

10/2010

INS. CASE OWNER:

RICHARD  
VALE

CC 4 / AXA 1702 2821

Mha3

LKK:  
IDAC

81568

Surveyor:

MA

DOI:

30/11/17

Date / Time:

30/11/17

Registered in Merimen:

30/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 7928Y

Claim No.:

58M010FB

Name of Insured:

TRANS-CAR SERVICES PTE LTD

Policy No.:

VPX/PI680520

Insured Tel No.:

HP:

Make / Model:

CHEVROLET EPICA - 2.0 (A)

Excess Sec II : \$S

5,000.00

D.O.A.:

28/11/17

Place of Accident:

PIE TOWARDS CHANGI AIRPORT  
BEFORE PAYA LEBAR EXIT

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: WONG HOI YING

OI GIA REPORT YES / NO: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SJC 7066E



INSRS:

WSP: Extreme Performance

Tel:

Liability: NON ARC

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time:

DATE / TIME	STAGE	DATE / PIC
04/12/17 (V/L)	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	02/12/17 - MC
02/12/17	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup):	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 06/12/17 Sent By: 03  
20/12/17 - PV 10. TP ACCEPTED OFFER.

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: 49 SS 1,800.00 (9 days) Reduction: 50 % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 15/02/19 Confirm with: CHUNSON Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia: ALL

Repair Cost: (w/loss) SS 5,136.00 COIP RATE-ENHANCED TP 28/11/17

Loss of Rental (LOR): SS ( days) 1) Claim status: Normal/Reject/Private Settle

Loss of Use (LOU): SS 710.00/560 x 12 days 2) Report Format: 3) Survey fee: \$ 380.00

Loss of Income (LOI): SS ( \$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search SS 935 Global Sum SS: 5,700.00

Medical: SS

Disbursement: SS (e.g. Tow/Independent)

Legal Cost SS

Total: SS 5,561.35

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: SS 5,700.00 Name 1: BESTMAN PERFORMANCE PTE LTD

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

Surveyor:

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INW / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s

Esteem

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

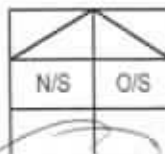
Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 9 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: \_\_\_\_\_

Yr Regn: \_\_\_\_\_

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: \_\_\_\_\_

Colour: \_\_\_\_\_

Sp. Reading: \_\_\_\_\_

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. \_\_\_\_\_ mm

R/Bal. \_\_\_\_\_ mm

L/Bal. \_\_\_\_\_ mm

L/Bal. \_\_\_\_\_ mm

D.O.A. 28/11/2017

D.O.I. 30/11/2017

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	L/S \$ 4,800.00
	(CRP: \$ 4,959.36 / 50%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

\$ + RS \$

Photos

Others

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee:

☐

: Site Insp (\$ \_\_\_\_\_)

☐

: Interview (\$ \_\_\_\_\_)

☐

: Tech. Invs (\$ \_\_\_\_\_)

☐

: Weekend (\$ \_\_\_\_\_)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/AXA17022821/M1ha3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 30-11-2017	
		Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SHB 7928Y	Veh. Inspected	SJC 7066E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	30/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	28/11/2017	Inspection Date	30/11/2017
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Repair Estimates

SJC 7066 E

Parts	(a) Cost / List Price Items	\$	7,179.14
	Plus/Less 25%	\$	1,794.79
	<b>Total of Cost / List</b>	<b>\$</b>	<b>5,384.36</b>
	(b) Nett Price Items		
	Less		
	<b>Total of Nett Item</b>		
	(c) Special Nett Items	\$	295.00
<b>Total Parts Cost</b>		<b>\$</b>	<b>5,679.36</b>
<b>Labour</b>		<b>\$</b>	<b>4,080.00</b>
<b>Total</b>		<b>\$</b>	<b>9,759.36</b>

The above total will be subjected to 7% G.S.T.

Name of Surveyor : \_\_\_\_\_  
Company : \_\_\_\_\_  
Survey conducted on : 30/11/17 at 3:30 pm

#### Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : \_\_\_\_\_ day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ \_\_\_\_\_

(e) Signature of surveyor : \_\_\_\_\_ Date: \_\_\_\_\_



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Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Spare Parts

Vehicle No. : **SJC 7066 E**  
Make & Model : **TOYOTA VIOS**  
Chassis No. : **MR053HY9305048891**

Submit By : **Carmen Lim**  
Year Manufacture : **2008**  
Engine No. :  
**Cost / List**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor	2	\$200.00	S.N - <i>slvt</i>	
2	Rear number plate	1	<del>\$45.00</del> <i>46</i>	S.N - <i>bt</i>	
3	Rear No.plate lamp LH	1	\$56.75	<i>Y</i> <i>arc</i>	
4	Rear No.plate lamp RH	1	\$56.75	<i>X</i> <i>arc</i>	
5	Rear bumper	1	\$451.90	<i>✓</i> <i>det</i>	
6	Rear bumper clip	10	\$40.00	<i>✓</i> <i>arc</i>	
7	Rear bumper side retainer LH	1	\$84.90	<i>✓</i> <i>dis</i>	
8	Rear bumper side retainer RH	1	\$84.90	<i>✓</i> <i>dis</i>	
9	Rear bumper bracket LH	1	\$76.70	<i>✓</i> <i>dis</i>	
10	Rear bumper bracket RH	1	\$76.70	<i>✓</i> <i>dis</i>	
11	Rear bumper reflector LH	1	\$90.70	<i>✓</i> <i>arc</i>	
12	Rear bumper reflector RH	1	\$90.70	<i>✓</i> <i>arc</i>	
13	Bootlid	1	\$861.60	<i>✓</i> <i>bt</i>	
14	Bootlid lock	1	\$152.70	<i>✓</i> <i>bt</i>	
15	Bootlid hinge LH	1	\$96.75	<i>X</i> <i>R</i>	
16	Bootlid hinge RH	1	\$96.75	<i>X</i> <i>R</i>	
17	Bootlid emblem	1	\$46.15	<i>✓</i> <i>arc</i>	
18	Wording "VIOS"	1	\$44.17	<i>✓</i> <i>arc</i>	
19	Wording "E"	1	\$39.28	<i>✓</i> <i>arc</i>	
20	Bootlid garnish	1	\$145.75	<i>✓</i> <i>dis</i>	
21	Tail end panel	1	\$668.10	<i>✓</i> <i>bt</i>	
22	Tail end panel garnish	1	\$200.76	<i>✓</i> <i>dis</i>	
23	Tail end panel garnish clip	8	\$14.00	<i>✓</i> <i>arc</i>	

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

**Spare Parts**

Vehicle No. : **SJC 7066 E**  
 Make & Model : **TOYOTA VIOS**  
 Chassis No. : **MR053HY9305048891**

Submit By : **Carmen Lim**  
 Year Manufacture : **2008**  
 Engine No. :

**Cost / List**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Boot weatherstrip	1	\$196.50 —	JPC	
25	Tail lamp LH	1	\$358.50 —	cvq	
26	Tail lamp RH	1	\$358.20 —	cvq	
27	Tail lamp clip	2	\$5.00 —	nh	
28	Spare tyre well panel	1	\$696.70 x	R	
29	Spare tyre board	1	\$189.60 —	dis	
30	Exhaust chrome surround	1	\$95.04 x	nh	
31	Rear windscreen moulding	1	\$90.35 x	nh	
32	Rear windscreen sealant	1	\$50.00	SNXNH	
33	LH rear fender	1	\$856.62	xR	
34	RH rear fender	1	\$856.62	x2	
35					
36					
37					
38					
39					
40					
41					
42					
43					
44					
45					
46					

*Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.*



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

## Labour

Vehicle No. : **SJC 7066 E** Submit By : **Carmen Lim**  
Make & Model : **TOYOTA VIOS** Year of Manufacture : **2008**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (BOOTLID,RR BUMPER,END PANEL, SPARE TYRE WELL PANEL,LHR FENDER,RHR FENDER)	\$1,600.00	1200
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (BOOTLID,RR BUMPER,END PANEL, SPARE TYRE WELL PANEL,LHR FENDER,RHR FENDER)	\$1,400.00	1100
3	To check wiring	\$50.00	20
4	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load	\$150.00	60
5	To remove & refit rear windscreen	\$120.00	X
6	To tuff coat	\$250.00	80
7	To remove & refit exhaust system to assist work load	\$150.00	X
8	To transfer boot mechanism to new boot	\$120.00	40
9	To conduct water leakage tests to ensure proper air and sealing	\$120.00	X
10	To remove & refit reverse sensor	\$120.00	60

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

45448012

Not Authorised  
W/S Repair  
After Painted  
Work Photo with  
9 days. 30/11/2017.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd  
8 Shenton Way #24-01  
AXA Tower  
Singapore 068811

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Vale Oh

Date: 06 Dec 2017

**Preliminary Advice**

Insured Vehicle No	: SHB7928Y	Accident Date	: 28/11/2017
TP Vehicle No	: SJC7066E	Assignment Date	: 30/11/2017
Make	: TOYOTA VIOS	Est. Duration of Repair	: 9 days
Date of Inspection	: 30/11/2017		
Inspection At	: Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259 Singapore 569536		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages ....rear..... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,759.36
Revised Amount	:S\$	6,017.61
Check Items (Estimated)	:S\$	0.00
Total	:S\$	6,017.61

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have not authorized repairs.



451.90	56.75	200.00	5.00	1200.00	400.00
40.00	56.75	40.00	50.00	1100.00	300.00
84.90	96.75			30.00	20.00
84.90	96.75			60.00	90.00
76.70	696.70			80.00	120.00
76.70	95.04			40.00	170.00
90.70	90.35			60.00	150.00
90.70	856.62				80.00
861.60	856.62				120.00
152.70				2570.00	60.00
46.15					
44.17					
39.28					
145.75					
668.10					1510.00
200.76		240.00			0.00
14.00					
196.50					
358.50	2902.33		55.00		
358.20					
5.00					
189.60					

4276.81

7179.14	295.00	4080.00
4276.81	240.00	2570.00
2902.33	55.00	1510.00

4276.81  
1069.20  
3207.61  
240.00  
2570.00

6017.61

548.20  
639.30  
269.60  
328.80  
0.00

}

CHECK ITEM

1785.90  
535.77  
1250.13  
200.00  
1800.00  
200.00  
3450.13



**Re:<MANDATE IA> S8M010F8 ACCIDENT INVOLVING  
VEHICLES SHB 7928Y(OI) AND SJC 7066E(TP) ON  
28/11/2017 TP PROPOSED: \$5,861.35**

Type

Question

Message

HI LKK, we will increase our offer to \$5,700 MAX. TY.

Reply



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Your Ref : SHB 7928 Y

Our Ref : SJC 7066 E

Date : 13-09-2018

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

RE : ACCIDENT INVOLVING SJC 7066 E & SHB 7928 Y  
ACCIDENT DATE 28-11-2017  
ACCIDENT ALONG PIE TOWARDS CHANGI

We are the workshop for the owner of motor vehicle no : SJC 7066 E which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SHB 7928 Y we are submitting these claims for your consideration.

1	Cost of repair	S \$	5,136.00
2	Loss of use <u>13</u> days @ \$ <u>120</u> / day	S \$	1,560.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<b>S \$</b>	<b>6,703.45</b>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*

Claims Executive

Email : [carmen@esteempert.com.sg](mailto:carmen@esteempert.com.sg)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 7 December, 2017 11:32 AM  
**To:** claims@transcab.com.sg  
**Cc:** carrisalee@ava-ins.com; icewong@ava-ins.com; ireneng@ava-ins.com; foonghon@ava-ins.com; Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF : P1680520 (SHB 7928Y)\_ACCIDENT INVOLVING SHB 7928Y & SJC 7066E ALONG PIE TOWARDS CHANGI ON 28/11/2017



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 December 2017

Transcab Taxi  
Singapore

Dear Sir/Madam,

**OUR REF : CC4/AXA17022821/M1ha3**

**YOUR REF : P1680520 (SHB 7928Y)**

**ACCIDENT INVOLVING SHB 7928Y & SJC 7066E ALONG PIE TOWARDS CHANGI ON 28/11/2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ESTEEM PERFORMANCE PTE LTD acting on behalf of the owner of SJC 7066E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not to our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm (press 1 for GI and option 3 for claims) or [cst@axa.com.sg](mailto:cst@axa.com.sg) / [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Public  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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## LETTER OF AUTHORITY


To Whom It May Concern:

ACCIDENT INVOLVING SJC 7066E & SHB 7928Y along PIE  
towards Changi on 28/11/2017 @ 23:50

I, Goldbell Car Rental Pte Ltd Nric No. 200710651 D  
Of 10 Raeburn Park #02-10 Singapore 088702 Owner  
of motor vehicle no. SJC 7066E do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
KSCGP JURIS LLP as my solicitors to write, to negotiate and settle my claim against the  
other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to  
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final  
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge  
voucher on my behalf.

  
Signature of Owner



redefining / insurance

CLAIM REF : S8M010F8  
INSURED : TRANS-CAB SERVICES PTE LTD

**DISCHARGE VOUCHER**

We/I, GOLDBELL CAR RENTAL PTE LTD, CO. REG. NO. 200710651D hereby agree to accept the sum of dollars FIVE THOUSAND SEVEN HUNDRED ONLY (S\$5,700.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SHB 7928Y as a result of an accident along PIE TOWARDS CHANGI on 28/11/2017 of which we/I were/was the driver/ owner/ hirer/ passenger/ rider/ pillion/ Insurer of motor vehicle no. SJC 7066E.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SHB 7928Y in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SHB 7928Y.

Dated this 15<sup>th</sup> day of February 2019

Claimant's Signature

NRIC no./ Company Stamp

Occupation/ Business

Address

Telephone No.

Witness's Name

Witness's Signature

Witness's NRIC No.



Huang

Goldbell Car Rental Pte Ltd

: 10 Raeburn Park #02-01 (S) 088702

: 6603 9398

: Mabel Boo

[Signature]

: 93502694

**ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg  
GST Registration No: 20-0005485-N CO Registration: 200005485N

M/S : AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

ATTN: Motor Claim Department  
Your Ref No: SHB7928Y  
Claim Type: Third Party  
Accident Date: 28/11/2017  
TP Veh Reg No: SHB7928Y

Claim No: CER1301019  
Final No: CIV1301296  
Date: 09 May 2018  
Policy No:  
Veh Reg No: SJC7066E  
Make/Model: TOYOTA VIOS 1.5E A  
Chassis No: MR053HY9305048891  
Engine No: 1NZX696441  
Reg. Date:

**Tax Invoice to Vehicle No :SJC7066E**

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 LUMP SUM	1 PCS	4,800.00	
		4,800.00	4,800.00
Total			S\$ 4,800.00
Add GST @ 7%			336.00
Total Amount Payable			<u>S\$ 5,136.00</u>

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND ONE HUNDRED THIRTY SIX ONLY

The above vehicle was surveyed by MR MA on 30/11/2017

For Esteem Performance Pte Ltd

E. & O. E.

  
AUTHORISED SIGNATURE





# Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Nov 2017 / 17:09:21

Receipt Date/Time : 29 Nov 2017 / 17:09:21

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-171129-001661

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHB7928Y				
As at 28 Nov 2017/23:50:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHB7928Y Enquiry Fee 20171129170831808960	5.00	0.35	5.35
Sub-Total		5.00	0.35	5.35
Total Before Rounding		5.00	0.35	5.35
Rounding Difference				0.00
Total Amount Payable				5.35
Paid By				
	20171129170842737	Direct Debit: eNETS Debit (Internet Banking)		5.35
Total				5.35
Cash Change				0.00
Tendered Amount				5.35
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHB 7928Y (Insd veh)	Model:	TOYOTA VIOS
	SJC 7066E (TP veh)		
Date of Accident:	28/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		10,442.50
Final Repair Cost	:	\$		5,136.00
Loss of Use	:	\$		720.00
Rental (if any)	:	\$		12days at \$60.00 per day
LTA / GIA Search Fee	:	\$		5.35

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	5,700.00

Is Third Party Workshop GIA Registered?	[ ] YES	[ X ] NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:	Agreed Liability _____ 100 (%)		
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ESTEEM PERFORMANCE PTE LTD	:	\$ 5,700.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

12/03/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM17022821/M1ha3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 12-03-2019



ATTN: RICHARD

Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHB 7928Y	Veh. Inspected	SJC 7066E
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S8M010F8	Excess (\$)	0.00
Assign From		Assign Date	30/11/2017

## 2. Vehicle Particulars & Condition

Make & Model	TOYOTA VIOS	c.c	1497
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	MR053HY9305048891	Colour	BEIGE
Odometer	238091	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	LING LONG	8 mm
L/H Front Tyre	185/60 R15	LING LONG	8 mm
R/H Rear Tyre	185/60 R15	LING LONG	8 mm
L/H Rear Tyre	185/60 R15	LING LONG	8 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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## 5. General Information

Accident Date	28/11/2017	Inspection Date	30/11/2017
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	9 Working Days
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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJC 7066E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	REAR NO.PLATE LAMP LH(CONSISTENT)	SERVICEABLE	56.75	-
1	REAR NO.PLATE LAMP RH(CONSISTENT)	SERVICEABLE	56.75	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	451.90	451.90
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	DISTORTED	84.90	84.90
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	DISTORTED	84.90	84.90
1	REAR BUMPER BRACKET LH (CONSISTENT)	DISTORTED	76.70	76.70
1	REAR BUMPER BRACKET RH (CONSISTENT)	DISTORTED	76.70	76.70
1	REAR BUMPER REFLECTOR LH (CONSISTENT)	CRACKED	90.70	90.70
1	REAR BUMPER REFLECTOR RH (CONSISTENT)	CRACKED	90.70	90.70
1	BOOTLID (CONSISTENT)	BENT	861.60	861.60
1	BOOTLID LOCK (CONSISTENT)	BENT	152.70	152.70
1	BOOTLID HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	96.75	-
1	BOOTLID HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	96.75	-
1	BOOTLID EMBLEM (CONSISTENT)	NECESSARY	46.15	46.15
1	WORDING 'VIOS' (CONSISTENT)	NECESSARY	44.17	44.17
1	WORDING 'E' (CONSISTENT)	NECESSARY	39.28	39.28
1	BOOTLID GARNISH (CONSISTENT)	DISTORTED	145.75	145.75
1	TAIL END PANEL (CONSISTENT)	BENT	668.10	668.10
1	TAIL END PANEL GARNISH (CONSISTENT)	DISTORTED	200.78	200.78
8	TAIL END PANEL GARNISH CLIP (CONSISTENT)	NECESSARY	14.00	14.00
1	BOOT WEATHERSTRIP (CONSISTENT)	DISTORTED	196.50	196.50
1	TAIL LAMP LH (CONSISTENT)	CRACKED	358.50	358.50
1	TAIL LAMP RH (CONSISTENT)	CRACKED	358.20	358.20
2	TAIL LAMP CLIP (CONSISTENT)	NECESSARY	5.00	5.00
1	SPARE TYRE WELL PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	696.70	-
1	SPARE TYRE BOARD (CONSISTENT)	DISTORTED	189.60	189.60
1	EXHAUST CHROME SURROUND (CONSISTENT)	SERVICEABLE	95.04	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	90.35	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	LH REAR FENDER (CONSISTENT)	TO REPAIR SEE LABOUR	856.62	-
1	RH REAR FENDER (CONSISTENT)	TO REPAIR SEE LABOUR	856.62	-
	LESS 25% DISCOUNT		-1,794.79	-1,069.20
			5,384.35	3,207.61
	<b><u>SPECIAL NETT ITEMS</u></b>			
2	REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	200.00	200.00
1	REAR NUMBER PLATE (SN) (CONSISTENT)	BENT	45.00	40.00
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			295.00	240.00
	<b><u>LABOUR</u></b>			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (BOOTLID,RR BUMPER,END PANEL,SPARE TYRE WELL PANEL,LHR FENDER,RHR FENDER).INCLUSIVE OF THE REPAIR OF BOOTLID HINGE LH,BOOTLID HINGE RH,SPARE TYRE WELL PANEL,LH REAR FENDER AND RH REAR FENDER		1,600.00	1,200.00
	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(BOOTLID,RR BUMPER,END PANEL,SPARE TYRE WELL PANEL,LHR FENDER,RHR FENDER).		1,400.00	1,100.00
	TO CHECK WIRING		50.00	30.00
	TO REMOVE & REFIT SPARE TYRE, SPARE TYRE BOARD,CARPET TRIM TO ASSIST WORK LOAD.		150.00	60.00
	TO REMOVE & REFIT REAR WINDSCREEN.	NOT NECESSARY	120.00	-
	TO TUFF COAT.		250.00	80.00
	TO REMOVE & REFIT EXHAUST SYSTEM TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	-
	TO TRANSFER BOOT MECHANISM TO NEW BOOT.		120.00	40.00
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIT REVERSE SENSOR.		120.00	60.00
			4,080.00	2,570.00
	<b>GRAND TOTAL</b>		<b>9,759.35</b>	<b>6,017.61</b>

Report Ref No. CC4/ASM17022821/M1ha3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,800.00
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Report Ref No. CC4/ASM17022821/M1ha3q2

MA CHIN FOOK

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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