

ASG REC. BY:

REF: CS/MSG17022816/Aqber

Special Instruction:

Surveyor:

Adrian

ASSIGNMENT (Office)

From (Person):

Irene Tan

of

MSIG

Date/Time:

2.57pm @ 30/11/17

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLH1542L

Insured:

GBD552D

at Workshop m/s

Zen Werks

Tel:

9271 2214

of

1 kaki Bukit Ave 6 # 01-107 @ Angbay

Policy No:

B28716074MKC

Claim No:

538848

Sum Insured:

Excess:

Make of Veh:

D.O.A

28/11/2017

(Client's Record)

CA / REV / REP. / REV 24 HRS

lwp

H.O.D. Endorsement:

Date/Time:

4:20pm @ 30/11/17

Person Contacted:

Chris Chan

Vehicle IN / OUT

Date/Time

Action/Instruction

(✓) Estimate

SLH1542L-X

GBD552D-X

01/12/17 @

12pm Informed Irene Tan, we are pending estimate from repairer.

27/12/17 @

11.11am Revised to Irene Tan via Weimann.

LS \$8200, 8 days (Red \$ 8845.00, 52/e)

Rebate: \$51575/=

Signature

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 8 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLH1542L Yr Regt: Oct 16
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Honda Shuttle cc 1496
 Colour: Blue A.C. Insured / Std / NI / NA
 Sp. Reading: 35115 T. Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: G1K81006064
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 185/60R15
 R: 185/60R15
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front _____ Rear _____
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 30/11/17
 Survey held at Zen.
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time : _____ Action / Instruction

TP mslg.

RECEIVED 27/11/2017

Date/Time. File Pass to? ☐ : Preli. Report

27/11/17 ☐ : Final Report

Date/Time. File Return to? _____

By: _____

Days Of Repair: 8

Resurvey No. of Trip: 1

Survey Fee:

Transportation

☐ 3 - RS (US)

Photos

Others

TOTAL

Add Fee: ☐ Site Insp. (\$

☐ Interview \$

☐ Tech. Insp. \$

☐ Weekend \$

Report Format : MER TP

Lump Sum / I.B.I. (\$) 8700

300

10

310




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17022816/Aqb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 30-11-2017		
Code : MSG				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBD 552D	Veh. Inspected	SLH 1542L	
Policy No.	B28716074MKC	Coverage (\$)	0.00	
Claim No.	538848	Excess (\$)	0.00	
Assign From	MERIMEN (IRENE TAN)	Assign Date	30/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.	Colour			
Odometer	-	Steering		
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	28/11/2017	Inspection Date	30/11/2017	
Survey held at	1 KAKI BUKIT AVE 6# 01-107 AUTOBAY			
Repairer	ZEN WERKZ LLP			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Reference No. : *C9/MSG/7022816/Ag/b*
Policy Type: OD (TP) / TP RES / TL / EVA

SH 1542

Typist

Admin (*Cather*): Case handler to make sure all information created by the assignment team are **ACCURATE**.

[illegible]

- | | |
|---|---------------------------------------|
| C | Reference No. |
| C | Customer Code |
| N | Assign From |
| C | Assign Date |
| C | Veh No (Inspected) |
| C | Veh No (Insured) |
| C | D.O.A |
| C | Policy No |
| C | Claim No |
| C | Insurance Authorisation (CA /REV/REP) |
| C | Report Type |
| C | Weekend Charges |
| N | Survey held at/Repairer |
| C | Excess |

Surveyor (Adrian): Case handler to make sure the surveyor completed all required information.

C	Vehicle No
C	Regn Month/Year
N	Vehicle Type
N	Make & Model
C	Engine Capacity. (C.C)
N	Colour
C	Odometer. (Sp.Reading)
C	Chassis No
N	General Condition
N	Steering
N	Brake
N	Modification (Modi)
C	Tyre Size
N	Tyre Make
C	Tyre Balance
C	Date of Inspection
N	Survey held
N	Des.of Damages

[illegible]

C Damaged Vehicle Photographs Uploaded

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
-------------------------------------	--------------------------	--------------------------

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓	
✓	

C Resurvey photo Uploaded

✓		
---	--	--

Case Handler _____ **Date** _____

21/05/2014

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

[Main](#) 29 Nov 2017 30 Nov 2017 15:23 [Assign](#) [New Assignment](#) [Cancel Case](#)

	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS			[Created by insurer]						
Insured:	SAMWOH CORPORATION PTE LTD, Co. Reg. No.: 198502202Z								
Main Claimant:	LAW PHENG KIAT, ID: S7510392A								
Vehicle Reg. No.:	SLH1542L	Date of Loss:	28/11/2017 20:00 - :59						
Claim Type:	TP / 538848	Policy/Cover Note No.:	B28716074MKC (Comprehensive) Coverage: 26/05/2017 - 25/05/2018						
Vehicle Reg. No. (Insured):	GBD552D	Policy No. (Claimant):							
		Excess:	S\$1,500.00						
Repairer:	Zen Werkz Llp (HQ) BLOCK 3 KAKI BUKIT ROAD 1, # 03-04 Eunost Technolink, 415935 Kaki Bukit - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 01/12/2017]								
Driver/Custodian (Insured):	SAW SHWE MAUNG (/ Male), NRIC: G6209411M								
ASSOCIATED MAIL RECEIVED			View All Compose Case Mail						
There are no mail for this case.									
ALL ASSOCIATED TASKS			View All Search Tasks Create New Task Complete						
Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Tan Jin Hao

From: Lin Shuhui
Sent: Thursday, 30 November, 2017 2:57 PM
To: chris_chanbebe@hotmail.com
Cc: Tan Jin Hao; Irene Tan
Subject: FW: SLH1542L & GBD552D doa 28/11/17

Dear Chris,

My officer for this case will be Irene Tan Tel: 65942541.

Tan

Have a great week ahead!

Lin Shuhui
Admin Officer, Claims Services (Motor)
Direct line +65 6594 2586 | Direct fax +65 6225 7402 | shuhui_lin@sg.msig-asia.com



MSIG



2016 Insurer Claims Team of the Year

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us



A member of **MS&AD** INSURANCE GROUP

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Thursday, 30 November, 2017 2:53 PM
To: Lin Shuhui <shuhui_lin@sg.msig-asia.com>
Subject: Re: SLH1542L & GBD552D doa 28/11/17

Dear Shu Hui ,

LKk Auto CONSULTANT pte Ltd.
Please let us have your reply soon.Thanks

Regards,
Chris Chan Pick Yuen

From: Lin Shuhui <shuhui_lin@sg.msig-asia.com>
Sent: Thursday, November 30, 2017 2:49:45 PM
To: chris_chanbebe@hotmail.com
Cc: Tan Jin Hao; Irene Tan
Subject: FW: SLH1542L & GBD552D doa 28/11/17

Dear Sir/Mdm,

We refer to your email sent to us on 30.11.2017.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd

3) Automobile Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Adrian Ling	6. Frankie Pang
2. Kenneth Kong	7. Ng You Han
3. Marcus Chua	8. Gary Soon
4. Henry Ng	9. Chow Bo Xiong
5. Lau Kwok Kwong	10. Benjamin Chua

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Thank you.

Have a great week ahead!

Lin Shuhui

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2586 | Direct fax +65 6225 7402 | shuhui_lin@sg.msig-asia.com



MSIG



2016 Insurer Claims Team of the Year

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us

on

A member of **MS&AD** INSURANCE GROUP

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Thursday, 30 November, 2017 2:05 PM

To: Lin Shuhui <shuhui_lin@sg.msig-asia.com>

Subject: Fw: SLH1542L & GBD552D doa 28/11/17

Regards,

Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, November 30, 2017 2:02:33 PM

To: claims@sg.msig-asia.com

Cc: Lee Chee Hwee

Subject: Fw: SLH1542L & GBD552D doa 28/11/17

Dear sir ,

Enclosed is our client's GIA.

Please let us have your 10 name list of surveyor.

Regards,

Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, November 30, 2017 1:52:41 PM

To: Lee Chee Hwee

Subject: SLH1542L & GBD552D doa 28/11/17

Dear Sir ,

Please let us have your 10 name list of surveyor to survey our client's car no:SLA1542L @ 1 kaki bukit avenue 6 #01-107 @ Autobay .

Regards,
Chris Chan Pick Yuen
Zen Werkz LLP
Hp:92712214

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 22 Dec 2017

Preliminary Advice

Insured Vehicle No	: GBD552D	Accident Date	: 28/11/2017
TP Vehicle No	: SLH1542L	Assignment Date	: 30/11/2017
Make	: HONDA SHUTTLE	Est. Duration of Repair	: 8.00
Date of Inspection	: 30/11/2017		
Inspection At	: ZEN WERKZ LLP (HQ) BLOCK 3 KAKI BUKIT ROAD 1, # 03-04 EUNOS TECHNOLINK SINGAPORE 415935		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,045.20
Revised Amount	:S\$	10,250.96
Check Items (Estimated)	:S\$	0.00
Total	:S\$	10,250.96
 Lump Sum Repair	:S\$	 8,200.00

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

Shiau Chan (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Friday, 1 December, 2017 12:00 PM
To: do-not-reply@merimen.com
Cc: SUR
Subject: VEHICLE SLH 1542L (YOUR REF: 538848)

This mail is associated with :
***SLH1542L (538848)**
[GBD552D]
TP
LAW PHENG KIAT
Nov 28 2017 8:00PM
[SAMWOH CORPORATION PTE LTD]
Zen Werkz Llp

Dear Irene,

Please be informed that we have inspected the vehicle SLH 1542L on 30/11/2017.

We are pending for estimate from repairer.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd
Tel: 6256 3561
Fax: 6256 4315

[This mail is sent from a mailer account - do not reply to this email address]

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 0392A

Vehicle Details

Vehicle No.: SLH1542L

Vehicle to be Exported: No

Intended De-registration
Date: 22 Dec 2017

Vehicle Make: HONDA

Vehicle Model: SHUTTLE 1.5G A

Primary Colour: Blue

Manufacturing Year: 2016

Engine No.: L15B3537125

Chassis No.: GK81006064

Maximum Power Output: 97.0 kW (130 bhp)

Open Market Value: \$18,675.00

Original Registration Date: 25 Oct 2016

First Registration Date: 25 Oct 2016

Transfer Count: 0

Actual ARF Paid: \$8,675.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 24 Oct 2026

PARF Rebate Amount: \$6,506.00

Intended COE Rebate Details

COE Expiry Date: 24 Oct 2026

COE Category: A - Car up to 1600cc &
97kW (130bhp)

COE Period(Years): 10

QP Paid: \$50,991.00

COE Rebate Amount: \$45,069.00

Total Rebate Amount: \$51,575.00

The information contained herein is correct as at 22 Dec 2017

OK

Enquire Transfer Fee

Vehicle Details

Vehicle No.: SLH1542L
 Vehicle Type: P11 - Passenger Station Wagon/Jeep/Land Rover
 Vehicle Attachment 1: No Attachment
 Vehicle Scheme: Normal
 Vehicle Make: HONDA
 Vehicle Model: SHUTTLE 1.5G A
 Chassis No.: GK81006064
 Propellant: Petrol
 Engine No.: L15B3537125
 Engine Capacity: 1496 cc
 Maximum Power Output: 97.0 kW (130 bhp)
 Maximum Laden Weight: 1405 kg
 Unladen Weight: 1130 kg
 Year Of Manufacture: 2016
 Original Registration Date: 25 Oct 2016
 Lifespan Expiry Date: -
 COE Category: A - Car up to 1600cc & 97kW (130bhp)
 Quota Premium: \$50,991.00
 COE Expiry Date: 24 Oct 2026
 Road Tax Expiry Date: 24 Apr 2018
 PARF Eligibility Expiry Date: 24 Oct 2026
 Inspection Due Date: 24 Oct 2019
 Intended Transfer Date: 22 Dec 2017
 CO2 Emission: 119.00 (g/km)
 CEVS Rebate Utilised Amount: \$10,000.00

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use [Enquire Road Tax Payable](#) for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK Print

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/11/2017 10:02
Date Of Accident	28/11/2017 19:55
Exact Location Of Accident	WOODLANDS AVE 3 BEF WOODLANDS CENTRE RD JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLH1542L
Insured/Policyholder	
Name Of Registered Owner	LAW PHENG KIAT
NRIC No	S7510392A
Email Address	LAWP_K@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-97967776
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	HONDA
Model	SHUTTLE-1.5 G (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA281755/1
Cover Note Number	

Driver

Name of Driver	LAW PHENG KIAT
NRIC No	S7510392A
Date Of Birth	15/04/1975
Occupation	INDOOR
Date Of Driving Pass	14/02/1997
Driving Experience	20 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97967776
Fax Number	
Contact Number	OFFICE-NOPHONE
EMail Address	LAWP_K@YAHOO.COM.SG

Address	BLK 104 WHAMPOA DRIVE #04-64
Postcode	323104
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	DRIZZLING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	YES
Was any other material or property damaged?	YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
---	----

Number of Passengers (Including Driver)	4
---	---

Details of Police Action

Was the accident reported to the police?	NO
--	----

If Yes, Please state which Police Station	
---	--

Was notice of intended Prosecution given?	NO
---	----

If Yes, against whom?	
-----------------------	--

Circumstances of Accident

ON 28/11/2017 AT AROUND 1955HRS, I WAS STATIONARY ON WOODLANDS AVE 3 AT EXTREME RIGHT 2ND LANE. ON THAT TIME IN FRONT VEHICLE WAS STOP AS THE TRAFFIC LIGHT IS RED. SUDDENLY I FEEL AN IMPACT FROM MY REAR THEN I WENT DOWN TO SEE AND NOTICES THAT VEHICLE B HAD COLLIDED ONTO MY VEHICLE REAR PORTION. MY VEHICLE PASSENGERS FEEL DISCOMFORT ON THAT TIME AFTER THE ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
---	-----

Was there any video captured by Car Camera?	NO
---	----

Was there any audio recorded?	NO
-------------------------------	----

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBD552D
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	SAW SHWE MAUNG
NRIC/Passport Number	G6209411M
Contact Number	91010267

Address	
---------	--

Postcode	
----------	--

Insurance Company Name	
------------------------	--

Nature Of Damage	
------------------	--

No. Of Passenger (Including Driver)	
-------------------------------------	--

Details of Witness

Name	
------	--

Phone Number	
--------------	--

Email Address	
---------------	--

DETAILS OF INJURED PERSON 1

Name CHARLENE CHUA
Approximate Age
Injuries Sustain
Injured person in which vehicle? SLH1542L
Were seat belts worn?
Was injured conveyed to hospital by ambulance? NO
Address
Postcode

DETAILS OF INJURED PERSON 2

Name LEE CHEW YOONG
Approximate Age
Injuries Sustain
Injured person in which vehicle? SLH1542L
Were seat belts worn?
Was injured conveyed to hospital by ambulance? NO
Address
Postcode

DETAILS OF INJURED PERSON 3

Name CHUA GEOK KOON
Approximate Age
Injuries Sustain
Injured person in which vehicle? SLH1542L
Were seat belts worn?
Was injured conveyed to hospital by ambulance? NO
Address
Postcode

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA) I understand, acknowledge, agree and consent that :
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

I AM AWARE THAT MY INSURER MAY HAVE A 14 DAYS TIMEFRAME FOR ME TO SUBMIT AN OWN DAMAGE CLAIM UNDER MY OWN POLICY. I WILL CHECK MY POLICY FOR MORE DETAILS.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan

A. SUH15421	
B. GBD5500	
Handwritten notes and signatures on a grid background.	

Sketch Plan Pg. 2


Describe Circumstances of the Accident

Refer to Accident Circumstances

Declaration

I/We declare the foregoing particulars are true in every respect.

☐ Claim own policy
☐ Claim third party
☒ Claim OD ~~IP~~ at other workshop ZEN WORKS
☐ For record purpose
 Policy No. GA287551
 Insurer AXA Veh. No. SLH1942L


 Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time


 Witnessed by Reporting Centre Personnel

ZEN WERKZ LLP

ATTN: Adrian

BLOCK 3 KAKI BUKIT ROAD 1 #03-04 EUNOS TECHNOLINK
SINGAPORE 415935

Tel: (65) 67428117 HP: 92712214

Fax: (65) 67428117

Blk 3 Kaki Bukit Road 1
#03-04 Eunost Technolink
Singapore 415935

TP MS16
Xiao Chen
6K8 1006064

01st Dec 2017Accident date: 28th NOV 2017

Estimated repair cost for vehicle no: SLH1542L HONDA SHUTTLE1.5 '16

S/n	Qty	Items	U/price	Amount	
1	1	Rear Boot Lid Distorted		\$1,482.90	1354
2	1	Rear boot lid center moulding chome Lt		\$365.00	2051
3	2	Rear Boot Lid side reflector LH crumpled, RH cut	\$366.20	\$732.40	
4	1	Rear Boot Lid inner trim crumpled		\$425.00	325
5	1	Rear boot lid rubber Lt		\$205.00	
6	1	Rear boot lid inner lock Dented		\$260.00	
7	1	Rear Boot Lid windscreen moulding m		\$128.00	
8	1	rear windscreen Shattered		\$1,250.10	
9	1	rear windscreen Solar Film New		\$280.00	200/s
10	1	rear Boot Lid emble logo		\$58.00	
11	1	rear Boot Lid shuttle logo New		\$38.00	
12	2	Rear tail lamp Lt	\$460.00	\$920.00	
13	2	Rear tail lamp clips New	\$8.00	\$16.00	
14	2	Rear tail lamp panel Rper	\$188.00	\$376.00	x
15	1	Rear Bumper Dented		\$1,278.50	
16	2	Rear Bumper Side Bracket m	\$25.00	\$50.00	
17	1	Rear Bumper reverse sensor Dented		\$260.00	200/s
18	8	Rear bumper clips New	\$5.00	\$40.00	
19	2	Rear Bumper Side Reflector m	\$88.00	\$176.00	x
20	1	Rear camera Dented		\$450.00	380/s
21	1	Rear Bumper beam New		\$185.00	x
22	1	Rear bumper lower cover New		\$480.00	x
23	1	Rear end panel Dented		\$680.70	
24	1	Rear end panel top garnish crumpled		\$384.00	285
25	2	Rear fender inner trim board LH Dented	\$420.10	\$840.20	335
26	1	rear spare tyre top cover New		\$299.50	x

27	1	Rear spare tire panel lower cover	new	\$428.00	x
28	2	Rear spare tire panel sponge	new	\$180.00	x
29	1	Rear spare tire panel sealant/gum	new	\$180.00	x
30	1	rear wiper	int	\$168.00	✓
31	1	rear wiper motor	2y	\$328.00	✓

32	1	Rear Bootlid Outer Moulding	new 90287	381.40	
			722296	Subtotal :-	\$13,025.20
			800		

Labour charges

To remove & re-fix rear windscreen	\$120.00	✓
Gum	\$50.00	✓
TO Remove & install rear reverse sensor, rear camera	\$150.00	100
To remove & re-fix cushion	\$150.00	80
To Check Wiring System	\$100.00	220 20
Tuff Kote	\$150.00	60
Towing charges	\$100.00	x
Panel beating	\$1,600.00	250
Spray painting	\$1,600.00	180 850
To transfer rear bootlid fittings	80	
	Subtotal :-	\$4,020.00

Total:- \$17,045.20

17606.60

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total 10242.56

L/S 8.2K

08 days

8.2K

12 days

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	0392A

Vehicle Details

Vehicle No.	SLH1542L
Vehicle to be Exported	Yes
Intended De-registration Date	30 Nov 2017
Vehicle Make	HONDA
Vehicle Model	SHUTTLE 1.5G A
Primary Colour	Blue
Manufacturing Year	2016
Engine No.	L15B3537125
Chassis No.	GK81006064
Maximum Power Output	97.0 kW (130 bhp)
Open Market Value	\$18,675.00
Original Registration Date	25 Oct 2016
First Registration Date	25 Oct 2016
Transfer Count	0
Actual ARF Paid	\$8,675.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	24 Oct 2026
PARF Rebate Amount	\$6,506.00

Intended COE Rebate Details

COE Expiry Date	24 Oct 2026
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$50,991.00
COE Rebate Amount	\$40,792.00
Total Rebate Amount	\$47,298.00

The information contained herein is correct as at 30 Nov 2017

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Nov 2017		30 Nov 2017 15:23 Edit Adj Rpt	S\$8,200.00 Edit Estimates	S\$8,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	SAMWOH CORPORATION PTE LTD , Co. Reg. No.: 198502202Z								
Main Claimant:	LAW PHENG KIAT , ID: S7510392A								
Vehicle Reg. No.:	SLH1542L	Date of Loss:	28/11/2017 20:00 - :59						
Claim Type:	TP / 538848	Policy/Cover Note No.:	B28716074MKC (Comprehensive) Coverage: 26/05/2017 - 25/05/2018						
Vehicle Reg. No. (Insured):	GBD552D	Policy No. (Claimant):							
		Excess:	S\$1,500.00						
Repairer:	Zen Werkz Lip (HQ) BLOCK 3 KAKI BUKIT ROAD 1, # 03-04 Eunost Technolink, 415935 Kaki Bukit - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/12/2017]								
Driver/Custodian (Insured):	SAW SHWE MAUNG (/ Male), NRIC: G6209411M								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS <input type="checkbox"/> View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLH1542L (538848)**
[GBD552D]
TP
LAW PHENG KIAT
Nov 28 2017 8:00PM
[SAMWOH CORPORATION PTE LTD]
Zen Werkz Llp

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Assessment Reports								1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)							Thumbnail	Print	
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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	22/12/17 11:11	Adjuster Immediate Advice							Load HTM		
Photos/Images								3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
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3	16/12/17 14:36	General View							Load JPG	<input checked="" type="checkbox"/>	
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No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	30/11/17 15:23	TP GIA REPORT From: SC - Reg. No: GBD552D, Claimant: SAMWOH CORPORATION PTE LTD	1	Load PDF	

2 | 30/11/17 15:24 | Email from TP for survey

|  | Load PDF |

Documents Checklist

DOCUMENTS CHECKLIST

Reset

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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v

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17022816/AQBE2

Date: 03/01/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: B28716074MKC

Claimant Vehicle No : SLH1542L

Insured Vehicle No : GBD552D

Date of Loss: 28/11/2017

Nature of Claim: TP

Claim No: 538848

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLH1542L

Make & Model: HONDA SHUTTLE, 1.5 G (A)

Engine No: L15B3537125

Reg. Date: 25/10/2016 (Man. Year: 2016)

Chassis No: GK81006064

Colour: Blue

Odometer: 35115 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size: 185/60 R15

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,406.60	8,030.96	5,375.64	40.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,200.00	2,220.00	1,980.00	47.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	17,606.60	10,250.96	7,355.64	41.78
Approved Total (Overridden) (\$\$)		8,200.00		
(\$\$)	17,606.60	8,200.00	9,406.60	53.43
+ GST 7.00/7.00% (\$\$)	1,232.46	574.00	658.46	53.43
Nett Amount (\$\$)	18,839.06	8,774.00	10,065.06	53.43

INSPECTION

Date of Assignment: 30/11/2017

Date Inspected: 30/11/2017 Inspected At:

1 KAKI BUKIT AVE 6# 01-107 AUTOBAY

Repairer : Zen Werkz Llp (HQ)

Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 03 Jan 2018)
Parts: N/A HONDA SHUTTLE 1.5 G (A) (Model not available in database)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLH1542L)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Distorted	1,482.90 F	*1,354.50 FL
2	1		*REAR BOOT LID CENTER MOULDING CHROME	Cut	355.90 F	*205.10 FL
3	2		*REAR BOOT LID SIDE REFLECTOR	N/S Cracked / O/S Cut	732.40 F	*732.40 FL
4	1		*REAR BOOT LID INNER TRIM	Cracked	425.00 F	*325.00 FL
5	1		*REAR BOOT LID RUBBER	Cut	205.00 F	*205.00 FL
6	1		*REAR BOOT LID INNER LOCK	Damaged	260.00 F	*260.00 FL
7	1		*REAR BOOT LID WINDSCREEN MOULDING	Necessary	128.00 F	*128.00 FL
8	1		*REAR WINDSCREEN	Shattered	1,250.10 F	*1,250.10 FL
9	1		*REAR WINDSCREEN SOLAR FILM	Necessary	280.00 FS	*220.00 FS
10	1		*REAR BOOT LID EMBLE LOGO	Necessary	58.00 F	*58.00 FL
11	1		*REAR BOOT LID SHUTTLE LOGO	Necessary	38.00 F	*38.00 FL
12	2		*REAR TAIL LAMP	Cut	920.00 F	*920.00 FL
13	2		*REAR TAIL LAMP CLIPS	Necessary	16.00 F	*16.00 FL
14	2		*REAR TAIL LAMP PANEL	Repair	376.00 F	*- FL
15	1		*REAR BUMPER	Deformed	1,278.50 F	*1,278.50 FL
16	2		*REAR BUMPER SIDE BRACKET	Necessary	50.00 F	*50.00 FL
17	1		*REAR BUMPER REVERSE SENSOR	Damaged	350.00 FS	*200.00 FS
18	8		*REAR BUMPER CLIPS	Necessary	40.00 F	*40.00 FL
19	2		*REAR BUMPER SIDE REFLECTOR	Not Necessary	176.00 F	*- FL
20	1		*REAR CAMERA	Damaged	450.00 FS	*380.00 FS
21	1		*REAR BUMPER BEAM	Not Necessary	185.00 F	*- FL
22	1		*REAR BUMPER LOWER COVER	Not Necessary	480.00 F	*- FL
23	1		*REAR END PANEL	Dented	680.70 F	*680.70 FL
24	1		*REAR END PANEL TOP GARNISH	Cracked	384.00 F	*285.00 FL
25	1		*REAR FENDER INNER TRIM BOARD	N/S Deformed	840.20 F	*335.00 FL
26	1		*REAR SPARE TYRE TOP COVER	Not Necessary	299.50 F	*- FL
27	1		*REAR SPARE TIRE PANEL LOWER COVER	Not Necessary	428.00 F	*- FL
28	2		*REAR SPARE TIRE PANEL SPONGE	Not Necessary	180.00 F	*- FL
29	1		*REAR SPARE TIRE PANEL SEALANT / GUM	Not Necessary	180.00 F	*- FL
30	1		*REAR WIPER MOTOR	Damaged	328.00 F	*328.00 FL
31	1		*REAR BOOTLID OUTER MOULDING	Necessary	381.40 F	*381.40 FL
32	1		*REAR WIPER	Cut	168.00 F	*168.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	13,406.60	9,838.70
- List Item Discount on L Items 0.00/20.00% (\$\$)	0.00	1,807.74
Total Parts (\$\$)	13,406.60	8,030.96

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & RE-FIX REAR WINDSCREEN	New	120.00	120.00
2	GUM	New	50.00	50.00
3	TO REMOVE & INSTALL REAR REVERSE SENSOR, REAR CAMERA	New	150.00	100.00
4	TO REMOVE & RE-FIX CUSHION	New	150.00	80.00
5	TO CHECK WIRING SYSTEM	New	100.00	30.00
6	TUFF KOTE	New	150.00	60.00
7	TOWING CHARGES	New	100.00	0.00
8	PANEL BEATING	New	1,600.00	850.00
9	SPRAY PAINTING	New	1,600.00	850.00
10	TO TRANSFER REAR BOOTLID FITTINGS	New	180.00	80.00
Gross Labour Cost (S\$)			4,200.00	2,220.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >