

INS CASE OWNER:

KESAVA

CC3 / AIG170 22826 1

EG3

LKK:

IDAC:

Surveyor:

YMC

DOI:

ASSIGNMENT

22/12/17

Date / Time:

30/11/17

Registered in Merimen:

30/11/17

Pre-assign / CCU / FTE:



Insured Vehicle No. : SLN 5296P

Claim No. : 2757882515G

Name of Insured : KAREN LOH JIALIN

Policy No. :

Insured Tel No. : HP:

Make / Model : MITSUBISHI ASX - 2.0 (A)

Excess Sec II : SS

D.O.A : 29/11/17

Place of Accident : XILIN AVE

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. : 9828 5363

(V/L: YES / NO)

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability : % Final ? Yes / No

SKF 184R



INSRS:

WSP: Performance (Assessed)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

04/12/17 (Asher)

31/11/17 - 10-36

SKF 184R - CC3/AIG170 22826 1 / 2757882515G DOA: 29/11/17

SLN 5296P - 2

CALLED OI CONFIRMED ACCIDENT. OI REPAIR ENDED TP. INHIBIT TP CLAIM AGREED TO SETTLE JUDGE ABOUT NCD ISSUE.

EMAIL WSP LIABILITY CLEAR.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	EMAIL 05/10/17
After call ltr to OI:	
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GLA:	<input checked="" type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
FIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>
LOD:	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time: 09.10.18	Confirm with: (Signature)
Repair Cost:	FF \$3,329.80	(4 days) Reduction:	35 %
FINAL SETTLEMENT		Date/Time: 30.12.18	Confirm with: (Signature)
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	37
Repair Cost:	FF \$3,329.80	OI REPAIR ENDED TP.	
Loss of Rental (LOR):	\$5 -	(days)	
Loss of Use (LOU):	\$5 (80.00)	(\$ 60 x 3 days)	
Loss of Income (LOI):	\$5 -	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GLA/LTA Search:	\$53.00		
Medical:	\$5 -		
Disbursement:	\$5 -		
Legal Cost:	\$5 -	(e.g. Tow/ Independent)	
Totals:	\$5 3,744.84	Global Sum \$5:	
FINAL PAYMENT		Date/Time: 30.12.18	Confirm with: (Signature)
Payee 1:	\$5 3,744.84	Name 1:	PERFORMANCE MOTORS LIMITED
Payee 2: (Strike if N.A.)	\$5 -	Name 2:	
Payee 3: (Strike if N.A.)	\$5 -	Name 3:	

REF:

Ref: 17022826/SEA3

ASSIGNMENT

From:

Date:

Veh No:

SKF184A

Yr Regn:

04 / 12

Estimated Cost:

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No:

Make:

BMW X1

CC 1499

at Workshop m/s

Colour:

White

A/C:

Insured / Std / NI / NA

of

Sp Reading:

80712

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No:

WBAVL310XOUP75296

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Modl: N/A / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size:

F: 225/R17

R: "

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Pirelli

Bal. or Market Value:

Front

Rear

IDAC Accident Report:

Consistent? : Yes or No

R/Bal.

6

mm

R/Bal.

5

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

6

mm

L/Bal.

6

mm

Est. Repairs:

4

days

Res.:

Yes or No

D.O.A.

27/11/2017

D.O.I.

22/12/2017

Lum Sum:

-

%

3 Val:

Yes or No

Survey held at

Performance

never

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

22/10/2017. Owner IC incorrect.

Pp #3,329.80 (Rd: +1.75% (3.35%))

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair:

1)

☐

Final Report

Resurvey No. of Trip:

Survey Fee:

Date/Time, File Return to?

