

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 22 January 2018 8:19 AM
To: 'Monica Chung'
Cc: SUR
Subject: RE: PRE REPAIR INSPECTION OUR VEHICLE - SDW609B / YOUR VEHICLE - SLB6238P Our Ref: 538845

Dear Monica,

Survey report submitted in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Friday, 19 January 2018 10:33 AM
To: 'Monica Chung' <Monica_Chung@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: PRE REPAIR INSPECTION OUR VEHICLE - SDW609B / YOUR VEHICLE - SLB6238P Our Ref: 538845

Dear Monica,

We are in the midst of preparing report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Monica Chung [mailto:Monica_Chung@sg.msig-asia.com]
Sent: Friday, 19 January 2018 9:24 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: PRE REPAIR INSPECTION OUR VEHICLE - SDW609B / YOUR VEHICLE - SLB6238P Our Ref: 538845

Dear Veron,

Please submit survey report and bill.

Thanks.

Regards,

Monica Chung

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2552 | Direct fax +65 6225 7402 | monica_chung@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on



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From: Rashitha Binte Shahuthuman

Sent: Thursday, November 30, 2017 12:46 PM

To: 'BHAS - Anthony Lau' <anthony.lau@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Cc: BHAS - Kelvin Lim <kelvin.lim@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Janice Koh <janice.koh@bhauto.com.sg>; Monica Chung <Monica_Chung@sg.msig-asia.com>

Subject: RE: PRE REPAIR INSPECTION OUR VEHICLE - SDW609B / YOUR VEHICLE - SLB6238P

Dear LKK,

Please arrange car to be surveyed on 1/12/2017 @ 11am-12pm .

Thank you .

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



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From: BHAS - Anthony Lau [<mailto:anthony.lau@bhauto.com.sg>]

Sent: Thursday, 30 November, 2017 12:12 PM

To: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Kelvin Lim <kelvin.lim@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Janice Koh <janice.koh@bhauto.com.sg>; Monica Chung <Monica_Chung@sg.msig-asia.com>

Subject: RE: PRE REPAIR INSPECTION OUR VEHICLE - SDW609B / YOUR VEHICLE - SLB6238P

Dear Rashitha,

We would like to arrange LKK surveyor on **DATE:01/12/2017 AND TIME:11am to 1200pm** of the above mentioned accident vehicle.

Awaiting for your favourable reply.

Vehicle currently not in workshop

Thank you.

Best Regards,

Anthony Lau

(W) 6559 8940 (F) 6269 2404

(Add) Blk 1 Sin Ming Industrail Estate Sector C #01-111-113-115-117 Singapore 575636

From: Rashitha Binte Shahuthuman [mailto:rashitha_shahuthuman@sg.msig-asia.com]

Sent: Thursday, 30 November 2017 11:32 AM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Kelvin Lim <kelvin.lim@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Janice Koh <janice.koh@bhauto.com.sg>; Monica Chung <Monica_Chung@sg.msig-asia.com>

Subject: FW: PRE REPAIR INSPECTION OUR VEHICLE - SDW609B / YOUR VEHICLE - SLB6238P

Dear Jacelyn





We have already emailed to Anthony Lau this morning. We are still awaiting for his reply.

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



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From: Rashitha Binte Shahuthuman

Sent: Thursday, 30 November, 2017 9:45 AM

To: 'anthony.lau@bhauto.com.sg' <anthony.lau@bhauto.com.sg>

Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>; Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>

Subject: FW: PRE REPAIR INSPECTION OUR VEHICLE - SDW609B / YOUR VEHICLE - SLB6238P

OUR REF - SLB6238P

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email.

We propose one of the motor surveyor name in the list below to conduct the joint pre-repair survey as the single joint expert.

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for any of the above surveyor to be the SJE (Single Joint Expert) .

If not, you may wish to nominate any of the 9 surveyors listed below as the SJE, depending on their availability:

- 1) Adrian Ling
- 2) Kenneth Kong
- 3) Marcus Chua
- 4) Henry Ng
- 5) Lau Kwok Kwong
- 6) Frankie Pang
- 7) Ng You Han
- 8) Gary Soon
- 9) Chow Bo Xiong

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.





Thank you.

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



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From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Thursday, November 30, 2017 9:39 AM

To: Claims <claims@sg.msig-asia.com>

Cc: BHAS - Kelvin Lim <kelvin.lim@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Janice Koh <janice.koh@bhauto.com.sg>

Subject: RE: PRE REPAIR INSPECTION OUR VEHICLE - SDW609B / YOUR VEHICLE - SLB6238P

URGENT REMINDER

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

PS: car will be in workshop on 01/12/2017 between 11am – 1pm

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Janice Koh

Sent: Wednesday, 29 November 2017 5:24 PM

To: claims@sg.msiga-asia.com

Cc: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; BHAS - Kelvin Lim <kelvin.lim@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: RE: PRE REPAIR INSPECTION OUR VEHICLE - SDW609B / YOUR VEHICLE - SLB6238P

Hi Sir/ Ma'am,

We would like to arrange to survey for the above mentioned vehicle for SDW609B.

Please assist to contact us to arrange for survey.

PS: car will be in workshop on 01/12/2017 between 11am – 1pm

Please confirm appointment ASAP.

Thank you

Warmest Regards,

Janice Koh

(W) 6559 8944 ext 108 (F) 6269 2404

(HP) 9159 3399

(Add) Blk 1 Sin Ming Industrail Estate Sector C #01-111-113-115-117 Singapore 575636

janice@bhauto.com.sg <http://www.bhauto.com.sg>

 **BH AUTO SERVICES PTE LTD**

From: BHAS - Anthony Lau

Sent: Wednesday, November 29, 2017 02:48 PM

To: claims@sg.msiga-asia.com

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; BHAS - Kelvin Lim <kelvin.lim@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>

Subject: PRE REPAIR INSPECTION OUR VEHICLE - SDW609B / YOUR VEHICLE - SLB6238P

Hi Sir/ Ma'am,

We would like to arrange to survey for the above mentioned vehicle for SDW609B.

Please assist to contact us to arrange for survey.

PS: Car not in workshop.

Best Regards,

Anthony Lau

(W) 6559 8940 (F) 6269 2404

(Add) Blk 1 Sin Ming Industrail Estate Sector C #01-111-113-115-117 Singapore 575636

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