

INS. CASE OWNER:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE

ASSIGNMENT



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES (NO))

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

N/C

If NO or B 28, Ass. Lia:

Repair Cost:

SS

2472.28

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

1050.00 (5350 x 3 days)

Loss of Income (LOI):

SS

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow / Independent)

Legal Cost

SS

Total:

SS

3527.28

Global Sum SS: 3500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3500.00

Name 1:

SMART Buses Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

| | |
|-----|-----|
| | |
| N/S | O/S |
| | |

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 218.2 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time | Action / Instruction

Veh No: SG5579C Yr Regn: 30/9/2016Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volvo B9TL cc 9364Colour: Green A/C: Insured / Std / NI / NASp Reading: 62040 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: YV354P92CGA 17958

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 275/70R22.5

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Firestone

Front

Rear

R/Bal: 6 mm R/Bal: 6 mmL/Bal: 6 mm L/Bal: 6 mmD.O.A. 17/11/2017D.O.A. 27/11/2017Survey held at SAKJ

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

16/1/18 Confirm 2.B.2 \$2472.28 with 3 working days

rad. \$618.00
20/1/18

Date/Time: File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

) \$ = RS. \$ _____

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$ _____)

TOTAL

Part 1 - Labour Works

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. | 1,325.00 | 795.00 |
| Total Labour | 1,325.00 | 795.00 |

Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | 616.00 | 528.00 |
| Total Spray Painting & Panel Beating | 616.00 | 528.00 |

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

| Job Scope | Quotation from ARC | Adjusted by Surveyor, if applicable |
|-------------------|--------------------|-------------------------------------|
| Total Other Costs | | |

Vivian Lau (LKKAUTO)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Tuesday, 11 September, 2018 1:55 PM
To: Vivian Lau (LKKAUTO)
Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: 8035479885SG, Our Ref: CC3/LCR17022808/Swb3, ACCIDENT INVOLVING SLF 5372U AND SG 5579C ON 25/11/2017 ALONG EUNOS RD 5

Dear Vivian,

Based on the screen shot the liability is against OID. Please settle TP claim at best.
Thank you.

Regards,

Tee Chee Wah
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191089 | Fax +68357416
Chee-Wah.Tee@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, September 11, 2018 11:35 AM
To: Tee, Chee-Wah
Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: 8035479885SG, Our Ref: CC3/LCR17022808/Swb3, ACCIDENT INVOLVING SLF 5372U AND SG 5579C ON 25/11/2017 ALONG EUNOS RD 5

Dear Mr Tee

ACCIDENT INVOLVING SLF 5372U AND SG 5579C ON 25/11/2017 ALONG EUNOS RD 5

We refer to the above matter

Enclosed is the screen shot accident photo

Kindly advice on your view/opinion/instruction for this claim.

• Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tee, Chee-Wah [mailto:Chee-Wah.Tee@aig.com]

Sent: Tuesday, 11 September, 2018 11:25 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 8035479885SG, Our Ref: CC3/LCR17022808/Swb3, ACCIDENT INVOLVING SLF 5372U AND SG 5579C ON 25/11/2017 ALONG EUNOS RD 5

Dear Vivian,

Kindly try to obtain screenshot showing the collision point and the final position of OIV.

Thank you.

Regards,

Tee Chee Wah

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel: +64191089 | Fax: +68357416

Chee-Wah.Tee@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Monday, September 10, 2018 9:21 AM

To: Tee, Chee-Wah

Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: Your ref: 8035479885SG, Our Ref: CC3/LCR17022808/Swb3, ACCIDENT INVOLVING SLF 5372U AND SG 5579C ON 25/11/2017 ALONG EUNOS RD 5