Transportation:

2)

Add Fee:

☐

Site Insp (\$

) \$ + RS \$

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Costs

☐

Weekend (\$

)

Report Format:

Lump Sum / I.B.I. (\$

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17022826/Sea3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 30-11-2017		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLN 5296P	Veh. Inspected	SKF 184R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/11/2017	Inspection Date	22/12/2017	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Car In on 12/11/17

BMM Dealer

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W SET Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63448773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533 (Motorrad)
Fax. 64796401 (AfterSales)
64796424 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

30 NOV 2017

Estimate No. : b1 45000
Date Estimated : 29/11/2017
Prepared By : Inthiran A/L Thurasamy

Page No. : 1 of 2

- ESTIMATE REPAIR FOR -

Law Vivian Hoi Yuen
50 Coronation Road West
#03-06 Astrid Meadows

Singapore 269264

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKF184R	VP95246	24/04/2012	X1 sDrive18i	0

DESCRIPTION

To replace rear bumper and attachments

VALUE
850, 1,708.00

Painting rear bumper.

939, 1,038.00

To check electrical wiring systems and lightings at the rear section for proper function.

150, 177.00

To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.

150, 177.00

Sundries.

80.00

Total Labour 1: 3,172.00

DESCRIPTION

RR BUMPER TOW HOOK COVER (SET) XMM

QTY PRIC VALUE

1 43.55 43.55

RR BUMPER CTR GUIDE XMM

1 61.35 61.35

RR BUMPER LOWER COVERING X v sca

1 20.45 20.45

RR BUMPER LH GUIDE X } AMM

1 55.55 55.55

RR BUMPER RH GUIDE X } AMM

1 55.55 55.55

RR BUMPER (PRIMED) v out

1 811.10 811.10

RR BUMPER BOTTOM (XLINE/PDC) v sca

1 314.45 314.45

TRIM EXHAUST SYSTEM XMM

1 35.50 35.50

RR BUMPER LH REFLECTOR XMM

1 34.35 34.35

DECOUPLING RING PDC TORQUE CONVERTE v NEC

4 4.95 19.80

BUMPER PDC SENSOR (SCHWARZ)- ELBOW XMM

2 231.10 462.20

Total Parts : 1,913.85

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770360, Raspony Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190128 (AfterSales)
63190833/630 (Motorrad)
64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 45000
Date Estimated : 29/11/2017
Prepared By : Inthiran A/L Thurasamy

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKF184R	VP95246	24/04/2012	X1 sDrive18i	0

Sebastian.

22/12/2017.

- Part by part repair.
- Question Mark Iron Photo.
- Photo Before Paint.

90036121

Sebastianyeang@lkkauto.com

4 days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Labour 1	:	3,172.00
Parts	:	1,913.85
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	356.01
Grand Total	:	5,441.86

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559A, GST Reg. No. M2-0000081-6



FINAL REPORT

Estimate No. : b1 45000
Date Estimated : 29/11/2017
Prepared By : Inthiran A/L Thurasamy

Page No. :

REPAIR FOR -
Law Vivian Hoi Yuen
50 Coronation Road West
#03-06 Astrid Meadows

- ACCOUNT - 121
AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

Singapore 269264

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEASE
SKF184R	VP95246	24/04/2012	X1 sDrive18i	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper and attachments include knocking out dents caused by the accident	850.00		850.00
To spray paint rear bumper	934.00		934.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00		150.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.	150.00		150.00
Sundries	80.00		80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
RR BUMPER LOWER COVERING	20.45	1.00		20.45
RR BUMPER (PRIMED)	811.10	1.00		811.10
RR BUMPER BOTTOM (XLINE/PDC)	314.45	1.00		314.45
DECOUPLING RING PDC TORQUE CONVERTE	4.95	4.00		19.80

SUPPLEMENTARY ITEMS

Total Labour :	2,164.00
Total Parts :	1,165.80
Total Labour & Parts :	3,329.80
Deduction for Excess :	
Total Repair Costs less Excess:	3,329.80
GST @7%:	233.09
Grand Total :	3,562.89

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 5 December, 2017 10:54 AM
To: Shirley Hiew (LKK Auto); PBSP
Cc: Vic (LKKAUTO); Admin A; assignments
Subject: RE: REQ FOR DIRECT SETTLEMENT- SKF184R AND SLN5296P ON 29/11/2017 ***
LKK REF - CC3/AIG17022826/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 30 November, 2017 7:49 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQ FOR DIRECT SETTLEMENT- SKF184R AND SLN5296P ON 29/11/2017 *** LKK REF - CC3/AIG17022826/ea3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]

