

INS. CASE OWNER: Rian Chuan

CC3 / AIG17022829 / K11a3

LKK:

IDAC:

INSURANCE:

KALVIN

DOI:

ASSIGNMENT

30/11/17

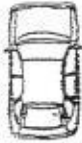
Date / Time:

30/11/17

Registered in Merimen:

01/12/17

Pre-assign / CCU / FTE



Insured Vehicle No. : SKE 8288C
 Name of Insured : WANG XIAOQI
 Insured Tel No. : _____ HP: _____
 Excess Sec II : SS _____ D.O.A. : 29/11/17
 Is driver the owner? (YES / NO) Nature of Accident :

Claim No. : 5160974766SG
 Policy No. : 2100276232-06000
 Make / Model : MERCEDES-BENZ C180K
 Place of Accident : CTE NEAR ORCHARD EXIT

If NO, Driver Name / Age :

Driver Tel No. : 9230 3698

(V/L) YES / NO

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SHD 7060P

SKE 8288C

SHD 3346S



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP: COGE CCOYANG
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	<u>14/12/17 - VC</u>
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: P/P \$S 1,060.48 (2 days) Reduction: 56 % Email Call

FINAL SETTLEMENT Date/Time: 27/12/17 Confirm with: COENA Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 28 If NO or B 28, Ass. Lia : 0%

Repair Cost: (w/gst) \$S 1,134.71 (S VEH. C.O.; OI 2ND)

Loss of Rental (LOR): \$S 250.00 (2 days) X 9125.00

Loss of Use (LOU): \$S 100.00 (\$ 50 x 2 days)

Loss of Income (LOI): \$S - (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$S 5.35
 Medical: \$S -
 Disbursement: \$S - (e.g. Tow/Independent)
 Legal Cost \$S -
 Total: \$S 1,490.06 Global Sum \$S: 1,490.00
 FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call
 Payee 1: \$S 1,490.00 Name 1: COMPUTERBLOG ENGINEERING PTE LTD
 Payee 2: (Strike if N.A.) \$S - Name 2: -
 Payee 3: (Strike if N.A.) \$S - Name 3: -

Surveyor Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No. _____

at Workshop no/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum. Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHD33465 Yr. Regn: 21 July 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Ix0 cc 1605

Colour: Blue A/C: Ins 6ed / Std / NI / NA

Sp. Reading: 162744 T/Radio: Ins 0ed / Std / NI / NA

Eng/No: _____

C/No: 1KM HCBK4A H4 092187

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inord 6 / Jammed / Leaked / Burnt or

Brake: Inord 6 / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD 0 / Rim or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 29/1/17 D.O.I. 30/1/17

Survey held at CPK (Long)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIR @ 1,060.48
CRAB: @ 1,251.10 (56%)

ASA
PIP

Date/Time: File Pass to? : Preli. Report

1) : Final Report

Date/Time: File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee

Transportation

_____ \$ - _____ \$

1) Photo

1) Other

Report Format: _____

Lump Sum / I.B.I.: (\$ _____)

Add Fee: Site Insp. (\$ _____)

Interview (\$ _____)

Tech. Invs (\$ _____)

Weekend (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022829/K1ha3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 01-12-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKE 8288C	Veh. Inspected	SHD 3346S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	29/11/2017	Inspection Date	30/11/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Team: ARC Repair TP(CLS0)1

JOB CARD Sales Order:

JC NO.305093588

STOMER	REGN NO. SHD3346S	MILEAGE
VMS COMFORT TRANSPORTATION PTE LTD 7010045	MAKE HYUNDAI	FUEL E.....1/2.....F
STOMER NO. 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755	MODEL I-40	DATE/TIME IN 30.11.2017 09:15
(R) (P)	YR OF MANU. 21.07.2016	TARGET DATE
SCOUNT CARD NO.	CHASSIS CODE KMHLE41UMGU092187	COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 29.11.2017
 NATURE: 3P 29.11.2017

S/NO	LABOR CODE	DESCRIPTION
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CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHD3346S CHIANG @

Vehicle No.: SHD3346S

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

716

VEHICLE NO : SHD 3346S

DATE 30/11/2017 10:48

MAKE :

Chang

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>Detached</i>			\$ 603.60
	Rear Bumper Reinforcement <i>X</i>			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) <i>X</i>	\$	180.00	\$ 360.00
	Rear Bumper Side Bracket <i>X</i>			\$ 49.00
	Rear Bumper Clips <i>X</i>			\$ 22.00
	Rear Bumper Sponge <i>X</i>			\$ 143.40
	Rear Bumper Under Cover <i>X</i>			\$ 225.00
	SUB TOTAL			\$ 1,907.35
	LESS 20%			\$ 381.47
	DISCOUNTED TOTAL			\$ 1,525.88
	Rear Bumper Reverse Sensor <i>X</i>			\$ 135.70
				Nett
				\$ 135.70
	Labour Charge			200
	Panel Beating			\$ 380.00
	Spray Painting Charge			\$ 200.00 <i>180</i>
	Wiring Charge			\$ 50.00 <i>X</i>
	R/Refix Reverse Sensor			\$ 120.00 <i>X</i>
	TOTAL LABOUR			\$ 750.00
	ESTIMATE TOTAL			\$ 2,411.58

Kalin LKKK
A 30/11/17 14:10hrs.
2 Days.
PIP
Before Paint photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged parts after resurvey
- Parts prices are fixed to comply with
- Third party submittals with
- To be repaired to manufacturer's original specification
- Supplementary items that are necessary to complete the repair is subject to final approval from the insurance company

Acknowledged by Repairer:
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305093588
Date : 05/12/17

FINALIZATION FORM

To : LKK Fax : _____
Attn : Calvin
Vehicle Reg No. : SHD3346S 29.11.2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SKE8288C
2. The finalized amount shall be:

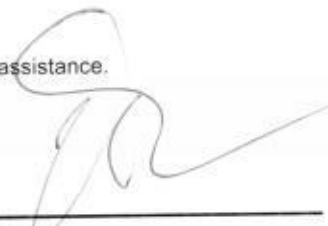
(a) Spare Parts after List discount	\$680.48
(b) Labour Charges	\$380.00
Total for Part-By-Part Repair Cost	\$1,060.48
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	_____
Final Lumpsum Repair cost	_____


3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : Calvin
Date : 7/12/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 01.12.2017

REPAIR ESTIMATE

Time: 16:24:50

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305093588
REGN NO : SHD3346S
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 21.07.2016
DATE/TIME IN : 30.11.2017 09:15
ACCIDENT DATE : 29.11.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0103-0738-G	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0003	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60

SUB-TOTAL : 680.48

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	180.00

SUB-TOTAL : 380.00

TOTAL : 1,060.48

MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE : AUTHORIZED : YES / NO

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3346S

DATE 30/11/2017 10:48

MAKE :

MODEL : HYUNDAI i40

DLG

Chang

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper ✓			\$ 603.60
	Rear Bumper Reinforcement ?			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) ?		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket ?			\$ 49.00
	Rear Bumper Clips ✓			\$ 22.00
	Rear Bumper Sponge ?			\$ 143.40
	Rear Bumper Under Cover ✓			\$ 225.00
	SUB TOTAL			\$ 1,907.35
	LESS 20%			\$ 381.47
	DISCOUNTED TOTAL			\$ 1,525.88
	Rear Bumper Reverse Sensor X			\$ 135.70 Nett
				\$ 135.70
	Labour Charge			
	Panel Beating			\$ 380.00 ²⁰⁰
	Spray Painting Charge			\$ 200.00 ¹⁸⁰
	Wiring Charge			\$ 50.00 X
	R/Refix Reverse Sensor			\$ 120.00 X
	TOTAL LABOUR			\$ 750.00
	ESTIMATE TOTAL			\$ 2,411.58

Kalin LKK
30/11/17 14:10hrs.
2 Days.
PIP
Before Paint photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before repair commencing
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal liability is accepted
- Supplementary survey must be resurveyed and is subject to final approval from Insurance Company

Acknowledged: _____
 Signature: _____
 Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Vic (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Wednesday, 27 December, 2017 8:15 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Re: Your Ref: T1117/SHD3346S/CL(st)_ACCIDENT INVOLVING VEHICLES SKE 8288C / SHD 3346S / OTHERS ON 29/11/2017
Attachments: img-Z27081458.pdf

Without Prejudice

Dear Sir/Madam

Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm acceptance of your offer at \$

Please note that this settlement is strictly on a without prejudice basis and only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of settlement reached.

Attached duly signed Discharge Voucher. Please forward your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 26/12/2017 05:07 PM
Subject: Your Ref: T1117/SHD3346S/CL(st)_ACCIDENT INVOLVING VEHICLES SKE 8288C / SHD 3346S / OTHERS ON 29/11/2017

Your Ref: T1117/SHD3346S/CL(st)
Our Ref: CC3/AIG17022829/K1ha3

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SKE 8288C / SHD 3346S / OTHERS ON 29/11/2017

We refer to the above matter and to your Letter of Demand dated 12/12/17.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of **\$1,490.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the enclosed DV and forward back a copy to us for payment processing.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

[attachment "DV.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgnotes]

Our Ref : T 1117 / SHD3346S /CL(st)
 Your Ref: _____
 Date : 12-Dec-17

ComfortDelGro Engineering Pte Ltd
 205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept
 59 Loyang Drive 4th Flr
 Singapore 508969

Mainline +65 6383 6280
 Facsimile +65 6280 9755
 www.cdge.com.sg

Company Registration No: 199506048W

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Workshops

Braddell
 205 Braddell Road
 Singapore 579701

Loyang
 59 Loyang Drive
 Singapore 508969

Sin Ming
 383 Sin Ming Drive
 Singapore 575717

Pandan
 45 Pandan Road
 Singapore 609286

Ubi
 320 Ubi Road 3
 Singapore 408649

Senoko
 24 Senoko Loop
 Singapore 758156

Sungei Kadut
 7 Sungei Kadut Way
 Singapore 728791

Yishun
 501 Yishun Industrial Park A
 Singapore 768732

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3346S YOUR INSURED SKE8288C
 AND OTHER SHD7060P ON 29.11.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD3346S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKE8288C we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,134.71
2	<u>2</u> days Loss of Rental @ \$ 125.00 per day	\$	250.00
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$	-
4	GIA / LTA Search Fees	\$	5.35
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation	\$	-
Sub Total :			\$ 1,390.06

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$	160.00
Total Claims :			\$ 1,550.06

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 8 pcs.
 b) LTA search slip/s of : SKE8288C
 c) GIA / Police report/s of : SHD3346S
 d) Letter of authority from owner / hirer / operator
 (X) Photograph/s of Accident Scene () Certificate of Insurance
 () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
 Cecilia Lee
 Executive
 CDGE Claims Department
 Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17022829/K1ha3

14 DECEMBER 2017

**WANG XIAOQI
2 HOUGANG STREET 32
#09-08
SINGAPORE 534041**

Dear Sir/Madam,

ACCIDENT INVOLVING SKE 8288C / SHD 3346S / OTHERS ON 29/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh
Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHD3346S , SKE8288C , SHD7060P ON 29-Nov-17 21:05
ALONG CTE TWDS CITY B4 BUKIT TIMAH RD EXIT NEAR 6 KM MARK**I / We **ONG PANG MING** (Hirer) NRIC No.: **S7219678C**

and/or (Relief) NRIC No.:

Taxi Number **SHD3346S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **30-Nov-2017**Name of Hirer **ONG PANG MING**
Hirer NRIC **S7219678C**

Signature :

Address **604C PUNGGOL ROAD #13-736
823604**Contact No. **86098693**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,490.00** (Global Sum – all in) for vehicle no. **SHD 3346S** that was damaged pursuant to the accident which occurred on **29/11/2017** (date) along **CTE NEAR ORCHARD EXIT** (location) involving vehicle no/s **SKE 8288C**. This is pursuant to the inspection conducted on **30/11/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3346S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3346S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of **27 DEC 2017** (month) **2017** (year)



LKK

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

*The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

Workshops

59 Loyang Drive Singapore 508069
 353 Sin Ming Drive Singapore 575717
 45 Pantan Road Singapore 609286
 320 Ubi Road 3 Singapore 408649

24 Serangoon Loop Singapore 758155
 7 Sungei Kadut Way Singapore 728791
 8 Defu Avenue 1 Singapore 539537

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BULLD
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SHD3346S

MAKE
 HYUNDAI

MODEL
 I-40

DATE OF REG
 21.07.2016

CHASSIS CODE
 KMHLB41UMGU092187

INV. NO/DATE
 91345295 08.12.2017

JOB NO.
 305093588

ODOMETER READING

DATE/TIME IN
 30.11.2017 09:15

Description : 3P 29.11.2017

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0579	I40VC COVER ASSY-RR BUMPER	1	603.60	20.00	482.88
0002	04-01-0103-0738	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0003	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
			SUB-TOTAL	:		680.48

JOB NATURE

0001	I	PANEL BEATING	200.00		200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00		180.00
			SUB-TOTAL	:	380.00

VEHICLE DRIVING ALL REASONABLE PRECAUTIONS AROUND THE TRAFFIC AND ACCIDENTS, DAMAGE TO THE COMPANY'S ASSETS AND RESPONSIBILITY FOR CLAIMS ON OTHERS' PROPERTIES THE INSURER, BY CONTRACTING AND VEHICLE USE DURING THE PERIOD OF CUSTOMER'S RISK. CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY WITH DELTA AND SHALL OBTAIN A VALID POLICY FROM DELTA. NOTICE IN WRITING TO THE COMPANY OF ANY COMPANY'S OPERATING THE VEHICLE SHALL BE FORWARDED TO THE COMPANY IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND PAYABLE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT OR WITHIN 30 DAYS FROM THE END OF THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91345295	1,134.71	

Workshops

59 Loyang Drive Singapore 508989
 383 Sin Ming Drive Singapore 575717
 45 Pandan Road Singapore 609288
 320 Ubi Road 3 Singapore 408640

24 Serangoon Loop Singapore 758156
 7 Sungei Kadut Way Singapore 728791
 8 Defu Avenue 1 Singapore 539537

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SHD3346S

MAKE
 HYUNDAI

MODEL
 I-40

DATE OF REG
 21.07.2016

CHASSIS CODE
 KMHLB41UMGU092187

INV. NO/DATE
 91345295 08.12.2017

JOB NO.
 305093588

ODOMETER READING

DATE/TIME IN
 30.11.2017 09:15

Items total		1,060.48
Add GST @	7.000 %	74.23
Invoice amount		1,134.71

Issued by : KATHERINETAN 08.12.2017 14:08:51
 Repair type : CLSO/57/57
 Payment Type/Term: /Credit 30 days

WITHOUT TAKING ALL REASONABLE PRECAUTIONS HEREBY FOR THE FIRST TIME IN WRITING TO THE COMPANY AND NOT PAID ON THE DUE DATE OR PAYMENT IS ACCEPTED AS FULL PAYMENT FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY BY ANY MEANS OF COMMUNICATION WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91345295	1,134.71	

Our Ref: CT17111009

Date: 08 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 29/11/2017 @ 21:05 hrs
ALONG CTE > CITY B4 BT TIMAH RD EXIT NEAR 6 KM
INVOLVING SKE8288C, SHD7060P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3346S** (the "Taxi"). The Taxi was hired to **ONG PANG MING IC NO S7219678C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

5K0 3346 5

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKE8288C	29 Nov 2017 / 21:05:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Dec 2017 Edit Reg		30 Nov 2017 00:00 Edit Adj Rpt	S\$1,060.48 Edit Estimates	S\$1,060.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	WANG XIAOQI, ID: S7473535E	
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R	
Vehicle Reg. No.:	SHD3346S	Date of Loss: 29/11/2017 21:00 - :59
Claim Type:	TP / 5160974766SG	Policy/Cover Note No.: 2100276232 (Comprehensive) Coverage: 18/10/2017 - 17/10/2018
Vehicle Reg. No. (Insured):	SKE8288C	Policy No. (Claimant): D-1572701MFSH
		Excess:
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Chuan] Kian-Chuan.Chan@aig.com	
Claimant's Insurer:	First Capital Insurance Ltd (HQ) - Tel: 62222311	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 12/12/2017]	
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail
There are no mail for this case.		
<input type="checkbox"/> ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete		
Due Date	Priority	Type
Task Group	Subject	Handler
Assigned By	Completed On	Created On
Done?		
No results.		

Claim Documents

*SHD3346S (5160974766SG)
[SKE8288C]
TP
COMFORT TRANSPORTATION PTE LTD
Nov 29 2017 9:00PM
[WANG XIAOQI]
ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	
										Use Viewer <input type="checkbox"/>	
Letters/Correspondences										1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown							Edit		
Assessment Reports										1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	04/12/17 12:29	Accident Statement From:OD - Reg. No: SKE8288C, Claimant: WANG XIAOQI							Load HTM		
Photos/Images										3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
2	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
3	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
4	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
5	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
6	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
7	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
8	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
9	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
10	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
11	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
12	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
13	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
14	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
15	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
16	01/12/17 17:07	General View							Load JPG <input type="checkbox"/>		
17	01/12/17 17:29	Reinspection Photo							Load JPG <input type="checkbox"/>		
18	01/12/17 17:29	Reinspection Photo							Load JPG <input type="checkbox"/>		
19	01/12/17 17:29	Reinspection Photo							Load JPG <input type="checkbox"/>		
Documentation										1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	01/12/17 10:03	TP GIA REPORT							Load PDF		
2	01/12/17 10:03	TP ESTIMATE- MARKED							Load PDF		
3	14/12/17 15:56	LETTER TO OI							Load PDF		
4	29/12/17 10:07	WORKSHOP INVOICE							Load PDF		
5	29/12/17 10:07	AUTHORISATION TO ACT FORM							Load PDF		
6	29/12/17 10:07	RELEASE VOUCHER							Load PDF		
7	29/12/17 10:07	RENTAL RECEIPT							Load PDF		
8	29/12/17 10:07	LTA SEARCH							Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKE8288C (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L AT ABS AIRBAG 4DR (M)
	SHD3346S (TP veh)		
Date of Accident:	29/11/2017		

Global Sum Settlement	:	[X] Yes	[] No
Repair Estimate	:		\$ 2,580.39
Final Repair Cost	:		\$ 1,490.00
Loss of Use	:		\$ 2.00days at \$50.00 per day
Rental (if any)	:		\$ 2 days
LTA / GIA Search Fee	:		\$
Others:	:		\$
	:		\$
Final Settlement Sum (Global Sum)	:		\$ 1,490.00

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 28

BOLA Liability: 100 (%) Assessed Liability (*): 0 (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	ComfortDelGro Engineering Pte Ltd	\$ 1,490.00
2)		\$
3)		\$
4)		\$
5)		\$

 JOANNE LEE KHANG MIN
 LKK Auto Consultants Pte Ltd

 29 Dec
 2017
 Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022829/K1HA3Q2

Date: 29/12/2017

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100276232
 Claimant Vehicle No: SHD3346S Insured Vehicle No: SKE8288C
 Date of Loss: 29/11/2017 Nature of Claim: TP Claim No: 5160974766SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD3346S
 Make & Model: HYUNDAI I40, 1.7 D CRDI F/L AT ABS AIRBAG 4DR (M) Engine No: D4FDGU660005
 Reg. Date: 21/07/2016 (Man. Year: 2016) Chassis No: KMHLB41UMGU092187
 Colour: Blue Odometer: 162744 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	1,661.58	680.48	981.10	59.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	750.00	380.00	370.00	49.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,411.58	1,060.48	1,351.10	56.03
+ GST 7.00/7.00% (S\$)	168.81	74.23	94.58	56.03
Nett Amount (S\$)	2,580.39	1,134.71	1,445.68	56.03
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$125.00/day) (S\$)		250.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		1,490.06		
Global Sum Settlement (S\$)		1,490.00		

INSPECTION

Date of Assignment: 30/11/2017
 Date Inspected: 30/11/2017 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)
 59 Loyang Drive
 Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	603.60 FL	*603.60 FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	504.35 FL	*- FL
3	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Serviceable	360.00 FL	*- FL
4	1		*REAR BUMPER SIDE BRACKET	Serviceable	49.00 FL	*- FL
5	1		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
6	1		*REAR BUMPER SPONGE	Serviceable	143.40 FL	*- FL
7	1		*REAR BUMPER UNDER COVER	Cut	225.00 FL	*225.00 FL
8	1		*REAR BUMPER REVERSE SENSOR	Not Necessary	135.70 FS	*- FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	2,043.05	850.60
- List Item Discount on L Items 20.00/20.00% (S\$)	381.47	170.12
Total Parts (S\$)	1,661.58	680.48

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	380.00	200.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
3	WIRING CHARGE	New	50.00	0.00
4	R/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (\$\$)			750.00	380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >