

## Vic (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, 31 March, 2020 11:09 AM  
**To:** Vic (LKKAUTO); Shirley Hiew (LKK Auto); Admin A; Jia Le (LKK Auto); CS A Team  
**Cc:** Chee So Chow; Hsiao Tong (LKKAUTO); Claims Dept of CTI; Alfred Toh  
**Subject:** RE: Direct Settlement - Accident Involving SKE9422A (OI : CAI - SNM17D06768C02/2P) AND GBG204T (TP : LKK REF - CC3/CTI17022827/za3) on 22/11/2017

LKK REF - CC3/CTI17022827/za3  
CTPIS REF SNM17D06768C2/2(cbs/at)

Dear Vic

We are in receipt of your email and contents duly noted.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: 65 6389 6183**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Tuesday, March 31, 2020 10:49 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Cc:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SKE9422A (OI : CAI - SNM17D06768C02/2P) AND GBG204T (TP : LKK REF - CC3/CTI17022827/za3) on 22/11/2017

Dear Alfred,

We refer to your below email.

Our records indicated that TP repairer withdraw the claim due to unclear liability and we had cancelled this matter as there was also no survey conducted to the TP vehicle (please see attached email from TP repairer).

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

**Sent:** Tuesday, 31 March, 2020 9:30 AM

**To:** Shirley Hiew (LKK Auto); Admin A; Jia Le (LKK Auto)

**Cc:** Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Claims Dept of CTI

**Subject:** Direct Settlement - Accident Involving SKE9422A (OI : CAI - SNM17D06768C02/2P) AND GBG204T (TP : LKK REF - CC3/CTI17022827/za3) on 22/11/2017

**LKK REF - CC3/CTI17022827/za3**

**CTPIS REF SNM17D06768C2/2(cbs/at)**

Dear Sirs

We refer to the above matter.

Please assist to check your records and let us have an update on the claim.

**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**DID: 65 6389 6183**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Joel Goh

**Sent:** Thursday, December 7, 2017 10:27 AM

**To:** 'Shirley Hiew (LKK Auto)' <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Vivian Lau (LKKAuto)

<[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SKE9422A (OI : CAI - SNM17D06768C02/2P) AND GBG204T (TP : LKK REF - CC3/CTI17022827/za3) on 22/11/2017

Dear Shirley

Attached our insured accident report for your attention.

Please assist to obtain a copy of the rental agreement/employment record, third party video footage and scene photo before any settlement.

Best Regards

Joel Goh  
Claims Executive (Motor Division)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
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[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)  
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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Thursday, 7 December, 2017 9:22 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Joel Goh <[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKE9422A (OI : CAI - TBA) AND GBG204T (TP : LKK REF - CC3/CTI17022827/za3) on 22/11/2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd – Ubi.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zayyer and he can be contacted at DID: 6841 2409.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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