Sent: Thursday, 30 November, 2017 12:40 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT- SKF184R AND SLN5296P ON 29/11/2017

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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Asher Sng (LKKAUTO)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 20 December 2018 2:18 PM
To: Asher Sng (LKKAUTO)
Subject: Re: FINAL REPORT / SKF184R (surveyed by Sebastian)

Dear Asher

We have instructions to accept. Please proceed with payment.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 18 October 2018 11:35:22 AM
To: PBSP
Subject: RE: FINAL REPORT / SKF184R (surveyed by Sebastian)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 3,562.89
2. Loss of Use (3 days x \$60)	\$ 180.00
3. LTA/GIA search fee	\$ 2.00
TOTAL	<u>\$ 3,744.89</u>

Kindly let us have your acceptance.

*Kindly provide the log card for your client vehicle as no record found in LTA.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 9 October 2018 2:49 PM
To: 'PBSP' <pml-pbsp@simedarby.com.sg>
Subject: RE: FINAL REPORT / SKF184R (surveyed by Sebastian)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Caroline,

We refer to the above matter.

Our surveyor have finalise COR at \$3,329.80 (exclude gst) 4 days, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 9 October 2018 2:33 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: FINAL REPORT / SKF184R (surveyed by Sebastian)

Dear Asher

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 2,164.00

Total Parts : 1,165.80

Total Labour & Parts : 3,329.80

Repair days: 3

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SKF184R	Model:	
Date of Accident:	29.11.2017		

Global Sum Settlement	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	\$	5441.86	
Final Repair Cost	\$	3562.89	
Loss of Use	\$	300.00	3 days at \$100 per day
Rental (if any)	\$		days
LTA / GIA Search Fee	\$	2.00	
Others:	\$		
	\$		
Final Settlement Sum	\$	3864.89	

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks	

Payment Instruction: Payee's Breakdown		
1)	Performance Motors Ltd	\$ 3562.89
2)	Performance Motors Ltd	\$ 2.00
3)	Law Vivian Ho Yuen	\$ 300.00

Signed by appointed surveyor _____

Date _____

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;
Survey Report; Medical Report/ Bill (if any))

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 5 December, 2017 3:07 PM
To: 'KARIN.70H@GMAIL.COM'
Subject: ACCIDENT INVOLVING SLN 5296P AND SKF 184R ON 29/11/2017



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17022826/ea3

05 DEC 2017

KARIN LOH JIALIN

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 5296P AND SKF 184R ON 29/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)


AUTHORISATION TO ACT
(AIG Express Third Party Claim)


I, Law Vivian Hai Yuen (the third party claimant) of 50 Coronation Road West #103-06 Astrid Meabow's SC 269264 (address), owner of SKF184R (vehicle no.) hereby authorize Performance Motors Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SKF184R that was damaged pursuant to the accident which occurred on 29.11.2017 (date) along XILIN AVE / CHANGI SOUTH AVE (location) involving vehicle no/s SLN5296P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 (day) of March (month) 2018 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
Inthiran A/L Thiruganthy
(with chop)
Performance Motors Limited
303 Alexandra Road
Esse Darbe Performance Centre
Singapore 159941

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3562.89 (Repair Cost), S\$180.00 (Loss of ~~rental~~/use), S\$ 2.00 (Disbursement), for vehicle no. SKF184R that was damaged pursuant to the accident which occurred on 29.11.17 (date) along XIDA AVE / CHANGI SOUTH AVE (location) involving vehicle no/s SLN5296P. This is pursuant to the inspection conducted on 22.12.17 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Law Vivian Hoi Yuen ("the third party claimant") of vehicle no. SKF184R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKF184R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of 12 (month) 2018 (year)



Signed by appointed surveyor


Indiran A/L. Thurasamy
Performance Motors Limited
303 Alexandra Road
Singapore Performance Centre
Signed by "the workshop" (with chop)

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197421559W GST Reg. No M2-0020881-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax: 64747770

160, Kampong Arang Road
East Coast Centre
Singapore 436180
Tel: 63190888 (AfterSales)
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel: 63190628 (AfterSales)
63190533/530 (Motorrad)
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1231987	Page No. : 1 of 2
Date IN : 26/12/2017	Invoice Number : 2017755 / WSB
Cust. Svc. Advisor: Inthiran A/L Thurasamy	Invoice Date : 11/10/2018
	Payment Terms : 30 Days From Invoice
	Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Ms Law Vivian Hoi Yuen
50 Coronation Road West
#03-06 Astrid Meadows

Singapore 269264

- INVOICE TO - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO. SKF184R	CHASSIS NO. VP95246	REGN. DATE 24/04/2012	MODEL X1 SDRIVE18I	MILEAGE 80712
----------------------	------------------------	--------------------------	-----------------------	------------------

- - - - LABOUR 1 - - - -

	NETT
To replace rear bumper and attachments including to remove and install body parts in order to carry out painting job.	850.00
To respray rear bumper.	934.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.	150.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 29.11.2017. 3RD PARTY CAR : SLN5296P.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR SEBASTIAN FROM LKK AUTO CONSULTANTS PTE LTD ON 22.12.2017. AUTHORISED REPAIR BY MS ASHER SNG FROM LKK ON 5.12.2017 VIA E-MAIL.	
PROPOSE LOSS OF USE = \$100X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **2,164.00**

- - - - PARTS - - - -

	Qty	Retail Price	NETT
RR BUMPER (PRIMED)	1	811.10	811.10
RR BUMPER BOTTOM (XLINE/PDC)	1	314.45	314.45
DECOUPLING RING PDC TORQUE CONVERTE	4	4.95	19.80
RR BUMPER LOWER COVERING	1	20.45	20.45

Total Parts : **1,165.80**

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0220081-0



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Singapore 159941
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Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/330 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1231987	Page No. : 2 of 2
Date IN : 26/12/2017	Invoice Number : 2017755 / WSB
Cust. Svc. Advisor: Inthiran A/L Thurasamy	Invoice Date : 11/10/2018
	Payment Terms : 30 Days From Invoice
	Invoice By : Sharon Heng

Labour Charges : 2,084.00	Total Labour & Parts Charges : S\$ 3,329.80
Parts Charges : 1,165.80	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 3,329.80
	GST @ 7% : S\$ 233.09
	Invoice Total Amount Include GST : S\$ 3,562.89

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 3,562.89**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-179169

Date of Request: 30/11/2017

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 30/11/2017
Enquiry By: THEMIS ALLIANCE
TP Vehicle No: SLN5296P
Accident Date: 29/11/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLN5296P	AIG Asia Pacific Insurance Pte. Ltd.	08/05/2017-07/05/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-179169

Date of Request: 30/11/2017

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 30/11/2017
Enquiry By THEMIS ALLIANCE
TP Vehicle No. SLN5296P
Accident Date 29/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Dec 2017 Edit Reg		22 Dec 2017 00:00 Edit Adj Rpt	S\$3,329.80 Edit Estimates	S\$3,329.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Karin Loh JiaLin (Karin Lu JiaLin) , ID: 58303377J								
Main Claimant:	LAW VIVIAN HOI YUEN , ID: S7989174F								
Vehicle Reg. No.:	SKF184R	Date of Loss:	29/11/2017 09:00 - :59 [67 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2757882551SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SLN5296P	Policy No. (Claimant):							
		Excess:							
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 11/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKF184R (2757882551SG)
[SLN5296P]
TP
LAW VIVIAN HOI YUEN
Nov 29 2017 9:00AM
[Karin Loh JiaLin (Karin Lu JiaLin)]
Performance Motors Limited

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/12/18 12:42	General View		Load JPG
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11	28/12/18 12:42	General View		Load JPG
12	28/12/18 12:42	General View		Load JPG
13	28/12/18 12:42	General View		Load JPG
14	28/12/18 12:42	Odometer Reading		Load JPG
15	28/12/18 12:42	General View		Load JPG
16	28/12/18 12:42	Chassis Number		Load JPG
17	28/12/18 12:42	General View		Load JPG
18	28/12/18 12:42	General View		Load JPG
19	28/12/18 12:42	General View		Load JPG
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21	28/12/18 12:42	General View		Load JPG
22	28/12/18 12:42	General View		Load JPG
23	28/12/18 12:42	General View		Load JPG
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/11/17 19:47	TP GIA REPORT 1		Load PDF
2	30/11/17 19:47	TP GIA REPORT 2		Load PDF
3	30/11/17 19:47	TP ESTIMATE		Load PDF
4	05/12/17 15:08	LETTER TO OI		Load PDF
5	03/01/18 10:54	TP ESTIMATE- MARKED		Load PDF
6	28/12/18 12:46	WORKSHOP INVOICE		Load PDF
7	28/12/18 12:46	AUTHORISATION TO ACT FORM		Load PDF
8	28/12/18 12:46	Release Voucher		Load PDF
9	28/12/18 12:46	GIA SEARCH		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/12/17 09:45	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLN5296P (Insd veh)	Model:	BMW X1 1.5 SDRIVE 18I (A)
	SKF184R (TP veh)		
Date of Accident:	29/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,441.86
Final Repair Cost	:	\$	3,562.89
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,744.89

3.00 days at \$60.00 per day

days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

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BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	:	\$ 3,744.89
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

28 Dec
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022826/SEA3Q2
Date: 28/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:
Claimant Vehicle No : SKF184R Insured Vehicle No : SLN5296P
Date of Loss: 29/11/2017 Nature of Claim: TP Claim No: 2757882551SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKF184R
Make & Model: BMW X1, 1.5 SDRIVE 18i (A) Engine No: HIDDEN
Reg. Date: 24/04/2012 (Man. Year: 2012) Chassis No: WBAVL320X0VP95246
Colour: White Odometer: 80712 km
Engine Capacity: 1499 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,993.85	1,245.80	748.05	37.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,092.00	2,084.00	1,008.00	32.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,085.85	3,329.80	1,756.05	34.53
+ GST 7.00/7.00% (S\$)	356.01	233.09	122.92	34.53
Nett Amount (S\$)	5,441.86	3,562.89	1,878.97	34.53
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,744.89		

INSPECTION

Date of Assignment: 22/12/2017
Date Inspected: 22/12/2017 Inspected At: Performance Motors Limited (Alexandra)
303 Alexandra Road, Sime Darby
Performance Centre
Singapore 159941
Estimated Period of Repair: 4.0 days

Adjuster: Sebastian Yeang Wai Keen**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*SET RR BUMPER TOW HOOK COVER	Not Necessary	43.55 FS	*- FS
3	1		*RR BUMPER CTR GUIDE	Not Necessary	61.35 FS	*- FS
4	1		*RR BUMPER LOWER COVERING	Scratched	20.45 FS	*20.45 FS
5	1		*RR BUMPER LH GUIDE	Not Necessary	55.55 FS	*- FS
6	1		*RR BUMPER RH GUIDE	Not Necessary	55.55 FS	*- FS
7	1		*RR BUMPER (PRIMED)	Cut	811.10 FS	*811.10 FS
8	1		*RR BUMPER BOTTOM (XLINE/PDC)	Scratched	314.45 FS	*314.45 FS
9	1		*TRIM EXHAUST SYSTEM	Not Necessary	35.50 FS	*- FS
10	1		*RR BUMPER LH REFLECTOR	Not Necessary	34.35 FS	*- FS
11	4		*DECOUPLING RING PDC TORQUE CONVERTE	Necessary	19.80 FS	*19.80 FS
12	2		*BUMPER PDC SENSOR (SCHWARZ) -ELBOW	Not Necessary	462.20 FS	*- FS
Total Parts (\$\$)					1,993.85	1,245.80

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE REAR BUMPER AND ATTACHMENTS	New	1,700.00	850.00
2	PAINTING REAR BUMPER	New	1,038.00	934.00
3	TO CHECK ELECTRICAL WIRING SYSTEM AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
4	TO REMOVE OLD PDC ASSEMBLY ,REPLACE DAMAGED PARTS AND RECONNECT TO NEW BUMPER INCLUDING CONDUCT CHECKS FOR PROPER FUNCTION	New	177.00	150.00
Gross Labour Cost (S\$)			3,092.00	2,084.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >