 Rear Tyre Size: 245/40R18
Front Left Side: Linglong 6 mm Rear Left Side: Linglong 6 mm
Front Right Side: Linglong 6 mm Rear Right Side: Linglong 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	11,713.44	7,798.20	3,915.24	33.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,172.00	2,772.00	2,400.00	46.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,885.44	10,570.20	6,315.24	37.40
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	16,085.44	9,770.20	6,315.24	39.26
+ GST 7.00/7.00% (S\$)	1,125.98	683.91	442.07	39.26
Nett Amount (S\$)	17,211.42	10,454.11	6,757.31	39.26

INSPECTION

Date of Assignment: 01/12/2017

Date Inspected: 30/11/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Torn	2,063.00 FS	*1,650.40 FS
2	2		*FRONT BUMPER DISTANCE PC	Not Necessary	21.00 FS	*- FS
3	2		*FRONT BUMPER HOLDER COVER LH/RH	Not Necessary	56.00 FS	*- FS
4	2		*FRONT BUMPER GUIDE SECTION LH/RH	Damaged	86.00 FS	*34.08 FS
5	2		*FRONT BUMPER CHROME STRIPS LH/RH	Necessary	522.00 FS	*417.60 FS
6	1		*FRONT BUMPER TOP COVER	Not Necessary	92.00 FS	*- FS
7	1		*SIGN HIGH VOLTAGE	Not Necessary	12.00 FS	*- FS
8	1		*RADIATOR GRILLE	Cracked	656.00 FS	*524.80 FS
9	1		*LICENCE PLATE TRIM	Damaged	159.00 FS	*127.20 FS
10	1		*FRONT FENDER LH	Repair	1,114.00 FS	*- FS
11	2		*VLIES HOUSING LINER LH/RH	Not Necessary	858.00 FS	*- FS
12	1		*NOISE INSULATION	Not Necessary	653.00 FS	*- FS
13	1		*SPOILER FRONT LH/RH	N/s Torn	60.00 FS	*23.44 FS
14	1		*LIFT CYLINDER NOZZLE LH	Cracked	238.00 FS	*190.00 FS
15	1		*FRONT NO PLATE	Necessary	25.00 FS	*25.00 FS
16	1		*SUNDRIES	Necessary	400.00 FS	*174.24 FS
17	2		*HEADLIGHT-LH/RH	Cracked	4,308.80 FS	*4,308.80 FS
18	1		*FOG LAMP-LH	Cracked	248.40 FS	*248.40 FS
19	1		*HEADLIGHT WASHER ELBOW FITTING	Not Necessary	22.00 FS	*- FS
20	1		*HEADLIGHT WASHER HOSE DISTRIBUTOR	Not Necessary	25.00 FS	*- FS
21	1		*WASHER HOSE CLAMP KIT	Not Necessary	20.00 FS	*- FS
22	2		*HEADLIGHT WASHER COVER-LH/RH	Damaged	74.24 FS	*74.24 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 11,713.44 7,798.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND RENEW BOTH HEADLIGHTS	New	800.00	500.00
2	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
3	TO DISMANTLE AND RENEW FRONT BUMPER AND LHS HEADLIGHT.REORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,100.00	500.00
4	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	1,600.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			5,172.00	2,772.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >