Interview (S

Weekend \$

210

Report Format:

Lump Sum / I.B.I: (\$ 4765.60

merimen

Survey Department Check List (Case Handler)

Reference No.: CC3 AIG (70 2)830 AVD
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

min (): Case handler to make sure all Infor	Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	~		The state of the s	
C	Customer Code				
N	Assign From				
C	Assign Date	_			
C	Veh No (Inspected)	_			
_	Veh No (Insured)				
С	A contract of the contract of	~			
C	D.O.A				
C	Policy No				
С	Claim No Insurance Authorisation (CA /REV/REP)	-			
С		~			
С	Report Type				
С	Weekend Charges	~			-
N	Survey held at/Repairer	1	100		
С	Excess				-
rvey	or (): Case handler to make sure	the surveryor co	ompleted a	II required	informat
	nment Form				III.b
C	Vehicle No	~			
C	Regn Month/Year	~			
N	Vehicle Type	~			
N	Make & Model	~		100000	
		-			
С	Engine Capacity. (C.C)	~			
N	Colour	Constitution of the Consti			
С	Odometer. (Sp.Reading)	7			1
С	Chassis No	~	-		1
N	General Condition		-	-	+
N	Steering	~		-	_
N	Brake		-	-	1, 1100
N	Modification (Modi)				1
C	Tyre Size	~			-
N	Tyre Make		-		+
C	Tyre Balance	~		-	+
C	Date of Inspection	~		-	-
N	Survey held	~			
N	Des.of Damages	~		l L	
Cuck	em - (Views/Merimen)				
C	Damaged Vehicle Photographs Uploaded	~			
	The state of the s				
) Wo	kshop Estimate/Assignment Form			1	
N	ALL Parts condition	~	-	1	1
С	Market Value for OD cases			1	1
С	Estimate Repair Cost for PRI (RSI, TMI, MSIG)		-		1
С	Days of repair	~	-	1	1
C	Finalised Amount		-	-	1
-	Re-inspection Cases to Finalize within 5 Days				MIE-TI-E
С					
С	tem - (Views/Merimen)			7	
С	tem - (Views/Merimen) Resurvey photo Uploaded		1		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

C INSURANCE PTE LTD AY #08-16 NG 120	Ref : CC3/AIG17022 Date : 01-12-2017				
NG	Date: 01-12-2017				
	Code: AIG				
Policy Par	ticulars :- OWN DAMAGE				
h.	Veh. Inspected	SLD 4339J			
2100469832	Coverage (\$)	0.00			
	Excess (\$)	0.00			
m	Assign Date	30/11/2017			
Vehicle I	Particulars & Condition				
del	c.c	0			
HIDDEN	Year of Reg.				
).	Colour				
•	Steering				
	Modification				
Co	nditions of Tyres				
Size	Make	Balance			
Гуге		mm			
yre		mm			
yre		mm			
yre		mm			
Desc	ription of Damages				
Ge	neral Information				
ate 28/11/2017	Inspection Date	01/12/2017			
d at PREMIUM AUTOMOBILES		and a section areas to 660			
55 UBI ROAD 1 . SINGAPORE 408699					
the state and product	Remarks	BUE, CHIEF COLUMN			
KE	55 UBI ROAD 1 . SINGAPORE 408699	55 UBI ROAD 1 . SINGAPORE 408699			

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 12 March 2018 9:22 AM

To:

'Boo seng yak'; Carrine Leong; Nora Khai; SUR

Subject:

RE: FIFNAL REVISON SLD4339J - OD IG - SURVEYED 30 NOV 17

Dear Mr Boo,

Confirm repair cost of \$4,765.60 before excess \$300 and GST @ 3 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Saturday, 10 March 2018 5:38 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR

<sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai

<nora.khai@premiumauto.com.sg>

Subject: FIFNAL REVISON SLD4339J - OD IG - SURVEYED 30 NOV 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4765.60 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Friday, 1 December, 2017 5:01 PM

To:

'Claims'; SUR

Subject:

RE: OD CLAIMS FOR VEHICLE SLD 4339 L-DOA: 28/11/2017 (AIG OD)

Dear George,

Please be informed that vehicle excess is \$300/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 1 December, 2017 11:37 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS FOR VEHICLE SLD 4339 L-DOA: 28/11/2017 (AIG OD)

Dear George,

Our surveyor has authorise repair on 30/11/2017 at the time of survey. Excess to TBA

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, 1 December, 2017 9:17 AM

To: SUR < sur@lkkauto.com > Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIMS FOR VEHICLE SLD 4339 L

Dear all,

Any updates on above mention case?

