

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 11 June 2018 12:38 PM
To: Asher Sng (LKKAUTO); MT_Claim_SG
Cc: ERIC WOO JUN KIAT; Vic (LKKAUTO); Admin A
Subject: RE: [MANDATE REQUEST] RE: Third Party Survey - SLN9775Y Your insured - SKC5339U
DOA 28.11.2017 Our Ref: 17/17/17/VP05/020244

Hi Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Friday, 8 June, 2018 3:50 PM
To: MT_Claim_SG; GERALD POH WEE BIN
Cc: ERIC WOO JUN KIAT; ONG LI LI; Vic (LKKAUTO); Admin A
Subject: [MANDATE REQUEST] RE: Third Party Survey - SLN9775Y Your insured - SKC5339U DOA 28.11.2017

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 05/12/2017 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured make a right turn into the main road and collided with third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PEGASUS ENGINEERING & TRADING PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,007.57	\$ 2,300.50
2. LTA/GIA Search Fee	\$ 5.35	\$ 5.35
Total	\$ 6,012.92	\$ 2,305.85

**4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

• Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 8 May 2018 2:07 PM

To: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: ericwoo@lonpac.com; llong@lonpac.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Third Party Survey - SLN9775Y Your insured - SKC5339U DOA 28.11.2017

WITHOUT PREJUDICE

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Inspection photo
- Police investigation result

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 5 December 2017 10:52 AM

To: 'MT_Claim_SG' <mt_claim@lonpac.com>

Cc: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; ericwoo@lonpac.com; llong@lonpac.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Third Party Survey - SLN9775Y Your insured - SKC5339U DOA 28.11.2017

Your ref: 17/17/17/VC30/020244

LKK ref: CC4/LPC17022824/Aea3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SLN 9775Y

Date of survey: 30/11/2017

Enclosed for your perusal is:
• TP's GIA report

We have not authorized repairs.

Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and he can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 30 November, 2017 10:23 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Third Party Survey - SLN9775Y Your insured - SKC5339U DOA 28.11.2017

Dear Mr Gerald,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 30 November, 2017 10:12 AM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: Third Party Survey - SLN9775Y Your insured - SKC5339U DOA 28.11.2017

Our ref: 20244 and not 20243

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 30 November, 2017 10:04 AM

To: GERALD POH WEE BIN; assignments@lkkauto.com

Cc: MT_Claim_SG; Admin A

Subject: RE: Third Party Survey - SLN9775Y Your insured - SKC5339U DOA 28.11.2017

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 30 November, 2017 9:12 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Third Party Survey - SLN9775Y Your insured - SKC5339U DOA 28.11.2017

Our Ref : 17/17/17/VC30/020243

Dear Catherine,

Kindly proceed to survey on without prejudice.

Our insured is also pursuing a third party claim.

As the accident was capture by the video from SLN9775Y, please obtain the video footage for our viewing.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

Sent: Wednesday, 29 November, 2017 7:02 PM

To: MT_Claim_SG

Subject: Third Party Survey - SLN9775Y Your insured - SKC5339U DOA 28.11.2017

Your Ref: SKC5339U

Our Ref: SLN9775Y

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for a Pre-Repair Inspection under the NIMA Protocol and confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Please arrange for survey as soon as possible, vehicle is in.

Thanks & Regards,

Alvin Low

Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: OWNER OF VEHICLE NUMBER SLN 97754

ACCIDENT INVOLVING SKC 53394

ALONG/AT Jurong West Street 62 on 28/11/2017

We hereby authorize you to act on our behalf in pursuance of our claim for all damages during the repair arising out of the above accident.

This letter serve as the 'AUTHORITY TO ACT'.

We also hereby authorize all agreed settlement payment be made in favour to PEGASUS ENGINEERING & TRADING PTE LTD.

Name : Grab Rentals Pte Ltd

Co Reg No : 201617200G

Address : 18 Sin Ming Lane #01-08 Midview City Singapore 573960

Contact : 6655 0005

Date : 29/11/2018

Signature



Owner



LONPAC INSURANCE BHD

CLAIM NO : 17/17/17/VC30/020243
DATE : 22 JUNE 2018

DISCHARGE VOUCHER

I/We, GRAB RENTALS PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner SKC 5339U the sum of Singapore Dollars TWO THOUSAND THREE HUNDRED FIVE AND CENTS EIGHTY FIVE ONLY. (\$2,305.85) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SLN 9775Y on 28/11/2017 along/at JURONG WEST STREET 62.

I /We hereby agree to indemnify and keep indemnify (**PENG HUI HUANG /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s PEGASUS ENGINEERING & TRADING PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date

Grab Rentals Pte Ltd / 28/06/2018

Name of vehicle owner/Date

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Vehicle Model : Toyota Vios 1.5E CVT
Vehicle No : SLN9775Y
Chassis No : MHFB29F3X02011637

GST / ROC Company No : 201101753C

Third Party Insurer : Lonpac
Insured's Veh No : SKC5339U
Date of accident : 28.11.2017

Tax Invoice No : IV18/04-1159
Invoice Date : 21.04.2018

Pages : 1 of 1

DESCRIPTION	AMOUNT
TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR.	\$ 2,150.00
Sub Total	\$ 2,150.00
GST (7.00%)	\$ 150.50
Total	\$ 2,300.50

Cheques should be made payable to **PEGASUS ENGINEERING & TRADING PTE LTD**

PEGASUS ENGINEERING & TRADING PTE LTD

Authorised Signature (Company Stamp)

If you have enquiries concerning this invoice, please contact Mr. Alvin or Mr. Wee at Tel: (65) 6858 1846
Mailing Address : Pegasus Engineering@Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216
E-mail : claims@pegasusengrg.com.sg

Enquire Vehicle & Owner Information (Vehicle No. SKC5339U As At 28 Nov 2017 / 21:15:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: SLN9755Y

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S2581237I

Owner Name: PENG HUI HUANG

Registered Address Type: HDB / HUDC

Registered Block/House No.: 603

Registered Street Name: JURONG WEST STREET 62

Registered Unit No.: # 10 - 197

Registered Building Name: -

Registered Postal Code: 640603

Current Vehicle Details

Vehicle No.: SKC5339U

Make Description/Model: VOLKSWAGEN / NEW GOLF 1.4 AT 5K13G5

Insurance Company Name: LONPAC INSURANCE BHD



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/01701/2018
Date : 19 APRIL 2018

ONG LENG KIAT
BLK 426 JURONG WEST AVENUE 1
#03-332
SINGAPORE 640426

Dear Sir/Madam

ROAD TRAFFIC ACCIDENT INVOLVING SLN 9775 Y AND SKC 5339 U ALONG JURONG WEST STREET 62 ON 28/11/2017 AT ABOUT 9.15PM

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of **SKC 5339 U** had committed an offence of **Inconsiderate driving under Section 65(b) of the Road Traffic Act Chapter 276**. Action has been initiated against the driver for the said offence.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.