Your ref: 8035479885SG

Our Ref: CC3/LCR17022808/Swb3

Dear Mr Tee

ACCIDENT INVOLVING SLF 5372U AND SG 5579C ON 25/11/2017 ALONG EUNOS RD 5

We refer to the above matter

Enclosed is the screen shot accident photo

Based on the circumstances of both parties and available information in hand. Base on TP photos, OID change lane .
OID reported that wanted to turn left to Eunost Rd 5, signalled and slowed down before reaching the junction, while
turning OID heard a sound from the back.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 16 January, 2018 9:36 AM

To: 'Tee, Chee-Wah' <Chee-Wah.Tee@aig.com>

Cc: Zayyer (LKKAuto) <zayyer@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Your ref: 8035479885SG, Our Ref: CC3/LCR17022808/Swb3, ACCIDENT INVOLVING SLF 5372U AND SG 5579C
ON 25/11/2017 ALONG EUNOS RD 5

Your ref: 8035479885SG

Our Ref: CC3/LCR17022808/Swb3

Dear Mr Tee

ACCIDENT INVOLVING SLF 5372U AND SG 5579C ON 25/11/2017 ALONG EUNOS RD 5

We refer to the above matter

Enclosed is the screen shot accident photo

Based on the circumstances of both parties and available information in hand. Base on TP photos, OID change lane .
OID reported that wanted to turn left to Eunost Rd 5, signalled and slowed down before reaching the junction, while
turning OID heard a sound from the back.

Kindly advice on your view/opinion/instruction for this claim.

"Wishes you a Happy New Year 2018"

* Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Tuesday, 5 December, 2017 12:00 PM
To: 'eyap@lioncityrentals.com.sg'
Cc: Zayyer (LKKAuto); Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SLF 5372U AND SG 5579C ON 27/11/2017

Our Ref: CC3/LCR17022656/K1wa3

05 December 2017

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLF 5372U AND SG 5579C ON 27/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within 7 days i.e. by **14/12/2017**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT



(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT BUSES LTD (the third party claimant) of 6 Ang Mo Kio Street 62 Singapore 569140 (address),
owner of SG 5579C (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SG 5579C
that was damaged pursuant to the accident which occurred on 25/11/2017 (date) along EUNOS AVE
5 (location) involving vehicle no/s SLF 5372U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop
is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour
of the SMRT BUSES LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without
admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of Sep (month) 2018 (year)

Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG ASIA PACIFIC-EXPRESS THIRD PARTY CLAIM)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD (the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 3,500.00 (Global Sum) for vehicle no. SG 5579C that was damaged pursuant to the accident which occurred on 25/11/2017(date) along EUNOS RD 5 (location) involving vehicle no/s SLF 5372U.

This is pursuant to the inspection conducted on 29/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD (the third party claimant") of vehicle no. SG 5579C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage SG 5579C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of SEP (month) 2018 (year)

MTM



Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV171200247
Date : 12.12.2017
Vehicle No. : SG5579C
Your Ref No. : BUS/11/17/5039
Our Ref No. : 24093344
Terms : 30 Days

| Description | Qty | Unit Cost | Add / | (Discount) Amount | Amount |
|---|------|-----------|----------|-------------------|-------------|
| Parts | | | | | |
| N/S CORNER BUMPER CL2 | 1.00 | \$ 947.85 | (10.00) | \$ 94.78 | \$ 853.06 |
| LOWER FRONT DOME CL2 | 1.00 | \$6325.88 | (100.00) | \$6325.88 | \$ 0.00 |
| N/S CORNER DEFLECTOR | 1.00 | \$ 329.13 | (10.00) | \$ 32.91 | \$ 296.22 |
| FRT N/S LIGHT BEZEL CL2 | 1.00 | \$ 290.03 | (100.00) | \$ 290.03 | \$ 0.00 |
| Sub-Total | | | | | \$ 1149.28 |
| Labour | | | | | |
| TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. | 1.00 | \$ 795.00 | 0.00 | \$ 0.00 | \$ 795.00 |
| Others | | | | | |
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | 1.00 | \$ 528.00 | 0.00 | \$ 0.00 | \$ 528.00 |
| GRAND TOTAL | | | | | \$ 2,472.28 |

Remark :

Make/Model : ENVIRO 500
Accident Date : 25.11.2017

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 28 Nov 2017 / 10:02:57

| | | | |
|-------------------|--|-------------------------------------|----------------------|
| Asset Type: | Vehicle | Transaction Amount: | \$5.35 |
| Asset ID: | SLF5372U | | |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel: | External Agency |
| User ID: | ESASBAH0 - BALQISH BINTE ABDUL HALIL | Business Transaction Reference No.: | 20171128100257477451 |

Search Date / Time: 27 Nov 2017 22:25:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#) [Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)
































Express

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|---|--|--|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 30 Nov 2017 Edit Reg | | 29 Nov 2017 00:00 Edit Adj Rpt | S\$2,472.28 Edit Estimates | S\$2,472.28 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|-----------|--|------------|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: LCRF Pte Ltd , Co. Reg. No.: 201624597K, Tel: +6599999999 | | | | | | | | | |
| Main Claimant: SMRT BUSES LTD , Co. Reg. No.: 1982022920 | | | | | | | | | |
| Vehicle Reg. No.: SG5579C | | Date of Loss: 25/11/2017 22:00 - :59 [13 Months and 26 Days From LTA Reg Date (Man Yr)] | | | | | | | |
| Claim Type: TP / 0280731135SG | | Policy/Cover Note No.: 0999995053 (Comprehensive) | | | | | | | |
| Vehicle Reg. No. (Insured): SLF5372U | | Policy No. (Claimant): D-IIO27592MFBP | | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628 | | | | | | | | | |
| Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com | | | | | | | | | |
| Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311 | | | | | | | | | |
| Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 11/12/2017] | | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> AIG_SG (04/12/2017): Re: Conflicting DOA AIG_SG (01/12/2017): Conflicting DOA | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SG5579C (0280731135SG)
[SLF5372U]
TP
SMRT BUSES LTD
Nov 25 2017 10:00PM
[LCRF Pte Ltd]
SMRT Automotive Services Pte Ltd

| Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio | | | View View in Browser | |
|---|-----------------|---|--|-------------------------------------|
| Letters/Correspondences | | | | |
| | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | (Draft) | Third Party Express Settlement - Payment Breakdown |  Edit | |
| Photos/Images | | | | |
| | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 2 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 3 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 4 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 5 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 6 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 7 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 8 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 9 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 10 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 11 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 12 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 13 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 14 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 15 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 16 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 17 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 18 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 19 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 20 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 21 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 22 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 23 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 24 | 16/01/18 17:42 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | | |
| | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 30/11/17 18:32 | TP ESTIMATE- MARKED |  Load PDF | |
| 2 | 30/11/17 18:32 | TP GIA REPORT |  Load PDF | |
| 3 | 05/12/17 12:01 | Email letter to OI ACCIDENT INVOLVING SLF 5372U AND SG 5579C ON 27.11.2017 |  Load PDF | |
| 4 | 16/01/18 09:48 | Email to AIG to seek advise |  Load PDF | |
| 5 | 16/01/18 09:53 | Screen Shot from TP BUS |  Load PDF | |
| 6 | 11/09/18 14:15 | Email from AIG Based on the screen shot the liability is against OI. Please settle TP claim at best |  Load PDF | |
| 7 | 20/09/18 09:55 | GIA SLF5372U DOA 25112017 |  Load PDF | |

| Letters/Correspondences | | | 1 per page | | <input checked="" type="checkbox"/> |
|-------------------------|----------------|---|------------|-----------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 8 | 28/09/18 10:41 | WORKSHOP INVOICE | 1 | Load PDF | |
| 9 | 28/09/18 10:41 | AUTHORISATION TO ACT FORM | 1 | Load PDF | |
| 10 | 28/09/18 10:41 | Release Voucher | 1 | Load PDF | |
| 11 | 28/09/18 10:41 | LTA SEARCH | 1 | Load PDF | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | | Thumbnail | Print |
| 1 | 04/12/17 10:36 | OI GIA REPORT | 1 | Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|----------------------|
| Vehicle No: | SLF5372U (Insd veh) | Model: | VOLVO B9TL 9.4 D (A) |
| | SG5579C (TP veh) | | |
| Date of Accident: | 25/11/2017 | | |

| | | | |
|-----------------------------------|---|---|-------------------------------|
| Global Sum Settlement | : | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| Repair Estimate | : | \$ | 9,833.89 |
| Final Repair Cost | : | \$ | 3,500.00 |
| Loss of Use | : | \$ | 3.00 days at \$350.00 per day |
| Rental (if any) | : | \$ | days |
| LTA / GIA Search Fee | : | \$ | |
| Others: | : | \$ | |
| | : | \$ | |
| Final Settlement Sum (Global Sum) | : | \$ | 3,500.00 |

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|----------------|---|-------------|
| 1) | SMRT Buses Ltd | : | \$ 3,500.00 |
| 2) | | : | \$ |
| 3) | | : | \$ |

JOANNE LEE KHANG MIN

28 Sep
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR17022808/SWB3Q2

Date: 28/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999995053

Claimant Vehicle
No : SG5579C

Insured Vehicle No : SLF5372U

Date of Loss: 25/11/2017

Nature of Claim:

TP

Claim No: 0280731135SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SG5579C

Make & Model: VOLVO B9TL, 9.4 D (A)

Engine No: D9195446

Reg. Date: 30/09/2016 (Man. Year: 2016)

Chassis No: YV3S4P926GA179578

Colour: Green

Odometer: 62040 km

Engine Capacity: 9364 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5

Front Left Side: Firenza 6 mm

Rear Left Side: Firenza 6 mm

Front Right Side: Firenza 6 mm

Rear Right Side: Firenza 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|-----------------|-----------------|-----------------|--------------|
| Parts | 7,892.89 | 1,149.28 | 6,743.61 | 85.44 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,941.00 | 1,323.00 | 618.00 | 31.84 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Nett Amount (S\$) | 9,833.89 | 2,472.28 | 7,361.61 | 74.86 |
| + Loss of Use (3.0 x S\$350.00/day) (S\$) | | 1,050.00 | | |
| + Doc/Search Fee (S\$) | | 5.00 | | |
| Nett Liability (S\$) | | 3,527.28 | | |
| Global Sum Settlement (S\$) | | 3,500.00 | | |

INSPECTION

Date of Assignment: 29/11/2017

Date Inspected: 29/11/2017 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: Sebastian Yeang Wai Keen**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--------------------------|-----------|---|--------------------------|
| 1 | 1 | | *N/S CORNER BUMPER CL2 | Cracked | 947.85 F | *947.85 FL |
| 2 | 1 | | *N/S CORNER DEFLECTOR | Cracked | 329.13 F | *329.13 FL |
| 3 | 1 | | *LOWER FRONT DOME CL2 | Repair | 6,325.88 F | *- FL |
| 4 | 1 | | *FRT N/S LIGHT BEZEL CL2 | Repair | 290.03 F | *- FL |
| | | | | | Sub Total (\$\$) | 7,892.89 1,276.98 |
| | | | | | - List Item Discount on L Items 0.00/10.00% (\$\$) | 0.00 127.70 |
| | | | | | Total Parts (\$\$) | 7,892.89 1,149.28 |

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|------------|----------|
| <u>Labour Items</u> | | | | |
| 1 | TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS | New | 1,325.00 | 795.00 |
| 2 | PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY REPAIR ITEMS | New | 616.00 | 528.00 |
| Gross Labour Cost (S\$) | | | 1,941.00 | 1,323.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >