INS. CASE OWNER		CC TEWD1702	2614,	11044	OK: AC:
INS. CASE OWNER	ASSIGNMENT				SA III Lin
Surveyor:	MWW	DOI: ht	MA	Date / Time :	nolula
Surveyor.				Registered in Merimer	h b w la
Pre-assign / CCU	/FTE	Service Control of the Control of			
O	SEC	34851	Claim No.	1	
Insured Vehicle No		5. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5			
Name of Insured			Policy No.	-	
Insured Tel No.		HP:	Make / Model	:	
Excess Sec II :S\$		D.O.A: 30 11 2	Place of Accide	ent :	
Is driver the owner	(YES / NO)				
ALCOHOLD IN COLUMN		* herris model of Highway a	OI GIA REPOR	RT: YES / NO ; TP GI	A REPORT: YES / NO
If NO, Driver Nat Driver Tel 1		(V/L: YES / NO)	Insured Liabilit	275	nal? Yes/No
100000000000000000000000000000000000000	TO	(4)			
SLN 28+	<u> </u>				
INSRS	IN IN	ISRS:	INSRS:		INSRS:
WSP: FAS	W.	SP:	WSP:	***	WSP: Tel:
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Liability:	1.44/9	MKS:	RMK5:		RMKS:
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Date/Time	THE BUT WIT			STAGE	DATE/PIC
	COM FRET - TO	A to asole		Non-Reporting ltr (1st):	
	72C7W851-	n(minist extent p	Distance -	Non-Reporting ltr (2nd)	
	Letus Wart	not insured with two	we with	Non-Reporting ltr (Final Notification ltr (if non-p	
	EMP WILL DAY IN	dependent report.		Call OI:	
	AND word GAA 1.	morenteen - for		After call ltr to OI:	
				Documentation Check	List: Handler Typist
		RECEIVED 2.1	1710 4014	Notification ltr (if non-p	ickup)
(110 0 0 1		After call ltr to OL	
n-				Authorisation To Act:	
1				Release Voucher: Final Repair Bill:	
b_				Car Rental Invoice:	
				Towing Invoice	
+				LTA/GIA:	
				Medical Bill:	
				PIR:	
				Mandate/Reject Instru	oction:
				LOD	
				Payment Breakdown	Form:
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	
	The state of the s	Profile of the		Others: Confirm by:	
FINALIZATION	Date/Time:	Confirm with: (days) Reduction:	55		mail Call
Repair Cost:	SS Date/Time:	Confirm with	36	Email Call	
FINAL SETTLEMENT		greed / Assessed) BOLA S/N No. :		If NO or B 28, Ass. I	ia:
Final Liability: Repair Cost:	55	Telegraphic Doctor			
Loss of Rental (LOR):	SS	(days)		The second second	Fig. 2010s at the Sections
Loss of Use (LOU):	SS (S	x days)		Loginia A	SIEWST -
Loss of Income (LOI):	55 (5	x days)		W X	
LOR only LOU only		LOR + LOI Tick only o	nej	-	
GIA/LTA Seurch	S\$			1) Claim status: Non	nal/Reject/Private Settle
Medical:	SS cc	(e.g. Tow/ Independ	dent)	2) Report Format:	///
Disbursement: Legal Cost	SS SS	te g. rowr machem		3) Survey fee:	
Femil Cost Totali	S\$	Global Sum S\$:			
PLAL PAYMENT	Date/Time:	Confirm with:		Email Call	
10	SS	Name 1:			
Payer 1: Payer 2: (Strike if N.A.)	55	Name 2:			
Payer 3: (Strike if N.A.)	SS SS	Name 3:			

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 20-0006262-D

Estimate: 20007

Independent

Date: 30.11.2017 Vehicle Num: SLN387T Make/Model: HONDA CIVIC

Chassis/Engine no:

Accident Date : 30.11.2017 Claim No : 1117-20007

Qty Particular			-	Amount SS
List Item :				
1 pc Rear w/s glass me	oulding ## ~		\$	87.30 X
1 pc Rear fender LH	Ryst		S	862.00×
I pc Rear tail lamp LH	1 406 hm		\$ \$ \$ \$	365.20 ×
1 pc Rear door LH	Report		S	764.00
1 pc Rear door protect	or LH At		S	62.70
1 pc Rear wheel bearing			S	286.20 <
1 pc Rear shock absor			\$	296.00
1 pc Rear top arm LH	New		\$	196.00
1 pc Rear lower arm L	H ¬		S	212.00
1 pc Rear bumper +	in a		\$	638.00
1 pc Rear mudflap		100	\$	47.50
1 pc Rear bumper side	retainer LH	765.50	\$ \$ \$ \$ \$	18.30
1 pc Rear huddlap (2) 1 pc Rear bumper side retainer LH **** List Item Total: 765.50			\$	9,488.40
Discount 20 %:			\$	1,897.68
			\$	7,590.72
Nett Item :				
1 pc Rear sport rim &		A30	S	850:00 400
1 set Rear windscreen sealant *** ***			S	100.00
1 set Rear bumper clip		\$	50:0030	
Special Nett Item:			S	1,000.00
Labour Charge:				
Remove and refix rear w/s glass			S	150.00
Remove and refix upholtery and cushion seat			S	150.00
Remove and renew LH:	suspension Consultants nence nouty.	1030	S	250.00 ★
Check wheel alignment	the Repairer of the following:		S	80.00
Apply anti rust chemica	To deputy definition to a carrier To deputy democed comes during resurvey.		\$	60.00×
To transfer reversing & wiring			S	150.00 €
D. J. J. Standards and Library Control Standard States		S	1,500.00-30	
To spray painting and et	The state of the second property of the state of the second secon	ToGJ:1015	\$	1,500.00 60
Labour Charge Total:	is subject to final approxal from insurance Company	tol.1:2073-	S	3,840.00
	Acknowledged by Repairer Signature:	1 030ng	>	

Nivitha (LKK Auto)

From:

clara.li@fwd.com

Sent:

Thursday, 30 November, 2017 2:01 PM

To:

assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-

d@lkkauto.com

Cc:

AsherSng@lkkauto.com; motorclaims.sg@fwd.com

Subject:

FW: Request for PRS SLN387T

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

We will forward you a copy of OI GIA report upon receipt.

Please create the case in Merimen.

9.04pm @30/11/2017 Vehicle In Person @ Nancy

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg









From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Thursday, 30 November, 2017 1:49 PM

To: Clara Li Zirong - SGUser

Subject: RE: Request for PRS SLN387T

WITHOUT PREJUDICE

Dear Nancy,

1. Please arrange LKK AUTO CONSULTANTS PTE LTD to survey the car.

Regards, Nancy Lam

Fastech Auto Pte Ltd

Tel: 6746 5405 Fax: 6745 8520

From: clara.li@fwd.com [mailto:clara.li@fwd.com]
Sent: Thursday, November 30, 2017 1:49 PM

To: nancy.lam@fastechauto.com.sg Cc: motorclaims.sg@fwd.com

Subject: RE: Request for PRS SLN387T

WITHOUT PREJUDICE

Dear Nancy,

We refer to your letter dated 30 November 2017 of the PRI Notice of your client's vehicle SLN387T.

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg





From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Thursday, 30 November, 2017 1:37 PM

Te: Motor Claims SG - SG Common Subject: Request for PRS SLN387T

Hi Sir,

My client claiming your insured SKC 3485T.

Please kindly arrange PRS for SLN 387T.

Date of accident 30.11.2017

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards, Nancy Lam Fastech Auto Pte Ltd Tel: 6746 5405

Fax: 6745 8520

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Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Tuesday, 12 December, 2017 11:10 AM

To:

'clara.li@fwd.com' Shu Pei (LKKAuto)

Cc: Subject:

RE: Request for PRS SLN387T Our Ref: 1201700008408

Hi Clara,

We refer to the email below.

We had clarified with repairer that the correct vehicle number should be SKV 3485T.

Therefore we will process to close off merimen and third party repairer will purchase our report.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: clara.li@fwd.com [mailto:clara.li@fwd.com]

Sent: Monday, 11 December, 2017 5:15 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: RE: Request for PRS SLN387T Our Ref: 1201700008408

Hi Asher,

The third party reported the vehicle number involved in this accident **SKV3485T** was not insured with FWD at the time of accident.

Please clarify with the third party repairer M/s Fastech Auto Pte Ltd on the correct vehicle number.

Thank you.

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKV3485T

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver NA

NRIC/Passport Number

Contact Number NA

Address NA

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg





Endowment Plan Get the biggest guaranteed return for a 3

year plan available online.







From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Monday, 11 December, 2017 3:59 PM

To: Clara Li Zirong - SGUser

Cc: Motor Claims SG - SG Common Subject: RE: Request for PRS SLN387T

Dear Clara,

Kindly lets us have a copy of OI GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 30 November, 2017 3:07 PM

To: clara.li@fwd.com; assignments <assignments@lkkauto.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; motorclaims.sg@fwd.com; Admin A < admin-a@lkkauto.com >

Subject: RE: Request for PRS SLN387T

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com [mailto:clara.li@fwd.com]
Sent: Thursday, 30 November, 2017 2:01 PM

To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Cc: AsherSng@lkkauto.com; motorclaims.sg@fwd.com

Subject: FW: Request for PRS SLN387T

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

We will forward you a copy of OI GIA report upon receipt.

Please create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Thursday, 30 November, 2017 1:49 PM

To: Clara Li Zirong - SGUser

Subject: RE: Request for PRS SLN387T

WITHOUT PREJUDICE

Dear Nancy,

Please arrange LKK AUTO CONSULTANTS PTE LTD to survey the car.

Regards, Nancy Lam Fastech Auto Pte Ltd

Tel: 6746 5405 Fax: 6745 8520

From: clara.li@fwd.com [mailto:clara.li@fwd.com]
Sent: Thursday, November 30, 2017 1:49 PM

To: nancy.lam@fastechauto.com.sg

Cc: motorclaims.sg@fwd.com

Subject: RE: Request for PRS SLN387T

WITHOUT PREJUDICE

Dear Nancy,

We refer to your letter dated 30 November 2017 of the PRI Notice of your client's vehicle SLN387T.

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg





Endowment Plan Get the biggest guaranteed return for a 3 year plan available poline. Limited time offer!





From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Thursday, 30 November, 2017 1:37 PM

To: Motor Claims SG - SG Common Subject: Request for PRS SLN387T

Hi Sir,

My client claiming your insured SKC 3485T.

Please kindly arrange PRS for SLN 387T.

Date of accident 30.11.2017

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards, Nancy Lam Fastech Auto Pte Ltd Tel: 6746 5405

Fax: 6745 8520

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Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Tuesday, 12 December, 2017 11:22 AM

To:

'Nancy Lam'; jason@fastechauto.com.sg

Cc: Subject: 'motorclaims.sg@fwd.com' RE: Request for PRS SLN387T

Without Prejudice

Hi Nancy,

We refer to our tele-conversation.

Your client reported the vehicle number involved in this accident <u>SKV3485T</u> was not insured with our principal (FWD) at the time of accident.

We will process to submit our independent report to you upon repair cost is finalized with our surveyor (Mr Adrian).

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 8lk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Thursday, 30 November, 2017 1:49 PM

To: Clara Li Zirong - SGUser

Subject: RE: Request for PRS SLN387T

WITHOUT PREJUDICE

Dear Nancy,

Please arrange LKK AUTO CONSULTANTS PTE LTD to survey the car.

Regards, Nancy Lam Fastech Auto Pte Ltd

Tel: 6746 5405 Fax: 6745 8520

From: clara.li@fwd.com [mailto:clara.li@fwd.com]
Sent: Thursday, November 30, 2017 1:49 PM

To: nancy.lam@fastechauto.com.sg

Cc: motorclaims.sg@fwd.com

Subject: RE: Request for PRS SLN387T

WITHOUT PREJUDICE

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We look forward to receiving your reply.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg







From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Thursday, 30 November, 2017 1:37 PM

To: Motor Claims SG - SG Common Subject: Request for PRS SLN387T

Hi Sir,

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Please kindly arrange PRS for SLN 387T.

Date of accident 30.11.2017

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards, Nancy Lam Fastech Auto Pte Ltd Tel: 6746 5405

Fax: 6745 8520

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

Ref: CC4/TP17022814/Aeb3q2

FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY

Date: 27-03-2018

#01-46/48/50 AUTOBAY SINGAPORE 417883		Date: 27-03-2018			
SHAC	MI ONE 411003		Code: TP130		
1.	THE R	Policy Particul	ars :- THIRD PARTY CLA	IM	
	Insured Veh.		Veh. Inspected	SLN 387T	
	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From		Assign Date	30/11/2017	
2.		Vehicle P	articulars & Condition	Carlo Harris	
	Make & Model	HONDA CIVIC	c.c	1799	
	Engine No.	HIDDEN	Year of Reg.	2008	
	Chassis No.	JHMFD16309S200970	Colour	BLACK	
	Odometer	137867	Steering	IN ORDER	
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
	General	GOOD			
3.	1000	Cor	ditions of Tyres	THE RESERVE OF THE PARTY OF THE	
		Size	Make	Balance	
	R/H Front Tyre	205/55 R16	PIRELLI	6 mm	
	L/H Front Tyre	205/55 R16	PIRELLI	6 mm	
	R/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
	L/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
4.		Descr	iption of Damages	In Section Use to	
	THE VEHICLE SU	STAINED DAMAGES AT THE	N/S BODY.		
	DAMAGES SEE DETAILS.				
5.		Gen	eral Information		
	Accident Date	30/11/2017	Inspection Date	30/11/2017	
	Survey held at	FASTECH AUTO PTE LTD			
		1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883			
5a.			Remarks		
	A)THE INSPECTION	ON WAS CONDUCTED ON A CE TO YOUR INSTRUCTION	"WITHOUT PREJUDICE" BA S, WE HAVE NOT AUTHORI	SIS. SED REPAIRS.	
5b.		Estim	ate Days of Repair		
	ESTIMATED NOR	ESTIMATED NORMAL PERIOD FOR REPAIR: 3 Working Days			



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 387T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR W/S GLASS MOULDING	NOT NECESSARY	87.30	1.0
1	REAR FENDER LH	TO REPAIR SEE LABOUR	862.00	5
1	REAR TAIL LAMP LH	NOT NECESSARY	365.20	- 1
1	REAR DOOR LH	TO REPAIR SEE LABOUR	764.00	58
1	REAR DOOR PROTECTOR LH	CUT	62.70	62.70
1	REAR WHEEL BEARING LH	NOT NECESSARY	286.20	94
1	REAR SHOCK ABSORBER LH	NOT NECESSARY	296.00	1.
1	REAR TOP ARM LH	NOT NECESSARY	196.00	
1	REAR LOWER ARM LH	NOT NECESSARY	212.00	1-
1	REAR BUMPER	TORN	638.00	638.00
1	REAR MUDFLAP	CUT	47.50	47.50
1	REAR BUMPER SIDE RETAINE LH	NECESSARY	18.30	18.30
	LESS 20% DISCOUNT		-767.04	-153.30
			3,068.16	613.20
	SPECIAL NETT ITEMS			
1	REAR SPORT RIM (SN)	CUT	850.00	400.00
1	SET REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	100.00	5
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	50.00	30.00
			1,000.00	430.00
	LABOUR			
	REMOVE AND REFIX REAR W/G GLASS.	NOT NECESSARY	150.00	
	REMOVE AND REFIX UPHOLSTERY AND CUSHION SEAT.	NOT NECESSARY	150.00	3
	REMOVE AND RENEW LH SUSPENSION	NOT NECESSARY	250.00	114
	CHECK WHEEL ALIGNMENT.		80.00	80.00
	APPLY ANTI RUST CHEMICAL.	NOT NECESSARY	60.00	Tie.
	TO TRANSFER REVERSING & WIRING .		150.00	50.00
	REMOVE AND REPLACE SPARE PART AND PANEL BEATING INCLUSIVE OF THE REPAIR OF REAR FENDER LH AND REAR DOOR LH		1,500.00	300.00
	TO SPRAY PAINTING AND ETC.		1,500.00	600.00
			3,840.00	1,030.00
	GRAND TOTAL		7,908.16	2,073.20

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RECOMMENDED COST OF LUMP SUM REPAIRS	1,650.00
(TO ITS PRE-ACCIDENT CONDITION)	

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ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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