Many thanks!

Best regards, George Wong Claims Department

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 30 November, 2017 11:25 AM

To: 'SUR'

Cc: claims@premiumauto.com.sg

Subject: OD CLAIMS FOR VEHICLE SLD 4339 L

Dear all,

Kindly assist repair approval above mention case. Survey has been carry out just now.

Thank you and Have a nice day ahead!

Best regards, George wong Claims Department

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA) MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MX4

AUDI AUTO PROTECTOR

2) NAME OF INSURED

CERTIFICATE NO. 2100469832-01000

OWN DAMAGE EXCESS \$\$600.00 (1) WINDSCREEN EXCESS S\$100.00

SUM INSURED Market Value INSURING WITH COE/PARF Yes

1) VEHICLE REGISTRATION NO.

ONG ZONGJUE

3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT

16 Jun 2017

SLD4339J

4) DATE OF EXPIRY OF INSURANCE

15 Jun 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured

b) Any other person who is driving on the Insured's order or with his permission.

b) Any other person who is driving on the insured stored or with his permission. This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions. A Young and/or Inexperienced Driver Excess ("YIDR") of \$\$3,000.00, in additional to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)
APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIRS RELAIRS)
2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)
4. Ethoz - 30 Bukit Batok Cres(Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service

Centre

* NAMED DRIVER NA

HIRE PURCHASE COMPANY United Overseas Bank Limited /EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Issued in Singapore 8 Jun 2017

504125-200 PREMIUM LEASING - AP 281 ALEXANDRA ROAD

AUDI CUSTOMER SERVICE CENTRE SINGAPORE 159938

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

BSPGCC



24-hours AIG Auto Hotline: (65) 6338 6200

Important: Keep this document in your car

What to do in the event of an accident?

Keep calm and move to a safe place

of the accident.

AIG immediately.

Do not admit or discuss fault or blame

Report the accident to us with your accident vehicle (whether

approved workshops within 24 hours or the next working day

Submit Writ/Summons/Correspondences from third party to

damaged or not) via our approved reporting centres or

What can the 24-hour AIG Auto Hotline do for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the Police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s) if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.

15 DAYS LOSS OF USE / CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details.

Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certification of Insurance (CI) should be produced without demand when collecting the Rental Car and Premium Automobiles Pte Ltd reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder. The validity of this benefit is conditional upon the Motor Policy insured herein being in force.

Steps to activate Loss of Use / Car Replacement Benefit and Important Information

- To activate your loss of use car replacement, please call Premium Automobiles Pte Ltd at 64741223 after filing/reporting your accident claim.
- Your rental car will be made available within 3 hours of activation with Premium Automobiles Pte Ltd, subject to availability. 2.
- At the time of collection of the Rental Car, the original insurance policy and scheduled issued by AIG, a copy of the Accident Report from the 3. Authorised Workshop must be produced.
- The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
- A refundable security deposit of S\$350 is required by the rental company during each rental period,
- The rental car will be picked up and returned at Premium Automobiles Pte Ltd upon activation of the benefit.
- Rental cars are strictly for use in Singapore only. Additional premium of S\$35/- per day is applicable if the rental car is to be driven to Malaysia.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable to customer by the rental company on per day basis. Upgrade of Rental Car is available upon request subject to additional charges by the rental company.
- Excess liability for all Rental Cars is \$\$3,000. Customers may choose to reduce the liability to \$\$1,600 per day and by paying the Collision Damage Waiver of S\$25 per day.

For use of Rental Car in Malaysia, additional excess liability of \$2,000 applies.

If owner fails to inform Premium Automobiles Pte Ltd that he is travelling into Malaysia using the Rental Car and if any accident happens, the entire cost of repair will be the owner's sole responsibility. Premium Automobiles Pte Ltd reserves the right to pursue the full repair cost against

Additional age requirement

Minimum 23 years old to maximum 65 years old with at least 2 years of driving experience

Premium Automobiles Pte Ltd Operations Hours

Monday to Friday: 0900hrs - 1800hrs

Saturday, 0900hrs to 1300hrs except Sundays and Public Holidays

Customer Service Line: 64741223 Facsimile: 67457823

55 Ubi Road 1 Singapore 408699

"Premium Automobiles' Terms & Conditions apply

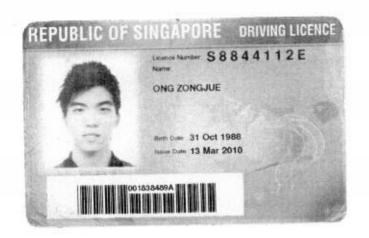
IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Insured is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88),

The Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agree to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Copyright in this Policy is reserved. No part of this Policy may be reproduced in whole or part without the express consent of AIG Asia Pacific Pte. Ltd.



REPUBLIC OF SINGAPORE IDENTITY CARD NO. S8844112E





ONG ZONGJUE

王宗 班

CHINESE

Date of birth 31-10-1988 M

588441126

Country of birth SINGAPORE

YOU ARE ! NSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES) PASS DATE Motor Cars=< 3000kg with =<7 passengers, exclusive 13 Mar 2010 of the driver; and other motor vehicles =< 2500kg

NP 428A



3428397 NRIC No. S8844112E Date of wave 12-11-2003 380 JALAN MAT JAMBOL #02-04 SINGAPORE 119522

NRIC No: \$8844112E

Date: 08-06-2006 No: 5446740

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	4112E
Vehicle Details	
Vehicle No.	SLD4339J
Vehicle to be Exported	No
Intended De-registration Date	01 Dec 2017
Vehicle Make	AUDI
Vehicle Model	A3 SB 1.4 TFSI (ATTRACTION)
Primary Colour	White
Manufacturing Year	2016
Engine No.	CZC533877
Chassis No.	WAUZZZ8V2GA127870
Maximum Power Output	92.0 kW (123 bhp)
Open Market Value	\$25,875.00
Original Registration Date	16 Jun 2016
First Registration Date	16 Jun 2016
Transfer Count	0
Actual ARF Paid	\$18,225.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	15 Jun 2026
PARF Rebate Amount	\$13,668.00
Intended COE Rebate Details	
COE Expiry Date	15 Jun 2026
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$43,000.00
COE Rebate Amount	\$36,717.00
Total Rebate Amount	\$50,385.00

The information contained herein is correct as at 01 Dec 2017

ОК

Land Transport Authority

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Last updated on 19 Nov 2017 at 12:12 AM

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

IMPORTANT NOTE: Please submit the completed Addendum form to the <u>same</u> Authorised Reporting Centre with whom you submitted the Original Report.

	ADDENDUM
(A)	PARTICULARS OF PERSON MAKING THE AMENDMENTS:
Original Report No :	MPA 117 157078 Vehicle Registration No : SLD 4339
Name(as shown in NRIC):	ONG ZONG QUE
	(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
NRIC/Passport No:	S8844112E
Address :	BLK 38D JALAN MAT SYMBOL *02-04 19522
Contact (Tel) :	9(790235 (H/P):
	JO2Y 2222 @ hotmail com
Date of Accident :	28/11/2017 Time of Accident: 0840
Place of Accident :	AYE EXIT TO JURONG PIER ROAD
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE LTD
	ADDITIONAL INFORMATION / AMENDMENTS: above mentioned accident and would like to include additional informations
nave made a report on the	above mentioned accident and would like to include additional information
ave made a report on the e following amendments:	above mentioned accident and would like to include additional information
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ave made a report on the e following amendments:	above mentioned accident and would like to include additional information
ave made a report on the e following amendments:	above mentioned accident and would like to include additional information

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/1177/2017/GW

Date : 29-Nov-17

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Ong Zong Jue

Address : Blk 38D Jalan Mat Jambol

#02-04

Singapore 119522

 Telephone
 : (HP) 96790235

 Type of Claim
 : Own Damage Claim

 Policy No.
 : 2100469832-01000

Vehicle No : SLD 4339 J Model Code : Audi A3 SB 1.4 TFSI

 Model / Year
 : Jun-16

 Engine No
 : CAC 533877

Chassis No : WAUZZZ8V2GA127870

Mileage : Date In : Liability : Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 28-Nov-17

Place of Accident : AYE EXIT TO JURONG PIER ROAD

Premium Automobiles 55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLD 4339 J.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs rear door's multi-lock system and power window devices	S/N	\$ 280.00	/ ,
2	To dismantle and renew rhs rear door, inspect window lifter for damage. Align door to position. Repair rhs rear fender. Reinstall all parts removed.		\$ 1,500.00	750,
3	To respray rhs rear door, door handle and rhs rear fender.		\$ 1,800.00	1200.0
4	To renew rhs rear rim carry out wheel alignment	S/N	\$ 280.00	//
5	To carry out diagnostic check	S/N	\$ 192.00	//
	SUB-TOTAL LABOUR CHARGES	:	\$ 4,052.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Legend:

Telefax

Material List for Accident Vehicle Regn No. SLD 4339 J.

		Damage Par	rts & Prices
S/N	Parts Description	 S/NETT	REMARKS
1	REAR DOOR -RHS Distorted	\$ 1,886.00	15cS-Si
2	REAR OUTER DOOR SEAL -RHS	\$ 129.00	- 102.80
3	BONDING AGENT AND NEC	\$ 42.00	? ×
4	REAR DOOR CATCH-RHS	\$ 79.00	x
5	REAR DOOR EXTERIOR HANDLE -RHS PAGE	\$ 175.00	Je.
6	REAR DOOR ADJUSTER - RHS June 44	\$ 10.00	+
7	REAR DOOR HANDLE CAP -RHS Fy'S	\$ 25.00	×
8	,	\$ 10.00	+
9	REAR DOOR MOUNTING BAR -RHS	\$ 138.00	*
10	BOWDEN CABLE	\$ 47.00	k
11	REAR WINDOW SLOT SEAL WITH TRIM STRIP -RHS New	\$ 228.00	+ .
12	REAR WINDOW REGULATOR -RHS (WITHOUT MOTOR)	\$ 213.00	
13	REAR ALUMINIUM RIM -RHS St	\$ 559.00	- HH7.30
14	SUNRIES NEC	\$ 300.00	? 4.80
	TOTAL SPARE PARTS	\$ 3,841.00	- :
	TOTAL LABOUR CHARGES	\$ 4,052.00	<u></u>
	GRANDTOTAL	\$ 7,893.00	_
	All charges are not inclusive of GST.		

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Authorised Pepins, 05 ap

Signature: Date:

LKK Auto Consultants hence notify the Repairer of the following: . To resurvey before/after spray painting . To display damaged part(s) during resurvey

. Parts prices are subject to confirmation

No illegal modification(s) is allowed

Acknowledged by Repairer

. Third party survey is on a "Without Prejudice" basis

. Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs

Workshop Contact No : Ubi Road 1 : 6366 2323

Fax No

6841 1183

Reference

: PA/OD/1177/2017/GW

Date

29-Nov-17

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Hi Adrian 3 days - ok - jb - 10 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Mr. Ong Zong Jue

Address

Blk 38D Jalan Mat Jambol

#02-04

Singapore 119522 (HP) 96790235

Telephone Type of Claim

Own Damage Claim

Policy No.

2100469832-01000

Vehicle No

SLD 4339 J

Model Code

Audi A3 SB 1.4 TFSI

Model / Year

Jun-16

Engine No

CAC 533877

Chassis No

WAUZZZ8V2GA127870

Mileage

1 -

Date In

: -

Liability

Excess Cost

.

Estimated By

Johnny Boo / Allan Wu

Accident Date

28-Nov-17

Place of Accident

AYE EXIT TO JURONG PIER ROAD

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLD 4339 J.

S/N	Nature of Jobs		Estimated Charges	irveyor's mmendation
1	To remove and transfer rhs rear door's multi-lock system and power window devices	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew rhs rear door, inspect window lifter for damage. Align door to position. Repair rhs rear fender. Reinstall all parts removed.		\$ 1,500.00	\$ 750.00
3	To respray rhs rear door, door handle and rhs rear fender.		\$ 1,800.00	\$ 1,200.00
4	To renew rhs rear rim carry out wheel alignment	S/N	\$ 280.00	\$ 280.00
5	To carry put diagnostic check	S/N	\$ 192.00	\$ 192.00
	SUB-TOTAL LABOUR CHARGES	:	\$ 4,052.00	\$ 2,702.00

All charges are not inclusive of GST.

Spare parts are Special Nett.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLD 4339 J.

S/N Parts Description S/NETT REMARK 1 REAR DOOR -RHS \$ 1,886.00 \$ 1, 2 REAR OUTER DOOR SEAL -RHS \$ 129.00 \$ 42.00 3 BONDING AGENT \$ 79.00 \$ 79.00 4 REAR DOOR CATCH -RHS \$ 175.00 \$ 175.00 5 REAR DOOR EXTERIOR HANDLE -RHS \$ 10.00 \$ 25.00 6 REAR DOOR HANDLE CAP -RHS \$ 25.00 \$ 25.00 8 REAR DOOR HANDLE SEAL -RHS 2 \$ 10.00 \$ 138.00 9 REAR DOOR MOUNTING BAR -RHS \$ 138.00 \$ 47.00 10 BOWDEN CABLE \$ 47.00 \$ 47.00	rices
1 REAR DOOR -RHS 2 REAR OUTER DOOR SEAL -RHS \$ 129.00 \$ 3 BONDING AGENT \$ 42.00 4 REAR DOOR CATCH -RHS \$ 79.00 5 REAR DOOR EXTERIOR HANDLE -RHS \$ 175.00 6 REAR DOOR ADJUSTER - RHS \$ 10.00 7 REAR DOOR HANDLE CAP -RHS \$ 25.00 8 REAR DOOR HANDLE SEAL -RHS 2 \$ 10.00 9 REAR DOOR MOUNTING BAR -RHS \$ 138.00 10 BOWDEN CABLE \$ 47.00	RKS
1 REAR DOOR -RHS 2 REAR OUTER DOOR SEAL -RHS \$ 129.00 \$ 3 BONDING AGENT \$ 42.00 4 REAR DOOR CATCH -RHS \$ 79.00 5 REAR DOOR EXTERIOR HANDLE -RHS \$ 175.00 6 REAR DOOR ADJUSTER - RHS \$ 10.00 7 REAR DOOR HANDLE CAP -RHS \$ 25.00 8 REAR DOOR HANDLE SEAL -RHS 2 \$ 10.00 9 REAR DOOR MOUNTING BAR -RHS \$ 138.00 10 BOWDEN CABLE \$ 47.00	508.80
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3 BONDING AGENT 4 REAR DOOR CATCH -RHS \$ 79.00 5 REAR DOOR EXTERIOR HANDLE -RHS \$ 175.00 6 REAR DOOR ADJUSTER - RHS \$ 10.00 7 REAR DOOR HANDLE CAP -RHS \$ 25.00 8 REAR DOOR HANDLE SEAL -RHS 2 \$ 10.00 9 REAR DOOR MOUNTING BAR -RHS \$ 138.00 10 BOWDEN CABLE \$ 47.00	102.00
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8 REAR DOOR HANDLE SEAL -RHS 2 \$ 10.00 9 REAR DOOR MOUNTING BAR -RHS \$ 138.00 10 BOWDEN CABLE \$ 47.00	
9 REAR DOOR MOUNTING BAR -RHS \$ 138.00 10 BOWDEN CABLE \$ 47.00	
10 BOWDEN CABLE	
\$ 228.00	
11 REAR WINDOW SLOT SEAL WITH TRIM STRIP -RHS \$ 228.00	
12 REAR WINDOW REGULATOR -RHS (WITHOUT MOTOR) \$ 213.00	
13 REAR ALUMINIUM RIM -RHS \$ 559.00 \$	447.20
14 SUNRIES \$ 300.00 \$	4.80
TOTAL SPARE PARTS \$ 3,841.00 \$ 2	2,063.60
TOTAL LABOUR CHARGES \$ 4,052.00 \$ 2	2,702.00
GRANDTOTAL \$ 7,893.00 \$ 4	,765.60

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SLD 4339 J Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg

PA/OD/1177/2017/MAS

Body & Paint Dept

17 March 2018

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref Your Ref

Date

Dear Sir.

RE: INSURANCE CLAIM FOR SLD 4339 J, Audi A3 SB 1.4 TFSI

With reference to the above-mentioned vehicle, no SLD 4339 J, claimant, Mr. Ong ZongJue, please find the related document per attached.

- A copy of the Original invoice no. 85012249 S\$4,778.19
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai

Claims Dept

Encls

AIG - SLD 4339 J

total pages

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status		
Main	01 Dec 2017 11:22		01 Dec 2017 10:20 Edit Adj Rpt	S\$4,765.60 Edit Estimates	S\$4,765.60 View Rpt		Pending for Survey Report Cancel Case		
	Main	Refer	ence]	Claim Deta	ils	Documents	Show All		
CLAIM S	UBFOLDER DET	TAILS				[Created by in	nsurer]		
Insured:		ONG ZONG JU	E, ID: S884411	2E, Tel: +65967	90235				
Vehicle F	Reg. No.:	SLD4339J		Date of L	.oss:	28/11/2017 08:			
Claim Ty	pe:	OD / 476835	0948SG	Policy/C	over Note No.:	2100469832-01000 (Comprehensive)			
•			Excess: S\$300.00						
Repairer	1	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911							
Handling	Insurer:	MimiZarina.Dal	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Handled by ADRIAN LING] [Final Rpt due						
Adjuster	1	12/12/2017					G] [Final Rpt due		
Driver/C	ustodian:	ONG ZONG JUE	(29 / Male), N	IRIC: S8844112E,	Tel: +65967902	35			
ASSOCI	ATED MAIL REG	CEIVED				View All	Compose Case Mail		
AIG_S	G (01/12/2017):	SLD4339J / OD	/ 28/11/2017	/ Coverage & Exc	ess update				
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Claim Documents

*SLD4339J (4768350948SG)
OD
Nov 28 2017 8:40AM
[ONG ZONG JUE]
Premium Automobiles Pte Ltd

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Linked Accident Report Documents

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Documents Checklist



LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #07-16

Our File No:

CC3/AIG17022830/AVBN2

Singapore 079120

Date:

23/03/2018

REFERENCE

Date of Loss:

Insured/Claimant:

ONG ZONG JUE 28/11/2017

2100469832-01000 Policy No:

Nature of Claim: OD Claim No: 4768350948SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLD4339J

Make & Model:

AUDI A3 SB, 1.4 TFSI (AMBITION) (A)

Engine No:

CZC533877

29474 km

Reg. Date:

16/06/2016 (Man. Year: 2016)

Chassis No: Odometer:

WAUZZZ8V2GA127870

Colour:

White 1395 cc

Engine Capacity: Market Value/New Car Price:

S\$110,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable): Yes Engine Modification:

Yes Footbrake (Serviceable): Pre-accident Condition:

Yes

41.19

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Front Right Side: Pirelli 6 mm Pirelli 6 mm Rear Left Side: Rear Right Side: Pirelli 6 mm Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts Miscellaneous Items	Repairer's 3,841.00 0.00	Adjuster's 2,063.60 0.00	1,777.40 0.00	Diff % 46.27
Labour	4,052.00	2,702.00	1,350.00	33.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,893.00	4,765.60	3,127.40	39.62
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	7,593.00	4,465.60	3,127.40	41.19
+ GST 7.00/7.00% (S\$)	531.51	312.59	218.92	41.19
			Destruction.	25/2000

8,124.51

INSPECTION

Date of Assignment:

01/12/2017

Nett Amount (S\$)

Date Inspected:

30/11/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)

3,346.32

55 Ubi Road 1

4,778.19

Singapore 408699

Estimated Period of Repair:

3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

1 1 1 1 1 1 1	*REAR DOOR-RHS *REAR OUTER DOOR SEAL-RHS *BONDING AGENT *REAR DOOR CATCH-RHS *REAR DOOR EXTERIOR HANDLE-RHS *REAR DOOR ADJUSTER-RHS *REAR DOOR HANDLE CAP-RHS *REAR DOOR HANDLE SEAL-RHS	Distorted Necessary Not Necessary Not Necessary Repair Not Necessary Repair Not Necessary Repair	42.00 FS 79.00 FS 175.00 FS 10.00 FS 25.00 FS	*102.80 FS *-FS *-FS *-FS *-FS
1 1 1 1	*REAR OUTER DOOR SEAL-RHS *BONDING AGENT *REAR DOOR CATCH-RHS *REAR DOOR EXTERIOR HANDLE-RHS *REAR DOOR ADJUSTER-RHS *REAR DOOR HANDLE CAP-RHS	Not Necessary Not Necessary Repair Not Necessary Repair	42.00 FS 79.00 FS 175.00 FS 10.00 FS 25.00 FS	*-FS *-FS *-FS *-FS
1 1 1 1	*REAR DOOR CATCH-RHS *REAR DOOR EXTERIOR HANDLE-RHS *REAR DOOR ADJUSTER-RHS *REAR DOOR HANDLE CAP-RHS	Necessary Not Necessary Repair Not Necessary Repair	79.00 FS 175.00 FS 10.00 FS 25.00 FS	000000
1	*REAR DOOR EXTERIOR HANDLE-RHS *REAR DOOR ADJUSTER-RHS *REAR DOOR HANDLE CAP-RHS	Necessary Repair Not Necessary Repair	175.00 FS 10.00 FS 25.00 FS	*-FS *-FS
1	*REAR DOOR ADJUSTER-RHS *REAR DOOR HANDLE CAP-RHS	Not Necessary Repair	10.00 FS 25.00 FS	*-FS
1	*REAR DOOR ADJUSTER-RHS *REAR DOOR HANDLE CAP-RHS	Necessary Repair	25.00 FS	*-FS
		Property and the contract of	77.4.7.7.19.5	000000000000000000000000000000000000000
		Not	40.00 FC	4
	REAR BOOK II/MBEE OF IE	Necessary	10.00 FS	*-FS
1	*REAR DOOR MOUNTING BAR-RHS	Not Necessary	138.00 FS	*-FS
1	*BOWDEN CABLE	Not Necessary	47.00 FS	*-FS
1	*REAR WINDOW SLOT SEAL WITH TRIM STRIP-RHS	Not Necessary	228.00 FS	*-FS
1	*REAR WINDOW REGULATOR-RHS (WITHOUT MOTOR)	Not Necessary	213.00 FS	*-FS
1		Cut	559.00 FS	*447.20 FS
1	*SUNDRIES	Necessary	300.00 FS	*4.80 FS
chise part.	S=SpcNett.			CONTROL SCOT
		Total Parts (S\$)	3,841.00	2,063.60
1 1 1 1 1		*BOWDEN CABLE *REAR WINDOW SLOT SEAL WITH TRIM STRIP-RHS *REAR WINDOW REGULATOR-RHS (WITHOUT MOTOR) *REAR ALUMINIUM RIM-RHS *SUNDRIES hise part. S=SpcNett.	*BOWDEN CABLE *REAR WINDOW SLOT SEAL WITH TRIM STRIP-RHS *REAR WINDOW REGULATOR-RHS (WITHOUT Not Necessary *REAR ALUMINIUM RIM-RHS *SUNDRIES Necessary Necessary Necessary	*BOWDEN CABLE Not A7.00 FS Necessary *REAR WINDOW SLOT SEAL WITH TRIM STRIP-RHS Not Necessary *REAR WINDOW REGULATOR-RHS (WITHOUT Not Necessary *REAR ALUMINIUM RIM-RHS Cut 559.00 FS *SUNDRIES Necessary 300.00 FS hise part. S=SpcNett. Total Parts (S\$) 3,841.00

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

	11	1 - 1	
Recommend	1ea	Lar	our

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			202.00
1	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI- LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
2	TO DISMANTLE AND RENEW RHS REAR DOOR, INSPECT WINDOW LIFTER FOR DAMAGE.ALIGN DOOR TO POSITION.REPAIR RHS REAR FENDER.REINSTALL ALL PARTS REMOVED	New	1,500.00	750.00
3	TO RESPRAY RHS REAR DOOR, DOOR HANDLE AND RHS REAR FENDER	New	1,800.00	1,200.00
4	TO RENEW RHS REAR RIM CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labou	r Cost (S\$)	4,052.00	2,702.00
	Report was unsubmitted during	ng this print-out.		

< END OF ESTIMATES >