

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 12 December, 2017 11:10 AM
To: 'clara.li@fwd.com'
Cc: Shu Pei (LKKAuto)
Subject: RE: Request for PRS SLN387T Our Ref: 1201700008408

Hi Clara,

We refer to the email below.

We had clarified with repairer that the correct vehicle number should be **SKV 3485T**.

Therefore we will process to close off merimen and third party repairer will purchase our report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com [mailto:clara.li@fwd.com]
Sent: Monday, 11 December, 2017 5:15 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Subject: RE: Request for PRS SLN387T Our Ref: 1201700008408

Hi Asher,

The third party reported the vehicle number involved in this accident **SKV3485T** was not insured with FWD at the time of accident.

Please clarify with the third party repairer M/s Fastech Auto Pte Ltd on the correct vehicle number.

Thank you.

was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKV3485T
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	NA
NRIC/Passport Number	
Contact Number	NA
Address	NA
Postcode	NA
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



Endowment Plan

Get the biggest guaranteed return for a 3 year plan available online.
Limited time offer!

2.02% p.a.
fwd.com.sg

save now

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 11 December, 2017 3:59 PM

To: Clara Li Zirong - SGUser

Cc: Motor Claims SG - SG Common

Subject: RE: Request for PRS SLN387T

Dear Clara,

Kindly lets us have a copy of OI GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 30 November, 2017 3:07 PM

To: clara.li@fwd.com; assignments <assignments@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; motorclaims.sg@fwd.com; Admin A <admin-a@lkkauto.com>

Subject: RE: Request for PRS SLN387T

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com [<mailto:clara.li@fwd.com>]

Sent: Thursday, 30 November, 2017 2:01 PM

To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Cc: AsherSng@lkkauto.com; motorclaims.sg@fwd.com

Subject: FW: Request for PRS SLN387T

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

We will forward you a copy of OI GIA report upon receipt.

Please create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg





From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Thursday, 30 November, 2017 1:49 PM
To: Clara Li Zirong - SGUser
Subject: RE: Request for PRS SLN387T

WITHOUT PREJUDICE

Dear Nancy,

1. *Please arrange* LKK AUTO CONSULTANTS PTE LTD to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: clara.li@fwd.com [<mailto:clara.li@fwd.com>]
Sent: Thursday, November 30, 2017 1:49 PM
To: nancy.lam@fastechauto.com.sg
Cc: motorclaims.sg@fwd.com
Subject: RE: Request for PRS SLN387T

WITHOUT PREJUDICE

Dear Nancy,

We refer to your letter dated 30 November 2017 of the PRI Notice of your client's vehicle SLN387T.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Kind Regards

Clara Li
Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

Sent: Thursday, 30 November, 2017 1:37 PM

To: Motor Claims SG - SG Common

Subject: Request for PRS SLN387T

Hi Sir,

My client claiming your insured SKC 3485T.

Please kindly arrange PRS for SLN 387T.

Date of accident 30.11.2017

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.