

## Veron Chen (LKKAUTO)

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**From:** Mastura <mastura@premiumauto.com.sg>  
**Sent:** Saturday, 17 March 2018 4:31 PM  
**To:** Veron Chen (LKKAUTO); 'Claims'; SUR  
**Subject:** LOD - OD CLAIMS FOR VEHICLE SLD 4339 L-DOA: 28/11/2017 (AIG OD)  
**Attachments:** SAftersales18031716050.pdf

Dear Shiau Chan,

Above attachment is for your perusal. We will hand the LOD to Adrian shortly.  
Kindly assist to proceed for payment.

Thank you.

Best Regards,  
**Mastura**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Friday, 1 December 2017 5:01 PM  
**To:** 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIMS FOR VEHICLE SLD 4339 L-DOA: 28/11/2017 (AIG OD)

Dear George,

Please be informed that vehicle excess is \$300/-

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Friday, 1 December, 2017 11:37 AM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD CLAIMS FOR VEHICLE SLD 4339 L-DOA: 28/11/2017 (AIG OD)

Dear George,

Our surveyor has **authorise repair on 30/11/2017** at the time of survey. Excess to TBA

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 1 December, 2017 9:17 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: OD CLAIMS FOR VEHICLE SLD 4339 L

Dear all,

Any updates on above mention case?

Many thanks!

Best regards,  
George Wong  
Claims Department

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 30 November, 2017 11:25 AM

**To:** 'SUR'

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** OD CLAIMS FOR VEHICLE SLD 4339 L

Dear all,

Kindly assist repair approval above mention case. Survey has been carry out just now.

Thank you and Have a nice day ahead!

Best regards,  
George wong  
Claims Department

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