

INS. CASE OWNER:

Hennil

CC 3 /AIG1702

2810, Sybil

LKK:

IDAC:

Surveyor:

VWK

DOI:

29/11/18

Date / Time:

29/11/18

Registered in Merimen:

20/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

STP 883R

Name of Insured:

VAN HONG ANN

Insured Tel No.:

HP:

9656182

Excess Sec II :\$

D.O.A.:

23/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: TAN KOH ANN

Driver Tel No.:

97560920

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

TIB 1228L



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMAT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
13/12/17 @ 5:05	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	7/12/17 Lthm
	After call ltr to OI:	
18/12/17 @ 10:20	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup):	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

RECEIVED 17 MAR 2018

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS 2650	Confirm by:
Special Settlement	Date/Time: 06/03/18	Confirm with: Audrey
Final Liability:	% 100	Email <input type="checkbox"/> Call <input checked="" type="checkbox"/>
Repair Cost:	SS 1,650.00	If NO or B 28, Ass. Lia:
Loss of Rental (LOR):	SS (days)	
Loss of Use (LOU):	SS 650.00 x 2 days	
Loss of Income (LOI):	SS (\$ x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		
GIA/LTA Search	SS 5.00	
Medical:	SS	
Disbursement:	SS (e.g. Tow/ Independent)	
Legal Cost:	SS	
Total:	SS 3,305.00	Global Sum \$:
Final Payment	Date/Time:	Confirm with:
Payee 1:	SS 3,305.00	Name 1: SMART BUSES LTD
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

CONFIRM 2/11/18

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format:
- 3) Survey fee:

Symptoms

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

Remark: The veh had commenced its repair at the time of inspection.

	N/S	O/S

Bal. or Market Value:		
IDAC Accident Rpt:		Consistent? : Yes or No
GIA / PR Seen:		Consistent? : Yes or No
Est. Repairs:	days	Res.: Yes or No
Lum Sum:	%	3 Val.: Yes or No

Vehicle: IN / OUT

Date	Person Contacted
------	------------------

Veh No: T/13 / 2286 Yr Regn: 16/11/2002
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Make: Mercedes C405 G CC 11967

Colour	Auto Colour	A/C	Insured / Std / NI / NA
--------	-------------	-----	-------------------------

Sp. Reading 326813 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WF361252321079022

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 275/40R22.5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or *Continental*

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

UBal.	6	mm	UBal.	6	mm
-------	---	----	-------	---	----

D.O.A. 24/11/2014 D.O.I. 29/11/2014.

Survey held at SANKT

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
-------------	----------------------

Date/Time, File Pass to?

DateTime, File Return to?

2

Report Format :

Lump Sum / I.B.I: (\$)

☐ : Prelim. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

Add Fee: : Site Insp (\$
$$) \quad S + RS \quad S$$

□ Interview (S

Photos

Tech. Invs (\$)

) OQARS

☐ Weekend (S

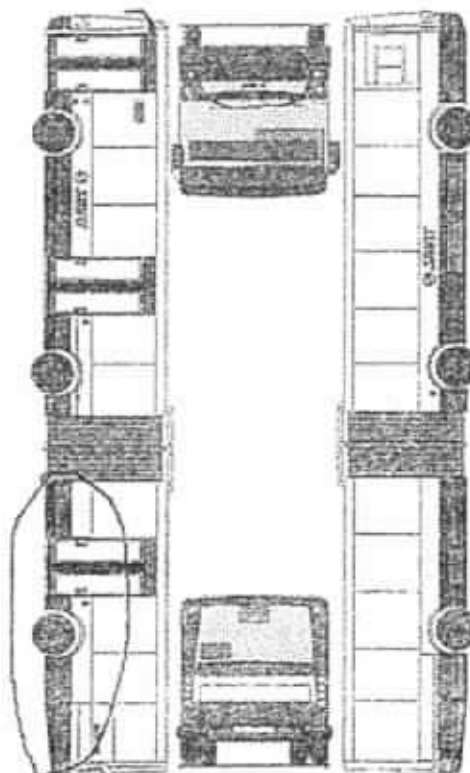
2

TOTAL

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : TIB1228L
Ref. No : BUS/11/17/1027
Reg. Date : 16/11/2002
Vehicle Type : BUS -17M
Make : MB0405G 17M (MERCEDES)
Model : MERCEDES 0405G
Name of Driver : Gu Zheng Gen
Type of Accident : HEAD TO SIDE
Date / Time of Accident : 23/11/2017 07:10:00 AM
Accident Reported Date / Time : 24/11/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Chartis
Vehicle is Towed Back? : No
Towed Back Date/Time : 01/01/2000
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093373
Special Instruction to ARC, if any :
LEFT REAR PORTION DAMAGED
Prepared Date : 28/11/2017 09:59:29 AM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : Mileage : 0
Work Shop : Repair Completed Date / Time : 01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	1,060.00	795.00
Total Spray Painting Charges	786.00	600.00
Total Material Charges	312.14	312.14
Other Charges	960.00	960.00
TOTAL	3,118.14	2,667.14
Lum Sum Total	3,100.00	2,650.00
No. of Repair Days	3.00	2.00
Prepared / Adjusted By		SEBASTIAN LKK-90036121
Arc / Surveyor Sign Off Date	29/11/2017 09:13:30 AM	21/01/2018 04:25:59 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 29/11/2017 09:13:30 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,060.00	795.00 /
Total Labour	1,060.00	795.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	786.00	600.00 /
Total Spray Painting & Panel Beating	786.00	600.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER	960.00	960.00 /
Total Other Costs	960.00	960.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
40098510 13SB		6008259	FLAP LH	1	204.45	10.00	184.00	Replace	Replace	No /
40098510 15	BODY	6008209	LH WHEEL ARCH FLAP	1	229.09	10.00	206.18	Replace	Replace	No /
TOTAL MATERIALS							390.19	390.18		
TOTAL MATERIALS(Discounted)							312.14	312.14		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
40098510 13SB		FLAP LH	1	204.45	10.00	184.00	Replace	Replace	No
40098510 15	BODY	LH WHEEL ARCH FLAP	1	229.09	10.00	206.18	Replace	Replace	No
TOTAL SUPPLEMENTARY MATERIALS						390.18			

390.18
- 20%

312.14
795.00
600.00
+ 960.00

2667.14

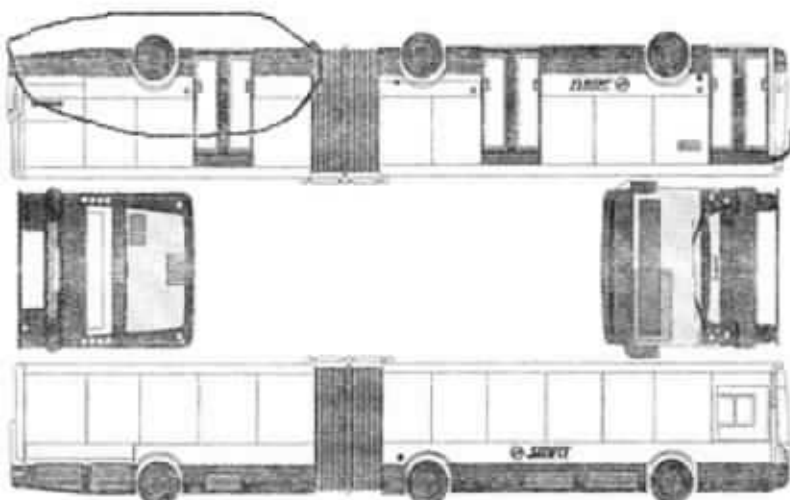
2/5 : \$2650

Sebastian
8/2/2018

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : T1B1228L
 Ref. No : BUS/11/17/1027
 Reg. Date : 01/01/1900
 Vehicle Type : BUS -17M
 Make : MB0405G 17M (MERCEDES)
 Model : MERCEDES 0405G
 Name of Driver : Gu Zheng Gen
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 23/11/2017 07:10:00 AM
 Accident Reported Date / Time : 24/11/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Charlis
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle Issued? : No
 Accident Repair Job Card No :
 Special Instruction to ARC, if any :
 LEFT REAR PORTION DAMAGED
 Prepared Date : 28/11/2017 09:59:29 AM



LYK Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary work(s) must be insured and is subject to final approval from Insurance Company

Authorised by Repairer

Signature:

Date:

Sebastian : 29/11/2017

- Long Sun Repair
 - Phone After Paint

96036121

sebastian@lykauto.com

Chassis No :

Mileage :

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	1,060.00	0.00
Total Spray Painting Charges	786.00	0.00
Total Material Charges	390.18	390.18
Other Charges	480.00	0.00
TOTAL	2,716.18	0.00
Lum Sum Total	2,700.00	0.00
No. of Repair Days	3.00	0.00
Prepared / Adjusted By		
Arc / Surveyor Sing Off Date	29/11/2017 09:13:30 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 29/11/2017 09:13:30 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
Quotation Date : Invoice Date :
Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,060.00	0.00 <i>Nil</i>
Total Labour	1,060.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	786.00	0.00 <i>600</i>
Total Spray Painting & Panel Beating	786.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
ADVERTISEMENT STICKER ✓	480.00	0.00
Total Other Costs	480.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
4009851013SB		6008259	FLAP LH	1	204.45	10.00	184.00	Replace	Replace	No
4009851015	BODY	6008209	LH WHEEL ARCH FLAP	1	229.09	10.00	206.18	Replace	Replace	No

TOTAL MATERIALS

390.19

390.18

TOTAL MATERIALS(Discounted)

390.18

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



AR REGISTERED
SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 8866 2652
Fax : 65 6368 7421
www.smrt.com.sg

AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way #07-16
Singapore 079120

Date : 3 MARCH 2018
SMRT : BUS/11/17/1027/AW

VIA : LKK

Dear Sirs,

ACCIDENT INVOLVING 17 METERS BUS TIB1228L AND SJP883R ON 23 NOV 2017 ALONG HOUGANG AVE 2 TOWARDS EUNOS.

LETTER OF CLAIM

We claim on behalf of **SMRT BUSES LTD**, owner/hirer of the vehicle Reg. No.: **TIB1228L**. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-


1. Cost of Repair	:	\$ 2650.00
2. Loss of Use for 2 days @ S\$ 350 /day	:	\$ 700.00
3. Loss of Rental for days @ S\$ /day	:	
4. Loss of Income for days @ S\$ /day	:	
5. Police Report/ SAS Report/ LTA Search Fee	:	\$ 5.00
6. Survey Fee	:	
7. Others	:	
Total Claims :		\$ 3355.00

We enclose the following documents :

- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice | <input type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report | <input checked="" type="checkbox"/> LTA Search result |
| <input checked="" type="checkbox"/> Photographs _____ pcs | <input type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. _____ |
| <input type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____ |
| <input checked="" type="checkbox"/> Police / SAS report of _____ | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT BUSES LTD**

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD


Audrey Woo
For Manager, Claims
Claims Department



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17022810/Syb3

18 DECEMBER 2017

LAI CHONG ANN
14 CACTUS DRIVE GRANDE VISTA
#03-01
SINGAPORE 809689

Dear Sir/Madam,

**ACCIDENT INVOLVING SJP 883R & TIB 1228L ALONG/AT HOUGANG AVE
2 ON 23/11/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 28/12/2017, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jas Khine
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jaskhine@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

SMRT Ref: Bus/11/17/1027/Aw

AUTHORISATION TO ACT

I/We, SMRT BUSES LTD ("the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of TIB 1228L (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. TIB 1228L was damaged pursuant to the accident which occurred on 23/11/2017 (date) along HOUGANG AVE 2 (location) involving vehicle no/s SJP 883R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of March (month) 2018 (year)

Andrey
Woo



Signed by "the third party claimant"
(with chop if applicable)

01/23/18



Signed by "the workshop"
(with chop)

SMRT Ref: Bus / 11 / 17 / 1027 / AW

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,650.00 (Repair Cost), S\$650.00 (Loss of Rental/Use) S\$5.00 (Disbursement), for vehicle no. TIB 1228L that was damaged pursuant to the accident which occurred on 23/11/2017 (date) along HOUGANG AVE 2 (location) involving vehicle no/s SJP 883R.

This is pursuant to the inspection conducted on 29/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. TIB 1228L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to TIB 1228L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of March (month) 2018 (year)

Signed by appointed surveyor



Signed by "the workshop" (with chop)



\$3305 CHQ to be issued to SMRT BUSES LTD.



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180200290
Date : 13.02.2018
Vehicle No. : TIB1228L
Your Ref No. : BUS/11/17/1027
Our Ref No. : 24093373
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	2,650.00
GRAND TOTAL				\$ 2,650.00

Remark :

Make/Model : MERCEDES 0405G
Accident Date : 23.11.2017

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 28 Nov 2017 / 09:40:36

Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SJP883R		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20171128094035995961

Search Date / Time: 23 Nov 2017 07:10:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	01 Dec 2017 Edit Reg		29 Nov 2017 00:00 Edit Adj Rpt	S\$2,650.00 Edit Estimates	S\$2,650.00 View Rpt	
						Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LAI CHONG ANN , ID: S13128028		
Main Claimant:	SMRT BUSES LTD , Co. Reg. No.: 196202292D		
Vehicle Reg. No.:	TIB1228L	Date of Loss:	23/11/2017 07:00 - :59
Claim Type:	TP / 9830610864SG	Policy/Cover Note No.:	(Comprehensive)
Vehicle Reg. No. (Insured):	SJP883R	Policy No. (Claimant):	DIIO27592MFBP
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 11/12/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*TIB1228L (9830610864SG)
[SJP883R]
TP
SMRT BUSES LTD
Nov 23 2017 7:00AM
[LAI CHONG ANN]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser	
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
21	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
22	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
23	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
24	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
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27	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
28	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
29	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
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31	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
32	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>

33	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
34	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
35	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
36	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
37	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
38	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
39	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
40	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
41	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
42	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
43	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
44	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
45	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
46	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
47	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
48	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
49	05/03/18 17:13	General View	1	Load JPG	<input checked="" type="checkbox"/>
50	05/03/18 17:13	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
51	05/03/18 17:13	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
52	05/03/18 17:13	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
53	05/03/18 17:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
54	05/03/18 17:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page ☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	30/11/17 18:36	TP ESTIMATE- MARKED	1	Load PDF	
2	30/11/17 18:36	TP GIA REPORT	1	Load PDF	
3	05/03/18 17:05	SCREEN SHOT PHOTOS FROM TP REPAIRER	1	Load PDF	
4	08/03/18 08:51	WORKSHOP INVOICE	1	Load PDF	
5	08/03/18 08:51	AUTHORISATION TO ACT FORM	1	Load PDF	
6	08/03/18 08:51	Release Voucher	1	Load PDF	
7	08/03/18 08:51	LTA SEARCH	1	Load PDF	
8	08/03/18 08:51	LETTER TO OI	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	01/12/17 10:15	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJP883R (Insd veh)	Model:	MERCEDES-BENZ O405G
	TIB1228L (TP veh)		12.0 D (A)
Date of Accident:	23/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	3,239.54	
Final Repair Cost	:	\$	2,650.00	
Loss of Use	:	\$	650.00	2.00 days at \$325.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	5.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	3,305.00	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	:	\$ 3,305.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

08 Mar
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022810/SYB3Q2

Date: 08/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : TIB1228L

Insured Vehicle No : SJP883R

Date of Loss: 23/11/2017

Nature of Claim: TP

Claim No: 9830610864SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: TIB1228L

Make & Model: MERCEDES-BENZ O405G, 12.0 D (A)

Engine No: 44797710083010

Reg. Date: 16/11/2002 (Man. Year: 2002)

Chassis No: WEB61232321099022

Colour: Multi-colour

Odometer: 326813 km

Engine Capacity: 11967 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	433.54	390.19	43.35	10.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,806.00	2,355.00	451.00	16.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,239.54	2,745.19	494.35	15.26
Approved Total (Overridden) (S\$)		2,650.00		
Nett Amount (S\$)	3,239.54	2,650.00	589.54	18.20
+ Loss of Use (2.0 x S\$325.00/day) (S\$)		650.00		
+ Doc/Search Fee (S\$)		5.00		
Nett Liability (S\$)		3,305.00		

INSPECTION

Date of Assignment: 29/11/2017

Date Inspected: 29/11/2017 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: Sebastian Yeang Wai Keen**Manager:** Jasmine Khine Phoo Wai

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FLAP LH	Cracked	204.45 F	*204.45 FL
2	1		*LH WHEEL ARCH FLAP	Cracked	229.09 F	*229.09 FL
Sub Total (S\$)					433.54	433.54
- List Item Discount on L Items 0.00/10.00% (S\$)					0.00	43.35
Total Parts (S\$)					433.54	390.19

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,060.00	795.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	786.00	600.00
3	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER	New	960.00	960.00
Gross Labour Cost (\$\$)			2,806.00	2,355.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >